

# Michigan's Public Behavioral Health System: A New Approach

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January 8, 2020

# Agenda

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- A. Where we are today
- B. Section 298 pilots
- C. Principles
- D. Policy
- E. Next steps
- F. Discussion: Questions & Comments

# How our system works today

## Mild-to-moderate behavioral health needs



Medicaid  
Health Plan

*Physical health*

*Non-specialty  
behavioral health*

## Significant behavioral health needs



Medicaid  
Health Plan

*Physical health*

Prepaid  
Inpatient  
Health Plan

*Specialty  
behavioral health*

Crisis safety net and community benefit services

# Strengths of the system

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Locally based system with strong community partnerships that operates statewide

Longtime national leader in de-institutionalization

Leader in codifying person-centered planning and supporting self-determination



Invests in coordination efforts with schools, jails, prisons, and local social services

Serves all residents in crisis, not just those with Medicaid

Comprehensive Medicaid benefit

# Challenges for people

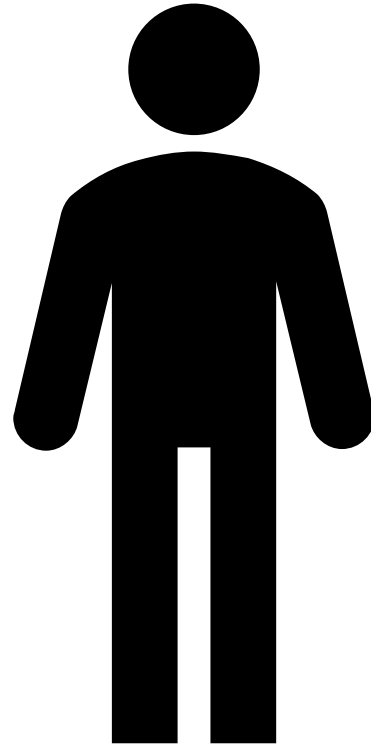
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Wait to access CMH services

2 care managers

No alternatives

Less money for services to keep him healthy



Separate care teams

Struggle with transportation

Caught between 2 systems

Missing out on programs that could help

# Challenges for the system

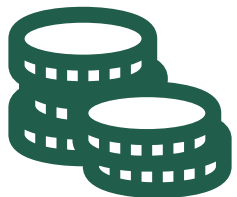
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**Too few quality choices**



**Difficulty with coordination & navigation**



**Misaligned incentives & financial instability**

# Section 298 pilots did not launch... but taught us

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- Financial integration through the Medicaid Health Plans
- Intensive 2+ year effort that DHHS cancelled in October 2019
- Conversations yielded important insights about integration
- Pointed way to new partnerships, suggested new path needed

# Values

Person-centered

Self-determined

Community-based

Recovery-oriented

Evidence-based

Culturally competent



# Goals

Broaden access to quality care

Improve coordination & cut red tape

Increase behavioral health investment and financial stability

# Policies

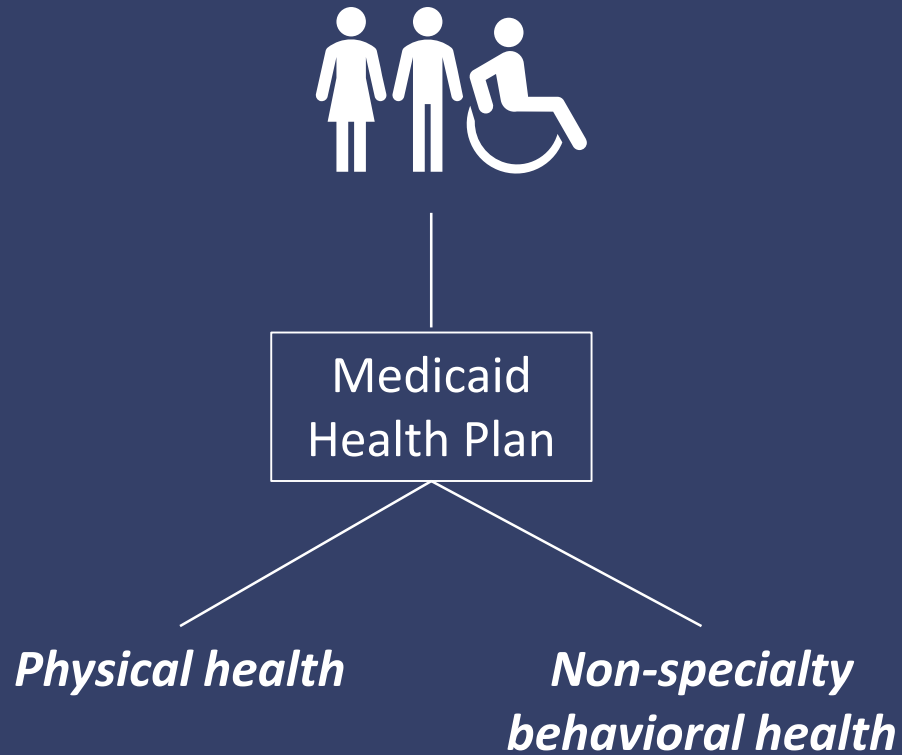
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- 1 Public safety net
- 2 Integrated system of care
- 3 Specialty Integrated Plans

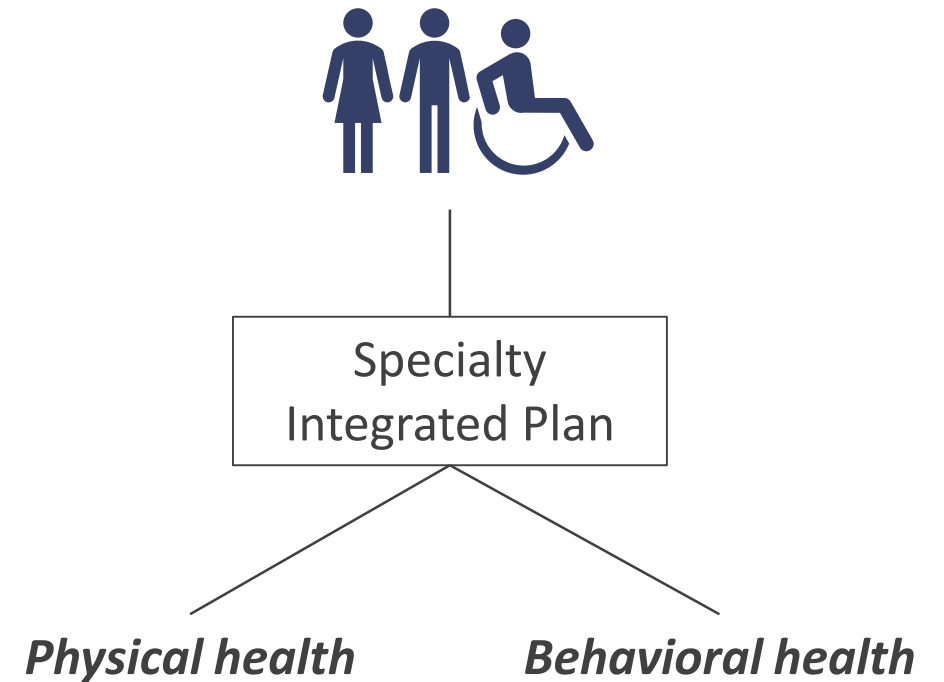


# Future model

## Mild-to-moderate behavioral health needs



## Significant behavioral health needs



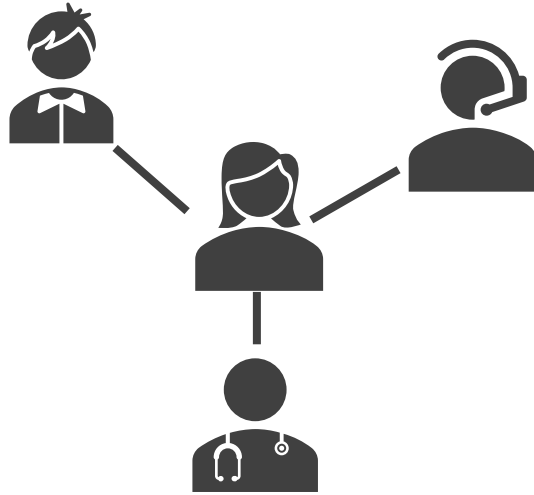
Crisis safety net and community benefit services

# Specialty Integrated Plans

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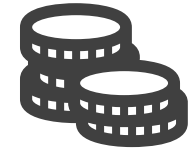
One person,  
one plan



Specialized care  
model and team



Choices



Risk-based  
capitated rates

# Specialty Integrated Plans

Will include at least one:

## Public-led

- Could be led by statewide association of CMHs or other public entities
- Managed care and provider partners as needed

Additional options could include any of the following:

## Plan-led

- Led by Medicaid Health Plan
- BH and provider partners as needed

## Provider-led

- Led by association of providers and a hospital system
- Managed care partners as needed

## Public/ private partnership

- Led by partnership among a Medicaid Health Plan, CMHs, FQHCs, and regional providers

# Addressing Our Challenges

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## Challenge

## Solution



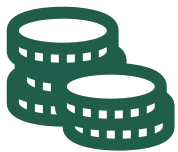
Too few quality choices

- New plans bring new providers, options, accountability
- Integrated financing supports integrated care
- Statewide approach increases consistency across regions



Difficulty with coordination & navigation

- One plan, one network, one case manager
- Statewide approach and integrated plans simplify paperwork
- Fewer plans further reduces overhead



Misaligned incentives & financial instability

- Incentives to invest, save, reinvest within one plan
- Accountability for under-performing plans
- Plan is capitalized and bears full risk

# Better care for Michiganders

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Wait for services



Faster approval

2 care managers



1 care manager

No alternatives

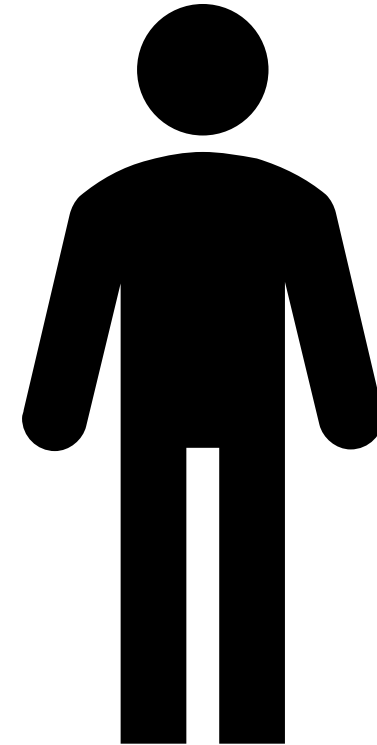


Choices

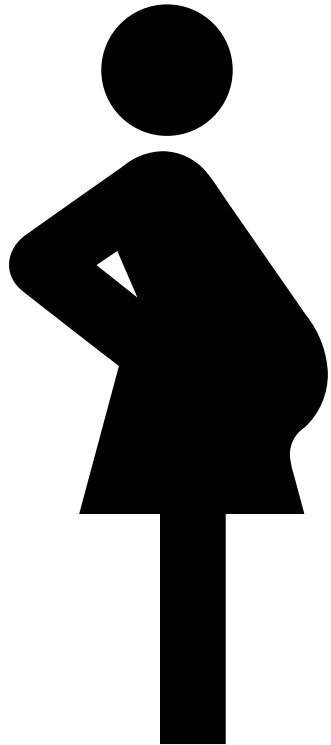
Less investment in prevention



More investment in prevention



# Better care for Michiganders



Separate care teams



Joint care team

Missed appointments due to broken car



Transportation help to make appointments

Missed connections to support services



Supports team connects her with those who can help



# Proposed next steps: Timeline

2019

- Announce proposal (Dec 4)
- Discuss approach

2020

- Feedback on approach
- Detailed policy design
- Enabling legislation

2021

- Prepare for implementation

2022

- Finalize implementation

# QUESTIONS AND FEEDBACK

Stay up to date and provide feedback at [www.michigan.gov/Futureofbehavioralhealth](http://www.michigan.gov/Futureofbehavioralhealth)