

A publication of Michigan's State Innovation Model October 2019

In this Issue

- Program News and Updates
- Upcoming Events and Initiative Resources

About the Initiative

The Patient Centered Medical Home (PCMH) Initiative is a core component of the State Innovation Model (SIM) strategy for coordinated care delivery, focusing on the development and testing of health care payment and service delivery models to achieve better care coordination, lower costs, and improved health outcomes for Michiganders. For more information and resources, check out our webpage.

Contact Us

Questions can be sent to: MDHHS-SIMPCMH@michigan.gov

Links

SIM Initiative website

SIM Care Delivery webpage

SIM Population Health webpage

Welcome to the 2019 Patient Centered Medical Home Initiative monthly newsletter. Each month we will bring together all the updates, news and upcoming events relevant to PCMH Initiative participants.

You will continue to receive other regular communications and event reminders from the PCMH Initiative. This newsletter has been developed as a method to share information in one common location. Previous editions of the newsletter can be found here.

Program News and Updates

Progress Report

The Progress Report was released mid-September with a submission deadline of Thursday, October 31, 2019 by 5:00pm. The link to the electronic submission has been distributed to your organization's key contact. You can preview the requirements to complete the report in the downloadable template found on the first page of the report. If you have any questions, please email the PCMH Initiative team at MDHHS-SIMPCMH@michigan.gov.

October Quarterly Update Webinar

We look forward to connecting with you at our PCMH Initiative Quarterly Update webinar on Wednesday October 16, 2018 from noon-1 p.m. Topics covered will include an outline of resources available to participants, reporting requirements and upcoming events, along with an update on our culminating PCMH Initiative Summit, and close-out activities. We will also provide an opportunity for questions and answers for the PCMH Initiative Staff. REGISTER HERE (Please Note: participation is a requirement for at least one representative from each Physician Organization and Practice (if participating independent of a Physician Organization)).

Social Determinants of Health Maturity Checklist

The PCMH Initiative team has added a new resource to our online Participation Guide. We collaborated with our internal technology and CHIR teams, as well as incorporated participant feedback from ongoing Initiative reporting, to create a Social Determinants of Health (SDoH) Maturity Checklist. This resource was created as a succinct way to guide organizations-primarily from the clinical perspective-on actionable next steps for maturing their work with social determinants of health screening and clinical-community linkages. For more information and a print-friendly copy of the checklist please visit page 77 of our Participation Guide.

Registration is Filling up for the SIM PCMH Summit!

The SIM 2019 Summit will be held this year on **November 12, 2019** at the Kellogg Center in East Lansing. One central, day-long summit will be held and a range of state and national leaders in primary care transformation have been secured with your interests in mind.

The summit will open with a continental breakfast from 7:30 a.m. to 8:30 a.m. Sessions begin promptly at 8:30 a.m. and the day will end at 3:30 p.m. Sessions include a plenary on the future of primary care, a panel discussion with Medicaid Health Plan leaders, as well as State leaders sharing the latest work on the State-Preferred PCMH Model and Alternative Payment Methodology progress. Breakout sessions include:

- Lessons from a Partner State: Building Strong Partnerships (for Pediatric Practices and Beyond!)
- Healthier Communities: What Works to Make Real Change
- Acting on SDOH Data: Beyond Screening
- Evaluation Results MPHI evaluation results to date
- Adverse Events: From Trauma to Resiliency
- Adolescent Depression: Presentation, Diagnosis, and Treatment

The <u>summit agenda</u> contains details on the various offerings. <u>REGISTER HERE</u> because half of the 500 available spots have already been taken and we anticipate that the remainder will fill quickly (well in advance of November). By registering early, you are also much more likely to get in the breakout sessions of greatest interest to you.

Continuing Education Nursing and Social Work 5.5 CE Contact Hours

"This continuing nursing education activity was approved by the Ohio Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. (OBN-001-91)"

"Michigan Care Management Resource Center is an approved provider with the Michigan Social Work Continuing Education Collaborative". Approved Provider Number: MICEC 110216

For CE questions email micmt-requests@med.umich.edu

Upcoming Michigan Data Collaborative Deliverables

MDC plans to release the following deliverables in the coming weeks:

- September 2019 PCMH Patient Lists and Provider Reports released September 24
- April 2019 June 2019 Care Coordination and Claims Detail Reports early October

This is the final care coordination report to be included in the Care Management Improvement Reserve (CMIR) calculations.

MDC will reprocess the 4Q18, 1Q19, and 2Q19 reports at the end of the year to include any claims received after the original reports were generated.

The SIM PCMH team calculates the final percentage by summing the numerators for the three quarters and averaging the population in the denominator.

- October 2019 PCMH Patient Lists and Provider Reports late October
- Dashboard Release 10 (July 2018 June 2019 reporting period) *late October*

This release applies to the Performance Incentive Plan (PIP)

SIM PCMH Initiative Newsletter – October

You can view an up-to-date list of upcoming deliverables on the SIM PCMH page of the MDC Website.

MDHHS Press Release

MDHHS announces new plan to improve health of infants and mothers

Goal is Zero Preventable Deaths. Zero Health Disparities.

LANSING, Mich. – The Michigan Department of Health and Human Services (MDHHS), in partnership with the Maternal Infant Strategy Group (MISG), is announcing the release of the 2020-2023 Mother Infant Health and Equity Improvement Plan.

The improvement plan includes comprehensive statewide strategies that will align stakeholders around key goals to improve the health of mothers and babies. The plan was developed through public comment, continued engagement and discussion with maternal infant health stakeholders and advisement of the MISG.

"It's so important that our state continues to move forward in helping new moms and babies lead healthy lives," said Gov. Gretchen Whitmer. "Right now, the U.S. has the highest maternal death rate in the developed world, and Detroit's maternal death rate is three times the national average. That's why this improvement plan is so important. When we work together to acknowledge and address health disparities, we can make sure expecting moms have the care they need to have a healthy pregnancy no matter where they live."

The overall vision of the improvement plan is: Zero Preventable Deaths. Zero Health Disparities. To achieve this, the improvement plan focuses on six primary priorities:

- Health equity.
- Healthy girls, women and mothers.
- Optimal birth spacing.
- Full-term, healthy weight babies.
- Infants safely sleeping.
- Mental, emotional and behavioral well-being.

"While many people are doing great work to improve the lives of mothers, infants and families, the data shows there is much more we need to do," said Dr. Joneigh Khaldun, MDHHS chief medical executive and chief deputy director for health. "The improvement plan will align partners, track metrics and make sure we are engaging a variety of community partners in this important work."

Michigan has a higher infant mortality rate than the national rate, with 6.8 deaths per 1,000 live births. There are also significant disparities that exist across race, with black infants 2.8 times more likely to die before their first birthday than white infants. The plan emphasizes addressing both clinical and non-clinical factors, such as housing, racial biases, access to family planning and promoting safe sleep practices.

The Mother Infant Health and Equity Improvement Plan, along with additional information, is available at <u>Michigan.gov/miheip</u>.

To learn more: Maternal Infant Health Plan NR.pdf

CONTACT: Lynn Sutfin, 517-241-2112, SutfinL1@michigan.gov

Upcoming Events and Initiative Resources

MiCMRC Transition to MICMT and MICMT CCM Course Update

On January 1, 2019 the Michigan Care Management Resource Center (MiCMRC) along with the Michigan Pharmacists Transforming Care and Quality (MPTCQ) joined together to create a new organization called the Michigan Institute for Care Management and Transformation (MICMT). MiCMRC is now MICMT. The organization is in the transition process and will launch the new MICMT website, Fall 2019.

One area of work MICMT has focused on in 2019 is the development of standardized Complex Care Management (CCM) course content. The intent is to create a standardized training experience across the state.

For the SIM Care Managers, the Initial training requirement has been updated to the following: A component of the initial training for Care Managers is the requirement to complete the MICMT Complex Care Management Training course taught by the MICMT instructors or a MICMT approved Statewide Physician Organization /Trainer Organization within the first six months of hire. The cost of the CCM course provided by the MICMT instructors for new Care Managers will be covered by the PCMH Initiative.

Regarding the MICMT approved Statewide Trainer CCM courses:

- The MICMT CCM course has a new Statewide Trainer application which was launched June 2019. The MICMT CCM course Statewide Trainer application is used to understand whether a specific training program may be approved as meeting training criteria for Michigan payer programs. This extends to Blue Cross Blue Shield of Michigan's Provider-Delivered Care Management program, Priority Health Care Management Program and the SIM PCMH Initiative. The Michigan Department of Health and Human Services recognizes the MICMT approved CCM courses as meeting the SIM PCMH Initiative Care Manager and Coordinator initial training requirements.
- To view the MICMT approved Statewide Trainer POs/Organizations CCM course, click <u>here</u>. The MICMT approved Statewide Physician Organizations/Trainer Organizations identify if they are providing the CCM course for their affiliated practices only or open to practices not affiliated with their organization. This information is available via the link above.

For questions, please contact micmt-requests@med.umich.edu

<u>Michigan Institute for Care Management and Transformation Approved Self-Management Support Courses and</u> <u>Resources</u>

To access the list of the MICMT Approved Self-Management Support courses, please click <u>here</u>. The list of MICMT Approved Self-Management Support Courses provides a detailed summary of each course, with associated objectives, location, cost and more.

Additionally, MICMT has collected resources for Self-Management Support including websites of interest, publications, tools, videos, and even patient materials. MICMT's "Self-Management Support Tools and Resources" document offers an at a glance list and summary of these resources, along with descriptions and website links for quick access. Please click <u>here</u> to access "Self-Management Support Tools and Resources".

Both documents can also be accessed on the MiCMRC website home page.

Upcoming Complex Care Management Course Dates and Registration

The MICMT CCM course is designed to prepare the healthcare professional for the role of Complex Care

Manager. Course content is applicable to all Care Managers and health care professionals in the ambulatory care setting, working with complex patients. Please note, this course has been updated and the new format consists of self-study modules and a 1-day in person training. For CCM Course details <u>click here</u>.

Upcoming CCM course dates and course registration:

October 9 | Lansing | REGISTER HERE | Registration deadline: October 2, 2019

October 23 | Dimondale | REGISTER HERE | Registration deadline: October 16, 2019

<u>NOTES</u>: If you have 15 or more Care Managers in your area and would like the Michigan Care Management Resource Center team to provide a regional training at your location please submit your request to: <u>MICMRC-ccm-course@med.umich.edu</u>

For questions please contact: <u>MiCMRC-ccm-course@med.umich.edu</u>

