

CSHCS LHD Email Communication

Date	7.22.2019		
Email Type	Alert		
Subject	<ul style="list-style-type: none"> ▪ Reporting TPL/other insurance for new enrollees 		
Contact	Name/Department	Phone	Email Address
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Dear Colleagues:

RE: Reporting TPL/other insurance for new enrollees

As you may recall, LHDs were previously responsible for reporting TPL/other insurance information to MDHHS for all new CSHCS enrollees. State CSHCS staff began handling this responsibility internally when the TPL/other insurance reporting process was automated. However, LHD staff remained responsible for reporting TPL updates even after state CSHCS began reporting TPL/other insurance for new enrollees.

Due to TPL system changes, it has become clear that this no longer the best way to serve our clients. This is because many of the cases being entered by MDHHS/CSHCS were needing additional information from the clients. Hence, the best way to handle this responsibility for all is to have the LHDs enter the TPL/other insurance information for all clients. This allows the LHD to track the requests and provide TPL updates without the need for state CSHCS staff involvement. It is our hope that the LHDs would verify/gather additional TPL information once they meet with the families on their initial visit. It is expected that this change will streamline the process and better service our CSHCS families.

Attached is a copy of the PowerPoint that was covered during the LHD call. Please let me know if you have any questions or concerns.



tpl reporting.pdf

If you have any additional questions regarding the information, please contact me at 517-241-7198 or email Boycec@michigan.gov

Thank You!

Craig Boyce

Children's Special Health Care Services