

# Medicaid Health Plan Focus Studies Update

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CLEEC MONTHLY MEETING

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# History of CLPPP and Medicaid Partnership

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- Local Health Department (LHD) and Medicaid Health Plan (MHP) Care Coordination Agreement for Elevated Blood Lead Case Management
  - Agreements signed in 2017
    - Requirement from CLPPP/Medicaid to participate in the revamped NCM program
  - Purpose
    - Assure service coordination and continuity for children receiving services related to their blood lead levels from both organizations
  - LHD & MHP
    - Establish a process to communicate on a regular basis
    - Quality Improvement activities should be conducted to monitor the coordination of services
    - Participation in grievance and appeal policies
      - Report complaints, grievances and appeals to MDHHS

# Services Provided by Local Health Department

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- Provide EBL case management services to eligible children according to the MDHHS “Guide for Case Management for Children with Elevated Blood Lead Levels.”
  - Contacting all children reported by MDHHS with an EBLL
    - Get a confirmatory venous test
    - Provide education about hazards and prevention of lead exposure
    - Obtain consent from families of venous confirmed EBLL children for in-home case management
- Provide in-home visits by a RN
  - Child assessment
  - Visual assessment
  - Plan of Care
  - Referrals
  - Education and counseling of the family, including importance of on-going blood lead monitoring
  - Coordination with MDHHS Lead Safe Home Program
  - Follow-up with the family to ensure the Plan of Care is implemented

# Services Provided by Medicaid Health Plan

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- Case management and care coordination
  - Notify eligible enrollees of the availability of LHD EBL case management services
  - Provide referral to the LHD for eligible enrollees enrolled in the MHP who require assistance with resources at the local level
  - The MHP will establish a process with the LHD to ensure communication on assessment, plan or care, care coordination and updates to coordination of services
  - The MHP will provide transportation to all covered services

# Focus Study Findings

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- CLPPP Nurse Consultants attended 10 Focus Studies
- Health Plans are continuing to coordinate services for children with elevated blood lead levels with local health departments
  - Identified underutilization of Medicaid Health Plan services by their beneficiaries
    - Case management
    - SDOH assessment
    - Resource referrals
  - Health Plans consistently engage local health departments to discuss Plans of Care
  - Continue to provide transportation services for blood lead testing
  - Provider outreach
    - Newsletters, email blasts, data available in provider portals
    - Incentives for testing
  - Utilizing Care Connect 360

# Focus Study Findings Cont.

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## ➤ Quality Improvement Projects

### ➤ Upper Peninsula

- Implementing lead care II point of care testing in two high volume pediatric offices

### ➤ Priority Health

- Conducting chart reviews to identify barriers and provided education to members
- Developed protocol for members they are unable to reach. Protocol includes 3 attempts and possible attempted home visit as needed.
- Exploring funding point of care machines for providers to increase testing

### ➤ United

- Working with Kids Health Connections and Kent County Health Department to increase point of care testing

### ➤ Blue Cross Complete

- Conducted case reviews with Berry Eaton District Health Department, will be piloting case reviews with other health departments

# Next Steps

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- Trainings for individual health plans to review local health nurse case management services and identify areas of opportunity for additional collaboration such as:
  - Mobile testing events
  - Provider outreach and education
  - Follow up testing at ages 12 and 24 months
  - Linking to case management services
  - Community engagement (parent groups, local coalitions, and early childhood collaboration groups)
- Training for local health department nurse case managers
  - Specific lead prevention and education activities offered by each health plan
  - Quality improvement initiatives
  - Opportunities for additional collaboration