

January 13, 2022

<Provider Name>  
<Provider Address 1>  
<City> <State> zipcode5-zipcode4

Dear Provider:

RE: Provision of Breast Pumps and Supplies

Michigan Department of Health and Human Services (MDHHS) is reminding durable medical equipment (DME) providers that when supplying breast pumps to Medicaid beneficiaries, all accessories necessary to operate the pump are included in the purchase of the breast pump (e.g., breast shield/flange). The breast pump policy applies to DME providers enrolled in Medicaid fee-for-service and/or a Medicaid Health Plan.

MDHHS has received complaints indicating DME providers are not supplying properly-fitted shields/flanges when supplying breast pumps. DME providers are responsible for education regarding proper use, care of the equipment and storage of breast milk. This education includes assisting beneficiaries in fitting and proper placement of the breast shield/flange to avoid injury and/or discomfort when pumping. Most breast pump manufacturers include more than one shield/flange of different sizes with the breast pump or include adjustable shields/flanges. When shields/flanges included with the breast pump do not fit the beneficiary, the DME provider must provide a shield/flange that fits the beneficiary at no additional cost to the beneficiary or Medicaid.

DME providers are required to have trained staff deliver, set-up and provide equipment education to the beneficiary. Providers should consult the breast pump manufacturer for product training and breastfeeding resources. In addition, the U.S. Food and Drug Administration offers breast pump educational material for consumers and providers at <https://www.fda.gov/medical-devices/consumer-products/breast-pumps>.

Refer to the MDHHS Medicaid Provider Manual at [www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders) >> Policy, Letters and Forms for Medicaid breast pump and provider enrollment policy. Contact Provider Support for further assistance by telephone: 1-800-292-2550 or by email: [providersupport@michigan.gov](mailto:providersupport@michigan.gov).

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An electronic version of this document is available at [www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders) >>  
Policy, Letters & Forms.

Sincerely,

A handwritten signature in black ink, appearing to read 'K. Massey', with a long horizontal flourish extending to the right.

Kate Massey, Director  
Health and Aging Services Administration