

## **Durable Medical Equipment and Supplies Medicaid Provider Liaison Meeting**

Microsoft Teams Meeting  
Wednesday, July 14, 2021  
1:00 p.m. – 2:00 p.m.

### **MINUTES**

#### **Welcome**

Lisa Trumbell opened the meeting and introductions were made.

#### **Philips Recall**

Michigan Department of Health and Human Services (MDHHS) staff provided additional information on the Phillips recall of certain Bi-Level Positive Airway Pressure (BIPAP) and Continuous Positive Airway Pressure (CPAP) machines that was announced on June 15, 2021. On June 24, 2021, MDHHS issued letter [L 21-49](#) to providers with instructions on how to process recalls for BIPAP and CPAP machines. A copy of the letter was provided, and the issue was further discussed at length.

#### **Healthy Michigan Plan Update**

Jackie Prokop shared that since the declaration of a federal Public Health Emergency (PHE) related to COVID-19 in March 2020, MDHHS has implemented several temporary policy changes, including the suspension of Medicaid case closures and the eligibility redetermination process. While the formal PHE has been extended to July 31, 2021 by the U.S. Department of Health and Human Services (HHS), the Biden administration informed states of its intent to continue the PHE through at least December 31, 2021. In preparation for the potential end of the PHE, MDHHS is evaluating which policy changes may be extended or made permanent and which will be rescinded.

While the PHE is in place, a beneficiary may not lose eligibility for Medicaid unless they move out of state, become deceased, or request to be removed from the program. For research purposes, MDHHS has resumed processing some Medicaid renewals to determine which beneficiaries would no longer be eligible for Medicaid if the PHE were not in place and is communicating this information to the beneficiary.

#### **Submitting Multiple Items on Prior Authorization (PA) Requests and Reporting Multiple PAs on Claims**

MDHHS staff shared that providers may include multiple items on a single PA request, but that the Department may split the request into multiple tracking numbers during the review process. When submitting claims for these items, providers were advised that they may input a PA tracking number in the “header” level of the electronic claim submission form, and may input additional PA tracking numbers in the “line” level to correspond with the item that is entered.

### **Standing Wheelchairs for Adults**

In response to an inquiry, MDHHS staff reminded attendees that Medicaid will cover standing wheelchairs for adults if determined to be medically necessary.

### **MC PDAC Custom Wheelchair Seating**

Lisa Trumbell shared information on correct coding for custom wheelchair seat and back cushions. A resource document was provided and the issue was discussed.

### **MDHHS Staff Working Remotely**

Ms. Trumbell indicated that while many MDHHS staff are continuing to work remotely, they are still available for contact via phone or email. Meeting attendees were also reminded to contact Provider Support staff first with any policy questions. Liaison meetings will continue to be conducted remotely via Microsoft Teams at least through the remainder of 2021. Ms. Trumbell invited attendees to contact her directly with feedback on their experience with remote meetings.

### **Wearable Cardioverter Defibrillator Policy – MSA 21-23**

Bulletin [MSA 21-23](#) was issued on July 1, 2021 and announces changes to the PA period for wearable cardioverter defibrillators effective for dates of service on or after August 1, 2021. A copy of the bulletin was provided, and the document was discussed.

### **Nursing Facility Discharge Policy (Public Comment period closed July 6th)**

Proposed Policy 2123-DMEPOS is being issued to provide billing instructions to providers when delivering Durable Medical Equipment on the day of discharge from a nursing facility to the home, and also reminds nursing facilities that they are responsible for including the date of discharge in the Community Health Automated Medicaid Processing System (CHAMPS) admission record. The policy was issued for public comment on June 1, 2021, and the comment period closed on July 6, 2021. Ms. Trumbell shared that the policy is being promulgated in response to DME providers incorrectly billing for items that are included in the nursing facility per diem rate.

### **Other Topics**

Additional items discussed include:

- In response to an inquiry, MDHHS staff indicated that all documents associated with the MSA-1656 are in the process of being revised.

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- All temporary policy changes issued in response to the COVID-19 PHE remain in place. A Medicaid policy bulletin will be issued to indicate any change in status of these temporary policies.

**Next Meeting: Wednesday, October 6, 2021**