

Report on Medicaid Non-Emergency Medical Transportation Brokerage Contract in Wayne, Oakland, and Macomb Counties

(FY2014 Appropriation Bill – Public Act 59 of 2013)

October 31, 2013

Section 1861: On or before October 31 of the current fiscal year, the department shall provide the house and senate appropriations subcommittees on community health and the house and senate fiscal agencies its report regarding the pilot program involving nonemergency medical transportation offered to Medicaid recipients.

*Michigan Department
of Community Health*



**Rick Snyder, Governor
James K. Haveman, Director**

Report on Medicaid

Non-Emergency Medical Transportation Brokerage Contract in Wayne, Oakland, and Macomb Counties

The Michigan Department of Community Health (MDCH) is federally mandated to assure transportation of Medicaid beneficiaries to medical care.¹ Medicaid nonemergency medical transportation (NEMT) services are administered by both the Medicaid Health Plans (MHP) and the fee-for-service system (FFS).

In Wayne, Oakland and Macomb counties, NEMT is arranged by LogistiCare Solutions, LLC under a contracted brokerage program with MDCH. NEMT services covered under the broker contract include transportation for beneficiaries not enrolled in an MHP, and transportation for MHP enrollees for services that are not covered under the MHP contract (substance use, mental health, dental). The brokerage program is a pilot that began in January 2011 and was renewed through November 30, 2013. The department anticipates moving to a capitated payment model beginning December 1, 2013.

Table 1 represents Medicaid transportation expenditures incurred as a result of the brokerage program in Wayne, Oakland, and Macomb counties during fiscal year (FY) 2011. In addition to the figures below, \$640,863 was spent to administer the program. Table 1 reflects nine months of operation.

Table 1

Medicaid Transportation Expenditures via Broker (LogistiCare)					
County Name	Reimbursement to Providers (Includes Meals, Lodging & Taxi)	Private Vehicles	Public Transportation	Out of State (Providers & Private)	Total
MACOMB COUNTY	\$378,071	\$4,010	\$416	\$49	\$382,546
OAKLAND COUNTY	\$900,683	\$6,459	\$401	\$1,612	\$909,155
WAYNE COUNTY	\$3,982,930	\$5,077	\$15,344	\$312	\$4,003,663
Total	\$5,261,684	\$15,546	\$16,160	\$1,974	\$5,295,364

Table 2 represents Medicaid transportation expenditures incurred as a result of the brokerage program in Wayne, Oakland, and Macomb counties during fiscal year (FY) 2012. In addition to the figures below, \$1,409,936 was spent to administer the program. Table 2 reflects the first full FY of brokerage operation.

Table 2

Medicaid Transportation Expenditures via Broker (LogistiCare)					
County Name	Reimbursement to Providers (Includes Meals, Lodging & Taxi)	Private Vehicles	Public Transportation	Out of State (Providers & Private)	Total
MACOMB COUNTY	\$1,123,931	\$3,667	\$560	\$0	\$1,128,157
OAKLAND COUNTY	\$1,722,023	\$10,184	\$267	\$4,346	\$1,736,821
WAYNE COUNTY	\$7,082,314	\$9,543	\$20,128	\$5,356	\$7,117,342
Total	\$9,928,268	\$23,394	\$20,955	\$9,703	\$9,982,320

Attachment 1 represents utilization by Medicaid recipients for fiscal years 2011 and 2012. Note that the 2011 data represents nine months of service.

¹ 42 CFR 431.53

Attachment 1

Brokerage data for fiscal years 2011 & 2012

	<u>2011*</u>	<u>Per month average</u>	<u>2012</u>	<u>Per month average</u>	<u>2012 Percentage Increase/Decrease over preceding year**</u>
Ambulatory Trips	248,563	27,618	494,229	41,186	49.13%
Medivan Trips	72,125	8,014	99,288	8,274	3.25%
Wheelchair Lift Van Trips	38,832	4,315	62,273	5,189	20.27%
Substance Abuse Trips	13,581	1,509	39,947	3,329	120.60%
Lodging Trips Authorized	189	21	175	15	-30.56%
Meals Trips Authorized	104	12	91	8	-34.38%
Unduplicated Riders	12,039	1,338	18,883	1,574	17.64%
Individual Riders per month with at least 1 reservation	37,114	4,124	66,436	5,536	34.25%
Number of Calls Received	116,902	12,989	200,533	16,711	28.65%
Number of Answered Calls	97,364	10,818	179,173	14,931	38.02%

*January through September

**Based on Per Month Average