

**TRANSMITTAL AND NOTICE OF APPROVAL OF  
STATE PLAN MATERIAL  
FOR: CENTERS FOR MEDICARE & MEDICAID SERVICES**

1. TRANSMITTAL NUMBER

24 — 0008

2. STATE

MI3. PROGRAM IDENTIFICATION: TITLE XIX OF THE SOCIAL  
SECURITY ACTTO: CENTER DIRECTOR  
CENTERS FOR MEDICAID & CHIP SERVICES  
DEPARTMENT OF HEALTH AND HUMAN SERVICES3. PROPOSED EFFECTIVE DATE  
October 1, 20245. FEDERAL STATUTE/REGULATION CITATION  
Section 1915(i) of the Social Security Act and 42 CFR Part  
441 Subpart M6. FEDERAL BUDGET IMPACT (Amounts in WHOLE dollars)  
a. FFY 2025 (\$2,010,000)  
b. FFY 2026 (\$2,090,000)

7. PAGE NUMBER OF THE PLAN SECTION OR ATTACHMENT

Attachment 3.1-i.2, Pages 1 through 79  
Attachment 4.19-B, Page 27 and 288. PAGE NUMBER OF THE SUPERSEDED PLAN  
SECTION OR ATTACHMENT (If Applicable)Attachment 3.1-i.2, Pages 1 through 70 (TN 22-0007)  
Attachment 4.19-B, Page 27 and 28 (TN 22-0007)

9. SUBJECT OF AMENDMENT

This SPA reflects updates to language around service labels, assessment tools, provider qualifications, reporting and management systems to align with the 1915(c) waivers, as well as a shift of Parent Support Partner (PSP) Services from the 1915(i). PSP services will be authorized in State Plan EPSDT.

10. GOVERNOR'S REVIEW (Check One)

☐

GOVERNOR'S OFFICE REPORTED NO COMMENT

☒

OTHER, AS SPECIFIED:

☐

COMMENTS OF GOVERNOR'S OFFICE ENCLOSED

☐

NO REPLY RECEIVED WITHIN 45 DAYS OF SUBMITTAL

11. SIGNATURE OF STATE AGENCY OFFICIAL



11. TYPED NAME

Meghan Groen

12. TITLE

Senior Deputy Director

13. DATE SUBMITTED

July 1, 2024

15. RETURN TO

Behavioral and Physical Health and Aging Services  
Administration  
Office of Strategic Partnerships & Medicaid Administrative  
Services – Federal Liaison  
Capitol Commons Center – 7<sup>th</sup> Floor  
400 South Pine  
Lansing, Michigan 48933

Attn: Erin Black

**FOR CMS USE ONLY**

16. DATE RECEIVED

17. DATE APPROVED

**PLAN APPROVED - ONE COPY ATTACHED**

18. EFFECTIVE DATE OF APPROVED MATERIAL

19. SIGNATURE OF APPROVING OFFICIAL

20. TYPED NAME OF APPROVING OFFICIAL

21. TITLE OF APPROVING OFFICIAL

22. REMARKS

## 1915(i) State Plan Home and Community-Based Services Administration and Operation

The state implements the optional 1915(i) State plan Home and Community-Based Services (HCBS) benefit for elderly and disabled individuals as set forth below.

1. **Services.** (Specify the state's service title(s) for the HCBS defined under "Services" and listed in Attachment 4.19-B):

**Community Support Services:** Community Living Supports, Enhanced Pharmacy, Environmental Modifications, Family Support & Training, ~~Fiscal Intermediary~~ FINANCIAL MANAGEMENT SERVICES, Housing Assistance, Respite Care, Skill-Building Assistance, Specialized Medical Equipment & Supplies, Supported/Integrated Employment, and Vehicle Modification.

2. **Concurrent Operation with Other Programs.** (Indicate whether this benefit will operate concurrently with another Medicaid authority): **Select one:**

|  |  |                          |  |
|--|--|--------------------------|--|
| <input type="radio"/>  | Not applicable   |                          |  |
| <input checked="" type="radio"/>   | Applicable   |                          |  |
| Check the applicable authority or authorities:   |  |                          |  |
| <input type="checkbox"/>   | <b>Services furnished under the provisions of §1915(a)(1)(a) of the Act.</b> The State contracts with a Managed Care Organization(s) (MCOs) and/or prepaid inpatient health plan(s) (PIHP) or prepaid ambulatory health plan(s) (PAHP) under the provisions of §1915(a)(1) of the Act for the delivery of 1915(i) State plan HCBS. Participants may <i>voluntarily</i> elect to receive <i>waiver</i> and other services through such MCOs or prepaid health plans. Contracts with these health plans are on file at the State Medicaid agency. <i>Specify:</i><br>(a) the MCOs and/or health plans that furnish services under the provisions of §1915(a)(1);<br>(b) the geographic areas served by these plans;<br>(c) the specific 1915(i) State plan HCBS furnished by these plans;<br>(d) how payments are made to the health plans; and<br>(e) whether the 1915(a) contract has been submitted or previously approved. |                          |  |
| <input type="checkbox"/>   | <b>Waiver(s) authorized under §1915(b) of the Act.</b><br><i>Specify the §1915(b) waiver program and indicate whether a §1915(b) waiver application has been submitted or previously approved:</i>   |                          |  |
| Specify the §1915(b) authorities under which this program operates ( <i>check each that applies</i> ): |  |                          |  |
| <input type="checkbox"/>   | §1915(b)(1) (mandated enrollment to managed care)  | <input type="checkbox"/> | §1915(b)(3) (employ cost savings to furnish additional services) |
| <input type="checkbox"/>   | §1915(b)(2) (central broker)   | <input type="checkbox"/> | §1915(b)(4) (selective contracting/limit number of providers)    |
| <input type="checkbox"/>   | <b>A program operated under §1932(a) of the Act.</b><br><i>Specify the nature of the State Plan benefit and indicate whether the State Plan Amendment has been submitted or previously approved:</i>   |                          |  |
| <input checked="" type="checkbox"/>  | <b>A program authorized under §1115 of the Act.</b> <i>Specify the program:</i> On 10/1/2023, the §1915(i) SPA will operate concurrently with the §1115 Behavioral Health Demonstration Waiver.  |                          |  |

3. **State Medicaid Agency (SMA) Line of Authority for Operating the State plan HCBS Benefit.** (*Select one*):

|                                     |  |   |
|-------------------------------------|--|---|
| <input checked="" type="checkbox"/> | The State plan HCBS benefit is operated by the SMA. Specify the SMA division/unit that has line authority for the operation of the program <i>(select one)</i> :   |   |
|                                     | <input type="radio"/>  | The Medical Assistance Unit <i>(name of unit)</i> :   |
|                                     | <input checked="" type="checkbox"/>  | Another division/unit within the SMA that is separate from the Medical Assistance Unit<br><i>(name of division/unit)</i><br><i>This includes administrations/divisions under the umbrella agency that have been identified as the Single State Medicaid Agency.</i> |
|                                     |  | Michigan Department of Health and Human Services (MDHHS)/Behavioral Health and Developmental Disabilities Administration (BHDDA) BEHAVIORAL AND PHYSICAL HEALTH AND AGING SERVICES ADMINISTRATION (BPHASA) .  |
| <input type="radio"/>               | The State plan HCBS benefit is operated by <i>(name of agency)</i><br>a separate agency of the state that is not a division/unit of the Medicaid agency. In accordance with 42 CFR §431.10, the Medicaid agency exercises administrative discretion in the administration and supervision of the State plan HCBS benefit and issues policies, rules and regulations related to the State plan HCBS benefit. The interagency agreement or memorandum of understanding that sets forth the authority and arrangements for this delegation of authority is available through the Medicaid agency to CMS upon request. |   |

#### 4. Distribution of State plan HCBS Operational and Administrative Functions.

☒ (By checking this box the state assures that): When the Medicaid agency does not directly conduct an administrative function, it supervises the performance of the function and establishes and/or approves policies that affect the function. All functions not performed directly by the Medicaid agency must be delegated in writing and monitored by the Medicaid Agency. When a function is performed by an agency/entity other than the Medicaid agency, the agency/entity performing that function does not substitute its own judgment for that of the Medicaid agency with respect to the application of policies, rules and regulations. Furthermore, the Medicaid Agency assures that it maintains accountability for the performance of any operational, contractual, or local regional entities. In the following table, specify the entity or entities that have responsibility for conducting each of the operational and administrative functions listed *(check each that applies)*:

*(Check all agencies and/or entities that perform each function):*

| Function                                   | Medicaid Agency                     | Other State Operating Agency        | Contracted Entity                   | Local Non-State Entity   |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| 1 Individual State plan HCBS enrollment    | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 2 Eligibility evaluation                   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 3 Review of participant service plans      | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 4 Prior authorization of State plan HCBS   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 5 Utilization management                   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 6 Qualified provider enrollment            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 7 Execution of Medicaid provider agreement | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

|  |                                     |                          |                                     |                                     |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| 8 Establishment of a consistent rate methodology for each State plan HCBS                        | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| 9 Rules, policies, procedures, and information development governing the State plan HCBS benefit | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| 10 Quality assurance and quality improvement activities  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

(Specify, as numbered above, the agencies/entities (other than the SMA) that perform each function):

**Contracted Entity:** MDHHS/BPHASA BHDAA, as the **Medicaid State Agency**, will maintain accountability, directly perform, and/or otherwise monitor all administrative functions of the state plan HCBS benefit. MDHHS local field offices establish Medicaid eligibility (function 2) as **the other state agency** and MDHHS/BPHASA BHDAA contracts with regional managed care Pre-paid Inpatient Health Plans (PIHP), as the **other contracted entity**, to assist in monitoring functions of the HCBS benefit (functions 1, 3, 4, 5, 6, 7, and 10). MDHHS/BPHASA BHDAA, the PIHP, an EQR Vendor, and **local non-state entities/Community Mental Health Service Programs (CMHSP)/CONTRACTED PROVIDER** will all be actively involved in assuring quality and implementation of identified quality improvement activities (function 10).

(By checking the following boxes the State assures that):

5. ☒ **Conflict of Interest Standards.** The state assures the independence of persons performing evaluations, assessments, and plans of care. Written conflict of interest standards ensure, at a minimum, that persons performing these functions are not:
- related by blood or marriage to the individual, or any paid caregiver of the individual
  - financially responsible for the individual
  - empowered to make financial or health-related decisions on behalf of the individual
  - providers of State plan HCBS for the individual, or those who have interest in or are employed by a provider of State plan HCBS; except, at the option of the state, when providers are given responsibility to perform assessments and plans of care because such individuals are the only willing and qualified entity in a geographic area, and the state devises conflict of interest protections. (If the state chooses this option, specify the conflict of interest protections the state will implement):

MICHIGAN'S IMPLEMENTATION OF HCBS FINAL RULE REQUIREMENTS RELATED TO CONFLICTS OF INTEREST IN SERVICE PLANNING IS REFERRED TO AS "CONFLICT-FREE ACCESS AND PLANNING" (CFA&P). SERVICE PLANNING IS DEFINED AS CONDUCTING THE HCBS NEEDS ASSESSMENT, DEVELOPING THE INDIVIDUAL PLAN OF SERVICE (IPOS), AND PROVIDING ONGOING CASE MANAGEMENT. MDHHS' APPROACH IS DEFINED BY FOUR FOUNDATIONAL ASSUMPTIONS AND KEY REQUIREMENTS. ADDITIONALLY, MDHHS DEFINED THREE PERMISSIBLE SCENARIOS THAT PROVIDER SYSTEMS MUST ALIGN WITH TO BE COMPLIANT WITH MDHHS' APPROACH, ONE OF WHICH IS FOR APPROVED PROVIDERS WHO MEET "ONLY WILLING AND QUALIFIED PROVIDER" DESIGNATIONS REQUIREMENTS.

#### CFA&P REQUIREMENTS

MDHHS' REQUIRES TWO KEY REQUIREMENTS OF CFA&P ARE MET IN MICHIGAN:

1. PROVIDERS—including CMHSPs—CAN CONDUCT BOTH HCBS SERVICE PLANNING AND SERVICE DELIVERY FUNCTIONS BUT MUST NOT CONDUCT BOTH FUNCTIONS FOR THE SAME MEMBER.

2. AREAS OF THE STATE WITH NO INDEPENDENT PROVIDER AND WHO MEET OTHER CRITERIA DEFINED BY MDHHS, MAY RECEIVE AN “ONLY WILLING AND QUALIFIED PROVIDER” DESIGNATION THROUGH AN MDHHS-DEFINED PROCESS. MICHIGAN WILL DEFINE A RURAL COUNTY BASED ON RURAL DESIGNATION FROM THE US CENSUS BUREAU AND COUNTY TYPE DESIGNATIONS UNDER 42 CFR 422.116(C).

#### PERMISSIBLE SCENARIOS

MDHHS REQUIRES CMHSPS TO PURSUE THREE POSSIBLE CFA&P SCENARIOS. THE FIRST TWO SCENARIOS REQUIRE THAT A BENEFICIARY DOES NOT RECEIVE SERVICE PLANNING AND DIRECT SERVICE DELIVERY FROM THE SAME PROVIDER. THE THIRD SCENARIO, THE SCENARIO AVAILABLE TO PROVIDERS WITH “ONLY WILLING AND QUALIFIED PROVIDER” DESIGNATION, REQUIRES MDHHS AND CMS APPROVAL.

SCENARIO ONE: THE CMHSP CONTRACTS OUT BOTH FUNCTIONS TO PROVIDERS. THE CMHSP MUST ENSURE THAT A MEMBER IS REFERRED TO PROVIDER A FOR SERVICE PLANNING AND A SEPARATE PROVIDER B FOR SERVICE DELIVERY.

SCENARIO TWO: THE CMHSP DIRECTLY OFFERS BOTH SERVICE PLANNING AND SERVICE DELIVERY AND ALSO CONTRACTS WITH PROVIDERS FOR THESE FUNCTIONS. THE CMHSP MAY CONTINUE TO PROVIDE SERVICE PLANNING OR SERVICE DELIVERY TO A SINGLE MEMBER BUT MUST ENSURE A MEMBER IS REFERRED TO A SEPARATE PROVIDER A TO CONDUCT THE REMAINING FUNCTION.

SCENARIO THREE: THE CMHSP CONDUCTS SERVICE DELIVERY AND MUST DEMONSTRATE IT IS THE “ONLY WILLING AND QUALIFIED” PROVIDER AVAILABLE TO CONDUCT SERVICE PLANNING FOR A MEMBER (E.G., RURAL PROVIDER). WITH AN “ONLY WILLING AND QUALIFIED” PROVIDER DESIGNATION, THE CMHSP MAY CONTINUE TO CONDUCT BOTH SERVICE PLANNING AND SERVICE DELIVERY TO THE SAME MEMBER BUT MUST IMPLEMENT NEW POLICIES/PROCEDURES TO MITIGATE CONFLICTS.

MICHIGAN IS PROPOSING TO MAKE AVAILABLE THE “ONLY WILLING AND QUALIFIED PROVIDER” DESIGNATION ALLOWABLE UNDER 42 CFR 441.301(C)(1)(VI) TO PROVIDERS THAT MEET THE CRITERIA OUTLINED BELOW:

- 1A. PROVIDER IS LOCATED IN A RURAL COUNTY OF THE STATE, OR
  - 1B. PROVIDER IS A TRIBAL PROVIDER WITH EXPERIENCE AND KNOWLEDGE TO PROVIDE SERVICES TO INDIVIDUALS WHO SHARE A COMMON CULTURAL BACKGROUND, AND
  2. PROVIDER IS THE ONLY ENTITY OFFERING SERVICE PLANNING IN THE COUNTY, AND
  3. PROVIDER DELIVERS HCBS SERVICE(S) DUE TO LACK OF OTHER SERVICE DELIVERY PROVIDERS IN THE COUNTY.
- THE STATE MAY GRANT THE DESIGNATION IN INSTANCES WHERE A SERVICE PLANNING PROVIDER IS THE ONLY WILLING AND QUALIFIED PROVIDER AND IS THEREFORE ALSO DELIVERING ONE SERVICE OR MULTIPLE SERVICES.
  - MICHIGAN INTENDS TO REQUIRE PROVIDERS TO SUBMIT A STANDARDIZED APPLICATION AND PROVIDE SUPPORTING DOCUMENTATION TO REQUEST A DESIGNATION.
  - MICHIGAN WILL REVIEW APPLICATIONS FROM PROVIDERS AND AVAILABLE DATA TO VALIDATE THAT A PROVIDER IS THE “ONLY WILLING AND QUALIFIED PROVIDER” IN THE COUNTY THEY SERVE.
  - PROVIDERS GRANTED A DESIGNATION WILL BE REQUIRED TO RE-APPLY EVERY THREE YEARS, ALIGNING WITH THE CADENCE IN WHICH THE STATE CONDUCTS A COMPLIANCE REVIEW OF HCBS PROVIDERS.

AS REQUIRED BY 42 CFR 441.301(C)(1)(VI), MICHIGAN WILL ESTABLISH SAFEGUARDS TO PROTECT AGAINST CONFLICTS OF INTEREST IN SITUATIONS WHERE A PROVIDER IS GRANTED A DESIGNATION. PROVIDERS GRANTED A DESIGNATION WILL BE REQUIRED TO ATTEST TO THE STATE THAT THEY HAVE DEVELOPED POLICIES AND PROCEDURES TO MEET THESE REQUIREMENTS. MICHIGAN WILL ALSO REFLECT THESE REQUIREMENTS IN THE STATE'S MEDICAID PROVIDER MANUAL, WHICH IS THE PRIMARY SOURCE OF POLICY GUIDANCE FOR PROVIDERS.

MDHHS/BPHASA ~~BHDDA~~ as the state Medicaid agency will deliver 1915(i) SPA services through contracted arrangements with its managed care PIHPs regions. The PIHPs have responsibility for AUTHORIZING AND monitoring IPOS SERVICE UTILIZATION ~~person-centered service plans~~ and the network's implementation of the 1915 (i) SPA services, which require additional conflict of interest protections including separation OF SERVICE PLANNING AND SERVICE DELIVERY TO ALIGN WITH THE MDHHS-APPROVED CFA&P SCENARIOS, AS OUTLINED IN MDHHS'S CFA&P REQUIRMENTS AND PIHP CONTRACTS. ~~of entity and provider functions within provider entities.~~

The right of every individual receiving public mental health services in Michigan to the development of an individual plan of services and supports using the person-centered planning process is established by law in Chapter 7 of the Michigan Mental Health Code. Through the MDHHS/PIHP contract, MDHHS delegates the responsibility for the authorization AND UTILIZATION MANAGEMENT of the service plan to the PIHPs. THE PIHP'S CANNOT DELEGATE THESE UM FUNCTIONS TO THE CMHSP OR CONTRACTED PROVIDER ENTITY. The PIHPs delegate the responsibilities of plan development AND MONITORING to CMHSP OR CONTRACTED PROVIDER ~~supports coordinator or other qualified staff~~ chosen by the individual or family. ~~These individuals~~ THE PROVIDER responsible for the IPOS are not providers of any HCBS for that individual. ~~and are not the same people responsible for the independent HCBS needs assessment.~~ The CMHSPs/CONTRACTED PROVIDERS authorize the implementation of service through a separate service provider entity. The development of the IPOS through the person-centered planning (PCP) process is led by the beneficiary with the involvement of allies chosen by the beneficiary to ensure that the service plan development is conducted in the best interests of the beneficiary. The beneficiary has the option of choosing an independent facilitator (not employed by or affiliated with the PIHP) to facilitate the planning process. In addition, the PIHP, through its Customer Services Handbook and the one-on-one involvement of a supports coordinator, supports coordinator assistant, or independent supports broker are required to provide full information and disclosure to beneficiaries about the array of services and supports available and the choice of providers. The beneficiary has the option to choose his or her supports coordinator employed by a PIHP subcontractor or can choose an independent supports coordinator (not employed directly by or affiliated with the PIHP except through the provider network) or select a supports coordinator assistant or independent supports broker. This range of flexible options enables the beneficiary to identify who he or she wants to assist with service plan development that meets the beneficiaries' interests and needs. Person-centered planning is one of the areas that QMP Site Review Team addresses during ~~biennial~~ ANNUAL reviews of each PIHP.

The MDHHS/BPHASA ~~BHDDA~~ has several safeguards in place to assure that the independent assessment, independent eligibility evaluation, development of the Individual Plan of Service (IPOS), and delivery of 1915(i) services by the PIHP provider network are free from conflict of interest through the following:

- 1) The mandated separation required in the MDHHS/PIHP contract ~~that~~ assures the assessor(s) of eligibility will not make final determinations about the amount, scope and duration of 1915i services;

~~2) The MDHHS/PIHP contract assures the provider responsible for the independent HCBS needs assessment are separate from the case manager/supports coordinator providers responsible for the development of the IPOS;~~

3) 2) All Medicaid beneficiaries are supported in exercising their right to free choice of providers and are provided information about the full range of 1915(i) services, not just the services furnished by the entity that is responsible for the person-centered service plan development. All beneficiaries are advised about the Medicaid Fair Hearing process in the Customer Services Handbook that is provided by the PIHP to the individual at the onset of services, at least annually at the person-centered planning meeting and upon request of the individual at any time. The Medicaid Fair Hearings process is available to the individual to appeal decisions made related to 1915(i) services. This may include beneficiaries who believe they were incorrectly determined ineligible for 1915(i) services; beneficiaries who believe the amount, scope, and duration of services determined through the person-centered planning process is inadequate to meet their needs; and if 1915(i) services are reduced, suspended or terminated. Adequate Notice of Medicaid Fair Hearing rights is provided at the time the person-centered plan of service is developed and Advanced Notice of Medicaid Fair Hearing rights is provided prior to any reduction, elimination, suspension or termination of services;

~~4) 3) The results of the individual needs assessment, including any other historical assessment or evaluation results, may be used as part of the information utilized in developing the individual plan of services (IPOS). Oversight/coordination of the IPOS is done by a case manager or supports coordinator or other qualified staff chosen by the individual or family, AND is not a provider of any other service for that individual; and is not the professional/entity that completes the individual needs assessment/authorization for eligibility or services;~~

~~5) 4) The PIHP performs the utilization management managed care function to authorize the amount, scope and duration of 1915i services, WHILE ADHERING TO THE MDHHS/PIHP CONTRACT. PIHP utilization management staff are completely separate from the sub-contracted staff and entities performing evaluation, assessment, planning, and delivery of 1915i services;~~

6) 5) As part of its Quality Assessment Performance Improvement Plan (QAPIP), each PIHP “has mechanisms to identify and correct under-utilization as well as over-utilization” of services [MDHHS/PIHP Contract Attachment P.7.9.1]. PIHPs use a number of different mechanisms as part of utilization management to monitor for under- and over-utilization of services. For example, the PIHP may use an independent qualified clinician to review recommended 1915(i) services; UM staff may perform regular reviews to determine if authorizations and service / units utilized are tied to IPOS goals and whether services authorized / used are medically necessary and the level approved is appropriate to meet the goals in the IPOS; or collect utilization data for trending and analysis.

7) 6) MDHHS also monitors through its site review process and the External Quality Review (EQR) to assure that 1915(i) services will be determined and delivered appropriate and free from conflict of interest. The EQR includes a standard that evaluates the PIHP’s utilization management system to assure there are written criteria and procedures for making utilization decisions, mechanisms for identifying under- and over-utilization, and processes for providing Medicaid Fair Hearing notice if a service is denied, suspended, reduced or terminated. As part of the Quality Improvement Strategy, MDHHS will implement changes as needed with CMS approval if required based on the discovery, analysis and remediation of the performance measures to ensure there are no fiduciary conflicts or incentives to either over or under utilize services.

Additional Assurances in MDHHS/PIHP Contract UNDER ~~Section 30.0~~ CONFLICT OF INTEREST: *The PIHP and MDHHS are subject to the federal and state conflict of interest statutes and regulations that apply to the PIHP under this contract, including Section 1902(a)(4)(C) and (D) of the Social Security Act: 41 U.S.C. Chapter 21 (formerly Section 27 of the Office of Federal Procurement Policy Act (41 U.S.C. §423): 18 U.S.C. §207): 18 U.S.C. §208: 42 CFR §438.58: 45 CFR Part 92: 45 CFR Part 74: 1978 PA 566: and MCL 330.1222. Self-*

~~Determination Policy and Practice Guideline~~ SELF-DIRECTED SERVICES TECHNICAL REQUIREMENTS  
(Attachment P4.7.1) and Medicaid Services Verification – Technical Requirements (Attachment P6.4.1)

6. ☒ **Fair Hearings and Appeals.** The state assures that individuals have opportunities for fair hearings and appeals in accordance with 42 CFR 431 Subpart E.
7. ☒ **No FFP for Room and Board.** The state has methodology to prevent claims for Federal financial participation for room and board in State plan HCBS.
8. ☒ **Non-duplication of services.** State plan HCBS will not be provided to an individual at the same time as another service that is the same in nature and scope regardless of source, including Federal, state, local, and private entities. For habilitation services, the state includes within the record of each individual an explanation that these services do not include special education and related services defined in the Individuals with Disabilities Education Improvement Act of 2004 that otherwise are available to the individual through a local education agency, or vocational rehabilitation services that otherwise are available to the individual through a program funded under §110 of the Rehabilitation Act of 1973.

## Number Served

1. **Projected Number of Unduplicated Individuals To Be Served Annually.**

(Specify for year one. Years 2-5 optional):

| Annual Period | From      | To        | Projected Number of Participants |
|---------------|-----------|-----------|----------------------------------|
| Year 1        | 10-1-2023 | 9-30-2024 | 50,000                           |
| Year 2        |           |           |                                  |
| Year 3        |           |           |                                  |
| Year 4        |           |           |                                  |
| Year 5        |           |           |                                  |

2. ☒ **Annual Reporting.** (By checking this box the state agrees to): annually report the actual number of unduplicated individuals served and the estimated number of individuals for the following year.

## Financial Eligibility

1. ☒ **Medicaid Eligible.** (By checking this box the state assures that): Individuals receiving State plan HCBS are included in an eligibility group that is covered under the State's Medicaid Plan and have income that does not exceed 150% of the Federal Poverty Line (FPL). (This election does not include the optional categorically needy eligibility group specified at §1902(a)(10)(A)(ii)(XXII) of the Social Security Act. States that want to adopt the §1902(a)(10)(A)(ii)(XXII) eligibility category make the election in Attachment 2.2-A of the state Medicaid plan.)
2. **Medically Needy** (Select one):

- ☐ The State does not provide State plan HCBS to the medically needy.
- ☒ The State provides State plan HCBS to the medically needy. (Select one):



- ☐ The state elects to disregard the requirements section of 1902(a)(10)(C)(i)(III) of the Social Security Act relating to community income and resource rules for the medically needy. When a state makes this election, individuals who qualify as medically needy on the basis of this election receive only 1915(i) services.
- ☒ The state does not elect to disregard the requirements at section 1902(a)(10)(C)(i)(III) of the Social Security Act.

## Evaluation/Reevaluation of Eligibility

**1. Responsibility for Performing Evaluations/Reevaluations** Eligibility for the State plan HCBS benefit must be determined through an independent evaluation of each individual). Independent evaluations/reevaluations to determine whether applicants are eligible for the State plan HCBS benefit are performed (*Select one*):

|                                     |   |
|-------------------------------------|---|
| <input type="radio"/>               | Directly by the Medicaid agency   |
| <input checked="" type="checkbox"/> | By Other ( <i>specify State agency or entity under contract with the State Medicaid agency</i> ):<br>The PIHP provider network will perform the face-to face assessments, compile required documentation, and submit findings to the MDHHS/BPHASA WHILE ADHERING TO CONFLICT FREE REQUIREMENTS. <del>BHDDA</del> . The MDHHS/BPHASA <del>BHDDA</del> will make the determination of needs-based criteria through an independent evaluation and re-evaluation. |

**2. Qualifications of Individuals Performing Evaluation/Reevaluation.** The independent evaluation is performed by an agent that is independent and qualified. There are qualifications (that are reasonably related to performing evaluations) for the individual responsible for evaluation/reevaluation of needs-based eligibility for State plan HCBS. (*Specify qualifications*)

MDHHS staff must have a minimum of a bachelor's degree, preferably in a health or social services field. Staff are trained in the needs-based criteria outlined for these 1915(i) State Plan services and are able to evaluate documentation to determine whether each applicant meets these criteria. Staff will have access to state systems to verify that individuals are Medicaid eligible and currently residing in a HCBS setting.

**3. Process for Performing Evaluation/Reevaluation.** Describe the process for evaluating whether individuals meet the needs-based State plan HCBS eligibility criteria and any instrument(s) used to make this determination. If the reevaluation process differs from the evaluation process, describe the differences:

For an Evaluation/Reevaluation the MDHHS/BPHASA ~~BHDDA~~ staff will apply the needs-based criteria described in 5 below to determine whether the individual in the targeted group is eligible for 1915(i) services. The PIHPs PROVIDER network, WHILE ADHERING TO CONFLICT FREE REQUIREMENT, will utilize standardized instruments to assist in identifying level of need (i.e. LOCUS, SIS, ASAM CONTINUUM, ~~Gain-10~~, MICHICANS, WHODAS 2.0), administer other face to face assessments related to the individual's functional abilities (i.e. EFL, AFLS, other adaptive behavior/global functioning scales, etc.), and identify services and supports required to reach the expected outcomes of community inclusion and participation. The PIHPs PROVIDER network will provide evidence to MDHHS/BPHASA ~~BHDDA~~ for making the needs-based eligibility determination through a Waiver Support Application (WSA) portal.

The MDHHS/BPHASA ~~BHDDA~~ will MAKE THE DETERMINATION OF NEEDS-BASED CRITERIA THROUGH AN INDEPENDENT EVALUATION AND RE-EVALUATION ~~conduct~~

evaluations using OF validated instruments specific to each individual's condition that identifies the individual meets all the eligibility requirements for 1915(i) service(s).

- For children and adolescents, with SED, the ~~Preschool and Early Childhood Functional Assessment Scale (PECFAS) and the Child Adolescent Functional Assessment Scale (CAFAS)~~ DEVEREUX'S EARLY CHILDHOOD ASSESSMENT (DECA) AND MICHICANS is utilized. For children and adolescents with intellectual or developmental disability, ~~standardized tools to identify functional abilities, adaptive behavior/global functioning, and level of support needs (i.e. DD-CGAS, Vineland, SIS-C, etc.)~~ THE MICHICANS will be utilized.
- For adults with mental health and co-occurring mental health and substance use disorder related needs, the Level of Care Utilization System (LOCUS) is applied. For adults with intellectual or developmental disability related needs the WORLD HEALTH ORGANIZATION DISABILITY ASSESSMENT SCHEDULED 2.0 (WHODAS 2.0), THE Supports Intensity Scale (SIS), IF STILL CURRENT, OR OTHER ASSESSMENT TOOL AS APPROVED BY MDHHS, is used. Adults presenting with needs only involving substance use disorders SHOULD BE ASSESSED USING the ~~Global Appraisal of Individual Needs Initial (GAIN-I) Core assessment is utilized as it directly supports the~~ American Society of Addiction Medicine (ASAM) CONTINUUM. ~~level of care criteria that this service system is based on.~~

Re-evaluation is done annually. A formal review of the IPOS will occur no less that annually with the individual and any other person chosen to participate by the individual or guardian. MDHHS/BPHASA ~~BHDDA~~ will make determination of continuing eligibility based on evidence provided by the PIHP and evaluation that the individuals still meet the needs-based criteria described in 5 below.

4. ☒ **Reevaluation Schedule.** *(By checking this box, the state assures that):* Needs-based eligibility reevaluations are conducted at least every twelve months.

5. ☒ **Needs-based HCBS Eligibility Criteria.** *(By checking this box the state assures that):* Needs-based criteria are used to evaluate and reevaluate whether an individual is eligible for State plan HCBS.

The criteria take into account the individual's support needs, and may include other risk factors: *(Specify the needs-based criteria):*

To be eligible for 1915(i) services an individual must meet all of the following requirements:

1. Have a substantial functional limitation in 1 or more of the following areas of major life activity:
  - (A) Self-care.
  - (B) Communication.
  - (C) Learning.
  - (D) Mobility.
  - (E) Self-direction.
  - (F) Capacity for independent living.
  - (G) Economic self-sufficiency; and
2. Without 1915 (i) services the beneficiary is at risk of not increasing or maintaining sufficient level of functioning in order to achieve their individual goals of independence, recovery, productivity or community inclusion and participation.

☒ **Needs-based Institutional and Waiver Criteria.** *(By checking this box the state assures that):* There are needs-based criteria for receipt of institutional services and participation in certain waivers that are more stringent than the criteria above for receipt of State plan HCBS. If the state has revised institutional level of care to reflect more stringent needs-based criteria, individuals receiving institutional services and participating in certain waivers on the date that more stringent criteria become effective are exempt from the new criteria until such time as they no longer require that level of care. *(Complete chart below to summarize the needs-based criteria for State Plan HCBS and corresponding more-stringent criteria for each of the following institutions):*

| State plan HCBS needs-based eligibility criteria  | NF (& NF LOC** waivers)   | ICF/IID (& ICF/IID LOC waivers)   | Applicable Hospital* (& Hospital LOC waivers)   |
|---|---|---|---|
| <p>1. Have a substantial functional limitation in 1 or more of the following areas of major life activity:<br/>           (A) Self-care.<br/>           (B) Communication.<br/>           (C) Learning.<br/>           (D) Mobility.<br/>           (E) Self-direction.<br/>           (F) Capacity for independent living.<br/>           (G) Economic self-sufficiency; AND</p> <p>2. Without 1915 (i) services the beneficiary is at risk of not increasing or maintaining sufficient level of functioning in order to achieve their individual goals of independence, recovery, productivity, or community inclusion and participation.</p> | <p>Must meet nursing facility level of care, e.g. demonstrate</p> <p>1) need for assistance with ADLs of bed mobility, transfers, toilet use, or eating,</p> <p>2) cognitive performance deficits, a) severely impaired in decision making, b) short-term memory problem and at least moderately impaired in decision making, or c) short-term memory problem and is sometimes or rarely understood</p> <p>3) physician involvement with unstable medical condition within the last 14 days,</p> <p>4) have at least one treatment or condition in the last 14 days including: stage 3-4 pressure ulcers, intravenous or parenteral feedings, intravenous medications, end-stage care, daily tracheostomy, respiratory, or suctioning care, pneumonia, daily oxygen therapy, daily insulin with 2 order changes, or peritoneal or hemodialysis,</p> <p>5) received at least 45 minutes of skilled speech, occupational or physical rehabilitation therapies in the last 7 days</p> <p>6) have displayed challenging behaviors</p> | <p>Must meet ICF/IID level of care, e.g. current assessments of the beneficiary reflect evidence of a developmental disability and/or serious mental illness. The beneficiary's intellectual or functional limitations indicate that he/she would be eligible for health, habilitative, and active treatment services provided at the Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID) level of care [U.S. PL 111-256.</p> | <p>Must meet long-term acute care hospital (LTACH) level of care, e.g. 1) have a medically complex condition, 2) demonstrate active comorbidities that require complex medical management and a multidisciplinary treatment plan to promote medical and functional improvement lead by a medical practitioner; and 3) have a reasonable potential to benefit from an intense medical treatment program.</p> |

|  |   |  |  |
|--|---|--|--|
|  | (wandering, verbally abusive, physically abusive, socially inappropriate/disruptive, resisted care in 4 of the last 7 days or had delusions or hallucinations in the last 7 days.<br>7) be LTSS participant for a year or more and have service dependency<br>8) be determined medically frail. |  |  |
|--|---|--|--|

\*Long Term Care/Chronic Care Hospital

\*\*LOC= level of care

7. ☒ **Target Group(s).** The state elects to target this 1915(i) State plan HCBS benefit to a specific population based on age, disability, diagnosis, and/or eligibility group. With this election, the state will operate this program for a period of 5 years. At least 90 days prior to the end of this 5 year period, the state may request CMS renewal of this benefit for additional 5-year terms in accordance with 1915(i)(7)I and 42 CFR 441.710I(2). (*Specify target group(s):*)

Individual beneficiaries' with a serious emotional disturbance, serious mental illness and/or intellectual/developmental disability.

- ☐ **Option for Phase-in of Services and Eligibility.** If the state elects to target this 1915(i) State plan HCBS benefit, it may limit the enrollment of individuals or the provision of services to enrolled individuals in accordance with 1915(i)(7)(B)(ii) and 42 CFR 441.745(a)(2)(ii) based upon criteria described in a phase-in plan, subject to CMS approval. At a minimum, the phase-in plan must describe: (1) the criteria used to limit enrollment or service delivery; (2) the rationale for phasing-in services and/or eligibility; and (3) timelines and benchmarks to ensure that the benefit is available statewide to all eligible individuals within the initial 5-year approval. (*Specify the phase-in plan:*)

(By checking the following box the State assures that):

8. ☒ **Adjustment Authority.** The state will notify CMS and the public at least 60 days before exercising the option to modify needs-based eligibility criteria in accord with 1915(i)(1)(D)(ii).
9. **Reasonable Indication of need for services:** In order for an individual to be determined to need the 1915(i) State plan HCBS benefit, an individual must require: (a) the provision of at least one 1915(i) service, as documented in the person-centered service plan, and (b) the provision of 1915(i) services at least monthly or, if the need for services is less than monthly, the participant requires regular monthly monitoring which must be documented in the person-centered service plan. Specify the state's policies concerning the reasonable indication of the need for 1915(i) State plan HCBS:

|            |  |
|------------|--|
| <b>i.</b>  | <b>Minimum number of services.</b><br>The minimum number of 1915(i) State plan services (one or more) that an individual must require in order to be determined to need the 1915(i) State plan HCBS benefit is:<br>(1) One |
| <b>ii.</b> | <b>Frequency of services.</b> The state requires (select one):   |

|                                     |   |
|-------------------------------------|---|
| <input type="checkbox"/>            | <b>The provision of 1915(i) services at least monthly</b>   |
| <input checked="" type="checkbox"/> | <b>Monthly monitoring of the individual when services are furnished on a less than monthly basis</b><br>If the state also requires a minimum frequency for the provision of 1915(i) services other than monthly (e.g., quarterly), specify the frequency:<br>At least one 1915(i) service every three months in addition to monthly monitoring. |

## Home and Community-Based Settings

(By checking the following box the State assures that):

1. ☒ **Home and Community-Based Settings.** The State plan HCBS benefit will be furnished to individuals who reside and receive HCBS in their home or in the community, not in an institution. *(Explain how residential and non-residential settings in this SPA comply with Federal home and community-based settings requirements at 42 CFR 441.710(a)(1)-(2) and associated CMS guidance. Include a description of the settings where individuals will reside and where individuals will receive HCBS, and how these settings meet the Federal home and community-based settings requirements, at the time of submission and in the future):*

*(Note: In the Quality Improvement Strategy (QIS) portion of this SPA, the state will be prompted to include how the state Medicaid agency will monitor to ensure that all settings meet federal home and community-based settings requirements, at the time of this submission and ongoing.)*

The state assures that this 1915(i) will be subject to any provisions or requirements included in the state's most recent and/or approved home and community-based settings statewide transition plan. The state will implement any CMCS required changes by the end of the transition period as outlined in the home and community-based settings statewide transition plan. Approximately 72% of individuals receiving these state plan services have the services delivered in settings that are following the federal HCBS Settings Rule. These settings include their own home where their names are on the leases and if they have roommates, have chosen those people who live with them; or living with family members in the home of their relative (non-provider owned or controlled), or living with a foster family where only one or two individuals with disabilities share a home with their foster family. In each of these settings, individuals have full access to the home, such as meals and snacks available at any time, ability to have visitors, having privacy for conducting personal business, and can come and go in the community. These settings allow the participants to be in control of their life and be fully integrated in the community. More information can be found on the Statewide Transition Plan. [https://www.michigan.gov/mdhhs/0,5885,7-339-71547\\_2943-334724--,00.html](https://www.michigan.gov/mdhhs/0,5885,7-339-71547_2943-334724--,00.html) and [https://www.michigan.gov/documents/mdhhs/Michigan\\_STP\\_623488\\_7.pdf](https://www.michigan.gov/documents/mdhhs/Michigan_STP_623488_7.pdf)

The Medicaid Provider Manual has a Chapter on Home and Community Based Services and within that chapter, it establishes the expectation that any new HCBS provider must be in immediate compliance with the rule and it reads as follows:

### 3.7 NEW PROVIDERS

Effective October 1, 2017, any new HCBS provider and their provider network must be in immediate compliance with the federal HCBS Final Rule in order to render services to Medicaid beneficiaries. This requirement does not apply to existing providers and their provider networks who rendered HCBS to Medicaid beneficiaries before the effective date of this requirement. The Michigan Department of Health and Human Services (MDHHS) will continue to work with existing providers towards coming into compliance with the federal HCBS Final Rule as specified in the State Transition Plan.

In order to comply with the federal HCBS Final Rule, new providers must:

- Ensure individual rights of privacy, dignity and respect, and freedom from coercion and restraint;
- Enhance independence;
- Enhance independence in making life choices;
- Enable choice regarding services and who provides them; and
- Ensure that the setting is integrated in, and supports full access to, the greater community.

New residential providers must demonstrate that services are delivered within a setting affording the beneficiary sufficient opportunity and choice to engage with the broader community by ensuring that the:

- Setting is selected by the individual from among setting options;
- Individual has a lease or other legally enforceable agreement providing similar protection;
- Individual has privacy in his/her unit, including lockable doors;
- Individual has a choice of roommates (if applicable) and freedom to furnish or decorate the unit;
- Individual controls his/her own schedule, including access to food at any time;
- Individual can have visitors at any time; and
- Setting is physically accessible.

*New non-residential providers must demonstrate that services are delivered within a setting affording the beneficiary sufficient opportunity and choice to engage with the broader community by ensuring that the setting:*

- *Does not isolate the individual from the broader community; and*
- *Is not institutional in nature or has the characteristics of an institution.*

## Person-Centered Planning & Service Delivery

(By checking the following boxes the state assures that):

1. ☒ There is an independent assessment of individuals determined to be eligible for the State plan HCBS benefit. The assessment meets federal requirements at 42 CFR §441.720.
2. ☒ Based on the independent assessment, there is a person-centered service plan for each individual determined to be eligible for the State plan HCBS benefit. The person-centered service plan is developed using a person-centered service planning process in accordance with 42 CFR §441.725(a), and the written person-centered service plan meets federal requirements at 42 CFR §441.725(b).
3. ☒ The person-centered service plan is reviewed and revised upon reassessment of functional need as required under 42 CFR §441.720, at least every 12 months, when the individual's circumstances or needs change significantly, and at the request of the individual.
4. **Responsibility for Face-to-Face Assessment of an Individual's Support Needs and Capabilities.** There are educational/professional qualifications (that are reasonably related to performing assessments) of the individuals who will be responsible for conducting the independent assessment, including specific training in assessment of individuals with need for HCBS. *(Specify qualifications):*

### Must meet one of the following qualifications:

#### **Mental Health Professional:**

An individual who is trained and experienced in the area of mental illness or developmental disabilities and who is one of the following: a physician, psychologist, registered professional nurse licensed or otherwise authorized to engage in the practice of nursing under part 172 of the public health code (1978 PA 368, MCL 333.17201 to 333.17242), licensed master's social worker licensed or otherwise authorized to engage in the practice of social work at the master's level under part 185 of the public health code (1978 PA 368, MCL 333.18501 to 333.18518), licensed professional counselor licensed or otherwise authorized to engage in the practice of counseling under part 181 of the public health code (1978 PA 368, MCL 333.18101 to 333.18177), or a marriage and family therapist licensed or otherwise authorized to engage in the practice of marriage and family therapy under part 169 of the public health code (1978 PA 368, MCL 333.16901 to 333.16915). **NOTE:** The approved licensures for disciplines identified as a Mental Health Professional include the full, limited and temporary limited categories.

#### **Qualified Intellectual Disability Professional (QIDP):**

Individual with specialized training (including fieldwork and/or internships associated with the academic curriculum where the student works directly with individuals with intellectual or developmental disabilities as part of that experience) or one year experience in treating or working with a person who has intellectual disability; and is a psychologist, physician, educator with a degree in education from an accredited program, social worker, physical therapist, occupational therapist, speech-language pathologist, audiologist, behavior analyst, registered nurse, registered dietitian, therapeutic recreation specialist, a licensed or limited-licensed professional counselor, or a human services professional with at least a bachelor's degree or higher in a human services field.

#### **Qualified Mental Health Professional (QMHP):**

Individual with specialized training (including fieldwork and/or internships associated with the academic curriculum where the student works directly with persons receiving mental health services as part of that experience) or one year experience in treating or working with a person

who has mental illness; and is a psychologist, physician, educator with a degree in education from an accredited program, social worker, physical therapist, occupational therapist, speech-language pathologist, audiologist, behavior analyst, registered nurse, therapeutic recreation specialist, licensed or limited-licensed professional counselor, licensed or limited licensed marriage and family therapist, a licensed physician's assistant or a human services professional with at least a bachelor's degree or higher in a human services field.

**5. Responsibility for Development of Person-Centered Service Plan.** There are qualifications (that are reasonably related to developing service plans) for persons responsible for the development of the individualized, person-centered service plan. (*Specify qualifications*):

The Michigan Mental Health Code establishes the right for all individuals to have an Individual Plan of Service (IPOS) developed through a person-centered planning process (Section 712, added 1996). The PIHP shall monitor quality of implementation of person-centered planning by its sub-contracted network of providers in accordance with the MDHHS Person-Centered Planning POLICY Practice Guideline (Attachment P 4.4.1.1) and inform the individual/family or authorized representative(s) of their rights to choose among providers for individual case management/supports coordination, or self-direct. If the individual/family or authorized representative(s) prefer an independent facilitator to assist them, the PIHP Customer Services Unit maintains a list of person-centered planning (PCP) independent facilitators [MDHHS/PIHP Contract – CUSTOMER SERVICE STANDARDS POLICY Attachment P.6.3.1.

IN ADHERENCE WITH CONFLICT-FREE REQUIREMENTS, ~~the CMHSP/ or local~~ contracted provider agency chosen by the individual and/or their family, ~~under contract with the PIHP~~, is responsible for the development and implementation of the Individual Plan of Services (IPOS). The case manager, supports coordinator or other qualified staff or independent facilitator that assists in developing the IPOS is not a provider of any other service for that individual;

Qualified staff must be able to perform the following functions:

1. Planning and/or facilitating planning using person-centered. This function may be delegated to an independent facilitator chosen by the family or authorized representative(s).
2. Developing an IPOS using the person-centered planning process, including revisions to the IPOS at the request of the beneficiary/guardian or authorized representative(s) or as changing circumstances may warrant.
3. Linking to, coordinating with, follow-up of, and advocacy with all medically necessary supports and services, including the Medicaid Health Plan, Medicaid fee-for-service, or other health care providers.
4. Monitoring of the 1915 i service and other mental health services the individual receives.
5. Brokering of providers of services/supports
6. Assistance with access to entitlements and/or legal representation.

Provider qualifications are as follows:

Supports Coordinator:

1. Chosen by the family or authorized representative(s) of the minor child.
2. Possesses at least a bachelor's degree in human services field and one year of experience with the population the supports coordinator will be serving.

Case Manager:

1. Chosen by the individual/guardian or authorized representative(s) of the minor child.



2. Is a QIDP or QMHP or if the case manager has a bachelor's degree without specialized training or experience, they must be supervised by a QMHP or QIDP.

- 6. Supporting the Participant in Development of Person-Centered Service Plan.** Supports and information are made available to the participant (and/or the additional parties specified, as appropriate) to direct and be actively engaged in the person-centered service plan development process. *(Specify: (a) the supports and information made available, and (b) the participant's authority to determine who is included in the process):*

A) Each PIHP must have a Customer Services Unit, as required by the MDHHS/PIHP contract in boilerplate language (SCHEDULE A; B-CUSTOMER SERVICES STANDARD) AND THE CUSTOMER SERVICES STANDARD POLICY ~~Section 6.3 and attachment P.6.3.4~~) to provide the following functions:

- Welcome and orient individuals to services and benefits available, and the provider network.
- Provide information about how to access mental health, primary health, and other community services.
- Provide information about how to access the various rights processes.
- Help individuals with problems and inquiries regarding benefits.
- Assist people with and oversee local complaint and grievance processes.
- Track and report patterns of problem areas for the organization.

The Customer Service Handbook is provided to all new beneficiaries initially and at least annually thereafter. The Handbook contains information explaining the PCP process (Template #8 of the MDHHS/PIHP Contract - CUSTOMER SERVICES STANDARD POLICY) ~~Attachment P.6.3.4~~). In addition to the assistance and information provided by the PIHP's Customer Services Unit, the PIHP will provide each family or authorized representative(s) of the minor child a choice of working with a case manager, supports coordinator or other qualified staff, or an independent facilitator to assist them in being actively engaged in the IPOS development process.

The strengths, needs, preferences, abilities, interests, goals, and health status of the beneficiary are determined through pre-planning and the PCP process. Results from the independent assessment and any other medically-necessary assessments by qualified providers, including but not limited to behavioral, psychosocial, speech, occupational and/or physical therapy, social/recreational, and physical and mental health care, are information used in the PCP process. The PCP process considers all life domains of the beneficiary, including emotional, psychological and behavioral health; health and welfare; education/ needs; financial and other resources; cultural and spiritual needs; crisis and safety planning; housing and home; meaningful relationships and attachments; legal issues and planning; daily living; family; social, recreational and community inclusion; and other life domains as identified by the family or authorized representative(s), beneficiary, or assessors.

B) THE PIHPS DELEGATE THE RESPONSIBILITIES OF PLAN DEVELOPMENT AND MONITORING TO CMHSP OR CONTRACTED PROVIDER. ~~The CMHSP under contract with the PIHP is responsible for the development and implementation of the Individual Plan of Services (IPOS). Each PIHP~~ THE DELEGATED provider will assist the beneficiary or authorized representative(s) in understanding that they may choose to work with a case manager or supports coordinator or other qualified staff. If the beneficiary, guardian, or authorized representative(s) prefer an independent facilitator to assist them, the PIHP Customer Services Unit maintains a list of person-centered planning (PCP) independent facilitators The IPOS is developed based on findings of all assessments and input from the beneficiary and the family or authorized representative(s). It includes the identification of outcomes based on the beneficiary's stated goals if applicable based on the beneficiary's age, interests, desires and preferences; establishment of meaningful and measurable goals

to achieve identified outcomes; determination of the amount, scope, and duration of all medically-necessary services, for those supports and services provided through the public mental health system; identification of other services and supports the beneficiary, family or authorized representative(s) may require to which the public mental health system will assist with linking to the necessary resources. The IPOS directs the provision of supports and services to be provided to assist the beneficiary in achieving the identified outcomes.

The Person-Centered Planning (PCP) process to develop the Individual Plan of Services (IPOS) is required by the Michigan Mental Health Code (MCL 330.1712). Additionally, for children, the concepts of person-centered planning are incorporated into a family-driven, youth-guided approach that encompasses the belief that the family is at the center of the service planning process and the service providers are collaborators. The PCP process is an individualized, needs-driven, strengths-based process for children and their families or authorized representative(s). Consistent with Michigan's strong focus on a family-driven/youth-guided service planning process, all meetings are scheduled at times and locations convenient to the child and family or authorized representative(s). The family or authorized representative(s) of the minor child identify other people to participate in planning, such as extended family members, friends, neighbors and other health and supports professionals.

The IPOS must specify how identified supports and services will be provided as part of an overall, comprehensive set of supports and services that does not duplicate services that are the responsibility of another entity, such as a private insurance or other funding authority. Per the Michigan Medicaid Provider Manual (MPM), "The PIHP must offer direct assistance to explore and secure all applicable first- and third-party reimbursements and assist the beneficiary to make use of other community resources for non- Medicaid services, or Medicaid services administered by other agencies."

The IPOS must address the health and welfare of the beneficiary. This may include coordination and oversight of any identified medical care needs to ensure health and safety, such as medication complications, changes in psychotropic medications, medical observation of unmanageable side effects of psychotropic medications or comorbid medical conditions requiring care.

The MPM requires that all services specified in the IPOS must be delivered consistent with, where they exist, available research findings, health care practice guidelines, best practices and standards of practice issued by professionally recognized organizations or government agencies."

Life domain planning is always a blend of formal and informal resources, such as natural supports. It uses strategies that are based on strengths, focused on need, are individualized and community based. The IPOS identifies each of the interventions/responsibilities to be implemented, and who is responsible to implement or monitor the service. MDHHS encourages the use of natural supports to assist in meeting the beneficiary's needs to the extent that the family or authorized representative(s) or friends who provide the natural supports are willing and able to provide this assistance. The use of natural supports must be documented in the beneficiary's IPOS.

Per the MPM, each beneficiary must be made aware of the amount, duration, and scope of the services to which they are entitled. Therefore, each plan of service must contain the expected date any authorized service is to commence, and the specified amount, scope, and duration of each authorized service within 7 days of the commencement of services, or if an individual is

hospitalized for less than 7 days, before discharge or release. The beneficiary must receive a copy of their individual plan of service within 15 business days of completion of the plan.

The IPOS is a dynamic document that is revised based on changing needs, newly-identified or developed strengths and/or the result of periodic reviews and/or assessments. Per the MPM, “[t]he individual plan of service shall be kept current and modified when needed (reflecting changes in the intensity of the beneficiary’s health and welfare needs or changes in the beneficiary’s preferences for support). A beneficiary or his/her guardian or authorized representative may request and review the plan at any time. A formal review of the plan with the beneficiary and his/her guardian or authorized representative shall occur not less than annually to review progress toward goals and objectives and to assess beneficiary satisfaction. The review may occur during person centered planning.”

**7. Informed Choice of Providers.** *(Describe how participants are assisted in obtaining information about and selecting from among qualified providers of the 1915(i) services in the person-centered service plan):*

Each PIHP must maintain a provider network that enables an individual beneficiary, the family or authorized representative(s) of the minor child to choose from among a range of available network providers and change providers within the PIHP in accordance with the Balanced Budget Act of 1997 and the MDHHS/PIHP contract. Each PIHP must have a Customer Services Unit that will provide the beneficiary, family or authorized representative(s) with information about the choice of 1915(i) providers and service array (CUSTOMER SERVICE STANDARDS POLICY Attachment P-6.3.4) initially and annually. Or the beneficiary may choose a self-determination arrangement. (MDHHS/PIHP Contract; SELF-DIRECTED SERVICES TECHNICAL REQUIREMENTS Attachment P4.7.4) Additional information and changes to the choices of services and providers will be provided by the PIHP Individually based on the changing needs of the beneficiary and/or their family.

**8. Process for Making Person-Centered Service Plan Subject to the Approval of the Medicaid Agency.** *(Describe the process by which the person-centered service plan is made subject to the approval of the Medicaid agency):*

The person centered plan must be finalized and agreed to, with the informed consent of the individual in writing, and signed by all individuals and providers responsible for its implementation. A copy of the IPOS is distributed to the individual and with all the providers responsible for its implementation.

MDHHS will utilize an electronic data platform called the Waiver Support Application (WSA) portal to manage all eligibility determinations for individuals who receive 1915(i) services. PIHP's will ~~upload~~ ENTER the independent HCBS assessment information, and service plan information from the person-centered IPOS in the secure portal for MDHHS review and approval. MDHHS staff will compare the person's service plan information to the individual's needs ~~and goals~~ identified in the assessment, assure that all other resources are used before Medicaid and the plan meets State and Federal requirements, before issuing approval.

**9. Maintenance of Person-Centered Service Plan Forms.** Written copies or electronic facsimiles of service plans are maintained for a minimum period of 3 years as required by 45 CFR §74.53. Service plans are maintained by the following *(check each that applies)*:

|                                     |                           |  |                  |                                     |              |
|-------------------------------------|---------------------------|--|------------------|-------------------------------------|--------------|
| <input type="checkbox"/>            | Medicaid agency           | <input type="checkbox"/>   | Operating agency | <input checked="" type="checkbox"/> | Case manager |
| <input checked="" type="checkbox"/> | Other ( <i>specify</i> ): | The PIHP is responsible for assuring that a written or electronic record of the beneficiaries IPOS is maintained for a minimum of seven years, which exceeds requirements of 45 CFR 92.42. Each PIHP determines the location for storing records and makes these records available for the State to review upon request. |                  |                                     |              |

## Services

1. **State plan HCBS.** *(Complete the following table for each service. Copy table as needed):*

|  |   |
|--|---|
| <b>Service Specifications</b> <i>(Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):</i>   |   |
| Service Title:   | 1. Specialized Medical Equipment & Supplies |
| Service Definition (Scope):  |   |
| <p>Specialized Medical Equipment &amp; Supplies include an item or set of items that enable the individual to increase their ability to perform activities of daily living with a greater degree of independence than without them; to perceive, control, or communicate with the environment in which he/she lives. These are items that are not available through other Medicaid coverage or through other insurances. These items must be specified in the individual plan of service. All items must be ordered by a physician on a prescription as defined within the Medicaid Provider Manual. An order is valid for one year from the date it was signed.</p> <p>Coverage includes:</p> <ul style="list-style-type: none"><li>• Items necessary for independent living (e.g., Lifeline, sensory integration equipment, electronic devices for emergencies/PERS, etc.)</li><li>• Communication devices</li><li>• Special personal care items that accommodate the person's disability (e.g., reachers, full-spectrum lamp)</li><li>• Prostheses necessary to ameliorate negative visual impact of serious facial disfigurements and/or skin conditions</li><li>• Ancillary supplies and equipment necessary for proper functioning of equipment and supply items</li><li>• Repairs to covered equipment and supplies that are not covered benefits through other insurances</li></ul> <p>Assessments by an appropriate health care professional, specialized training needed in conjunction with the use of the equipment and warranted upkeep will be considered as part of the cost of the services.</p> <p>Coverage excludes:</p> <ul style="list-style-type: none"><li>• Furnishings (e.g., furniture, appliances, bedding) and other non-custom items (e.g., wall and floor coverings, decorative items) that are routinely found in a home.</li><li>• Items that are considered family recreational choices.</li><li>• Educational supplies required to be provided by the school as specified in the child's Individualized Education Plan.</li></ul> <p>Covered items must meet applicable standards of manufacture, design, and installation. There must be documentation that the best value in warranty coverage was obtained for the item at the time of purchase.</p> <p>In order to cover repairs of items, there must be documentation in the individual plan of services that the specialized equipment and supplies continues to medically necessary. All applicable warranty and insurance coverages must be sought and denied before paying for repairs. The PIHP must document that the repair is the most cost-effective solution when compared with replacement or purchase of a new item. If the equipment requires repairs due to misuse or abuse, the PIHP must provide evidence of training in the use of the equipment to prevent future incidents.</p> |   |

Additional needs-based criteria for receiving the service, if applicable (*specify*):

Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.

(Choose each that applies):

☐ Categorically needy (*specify limits*):

☐ Medically needy (*specify limits*):

**Provider Qualifications** (*For each type of provider. Copy rows as needed*):

| Provider Type<br>( <i>Specify</i> ): | License<br>( <i>Specify</i> ):   | Certification<br>( <i>Specify</i> ): | Other Standard<br>( <i>Specify</i> ):  |
|--------------------------------------|--|--------------------------------------|--|
| Physician                            | Licensed as a Physician in the State of Michigan under section 333.17001 of the public health code Act 368 of 1978 | Not applicable                       | Prescribed by a Licensed Physician within the scope of his or her practice under Michigan law. |
| Retail or medical supply stores      | N/A  | N/A                                  | Items purchased must meet the specialized equipment and supplies service definition            |

**Verification of Provider Qualifications** (*For each provider type listed above. Copy rows as needed*):

| Provider Type<br>( <i>Specify</i> ): | Entity Responsible for Verification<br>( <i>Specify</i> ):  | Frequency of Verification<br>( <i>Specify</i> ):                        |
|--------------------------------------|---|---|
| Physician                            | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) | Prior to delivery of services and minimally every 2 3 years thereafter. |
| Retail or medical supply stores      | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) | As needed   |

**Service Delivery Method.** (*Check each that applies*):

☐ Participant-directed ☒ Provider managed

**Service Specifications** (*Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover*):

|   |  |
|---|--|
| Service Title:  | 2. Vehicle Modification                        |
| Service Definition (Scope):   |  |
| <p>Vehicle modifications include adaptations or alterations to an automobile or van that is the individual's primary means of transportation in order to accommodate the special and medical needs of the individual. These adaptations must be specified in the individual plan of service and enable the individual to integrate more fully into the community and to ensure the health, welfare and safety of the individual. All items must be ordered by a physician on a prescription as defined within the Medicaid Provider Manual. An order is valid for one year from the date it was signed.</p> <p>Coverage includes:</p> <ul style="list-style-type: none"><li>• Adaptations to vehicles</li></ul> <p>Assessments by an appropriate health care professional, specialized training needed in conjunction with the use of the adaptations and alterations will be considered as part of the cost of the services.</p> <p>Coverage excludes:</p> <ul style="list-style-type: none"><li>• The purchase or lease of a vehicle;</li><li>• Adaptations or improvements to the vehicle that are not of direct medical or remedial benefit to the individual;</li><li>• Regularly scheduled upkeep and maintenance of a vehicle except upkeep and maintenance of the modification(s).</li></ul> <p>Covered items must meet applicable standards of manufacture, design, and installation. There must be documentation that the best value in warranty coverage was obtained for the item at the time of purchase. In order to cover repairs of vehicle modifications, there must be documentation in the individual plan of services that the alterations continue to medically necessary. All applicable warranty and insurance coverages must be sought and denied before paying for repairs. The PIHP must document that the repair is the most cost-effective solution when compared with replacement or purchase of a new item. If the equipment requires repairs due to misuse or abuse, the PIHP must provide evidence of training in the use of the equipment to prevent future incidents.</p> <p>THE VEHICLE THAT IS ADAPTED MAY BE OWNED BY THE INDIVIDUAL, A FAMILY MEMBER WITH WHOM THE INDIVIDUAL LIVES OR HAS CONSISTENT AND ON-GOING CONTACT, OR A NON-RELATIVE WHO PROVIDES PRIMARY LONG-TERM SUPPORT TO THE INDIVIDUAL AND IS NOT A PAID PROVIDER OF SUCH SERVICES.</p> |  |
| Additional needs-based criteria for receiving the service, if applicable ( <i>specify</i> ):  |  |
| Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.   |  |
| (Choose each that applies):   |  |
| <input type="checkbox"/>  | Categorically needy ( <i>specify limits</i> ): |
| <input type="checkbox"/>  | Medically needy ( <i>specify limits</i> ):     |

| <b>Provider Qualifications</b> <i>(For each type of provider. Copy rows as needed):</i> |  |                                    |  |
|---|--|------------------------------------|--|
| Provider Type<br><i>(Specify):</i>  | License<br><i>(Specify):</i>   | Certification<br><i>(Specify):</i> | Other Standard<br><i>(Specify):</i>  |
| Physician   | Licensed as a Physician in the State of Michigan under section 333.17001 of the public health code Act 368 of 1978 | Not applicable                     | Prescribed by a Licensed Physician within the scope of his or her practice under Michigan law.             |
| Agency or business  | N/A  | N/A                                | Must meet the vehicle modification service definition, may be certified or licensed with MI LARA annually. |

| <b>Verification of Provider Qualifications</b> <i>(For each provider type listed above. Copy rows as needed):</i> |   |  |
|---|---|--|
| Provider Type<br><i>(Specify):</i>  | Entity Responsible for Verification<br><i>(Specify):</i>  | Frequency of Verification<br><i>(Specify):</i>                                     |
| Physician   | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) | Prior to delivery of services and minimally every 2 3 years thereafter.            |
| Agency or business  | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) | Prior to the provision of services and every <del>two</del> THREE years thereafter |

| <b>Service Delivery Method.</b> <i>(Check each that applies):</i> |  |
|---|--|
| <input type="checkbox"/> Participant-directed                     | <input checked="" type="checkbox"/> Provider managed |

| <b>Service Specifications</b> <i>(Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):</i>   |                      |
|--|----------------------|
| Service Title:   | 3. Enhanced Pharmacy |
| Service Definition (Scope):  |                      |
| <p>Enhanced pharmacy items are physician-ordered, nonprescription “medicine chest” items as specified in the individual’s plan of service. There must be documented evidence that the item is not available through Medicaid or other insurances and is the most cost-effective alternative to meet the beneficiary’s need.</p> <p>The following items are covered only for adult beneficiaries living in independent settings (i.e., own home, apartment where deed or lease is signed by the beneficiary):</p> <ul style="list-style-type: none"><li>• Cough, cold, pain, headache, allergy, and/or gastrointestinal distress remedies</li><li>• First aid supplies (e.g., band-aids, iodine, rubbing alcohol, cotton swabs, gauze, antiseptic cleansing pads)</li></ul> <p>The following items are covered for beneficiaries living in independent settings, with family, or in licensed dependent care settings:</p> |                      |

|   |  |   |  |
|---|--|---|--|
|   | <ul style="list-style-type: none"> <li>• Special oral care products to treat specific oral conditions beyond routine mouth care (e.g., special toothpaste, tooth-brushes, anti-plaque rinses, antiseptic mouthwashes)</li> <li>• Vitamins and minerals</li> <li>• Special dietary juices and foods that augment, but do not replace, a regular diet</li> <li>• Thickening agents for safe swallowing when the beneficiary have a diagnosis of dysphagia and either:               <ul style="list-style-type: none"> <li>○ A history of aspiration pneumonia, or</li> <li>○ Documentation that the beneficiary is at risk of insertion of a feeding tube without the thickening agents for safe swallowing.</li> </ul> </li> </ul> <p>Coverage excludes:</p> <ul style="list-style-type: none"> <li>• Routine cosmetic products (e.g., make-up base, aftershave, mascara, and similar products)</li> </ul> |   |  |
| Additional needs-based criteria for receiving the service, if applicable ( <i>specify</i> ):  |  |   |  |
|   |  |   |  |
| <p>Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.</p> <p>(Choose each that applies):</p> |  |   |  |
| <input type="checkbox"/>  | Categorically needy ( <i>specify limits</i> ):<br><div style="border: 1px solid black; height: 20px; margin-top: 5px;"></div>  |   |  |
| <input type="checkbox"/>  | Medically needy ( <i>specify limits</i> ):<br><div style="border: 1px solid black; height: 20px; margin-top: 5px;"></div>  |   |  |
| <b>Provider Qualifications</b> ( <i>For each type of provider. Copy rows as needed</i> ):   |  |   |  |
| Provider Type<br>( <i>Specify</i> ):  | License<br>( <i>Specify</i> ):   | Certification<br>( <i>Specify</i> ):                                    | Other Standard<br>( <i>Specify</i> ):  |
| Physician   | Licensed as a Physician in the State of Michigan under section 333.17001 of the public health code Act 368 of 1978   | Not applicable  | Prescribed by a Licensed Physician within the scope of his or her practice under Michigan law. |
| Retail or medical supply stores   | N/A  | N/A   | Items purchased must meet the enhanced pharmacy service definition                             |
| <b>Verification of Provider Qualifications</b> ( <i>For each provider type listed above. Copy rows as needed</i> ):   |  |   |  |
| Provider Type<br>( <i>Specify</i> ):  | Entity Responsible for Verification<br>( <i>Specify</i> ):   | Frequency of Verification<br>( <i>Specify</i> ):                        |  |
| Physician   | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1)  | Prior to delivery of services and minimally every 2 3 years thereafter. |  |



|   |  |  |
|---|--|--|
| Agency or business  | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1 | Prior to the provision of services and every <del>two</del> THREE years thereafter |
| <b>Service Delivery Method.</b> <i>(Check each that applies):</i> |  |  |
| <input type="checkbox"/> Participant-directed                     | <input checked="" type="checkbox"/> Provider managed   |  |

**Service Specifications** *(Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):*

Service Title: 4. Environmental Modifications

Service Definition (Scope):

Physical adaptations to the beneficiary's own home or apartment and/or workplace. There must be documented evidence that the modification is the most cost-effective alternative to meet the beneficiary's need/goal based on the results of a review of all options, including a change in the use of rooms within the home or alternative housing, or in the case of vehicle modification, alternative transportation. All modifications must be prescribed by a physician. Prior to the environmental modification being authorized, PIHP may require that the beneficiary apply to all applicable funding sources (e.g., housing commission grants, MSHDA, and community development block grants), for assistance. It is expected that the case manager/supports coordinator will assist the beneficiary in the pursuit of these resources. Acceptances or denials by these funding sources must be documented in the beneficiary's records. Medicaid is a funding source of last resort.

Coverage includes:

- The installation of ramps and grab-bars.
- Widening of doorways.
- Modification of bathroom facilities.
- Special floor, wall or window covering that will enable the beneficiary more independence or control over his environment, and/or ensure health and safety.
- Installation of specialized electrical and plumbing systems that are necessary to accommodate the medical equipment and supplies necessary for the welfare of the beneficiary.
- Assessments by an appropriate health care professional and specialized training needed in conjunction with the use of such environmental modifications.
- Central air conditioning when prescribed by a physician and specified as to how it is essential in the treatment of the beneficiary's illness or condition. This supporting documentation must demonstrate the cost-effectiveness of central air compared to the cost of window units in all rooms that the beneficiary must use.
- Environmental modifications that are required to support proper functioning of medical equipment, such as electrical upgrades, limited to the requirements for safe operation of the specified equipment.
- Adaptations to the work environment limited to those necessary to accommodate the beneficiary's individualized needs.

Coverage excludes:

- Adaptations or improvements to the home that are not of direct medical or remedial benefit to the beneficiary, or do not support the identified goals of community inclusion and participation, independence or productivity.

- Adaptations or improvements to the home that are of general utility or cosmetic value and are considered to be standard housing obligations of the beneficiary. Examples of exclusions include, but are not limited to, carpeting (see exception above), roof repair, sidewalks, driveways, heating, central air conditioning, garages, raised garage doors, storage and organizers, landscaping and general home repairs.
- Cost for construction of a new home or new construction (e.g., additions) in an existing home.
- Environmental modifications costs for improvements exclusively required to meet local building codes.
- Adaptations to the work environment that are the requirements of Section 504 of the Rehabilitation Act, the Americans with Disabilities Act, or are the responsibilities of Michigan Rehabilitation Services.

The PIHP must assure there is a signed contract with the builder for an environmental modification and the homeowner. It is the responsibility of the PIHP to work with the beneficiary and the builder to ensure that the work is completed as outlined in the contract and that issues are resolved among all parties. In the event that the contract is terminated prior to the completion of the work, Medicaid capitation payments may not be used to pay for any additional costs resulting from the termination of the contract.

The existing structure must have the capability to accept and support the proposed changes. The “infrastructure” of the home (e.g., electrical system, plumbing, well/septic, foundation, heating/cooling, smoke detector systems, roof) must follow all local codes. If the home is not code compliant, other funding sources must be secured to bring the home into compliance.

The environmental modification must incorporate reasonable and necessary construction standards and comply with applicable state or local building codes. The adaptation cannot result in valuation of the structure significantly above comparable neighborhood real estate values.

Adaptations may be made to rental properties when the landowner agrees to the adaptation in writing. A written agreement between the landowner and the beneficiary must specify any requirements for restoration of the property to its original condition if the occupant moves and must indicate that Medicaid is not obligated for any restoration costs.

If a beneficiary purchases an existing home while receiving Medicaid services, it is the beneficiary’s responsibility to assure that the home will meet basic needs, such as having a ground floor bath/bedroom if the beneficiary has mobility limitations. Medicaid funds may be authorized to assist with the adaptations noted above (e.g., ramps, grab bars, widening doorways) for a recently purchased existing home.

Additional needs-based criteria for receiving the service, if applicable (*specify*):

Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.

(Choose each that applies):

☐ Categorically needy (*specify limits*):

☐ Medically needy (*specify limits*):

| <b>Provider Qualifications</b> <i>(For each type of provider. Copy rows as needed):</i>                           |   |  |   |
|---|---|--|---|
| Provider Type<br><i>(Specify):</i>  | License <i>(Specify):</i>   | Certification<br><i>(Specify):</i>   | Other Standard<br><i>(Specify):</i>                               |
| Physician   | Licensed as a Physician in the State of Michigan under section 333.17001 of the public health code Act 368 of 1978  |  | Prescribed by a physician, working within their scope of practice |
| Agency or business  | MCL 339.601<br>(1)<br>MCL 339.601.2401(1)<br>MCL 339.601.2403(3)  | Licensed builder or licensed contractor  | Must meet environmental modification service definition           |
| <b>Verification of Provider Qualifications</b> <i>(For each provider type listed above. Copy rows as needed):</i> |   |  |   |
| Provider Type<br><i>(Specify):</i>  | Entity Responsible for Verification<br><i>(Specify):</i>  | Frequency of Verification<br><i>(Specify):</i>   |   |
| Physician   | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1)         | Prior to delivery of services and every <del>two</del> THREE years thereafter                                    |   |
| Agency or business  | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1 and LARA | PIHP is responsible prior to the provision of service and LARA is responsible annually thereafter for licensing. |   |
| <b>Service Delivery Method.</b> <i>(Check each that applies):</i>   |   |  |   |
| <input type="checkbox"/>  | Participant-directed  | <input checked="" type="checkbox"/> Provider managed   |   |

|  |                                |
|--|--------------------------------|
| <b>Service Specifications</b> <i>(Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):</i>   |                                |
| Service Title:   | 5. Family Support and Training |
| Service Definition (Scope):  |                                |
| <p>Family-focused services provided to family (natural or adoptive parents, spouse, children, siblings, relatives, foster family, in-laws, and other unpaid caregivers) of persons with serious mental illness, serious emotional disturbance or developmental disability for the purpose of assisting the family in relating to and caring for a relative with one of these disabilities. The services target the family members who are caring for and/or living with an individual receiving mental health services. The service is to be used in cases where the beneficiary is hindered or at risk of being hindered in his ability to achieve goals of:</p> <ul style="list-style-type: none"> <li>Performing activities of daily living;</li> </ul> |                                |

- Perceiving, controlling, or communicating with the environment in which the individual lives; or
- Improving the person's inclusion and participation in the community or productive activity, or opportunities for independent living.

The training and counseling goals, content, frequency and duration of the training must be identified in the beneficiary's individual plan of service, along with the beneficiary's goal(s) that are being facilitated by this service.

Coverage includes:

- Education and training, including instructions about treatment regimens, and use of assistive technology and/or medical equipment needed to safely maintain the person at home as specified in the individual plan of service.
- Counseling and peer support provided by a trained counselor or peer one-on-one or in group for assistance with identifying coping strategies for successfully caring for or living with a person with disabilities.
- Family Psycho-Education (SAMHSA model – specific information is found in the GUIDE TO FAMILY PSYCHOEDUCATION, Requirements for Certification, Sustainability, and Fidelity) for individuals with serious mental illness and their families. This evidence-based practice includes family educational groups, skills workshops, and joining.
- ~~Parent-to-Parent Support is designed to support parents/family of children with serious emotional disturbance or developmental disabilities as part of the treatment process to be empowered, confident and have skills that will enable them to assist their child to improve in functioning. The trained parent support partner, who has or had a child with special mental health needs, provides education, training, and support and augments the assessment and mental health treatment process. The parent support partner provides these services to the parents and their family. These activities are provided in the home and in the community. The parent support partner is to be provided regular supervision and team consultation by the treating professionals~~

Additional needs-based criteria for receiving the service, if applicable (*specify*):

Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.

(Choose each that applies):

|                          |  |
|--------------------------|--|
| <input type="checkbox"/> | Categorically needy ( <i>specify limits</i> ): |
|                          |  |
| <input type="checkbox"/> | Medically needy ( <i>specify limits</i> ):     |
|                          |  |

**Provider Qualifications** (*For each type of provider. Copy rows as needed*):

| Provider Type<br>( <i>Specify</i> ): | License<br>( <i>Specify</i> ): | Certification<br>( <i>Specify</i> ): | Other Standard<br>( <i>Specify</i> ):  |
|--------------------------------------|--------------------------------|--------------------------------------|--|
| Mental Health Professional           | Dependent on scope of practice | Dependent on scope of practice       | An individual who is trained and experienced in the area of mental illness or developmental disabilities and who is one of the following: a physician, |

|                                      |                                |                                |   |
|--------------------------------------|--------------------------------|--------------------------------|---|
|                                      |                                |                                | psychologist, registered professional nurse licensed or otherwise authorized to engage in the practice of nursing under part 172 of the public health code (1978 PA 368, MCL 333.17201 to 333.17242), licensed master's social worker licensed or otherwise authorized to engage in the practice of social work at the master's level under part 185 of the public health code (1978 PA 368, MCL 333.18501 to 333.18518), licensed professional counselor licensed or otherwise authorized to engage in the practice of counseling under part 181 of the public health code (1978 PA 368, MCL 333.18101 to 333.18177), or a marriage and family therapist licensed or otherwise authorized to engage in the practice of marriage and family therapy under part 169 of the public health code (1978 PA 368, MCL 333.16901 to 333.16915). <b>NOTE:</b> The approved licensures for disciplines identified as a Mental Health Professional include the full, limited and temporary limited categories. |
| Child Mental Health Professional     | Dependent on scope of practice | Dependent on scope of practice | Individual with specialized training and one year of experience in the examination, evaluation, and treatment of minors and their families and who is a physician, psychologist, licensed or limited-licensed master's social worker, licensed or limited-licensed professional counselor, or registered nurse; <b>or</b> an individual with at least a bachelor's degree in a mental health-related field from an accredited school who is trained and has three years supervised experience in the examination, evaluation, and treatment of minors and their families; or an individual with at least a master's degree in a mental health-related field from an accredited school who is trained and has one year of experience in the examination, evaluation and treatment of minors and their families.  |
| Qualified Mental Health Professional | Dependent on scope of practice | Dependent on scope of practice | Individual with specialized training (including fieldwork and/or internships associated with the academic curriculum where the student works directly with persons receiving mental health services   |

|  |                                |                                |  |
|--|--------------------------------|--------------------------------|--|
|  |                                |                                | as part of that experience) or one year experience in treating or working with a person who has mental illness; and is a psychologist, physician, educator with a degree in education from an accredited program, social worker, physical therapist, occupational therapist, speech-language pathologist, audiologist, behavior analyst, registered nurse, therapeutic recreation specialist, licensed or limited-licensed professional counselor, licensed or limited licensed marriage and family therapist, a licensed physician's assistant or a human services professional with at least a bachelor's degree or higher in a human services field.  |
| Qualified Intellectual Disability Professional | Dependent on scope of practice | Dependent on scope of practice | Individual with specialized training (including fieldwork and/or internships associated with the academic curriculum where the student works directly with individuals with intellectual or developmental disabilities as part of that experience) or one year experience in treating or working with a person who has intellectual disability; and is a psychologist, physician, educator with a degree in education from an accredited program, social worker, physical therapist, occupational therapist, speech-language pathologist, audiologist, behavior analyst, registered nurse, registered dietitian, therapeutic recreation specialist, a licensed or limited-licensed professional counselor, or a human services professional with at least a bachelor's degree or higher in a human services field. |
| Parent Support Partner                         | None                           | None                           | Individual who:<br><ul style="list-style-type: none"> <li>• <del>has lived experience as a parent/caregiver of a child with Serious Emotional Disturbance and Intellectual/Developmental Disability, and</del></li> <li>• <del>is employed by the PIHP/CMHSP or its contract providers, and</del></li> </ul> <del>is trained in the Michigan Department of Health and Human Services approved curriculum and ongoing training model.</del>   |

**Verification of Provider Qualifications** *(For each provider type listed above. Copy rows as needed):*

| Provider Type<br>(Specify):                                | Entity Responsible for Verification<br>(Specify):   | Frequency of Verification<br>(Specify):                                       |
|--|---|---|
| Mental Health Professional                                 | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) | Prior to delivery of services and every <del>two</del> THREE years thereafter |
| Child Mental Health Professional                           | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) | Prior to delivery of services and every <del>two</del> THREE years thereafter |
| Qualified Mental Health Professional                       | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) | Prior to delivery of services and every <del>two</del> THREE years thereafter |
| Qualified Intellectual Disability Professional             | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) | Prior to delivery of services and every <del>two</del> THREE years thereafter |
| Qualified Behavioral Health Professional                   | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) | Prior to delivery of services and every <del>two</del> THREE years thereafter |
| Parent Support Partner                                     | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (Attachment P.7.1.1)                               | Prior to delivery of services and every two years thereafter                  |
| <b>Service Delivery Method.</b> (Check each that applies): |   |   |
| <input checked="" type="checkbox"/> Participant-directed   | <input checked="" type="checkbox"/> Provider managed  |   |

|  |   |
|--|---|
| <b>Service Specifications</b> (Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):  |   |
| Service Title:   | <del>6. Fiscal Intermediary</del> FINANCIAL MANAGEMENT SERVICES |
| Service Definition (Scope):  |   |
| <p><del>Fiscal Intermediary</del> FINANCIAL MANAGEMENT services are defined as services that assist the adult beneficiary, or a representative identified in the beneficiary's individual plan of services, to meet the beneficiary's goals of community participation and integration, independence or productivity while controlling his individual budget and choosing staff who will provide the services and supports identified in the IPOS and authorized by the PIHP. The <del>fiscal intermediary</del> FINANCIAL MANAGEMENT SERVICES PROVIDER helps the beneficiary manage and distribute funds contained in the individual budget. <del>Fiscal intermediary</del> FINANCIAL MANAGEMENT services include, but are not limited to:</p> <ul style="list-style-type: none"> <li>Facilitation of the employment of service workers by the beneficiary, including federal, state and local tax withholding/payments, unemployment compensation fees, wage settlements, and fiscal accounting;</li> <li>Tracking and monitoring participant-directed budget expenditures and identifying potential over- and under-expenditures;</li> <li>Assuring adherence to federal and state laws and regulations; and</li> <li>Ensuring compliance with documentation requirements related to management of public funds.</li> </ul> |   |

The ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES PROVIDER may also perform other supportive functions that enable the beneficiary to self-direct needed services and supports. These functions may include selecting, contracting with or employing and directing providers of services, verification of provider qualifications (including reference and background checks), and assisting the beneficiary to understand billing and documentation requirements.

~~Fiscal intermediary~~ FINANCIAL MANAGEMENT services may not be authorized for use by a beneficiary's representative where that representative is not conducting tasks in ways that fit the beneficiary's preferences, and/or do not promote achievement of the goals contained in the beneficiary's plan of service so as to promote independence and inclusive community living for the beneficiary, or when they are acting in a manner that is in conflict with the interests of the beneficiary.

~~Fiscal intermediary~~ FINANCIAL MANAGEMENT services must be performed by entities with demonstrated competence in managing budgets and performing other functions and responsibilities of a ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES PROVIDER. Neither providers of other covered services to the beneficiary, family members, or guardians of the beneficiary may provide ~~fiscal intermediary~~ FINANCIAL MANAGEMENT services to the beneficiary.

Additional needs-based criteria for receiving the service, if applicable (*specify*):

Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.

(Choose each that applies):

☐ Categorically needy (*specify limits*):

☐ Medically needy (*specify limits*):

**Provider Qualifications** (For each type of provider. Copy rows as needed):

| Provider Type<br>(Specify):         | License<br>(Specify): | Certification<br>(Specify): | Other Standard<br>(Specify):  |
|-------------------------------------|-----------------------|-----------------------------|---|
| Entity/Organization or Fiscal Agent | None                  | None                        | Must meet <del>fiscal intermediary</del> FINANCIAL MANAGEMENT service requirements. Entity or individual fiscal agent may not be the provider of other covered services for the individual for whom it is providing <del>fiscal intermediary</del> FINANCIAL MANAGEMENT services. |

**Verification of Provider Qualifications** (For each provider type listed above. Copy rows as needed):

| Provider Type<br>(Specify): | Entity Responsible for Verification<br>(Specify): | Frequency of Verification<br>(Specify): |
|-----------------------------|---|---|
|-----------------------------|---|---|



|   |   |   |
|---|---|---|
| Entity/Organization or Fiscal Agent                               | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.4) | Prior to delivery of services and every <del>two</del> THREE years thereafter |
| <b>Service Delivery Method.</b> <i>(Check each that applies):</i> |   |   |
| <input type="checkbox"/> Participant-directed                     | <input checked="" type="checkbox"/> Provider managed  |   |

|  |                       |
|--|-----------------------|
| <b>Service Specifications</b> <i>(Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):</i>   |                       |
| Service Title:   | 7. Housing Assistance |
| Service Definition (Scope):  |                       |
| <p>Housing Assistance enables beneficiaries to secure and/or maintain their own housing as set forth in the beneficiaries' individual plan of service. Services must be provided in the home or a community setting and includes the following components:</p> <ul style="list-style-type: none"><li>• Conducting a community integration assessment identifying the beneficiaries preferences related to housing (type, location, living alone or with someone else, identifying a roommate, accommodations needed, or other important preferences) and needs for support to maintain community integration (including what type of setting works best for the individual, assistance in budgeting for housing/living expenses, assistance in obtaining/accessing sources of income necessary for community living, assistance in establishing credit and in understanding and meeting obligations of tenancy).</li><li>• Assisting beneficiary with finding and securing housing as needed. This may include arranging for or providing transportation.</li><li>• Assisting beneficiary in securing supporting documents/records, completing/submitting applications, securing deposits, and locating furnishings.</li><li>• Developing an individualized community integration plan based upon the assessment as part of the overall Person-Centered Plan. Identify and establish short and long-term measurable goal(s) and establish how goals will be achieved and how concerns will be addressed.</li><li>• Participating in Person-Centered planning meetings at re-determination and/or revision plan meetings as needed.</li><li>• Providing supports and interventions per the Person-Centered Plan (individualized community integration portion).</li><li>• Supports to assist the individual in communicating with the landlord and/or property manager regarding the participant's disability (if authorized and appropriate), detailing accommodations needed, and addressing components of emergency procedures involving the landlord and/or property manager. This includes providing support/intervention for dispute resolution with landlord/property manager.</li><li>• Housing assistance will provide supports to preserve the most independent living arrangement and/or assist the individual in locating the most integrated option appropriate to the individual.</li></ul> <p>Coverage excludes:</p> <ul style="list-style-type: none"><li>• Costs for room and board (i.e. rent, mortgage, motel/hotel stays, security deposit etc.)</li><li>• Funding for on-going housing costs (i.e. repairs, utility bills, insurance, taxes, appliances, etc.)</li></ul> |                       |
| Additional needs-based criteria for receiving the service, if applicable <i>(specify)</i> :  |                       |
|  |                       |

Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.

*(Choose each that applies):*

|                          |  |
|--------------------------|--|
| <input type="checkbox"/> | Categorically needy <i>(specify limits):</i> |
|                          |  |
| <input type="checkbox"/> | Medically needy <i>(specify limits):</i>     |
|                          |  |

**Provider Qualifications** *(For each type of provider. Copy rows as needed):*

| Provider Type<br><i>(Specify):</i>   | License<br><i>(Specify):</i>   | Certification<br><i>(Specify):</i> | Other Standard<br><i>(Specify):</i>   |
|--------------------------------------|--------------------------------|------------------------------------|---|
| Mental Health Professional           | Dependent on scope of practice | Dependent on scope of practice     | An individual who is trained and experienced in the area of mental illness or developmental disabilities and who is one of the following: a physician, psychologist, registered professional nurse licensed or otherwise authorized to engage in the practice of nursing under part 172 of the public health code (1978 PA 368, MCL 333.17201 to 333.17242), licensed master's social worker licensed or otherwise authorized to engage in the practice of social work at the master's level under part 185 of the public health code (1978 PA 368, MCL 333.18501 to 333.18518), licensed professional counselor licensed or otherwise authorized to engage in the practice of counseling under part 181 of the public health code (1978 PA 368, MCL 333.18101 to 333.18177), or a marriage and family therapist licensed or otherwise authorized to engage in the practice of marriage and family therapy under part 169 of the public health code (1978 PA 368, MCL 333.16901 to 333.16915). NOTE: The approved licensures for disciplines identified as a Mental Health Professional include the full, limited and temporary limited categories. |
| Qualified Mental Health Professional | Dependent on scope of practice | Dependent on scope of practice     | Individual with specialized training (including fieldwork and/or internships associated with the academic curriculum where the student works directly with persons receiving mental health services as part of that experience) or one year   |

|  |                                |                                |  |
|--|--------------------------------|--------------------------------|--|
|  |                                |                                | experience in treating or working with a person who has mental illness; and is a psychologist, physician, educator with a degree in education from an accredited program, social worker, physical therapist, occupational therapist, speech-language pathologist, audiologist, behavior analyst, registered nurse, therapeutic recreation specialist, licensed or limited-licensed professional counselor, licensed or limited licensed marriage and family therapist, a licensed physician's assistant or a human services professional with at least a bachelor's degree or higher in a human services field.  |
| Qualified Intellectual Disability Professional | Dependent on scope of practice | Dependent on scope of practice | Individual with specialized training (including fieldwork and/or internships associated with the academic curriculum where the student works directly with individuals with intellectual or developmental disabilities as part of that experience) or one year experience in treating or working with a person who has intellectual disability; and is a psychologist, physician, educator with a degree in education from an accredited program, social worker, physical therapist, occupational therapist, speech-language pathologist, audiologist, behavior analyst, registered nurse, registered dietitian, therapeutic recreation specialist, a licensed or limited-licensed professional counselor, or a human services professional with at least a bachelor's degree or higher in a human services field. |
| DIRECT SUPPORT PROFESSIONAL                    | NONE                           | NONE                           | INDIVIDUAL WITH SPECIALIZED TRAINING, IS ABLE TO PERFORM BASIC FIRST AID PROCEDURES; TRAINED IN THE BENEFICIARY'S PLAN OF SERVICE, AS APPLICABLE; IS AT LEAST 18 YEARS OF AGE; ABLE TO PREVENT TRANSMISSION OF COMMUNICABLE DISEASE; ABLE TO COMMUNICATE EXPRESSIVELY AND RECEPTIVELY IN ORDER TO FOLLOW INDIVIDUAL PLAN REQUIREMENTS AND BENEFICIARY-SPECIFIC EMERGENCY PROCEDURES, AND TO REPORT ON ACTIVITIES PERFORMED; AND IN GOOD STANDING WITH THE LAW.   |

|                                   |      |                                       |  |
|-----------------------------------|------|---------------------------------------|--|
|                                   |      |                                       | IN ADDITION, MUST HAVE TWO YEARS EXPERIENCE IN PROVIDING SERVICES TO TENTANTS IN SUPPORTIVE HOUSING OR OTHER SOCIAL SERVICES SETTING OR LIVED EXPERIENCE OF HOMELESSNESS AND/OR SUPPORTIVE HOUSING.  |
| CERTIFIED PEER SUPPORT SPECIALIST | NONE | PEER SUPPORT SPECIALIST CERTIFICATION | PEER SPECIALIST: CERTIFIED BY MDDDS IF PROVIDING SERVICES TO AN INDIVIDUAL WITH SMI.<br><br>IN ADDITION, MUST HAVE TWO YEARS EXPERIENCE IN PROVIDING SERVICES TO TENTANTS IN SUPPORTIVE HOUSING OR OTHER SOCIAL SERVICES SETTING OR LIVED EXPERIENCE OF HOMELESSNESS AND/OR SUPPORTIVE HOUSING.    |
| CERTIFIED PEER RECOVERY COACH     | NONE | PEER RECOVERY COACH CERTIFICATION     | QUALIFIED PEER RECOVERY COACH MUST BE CERTIFIED THROUGH AN MDDHS-APPROVED TRAINING PROGRAM.<br>IN ADDITION, MUST HAVE TWO YEARS EXPERIENCE IN PROVIDING SERVICES TO TENTANTS IN SUPPORTIVE HOUSING OR OTHER SOCIAL SERVICES SETTING OR LIVED EXPERIENCE OF HOMELESSNESS AND/OR SUPPORTIVE HOUSING. |

**Verification of Provider Qualifications** (For each provider type listed above. Copy rows as needed):

| Provider Type<br>(Specify):          | Entity Responsible for Verification<br>(Specify):   | Frequency of Verification<br>(Specify):                                       |
|--------------------------------------|---|---|
| Mental Health Professional           | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) | Prior to delivery of services and every <del>two</del> THREE years thereafter |
| Qualified Mental Health Professional | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) | Prior to delivery of services and every <del>two</del> THREE years thereafter |

|   |   |   |
|---|---|---|
| Qualified Intellectual Disability Professional                    | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) | Prior to delivery of services and every <del>two</del> THREE years thereafter |
| DIRECT SUPPORT PROFESSIONAL                                       | THE PIHP IS RESPONSIBLE FOR ASSURING THE PROVIDER IS CREDENTIALLED AS REQUIRED BY THE MDHHS/PIHP CONTRACT (PROVIDER CREDENTIALING POLICY)                   | PRIOR TO DELIVERY OF SERVICES AND EVERY THREE YEARS THEREAFTER                |
| CERTIFIED PEER SUPPORT SPECIALIST                                 | THE PIHP IS RESPONSIBLE FOR ASSURING THE PROVIDER IS CREDENTIALLED AS REQUIRED BY THE MDHHS/PIHP CONTRACT (PROVIDER CREDENTIALING POLICY)                   | PRIOR TO DELIVERY OF SERVICES AND EVERY THREE YEARS THEREAFTER                |
| CERTIFIED PEER RECOVERY COACH                                     | THE PIHP IS RESPONSIBLE FOR ASSURING THE PROVIDER IS CREDENTIALLED AS REQUIRED BY THE MDHHS/PIHP CONTRACT (PROVIDER CREDENTIALING POLICY)                   | PRIOR TO DELIVERY OF SERVICES AND EVERY THREE YEARS THEREAFTER                |
| <b>Service Delivery Method.</b> <i>(Check each that applies):</i> |   |   |
| <input checked="" type="checkbox"/> Participant-directed          | <input checked="" type="checkbox"/> Provider managed  |   |

|   |                     |
|---|---------------------|
| <b>Service Specifications</b> <i>(Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):</i>  |                     |
| Service Title:  | 8. Respite Services |
| Service Definition (Scope):   |                     |
| <p>Respite services are intended to assist in maintaining a goal of living in a natural community home and are provided on a short-term, intermittent basis to relieve the beneficiary's family or other primary caregiver(s) from daily stress and care demands during times when they are providing unpaid care. Respite is not intended to be provided on a continuous, long-term basis where it is a part of daily services that would enable an unpaid caregiver to work elsewhere full time. In those cases, community living supports, or other services of paid support or training staff, should be used.</p> <p>Decisions about the methods and amounts of respite should be decided during person-centered planning. PIHPs may not require active clinical treatment as a prerequisite for receiving respite care. These services do not supplant or substitute for community living support or other services of paid support/training staff.</p> <ul style="list-style-type: none"> <li>• "Short-term" means the respite service is provided during a limited period of time (e.g., a few hours, a few days, weekends, or for vacations).</li> <li>• "Intermittent" means the respite service does not occur regularly or continuously. The service stops and starts repeatedly or with a time period in between.</li> <li>• "Primary" caregivers are typically the same people who provide at least some unpaid supports daily.</li> <li>• "Unpaid" means that respite may only be provided during those portions of the day when no one is being paid to provide the care, i.e., not a time when the beneficiary is receiving a paid State Plan (e.g., home help) or waiver service (e.g., community living supports) or service through other programs (e.g., school).</li> </ul> |                     |

- Children who are living in a family foster care home may receive respite services. The only exclusion of receiving respite services in a family foster care home is when the child is receiving Therapeutic Foster Care as a Medicaid SED waiver service because that is considered in the bundled rate. (Refer to the Child Therapeutic Foster Care subsection in the Children's WITH Serious Emotional Disturbance Home and Community-Based Services Waiver Appendix for additional information.)

Since adult beneficiaries living at home typically receive home help services and hire their family members, respite is not available when the family member is being paid to provide the home help service but may be available at other times throughout the day when the caregiver is not paid.

Respite care may be provided in the following settings:

- Beneficiary's home or place of residence
- Licensed family foster care home
- Facility approved by the State that is not a private residence, (e.g., group home or licensed respite care facility)
- Home of a friend or relative chosen by the beneficiary and members of the planning team
- Licensed camp
- In community (social/recreational) settings with a respite worker trained, if needed, by the family
- Licensed family child-care home

Respite care may not be provided in:

- Day program settings, ICF/IIDs, nursing homes, or hospitals

Respite care may not be provided by:

- Parent of a minor beneficiary receiving the service
- Spouse of the beneficiary served
- Beneficiary's guardian
- Unpaid primary care giver

Cost of room and board must not be included as part of the respite care unless provided as part of the respite care in a facility that is not a private residence.

The state will demonstrate compliance with the Electronic Visit Verification System (EVV) requirements for personal care services (PCS) by January 1, 2020, or January 1, 2021 if Michigan receives approval of a good faith effort exemption request, and for home health services by January 1, 2023 in accordance with section 12006 of the 21<sup>st</sup> Century CURES Act.

Additional needs-based criteria for receiving the service, if applicable (*specify*):

Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.

(Choose each that applies):

☐ Categorically needy (*specify limits*):

☐ Medically needy (*specify limits*):

| <b>Provider Qualifications</b> <i>(For each type of provider. Copy rows as needed):</i>                           |   |                                    |  |
|---|---|------------------------------------|--|
| Provider Type<br><i>(Specify):</i>  | License<br><i>(Specify):</i>  | Certification<br><i>(Specify):</i> | Other Standard<br><i>(Specify):</i>  |
| Direct Support Specialist   | None  | None                               | Individual with specialized training, is able to perform basic first aid procedures; trained in the beneficiary's plan of service, as applicable; is at least 18 years of age; able to prevent transmission of communicable disease; able to communicate expressively and receptively in order to follow individual plan requirements and beneficiary-specific emergency procedures, and to report on activities performed; and in good standing with the law. |
| <b>Verification of Provider Qualifications</b> <i>(For each provider type listed above. Copy rows as needed):</i> |   |                                    |  |
| Provider Type<br><i>(Specify):</i>  | Entity Responsible for Verification<br><i>(Specify):</i>  |                                    | Frequency of Verification<br><i>(Specify):</i>   |
| Direct Support Specialist   | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) |                                    | Prior to delivery of services and every <del>two</del> THREE years thereafter  |
| <b>Service Delivery Method.</b> <i>(Check each that applies):</i>   |   |                                    |  |
| <input checked="" type="checkbox"/>   | Participant-directed  |                                    | <input checked="" type="checkbox"/> Provider managed   |

| <b>Service Specifications</b> <i>(Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):</i> |                              |
|--|------------------------------|
| Service Title:   | 9. Skill Building Assistance |
| Service Definition (Scope):  |                              |

Skill-building assistance consists of activities identified in the individual plan of service that assist a beneficiary to increase their economic self-sufficiency WITH AN EMPHASIS ON DEVELOPING AND TEACHING SKILLS THAT LEAD TO THE INDIVIDUAL COMPETITIVE INTEGRATED EMPLOYMENT (ICIE) and/or to DEVELOP SKILLS TO SUCCESSFULLY engage in meaningful activities such as school, work, and/or volunteering. The services occur in community-based integrated settings with individuals without disabilities, provide knowledge and specialized skill development and/or supports to achieve specific outcomes consistent with the individual's identified goals with the purpose of furthering habilitation goals that will lead to greater opportunities of community independence, inclusion, participation, and productivity. SKILL BUILDING ASSISTANCE IS A TIME-LIMITED SERVICE WITH PRIMARY FOCUS ON SKILL DEVELOPMENT, ACQUISITION, RETENTION, OR IMPROVEMENT IN SELF-HELP SOCIALIZATION AND ADAPTIVE SKILLS.

Services includes TWO PATHWAYS TO SKILL DEVELOPMENT:

- ~~Assistance with acquisition, retention, or improvement in self-help, socialization, and adaptive skills~~

1. SKILL BUILDING AS A PATHWAY TO DEVELOP SKILLS TO SUCCESSFULLY ENGAGE IN MEANINGFUL ACTIVITIES SUCH AS SCHOOL, WORK AND/OR VOLUNTEERING INCLUDES THE FOLLOWING:

- DEVELOPING AND TEACHING SKILLS THAT LEAD TO SUCCESSFUL ENGAGEMENT IN MEANINGFUL COMMUNITY-BASED ACTIVITIES, BUT NOT LIMITED TO, ABILITY TO COMMUNICATE EFFECTIVELY WITH INDIVIDUALS IN THE COMMUNITY; GENERALLY ACCEPTED COMMUNITY CONDUCT AND DRESS; ABILITY TO FOLLOW DIRECTIONS; ABILITY TO ATTEND TO TASKS; PROBLEM-SOLVING SKILLS AND STRATEGIES; GENERAL COMMUNITY SAFETY; AND MOBILITY TRAINING. MAY ALSO PROVIDE LEARNING EXPERIENCES THROUGH COMMUNITY PARTICIPATION WHERE THE BENEFICIARY CAN DEVELOP GENERAL STRENGTHS AND SKILLS TO ENGAGE IN MEANINGFUL ACTIVITIES.
- ARE EXPECTED TO OCCUR OVER A DEFINED PERIOD OF TIME AND PROVIDED IN SUFFICIENT AMOUNT AND SCOPE TO ACHIEVE THE OUTCOME AND ENCOURAGE FADING TO PROMOTE COMMUNITY INCLUSION, AS DETERMINED BY THE BENEFICIARY AND THEIR CARE PLANNING TEAM IN THE ONGOING PERSON-CENTERED PLANNING PROCESS.

2. SKILL BUILDING AS A PATHWAY ON DEVELOPING AND TEACHING SKILLS THAT LEAD TO THE INDIVIDUAL COMPETITIVE INTEGRATED EMPLOYMENT (ICIE):

- PARTICIPATION IN SKILL-BUILDING IS NOT A REQUIRED PRE-REQUISITE FOR INDIVIDUAL COMPETITIVE INTEGRATED EMPLOYMENT OR RECEIVING SUPPORTED EMPLOYMENT SERVICES
- Work preparatory (time-limited work pathway) services to attain ICIE ~~individual competitive integrated employment~~ in the community in which an individual is compensated at or above the minimum wage, but not less than the customary wage and level of benefits paid by the employer for the same or similar work performed by individuals without disabilities.
- Services are intended FOR THE BENEFICIARY to develop, ACQUIRE OR IMPROVE ~~and teach~~ skills that lead to ~~individual competitive integrated employment~~ ICIE. EXAMPLES OF SUCH SKILLS INCLUDE ~~including~~, but ARE not limited to; ability to communicate effectively with supervisors, co-workers and customers; generally accepted community workplace conduct and dress; ability to follow directions; ability to attend to tasks;



workplace problem solving skills and strategies; general workplace safety and mobility training

- Provide learning and work experiences, including volunteering, where the individual can develop general, non-job-task-specific strengths and skills that MAY contribute to employability in competitive integrated employment
- ~~Are expected to occur over a defined period of time with specific employment-related goals and outcomes to be achieved, as determined by the individual's person-centered service plan~~
- Enable an individual to attain individual competitive integrated employment and with the job matched to the individual's interests, strengths, priorities, abilities, and capabilities.
- ~~Participation in skill-building is not a required pre-requisite for individual competitive integrated employment or receiving supported employment services~~
- Are expected to occur over a defined period of time AND PROVIDED IN SUFFICIENT AMOUNT AND SCOPE, TO ACHIEVE THE OUTCOME AND ENCOURAGE FADING TO PROMOTE ICIE, ~~with specific employment-related goals and outcomes to be achieved, as determined by the individual's BENEFICIARY AND THEIR CARE PLANNING TEAM IN ONGOING person-centered PLANNING PROCESS. service plan~~

~~Skill-building service component(s) needed for each individual are documented, coordinated, and non-duplicative of other services otherwise available under a program funded under section 110 of the Rehabilitation Act of 1973 or the IDEA (20 U.S.C. 1401 et seq.).~~

BENEFICIARIES WHO ARE STILL ATTENDING SCHOOL MAY RECEIVE SKILL BUILDING AND OTHER WORK-RELATED TRANSITION SERVICES THROUGH THE SCHOOL SYSTEM WHILE ALSO PARTICIPATING IN SKILL BUILDING SERVICES DESIGNED TO COMPLIMENT AND REINFORCE THE SKILLS BEING LEARNED IN THE SCHOOL PROGRAM DURING PORTIONS OF THEIR DAY THAT ARE NOT THE EDUCATIONALS SYSTEM'S RESPONSIBILITY, E.G., AFTER SCHOOL OR ON WEEKENDS AND SCHOOL VACATIONS.

If an individual has a need for transportation to participate, maintain, or access the skill-building services, the same provider may be reimbursed for providing this transportation, only after it is determined that it is not otherwise available (e.g. volunteer, family member) and is the least expensive available means suitable to the beneficiary's need, in accordance with the Medicaid Provider Manual non-emergency medical transportation policy.

Additional needs-based criteria for receiving the service, if applicable (*specify*):

Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services. (*Choose each that applies*):

|   |   |                                      |  |
|---|---|--------------------------------------|--|
| <input type="checkbox"/>  | Categorically needy ( <i>specify limits</i> ):  |                                      |  |
| <input type="checkbox"/>  | Medically needy ( <i>specify limits</i> ):  |                                      |  |
| <b>Provider Qualifications</b> ( <i>For each type of provider. Copy rows as needed</i> ):                           |   |                                      |  |
| Provider Type<br>( <i>Specify</i> ):  | License<br>( <i>Specify</i> ):  | Certification<br>( <i>Specify</i> ): | Other Standard<br>( <i>Specify</i> ):  |
| Direct Support Professional   | None  | None                                 | Individual with specialized training, is able to perform basic first aid procedures; trained in the beneficiary's plan of service, as applicable; is at least 18 years of age; able to prevent transmission of communicable disease; able to communicate expressively and receptively in order to follow individual plan requirements and beneficiary-specific emergency procedures, and to report on activities performed; and in good standing with the law. |
| <b>Verification of Provider Qualifications</b> ( <i>For each provider type listed above. Copy rows as needed</i> ): |   |                                      |  |
| Provider Type<br>( <i>Specify</i> ):  | Entity Responsible for Verification<br>( <i>Specify</i> ):  |                                      | Frequency of Verification<br>( <i>Specify</i> ):   |
| Direct Support Professional   | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P-7.1.1) |                                      | Prior to delivery of services and every <del>two</del> THREE years thereafter  |
| <b>Service Delivery Method.</b> ( <i>Check each that applies</i> ):   |   |                                      |  |
| <input checked="" type="checkbox"/>   | Participant-directed  |                                      | <input checked="" type="checkbox"/> Provider managed   |

|  |                               |
|--|-------------------------------|
| <b>Service Specifications</b> ( <i>Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover</i> ):   |                               |
| Service Title:   | 10. Community Living Supports |
| Service Definition (Scope):  |                               |
| Community Living Supports (CLS) are used to increase or maintain personal self-sufficiency, facilitating an individual's achievement of his goals of community inclusion and participation, independence or productivity. The supports may be provided in the participant's residence or in community settings (including, but not limited to, libraries, city pools, camps, etc.). Coverage includes:<br><br>Assisting (that exceeds state plan for adults), prompting, reminding, cueing, observing, guiding and/or training in the following activities: <ul style="list-style-type: none"><li>• Meal preparation</li><li>• Laundry</li></ul> |                               |

- Routine, seasonal, and heavy household care and maintenance
- Activities of daily living (e.g., bathing, eating, dressing, personal hygiene)
- Shopping for food and other necessities of daily living

CLS services may not supplant services otherwise available to the beneficiary through a local educational agency under the Individuals with Disabilities Education Act (IDEA) or the Rehabilitation Act of 1973 or state plan services, e.g., Personal Care (assistance with ADLs in a certified specialized residential setting) and Home Help or Expanded Home Help (assistance in the individual's own, unlicensed home with meal preparation, laundry, routine household care and maintenance, activities of daily living and shopping). If such assistance appears to be needed, the beneficiary must request Home Help and, if necessary, Expanded Home Help from MDHHS. CLS may be used for those activities while the beneficiary awaits determination by MDHHS of the amount, scope and duration of Home Help or Expanded Home Help. If the beneficiary requests it, the PIHP case manager or supports coordinator must assist him/her in requesting Home Help or in filling out and sending a request for Fair Hearing when the beneficiary believes that the MDHHS authorization of amount, scope and duration of Home Help does not appear to reflect the beneficiary's needs based on the findings of the MDHHS assessment.

Staff assistance, support and/or training with activities such as:

- Money management
- Non-medical care (not requiring nurse or physician intervention)
- Socialization and relationship building
- Transportation from the beneficiary's residence to community activities, among community activities, and from the community activities back to the beneficiary's residence (transportation to and from medical appointments is excluded)
- Participation in regular community activities and recreation opportunities (e.g., attending classes, movies, concerts and events in a park; volunteering; voting)
- Attendance at medical appointments
- Acquiring or procuring goods, other than those listed under shopping, and non-medical services
- Reminding, observing and/or monitoring of medication administration
- Observing and/or monitoring with preserving the health and safety of the individual in order that he/she may reside or be supported in the most integrated, independent community setting

CLS may be provided in a licensed specialized residential setting as a complement to, and in conjunction with, state plan coverage Personal Care in Specialized Residential Settings. Transportation to medical appointments is covered by Medicaid through MDHHS or the Medicaid Health Plan. Payment for CLS services may not be made, directly or indirectly, to responsible relatives (i.e., spouses, or parents of minor children), or guardian of the beneficiary receiving community living supports. CLS assistance with meal preparation, laundry, routine household care and maintenance, activities of daily living and/or shopping may be used to complement Home Help or Expanded Home Help services when the individual's needs for this assistance have been officially determined to exceed the DHS's allowable parameters. CLS may also be used for those activities while the beneficiary awaits the decision from a Fair Hearing of the appeal of a MDHHS decision. Reminding, observing, guiding, and/or training of these activities are CLS coverages that do not supplant Home Help or Expanded Home Help.

Community Living Supports (CLS) provides support to a beneficiary younger than 18, and the family in the care of their child, while facilitating the child's independence and integration into the community. This service provides skill development related to activities of daily living, such as bathing, eating, dressing, personal hygiene, household chores and safety skills; and skill development to achieve or maintain mobility, sensory-motor, communication, socialization and

relationship-building skills, and participation in leisure and community activities. These supports must be provided directly to, or on behalf of, the child. These supports may serve to reinforce skills or lessons taught in school, therapy, or other settings. For children and adults up to age 26 who are enrolled in school, CLS services are not intended to supplant services provided in school or other settings

The state will demonstrate compliance with the Electronic Visit Verification System (EVV) requirements for personal care services (PCS) by January 1, 2020, or January 1, 2021 if Michigan receives approval of a good faith effort exemption request, and for home health services by January 1, 2023 in accordance with section 12006 of the 21<sup>st</sup> Century CURES Act.

Additional needs-based criteria for receiving the service, if applicable (*specify*):

Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services. (*Choose each that applies*):

☐ Categorically needy (*specify limits*):

☐ Medically needy (*specify limits*):

**Provider Qualifications** (*For each type of provider. Copy rows as needed*):

| Provider Type<br>( <i>Specify</i> ): | License<br>( <i>Specify</i> ): | Certification<br>( <i>Specify</i> ): | Other Standard<br>( <i>Specify</i> ):   |
|--------------------------------------|--------------------------------|--------------------------------------|---|
| Direct Support Professional          | None                           | None                                 | Individual is able to perform basic first aid procedures and is trained in the beneficiary's plan of service, as applicable; is at least 18 years of age; able to prevent transmission of communicable disease; able to communicate expressively and receptively in order to follow individual plan requirements and beneficiary-specific emergency procedures, and to report on activities performed; and in good standing with the law. |

**Verification of Provider Qualifications** (*For each provider type listed above. Copy rows as needed*):

| Provider Type<br>( <i>Specify</i> ): | Entity Responsible for Verification<br>( <i>Specify</i> ): | Frequency of Verification<br>( <i>Specify</i> ): |
|--------------------------------------|--|--|
|--------------------------------------|--|--|

|                             |   |   |
|-----------------------------|---|---|
| Direct Support Professional | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) | Prior to delivery of services and every <del>two</del> THREE years thereafter |
|-----------------------------|---|---|

|   |  |
|---|--|
| <b>Service Delivery Method.</b> <i>(Check each that applies):</i>   |  |
| <input checked="" type="checkbox"/> Participant-directed  | <input checked="" type="checkbox"/> Provider managed |
| <b>Service Specifications</b> <i>(Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):</i>  |  |
| Service Title:  | 11. Supported/Integrated Employment                  |
| Service Definition (Scope):   |  |
| <p>Supported/Integrated Employment services are services that are provided in a variety of community settings for the purposes of supporting individuals in obtaining and sustaining individual competitive integrated employment (CIE). CIE IS INDIVIDUAL EMPLOYMENT THAT IS FOUND IN THE TYPICAL LABOR MARKET IN THE COMMUNITY THAT ANYONE CAN APPLY FOR AND IS THE OPTIMAL OUTCOME OF SUPPORTED EMPLOYMENT SERVICES. SUPPORTED EMPLOYMENT SERVICES SUPPORT ACHIEVING <del>Individual competitive integrated employment</del> refers to full or part-time work at minimum wage or higher, with wages and benefits similar to workers without disabilities performing the same work, and fully integrated with co-workers without disabilities. Supported employment services promote self-direction, are customized, and aimed to meet an individual's personal and career goals and outcomes identified in the individualized person-centered service plan. Services may be provided continuously, intermittently, on behalf of, AND ENCOURAGE FADING <del>or on a diminishing basis as needed</del> to promote community inclusion and competitive integrated employment.</p> <p>SUPPORTED EMPLOYMENT SERVICES INCLUDE THE FOLLOWING CATEGORIES: <del>Coverage includes:</del></p> <ul style="list-style-type: none"> <li>○ INDIVIDUAL SUPPORTED EMPLOYMENT SERVICES ARE INDIVIDUALIZED. SERVICES INCLUDE: <ul style="list-style-type: none"> <li>• Job-related discovery,</li> <li>• person-centered employment/career planning,</li> <li>• job placement/job development, negotiation with prospective employers,</li> <li>• job analysis,</li> <li>• CUSTOMIZED EMPLOYMENT DISCOVERY AND job carving, training and systematic instruction,</li> <li>• job coaching AND SYSTEMATIC INSTRUCTION,</li> <li>• <del>benefits and work incentives planning and management,</del> FINANCIAL LITERACY, asset development and career advancement services career planning that supports an individual to make informed choices about individual competitive integrated employment or self-employment. The outcome of this service is sustained individual competitive integrated employment at or above the minimum wage in an integrated setting in the general workforce, in a job that meets personal and career goals as outlined in the individual's person-centered service plan.</li> <li>• TRAINING AND PLANNING</li> <li>• TRANSPORTATION</li> <li>• OTHER WORKPLACE SUPPORT SERVICES INLCUDING SERVICES NOT SPECIFICALLY RELATED TO JOB SKILL TRAINING THAT ENABLE THE PERSON TO ATTAIN A JOB IN A COMPETITIVE INTEGRATED COMMUNITY SETTING OF THEIR CHOICE.</li> </ul> </li> </ul> |  |

~~Supported employment services include the following categories:~~

- ~~• Individual supported employment supports sustained paid employment at or above the minimum wage and career development in an integrated, competitive setting in the general workforce, in a job that meets personal and career goals~~
- Self-employment refers to an individual-run, IRS RECOGNIZED SELF-EMPLOYMENT business AND that nets the equivalent of a competitive wage, after reasonable period for start-up, and is either home-based or takes place in regular integrated business, industry or community-based settings. SERVICES INCLUDE:
  - VOCATIONAL/JOB-RELATED DISCOVERY OR ASSESSMENT
  - PERSON-CENTERED EMPLOYMENT PLANNING
  - BENEFITS MANAGEMENT, FINANCIAL LITERACY, ASSET DEVELOPMENT AND CAREER ADVANCEMENT SERVICES
  - RELATIVE BUSINESS PLANNING SERVICES
- Small group supported employment IS NOT COMPETITIVE INTEGRATED EMPLOYMENT. SERVICES INSTEAD PROVIDE support are services and training activities provided in typical business, industry and community settings for groups of two to six workers with disabilities paying at least minimum wage. The purpose of funding for this service is to support sustained paid employment and work experience that leads to individual competitive integrated employment. Examples include mobile crews, ENCLAVES, and other business-based workgroups employing small groups of workers with disabilities. Supported employment SERVICES FOR small groupS employment support must promote integration into the workplace and interaction between workers with disabilities and people without disabilities in those workplaces. SERVICES INCLUDE:
  - JOB ANALYSIS
  - TRAINING AND SYSTEMIC INSTRUCTION
  - BENEFITS MANAGEMENT AND FINANCIAL LITERACY
  - TRAINING AND PLANNING
  - TRANSPORTATION
  - CAREER ADVANCEMENT SERVICES
  - OTHER WORKPLACE SUPPORT SERVICES MAY INCLUDE SERVICES NOT SPECIFICALLY RELATED TO JOB SKILL TRAINING THAT ENABLE THE WAIVER PARTICIPANT TO BE SUCCESSFUL IN INTEGRATING INTO THE WORKPLACE

Supported/integrated employment service component(s) needed for each individual are documented, coordinated, ~~and THEY ARE non-duplicative of other~~ THOSE services otherwise available TO AN ELIGIBLE PERSON THROUGH A VOCATIONAL REHABILITATION PROGRAM ~~under a program funded under section 110 of the Rehabilitation Act of 1973~~ THE WORKFORCE INNOVATION AND OPPORTUNITY ACT or the IDEA (20 U.S.C. 1401 et seq.).

If an individual has a need for transportation to participate, maintain, or access the skill building SUPPORTED EMPLOYMENT services, the same provider may be reimbursed for providing this transportation, only after it is determined that it is not otherwise available (e.g. volunteer, family member) and is the least expensive available means suitable to the beneficiary's need, in accordance with the Medicaid Provider Manual non-emergency medical transportation policy.

Additional needs-based criteria for receiving the service, if applicable (*specify*):

|  |   |                                    |   |
|--|---|------------------------------------|---|
| Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services. <i>(Choose each that applies):</i> |   |                                    |   |
| <input type="checkbox"/>   | Categorically needy <i>(specify limits):</i>  |                                    |   |
|  |   |                                    |   |
| <input type="checkbox"/>   | Medically needy <i>(specify limits):</i>  |                                    |   |
|  |   |                                    |   |
| <b>Provider Qualifications</b> <i>(For each type of provider. Copy rows as needed):</i>  |   |                                    |   |
| Provider Type<br><i>(Specify):</i>   | License<br><i>(Specify):</i>  | Certification<br><i>(Specify):</i> | Other Standard<br><i>(Specify):</i>   |
| Employment Specialist/Job Coach  | None  | None                               | Individual has completed specialized training; is able to perform basic first aid procedures, is trained in the beneficiary's plan of service, as applicable; is at least 18 years of age; able to prevent transmission of communicable disease; able to communicate expressively and receptively in order to follow individual plan requirements and beneficiary-specific emergency procedures, and to report on employment related activities performed; and in good standing with the law. |
| <b>Verification of Provider Qualifications</b> <i>(For each provider type listed above. Copy rows as needed):</i>  |   |                                    |   |
| Provider Type<br><i>(Specify):</i>   | Entity Responsible for Verification<br><i>(Specify):</i>  |                                    | Frequency of Verification<br><i>(Specify):</i>  |
| Employment Specialist/Job Coach  | The PIHP is responsible for assuring the provider is credentialed as required by the MDHHS/PIHP Contract (PROVIDER CREDENTIALING POLICY Attachment P.7.1.1) |                                    | Prior to delivery of services and every <del>two</del> THREE years thereafter   |
| <b>Service Delivery Method.</b> <i>(Check each that applies):</i>  |   |                                    |   |
| <input checked="" type="checkbox"/>  | Participant-directed  |                                    | <input checked="" type="checkbox"/>   |
| Provider managed   |   |                                    |   |

8. ☒ **Policies Concerning Payment for State plan HCBS Furnished by Relatives, Legally Responsible Individuals, and Legal Guardians.** *(By checking this box the state assures that):* There are policies pertaining to payment the state makes to qualified persons furnishing State plan HCBS, who are relatives of the individual. There are additional policies and controls if the state makes payment to qualified legally responsible individuals or legal guardians who provide State Plan HCBS. *(Specify (a) who may be paid to provide State plan HCBS; (b) the specific State plan HCBS that can be provided; (c) how the state ensures that the provision of services by such persons is in the best interest of the individual; (d) the state's strategies for ongoing monitoring of services provided by such persons; (e) the controls to ensure that payments are made only for services rendered; and (f) if legally responsible individuals may provide personal care or similar services, the policies to determine and*

*ensure that the services are extraordinary (over and above that which would ordinarily be provided by a legally responsible individual):*

The HCBS services that are impacted by the above assurance are Community Living Supports (CLS), Skill Building, Respite, and Supported/Integrated Employment. These services do not allow for payment to relatives or legally responsible individuals/legal guardians as outlined in the descriptions found in the Medicaid provider manual.



## Participant-Direction of Services

*Definition: Participant-direction means self-direction of services per §1915(i)(1)(G)(iii).*

**1. Election of Participant-Direction. (Select one):**

|                                     |  |
|-------------------------------------|--|
| <input type="radio"/>               | The state does not offer opportunity for participant-direction of State plan HCBS.   |
| <input checked="" type="checkbox"/> | Every participant in State plan HCBS (or the participant's representative) is afforded the opportunity to elect to direct services. Alternate service delivery methods are available for participants who decide not to direct their services. |
| <input type="radio"/>               | Participants in State plan HCBS (or the participant's representative) are afforded the opportunity to direct some or all of their services, subject to criteria specified by the state. <i>(Specify criteria):</i>                             |
|                                     |  |

**2. Description of Participant-Direction. (Provide an overview of the opportunities for participant-direction under the State plan HCBS, including: (a) the nature of the opportunities afforded; (b) how participants may take advantage of these opportunities; (c) the entities that support individuals who direct their services and the supports that they provide; and, (d) other relevant information about the approach to participant-direction):**

~~Attachment P.4.7.1~~ THE SELF-DIRECTED SERVICES TECHNICAL REQUIREMENTS of the MDHHS/PIHP contract contains the ~~Self-Determination Policy and Practice Guideline~~. The guideline sets the standards and expectations for self-directed care. Every beneficiary accessing (i)spa services will be informed of self-directed opportunities through THE ~~their local~~ CMHSP/PIHP PROVIDER NETWORK on an ongoing basis. Each PIHP PROVIDER NETWORK entity ~~are~~ IS involved in supporting participant direction though allocation of resources and education to individuals pursuing self-directed options as outlined in the MDHHS/PIHP contract.

Self-determination is the value that people served by the public mental health system must be supported to have a meaningful life in the community. The components of a meaningful life include work or volunteer activities that are chosen by and meaningful to person, reciprocal relationships with other people in the community, and daily activities that are chosen by the individual and support the individual to connect with others and contribute to his or her community. With arrangements that support self-determination, individuals have control over an individual budget for their mental health services and supports to live the lives they want in the community. The public mental health system must offer arrangements that support self-determination, assuring methods for the person to exert direct control over how, by whom, and to what ends they are served and supported.

Person-centered planning (PCP) is a central element of self-determination. PCP is the crucial medium for expressing and transmitting personal needs, wishes, goals and aspirations. As the PCP process unfolds, the appropriate mix of paid/non-paid services and supports to assist the individual in realizing/achieving these personally defined goals and aspirations are identified.

The principles of self-determination recognize the rights of people supported by the mental health system to have a life with freedom, and to access and direct needed supports that assist in the pursuit of their life, with responsible citizenship. These supports function best when they build upon natural community experiences and opportunities. The person determines and manages needed supports in close association with chosen friends, family, neighbors, and co-workers as a part of an ordinary community life.

Person-centered planning and self-determination underscore a commitment in Michigan to move away from traditional service approaches for people receiving services from the public mental health system. In Michigan, the flexibility provided through the contractual guidance of MDHHS and the Mental Health Code requirements of PCP, have reoriented organizations to respond in new and more meaningful ways. Recognition has increased among providers and professionals that many individuals may not need, want, or benefit from a clinical regimen, especially when imposed without clear choice. Many provider agencies are learning ways to better support the individual to choose, participate in, and accomplish a life with personal meaning. This has meant, for example, reconstitution of segregated programs into non-segregated options that connect better with community life.

Self-determination builds upon the choice already available within the public mental health system. In Michigan, all Medicaid beneficiaries who receive services through the public mental health system have a right under the Balanced Budget Act (BBA) to choose the providers of the services and supports that are identified in their individual plan of service “to the extent possible and appropriate.” Qualified providers chosen by the beneficiary, but who are not currently in the network or on the provider panel, should be placed on the provider panel. Within the PIHP, choice of providers must be maintained at the provider level. The individual must be able to choose from at least two providers of each covered support and service and must be able to choose an out-of-network provider under certain circumstances. Provider choice, while critically important, must be distinguished from arrangements that support self-determination. The latter arrangements extend individual choice to his/her control and management over providers (i.e., directly employs or contracts with providers), service delivery, and budget development and implementation.

In addition, to choice of provider, individuals using mental health services and supports have access to a full-range of approaches for receiving those services and supports. Agencies and providers have obligations and underlying values that affirm the principles of choice and control. Yet, they also have long-standing investments in existing programs and services, including their investments in capital and personnel resources. Some program approaches are not amenable to the use of arrangements that support self-determination because the funding and hiring of staff are controlled by the provider (for example, day programs and group homes) and thus, preclude individual employer or budget authority.

It is not anticipated that every person will choose arrangements that support self-determination. Traditional approaches are offered by the system and used very successfully by many people. An arrangement that supports self-determination is one method for moving away from predefined programmatic approaches and professionally managed models. The goals of arrangements that support self-determination, on an individual basis, are to dissolve the isolation of people with disabilities, reduce segregation, promote participation in community life and realize full citizenship rights.

**3. Limited Implementation of Participant-Direction.** *(Participant direction is a mode of service delivery, not a Medicaid service, and so is not subject to state wideeness requirements. Select one):*

|  |  |
|--|--|
| <input checked="checked" type="checkbox"/> | Participant direction is available in all geographic areas in which State plan HCBS are available.   |
| <input type="radio"/>                      | Participant-direction is available only to individuals who reside in the following geographic areas or political subdivisions of the state. Individuals who reside in these areas may elect self-directed service delivery options offered by the state or may choose instead to receive comparable services through the benefit's standard service delivery methods that are in effect in all geographic areas in which State plan HCBS are available. <i>(Specify the areas of the state affected by this option):</i> |
|  |  |

**4. Participant-Directed Services.** *(Indicate the State plan HCBS that may be participant-directed and the authority offered for each. Add lines as required):*

| Participant-Directed Service                                    | Employer Authority                  | Budget Authority                    |
|---|-------------------------------------|-------------------------------------|
| 1. Specialized Medical Equipment & Supplies                     | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 2. Vehicle Modification   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 3. Community Living Supports                                    | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. Enhanced Pharmacy  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 5. Environmental Modifications                                  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 6. Family Support and Training                                  | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 7. <del>Fiscal Intermediary</del> FINANCIAL MANAGEMENT SERVICES | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 8. Housing Assistance   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 9. Respite Care Services  | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 10. Skill Building Assistance                                   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 11. Supported/Integrated Employment Services                    | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

**5. Financial Management.** *(Select one) :*

|                                  |  |
|----------------------------------|--|
| <input checked="" type="radio"/> | Financial Management is not furnished. Standard Medicaid payment mechanisms are used.  |
| <input type="radio"/>            | Financial Management is furnished as a Medicaid administrative activity necessary for administration of the Medicaid State plan. |

**6. ☒ Participant-Directed Person-Centered Service Plan.** *(By checking this box the state assures that):* Based on the independent assessment required under 42 CFR §441.720, the individualized person-centered service plan is developed jointly with the individual, meets federal requirements at 42 CFR §441.725, and:

- Specifies the State plan HCBS that the individual will be responsible for directing;
- Identifies the methods by which the individual will plan, direct or control services, including whether the individual will exercise authority over the employment of service providers and/or authority over expenditures from the individualized budget;
- Includes appropriate risk management techniques that explicitly recognize the roles and sharing of responsibilities in obtaining services in a self-directed manner and assures the appropriateness of this plan based upon the resources and support needs of the individual;
- Describes the process for facilitating voluntary and involuntary transition from self-direction including any circumstances under which transition out of self-direction is involuntary. There must be state procedures to ensure the continuity of services during the transition from self-direction to other service delivery methods; and
- Specifies the financial management supports to be provided.

**7. Voluntary and Involuntary Termination of Participant-Direction.** *(Describe how the state facilitates an individual's transition from participant-direction, and specify any circumstances when transition is involuntary):*

Attachment P.4.7.1 of the MDHHS/PIHP contract contains the SELF-DIRECTED SERVICES TECHNICAL REQUIREMENTS Self-Determination Policy and Practice Guideline. The guideline sets the standards and expectations for self-directed care. Termination of participation is addressed as part of that policy.

The most effective method for making changes is through the person-centered/family-driven/youth-guided planning process in order to identify and address problems that may be interfering with the success of the arrangement.

Either party—the PIHP or the person—may terminate a self-determination agreement, and therefore, the self-determination arrangement. Common reasons that a PIHP may terminate an agreement after providing support and other interventions described in this guideline include: failure to comply with Medicaid documentation requirements; failure to stay within the authorized funding in the individual budget; inability to hire and retain qualified providers; substantiated fraud or abuse of Medicaid funding by the individual and/or family; and conflict between the individual and providers that results in an inability to implement IPOS. Prior to the PIHP terminating an agreement, and unless it is not feasible, the PIHP shall inform the individual of the issues that have led to consideration of a discontinuation or alteration decision, in writing, and provide an opportunity for problem resolution. Typically, resolution will be conducted using the person-centered planning process, with termination being the option of choice if other mutually-agreeable solutions cannot be found. In any instance of PIHP discontinuation or alteration of a self-determination arrangement, the local processes for dispute resolution may be used to address and resolve the issues.

- Termination of a Self-Determination Agreement by a PIHP is not a Medicaid Fair Hearings Issue. Only a change, reduction, or termination of Medicaid services can be appealed through the Medicaid Fair Hearings Process, not the use of arrangements that support self-determination to obtain those services.
- Discontinuation of a self-determination agreement, by itself, shall neither change the individual's IPOS, nor eliminate the obligation of the PIHP to assure specialty mental health services and supports required in the IPOS are provided.
- In any instance of PIHP discontinuation or alteration, the person must be provided an explanation of applicable appeal, grievance and dispute resolution processes and (when required) appropriate notice.
- All self-directed services and supports are continuity ensured during the appeal, grievance, and dispute resolution process, and individuals health and welfare is assured during the transition process for voluntary and involuntary termination of participant direction in accordance with the MDHHS/PIHP contract.

## 8. Opportunities for Participant-Direction

- a. **Participant–Employer Authority** (individual can select, manage, and dismiss State plan HCBS providers).  
(Select one):

|                                     |  |
|-------------------------------------|--|
| <input type="radio"/>               | The state does not offer opportunity for participant-employer authority.   |
| <input checked="" type="checkbox"/> | Participants may elect participant-employer Authority ( <i>Check each that applies</i> ):  |
| <input checked="" type="checkbox"/> | <b>Participant/Co-Employer.</b> The participant (or the participant's representative) functions as the co-employer (managing employer) of workers who provide waiver services. An agency is the common law employer of participant-selected/recruited staff and performs necessary payroll and human resources functions. Supports are available to assist the participant in conducting employer-related functions.                         |
| <input checked="" type="checkbox"/> | <b>Participant/Common Law Employer.</b> The participant (or the participant's representative) is the common law employer of workers who provide waiver services. An IRS-approved Fiscal/Employer Agent functions as the participant's agent in performing payroll and other employer responsibilities that are required by federal and state law. Supports are available to assist the participant in conducting employer-related functions. |

- b. Participant–Budget Authority** (individual directs a budget that does not result in payment for medical assistance to the individual). (*Select one*):

|                                     |   |
|-------------------------------------|---|
| <input type="radio"/>               | The state does not offer opportunity for participants to direct a budget.   |
| <input checked="" type="checkbox"/> | Participants may elect Participant–Budget Authority.<br><b>Participant-Directed Budget.</b> ( <i>Describe in detail the method(s) that are used to establish the amount of the budget over which the participant has authority, including the method for calculating the dollar values in the budget based on reliable costs and service utilization, is applied consistently to each participant, and is adjusted to reflect changes in individual assessments and service plans. Information about these method(s) must be made publicly available and included in the person-centered service plan.</i> ): |

An individual budget includes the expected or estimated costs of a concrete approach of obtaining the mental health services and supports included in the plan of service. Both the individual plan of service (IPOS) and the individual budget are developed in conjunction with one another through the person-centered planning process (PCP). Both the participant and the PIHP must agree to the amounts in the individual budget before it is authorized for use by the participant. This agreement is based not only on the amount, scope and duration of the services and supports in the IPOS, but also on the type of arrangements that the participant is using to obtain the services and supports. Those arrangements are also determined primarily through the PCP process.

Michigan uses a retrospective zero-based method for developing an individual budget. The amount of the individual budget is determined by costing out the services and supports in the IPOS, after an IPOS that meets the participant's needs and goals has been developed. In the IPOS, each service or support is identified in amount, scope and duration (such as hours per week or month). The individual budget should be developed for a reasonable period of time that allows the participant to exercise flexibility (usually one year).

Once the IPOS is developed, the amount of funding needed to obtain the identified services and supports is determined collectively by the participant, the mental health agency (PIHP or designee), and others participating in the PCP process.

This process involves costing out the services and supports using the rates for providers chosen by the participant and the number of hours authorized in the IPOS. The rate for directly employed workers must include Medicare and Social Security Taxes (FICA), Unemployment Insurance, and Worker's Compensation Insurance. The individual budget is authorized in the amount of that total cost of all services and supports in the IPOS. The individual budget must include the ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES fee if a ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES PROVIDER is utilized.

Participants must use a ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES PROVIDER if they are directly employing workers and/or directly contracting with other providers that do not have contracts with the PIHPs. If a participant chooses to contract only with providers that are already under contract with the PIHP, there is no requirements that a ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES PROVIDER be used.

~~Fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES ARE is available to any participant using a self-determination arrangement. Each PIHP develops a contract with the ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES PROVIDER to provide financial management services (FMS) and sets the rate and costs for the services. The average monthly fee has ranged from \$75.00 to \$125.00. Actual costs for the FMS will vary depending on the individual's needs and usage of FMS, as well as the negotiated rate between the PIHP and ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES PROVIDER.

**Expenditure Safeguards.** *(Describe the safeguards that have been established for the timely prevention of the premature depletion of the participant-directed budget or to address potential service delivery problems that may be associated with budget underutilization and the entity (or entities) responsible for implementing these safeguards.*

Participants must use a ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES if they are directly employing workers and/or directly contracting with other providers that do not have contracts with the PIHPs. Most participants use FMS through a ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES PROVIDER even if they only contract with providers already under contract with the PIHP; however, there is no requirement that they do so.

The funds in an individual budget are transferred to the ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES PROVIDER, which handles payment for services and supports in the IPOS upon receipt of invoices and timesheets authorized by the participant. The ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES PROVIDER provides both the participant and the mental health agency (PIHP or designee) a monthly report of expenditures and flags expenditures that are over or under the expected amount by ten percent or more. This report is the central mechanism for monitoring implementation of the budget. Over- or underutilization identified in the report can be addressed by the supports coordinator (or another chosen qualified provider) and participant informally or through the PCP process.

The supports coordinator supports coordinator assistant, or independent supports broker (or other chosen qualified provider) is responsible for assisting the participant in implementing the individual budget and arrangements, including understanding the budget report. A participant can use an independent supports broker to assist him or her in implementing and monitoring the IPOS and budget. When a participant uses an independent supports broker, the supports coordinator (other qualified provider selected by the participant) has a more limited role in planning and implementation of arrangements so that the assistance provided is not duplicated. However, the authorization and monitoring the IPOS and individual budget cannot be delegated to an Independent Supports Broker by the PIHP or designee.

If using FMS through a ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES PROVIDER, the supports coordinator, supports coordinator assistant, or independent supports broker (or other chosen qualified provider) receives a copy of the budget and a copy of the monthly budget report. In the required monitoring and face-to-face contact, they have with the participant, the supports coordinator, supports coordinator assistant or independent supports broker (or other qualified provider) must address any over- or under-utilization of the budget that they identify in the monthly budget report. If the participant does not use a ~~fiscal intermediary~~ FINANCIAL MANAGEMENT SERVICES PROVIDER because he or she only contracts with providers already under contract with the PIHP, the PIHP must provide a monthly budget report to the participant and supports coordinator, supports coordinator assistant or independent supports broker (or other qualified provider) so the participant can effectively manage his or her budget and thereby, exercise budget authority.

## Quality Improvement Strategy

### Quality Measures

*(Describe the state's quality improvement strategy. For each requirement, and lettered sub-requirement, complete the table below):*

1. **Service plans a) address assessed needs of 1915(i) participants; b) are updated annually; and (c) document choice of services and providers.**
2. **Eligibility Requirements: (a) an evaluation for 1915(i) State plan HCBS eligibility is provided to all applicants for whom there is reasonable indication that 1915(i) services may be needed in the future; (b) the processes and instruments described in the approved state plan for determining 1915(i) eligibility are applied appropriately; and (c) the 1915(i) benefit eligibility of enrolled individuals is reevaluated at least annually or if more frequent, as specified in the approved state plan for 1915(i) HCBS.**
3. **Providers meet required qualifications.**
4. **Settings meet the home and community-based setting requirements as specified in this SPA and in accordance with 42 CFR 441.710(a)(1) and (2).**
5. **The SMA retains authority and responsibility for program operations and oversight.**
6. **The SMA maintains financial accountability through payment of claims for services that are authorized and furnished to 1915(i) participants by qualified providers.**
7. **The state identifies, addresses, and seeks to prevent incidents of abuse, neglect, and exploitation, including the use of restraints.**

*(Table repeats for each measure for each requirement and lettered sub-requirement above.)*

| <b>Requirement</b>   |  | <i>Service plans a) address assessed needs of 1915(i) participants; b) are updated annually; and c) document choice of services and providers.</i> |
|--|--|--|
| <b>Discovery</b>   |  |  |
| <b>Discovery Evidence</b><br><i>(Performance Measure)</i>  | A) Number and percent of enrolled participants whose IPOS had adequate strategies to address their assessed health and safety risks.<br>N: Number of enrolled cases reviewed whose IPOS had adequate strategies to address their identified health and safety risks assessed<br>D: Number of all enrolled participants sampled |  |
| <b>Discovery Activity</b><br><i>(Source of Data &amp; sample size)</i>                             | Source: Site Review<br>Aggregate data from the sample by MDHHS across 2 1 fiscal years<br>Sample Size: stratified random sample for statistically significant number based on total number served by the 1915(i) State plan.   |  |
| <b>Monitoring Responsibilities</b><br><i>(Agency or entity that conducts discovery activities)</i> | MDHHS/BPHASA BHDDA   |  |



|   |   |
|---|---|
| <b>Frequency</b>  | Ongoing for data collection<br>Each PIHP receives a comprehensive on-site review <del>biennially</del> ANNUALLY.  |
| <b>Remediation</b>  |   |
| <b>Remediation Responsibilities</b><br>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation) | <p>PIHPs are responsible for remediating any identified issues within 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</p> <p>PIHP receives a follow up review for remediation of identified issues 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</p> <p>The findings of each PIHP/CMHSP site review are sent to the CMHSPs with the requirement that the CMHSP prepare and submit to MDHHS a Corrective Action Plan (CAP) within 30 days. The CAP is reviewed by staff that completed the site reviews and reviewed and approved by MDHHS administration. MDHHS follow-up is conducted to ensure that individual remediation of out-of-compliance issues occurs within 90 days after the CAP is approved by MDHHS. Implementation of systemic remediations will be reviewed at next annual PIHP/CMHSP site review to ensure all concerns have been appropriately addressed.</p> |
| <b>Frequency</b><br>(of Analysis and Aggregation)   | Annually  |
| <b>Discovery</b>  |   |
| <b>Discovery Evidence</b><br>(Performance Measure)  | <p>A) Number and percent of Individual Plans Of Services (IPOS) reviewed that address the assessed needs of a beneficiary<br/>         N: Number of records reviewed with evidence that the IPOS addresses the assessed needs of the beneficiary<br/>         D: Number of IPOS records reviewed in the sample</p>  |
| <b>Discovery Activity</b><br>(Source of Data & sample size)   | <p>Source: Site Review<br/>         Aggregate data from the sample by MDHHS across 2 1 fiscal years</p> <p>Sample Size: stratified random sample for statistically significant number based on total number served by the 1915(i) State plan</p>  |
| <b>Monitoring Responsibilities</b><br>(Agency or entity that conducts discovery activities)   | MDHHS/BPHASA BHDDA  |
| <b>Frequency</b>  | Ongoing for data collection<br>Each PIHP receives a comprehensive on-site review <del>biennially</del> ANNUALLY.  |
| <b>Remediation</b>  |   |

|  |   |
|--|---|
| <b>Remediation Responsibilities</b><br><i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i> | <p>PIHPs are responsible for remediating any identified issues within 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</p> <p>PIHP receives a follow-up review for remediation of identified issues 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</p> <p>The findings of each PIHP/CMHSP site review are sent to the CMHSPs with the requirement that the CMHSP prepare and submit to MDHHS a Corrective Action Plan (CAP) within 30 days. The CAP is reviewed by staff that completed the site reviews and reviewed and approved by MDHHS administration. MDHHS follow-up is conducted to ensure that individual remediation of out-of-compliance issues occurs within 90 days after the CAP is approved by MDHHS. Implementation of systemic remediations will be reviewed at next annual PIHP/CMHSP site review to ensure all concerns have been appropriately addressed.</p> |
| <b>Frequency</b><br><i>(of Analysis and Aggregation)</i>   | Annually  |

|  |   |
|--|---|
| <b>Requirement</b>   | <i>Service plans a) address assessed needs of 1915(i) participants; b) are updated annually; and c) document choice of services and providers.</i>  |
| <b>Discovery</b>   |   |
| <b>Discovery Evidence</b><br><i>(Performance Measure)</i>  | B) Number and percent of reviewed IPOS that were updated within 365 days of their last plan of service<br>N: Number of records reviewed that the IPOS was updated within 365 days<br>D: Number of IPOS records reviewed in the sample |
| <b>Discovery Activity</b><br><i>(Source of Data &amp; sample size)</i>                             | Source: Site Review<br>Aggregate data from the sample by MDHHS across 2 1 fiscal years<br>Sample Size: stratified random sample for statistically significant number based on total number served by the 1915(i) State plan           |
| <b>Monitoring Responsibilities</b><br><i>(Agency or entity that conducts discovery activities)</i> | MDHHS/BPHASA BHDDA  |
| <b>Frequency</b>   | Ongoing for data collection<br>Each PIHP receives a comprehensive on-site review <del>biennially</del> ANNUALLY.  |
| <b>Remediation</b>   |   |

|  |   |
|--|---|
| <b>Remediation Responsibilities</b><br><i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i> | <p>PIHPs are responsible for remediating any identified issues within 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</p> <p>PIHP receives a follow-up review for remediation of identified issues 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</p> <p>THE FINDINGS OF EACH PIHP/CMHSP SITE REVIEW ARE SENT TO THE CMHSPS WITH THE REQUIREMENT THAT THE CMHSP PREPARE AND SUBMIT TO MDHHS A CORRECTIVE ACTION PLAN (CAP) WITHIN 30 DAYS. THE CAP IS REVIEWED BY STAFF THAT COMPLETED THE SITE REVIEWS AND REVIEWED AND APPROVED BY MDHHS ADMINISTRATION. MDHHS FOLLOW-UP IS CONDUCTED TO ENSURE THAT INDIVIDUAL REMEDIATION OF OUT-OF-COMPLIANCE ISSUES OCCURS WITHIN 90 DAYS AFTER THE CAP IS APPROVED BY MDHHS. IMPLEMENTATION OF SYSTEMIC REMEDIATIONS WILL BE REVIEWED AT NEXT ANNUAL PIHP/CMHSP SITE REVIEW TO ENSURE ALL CONCERNS HAVE BEEN APPROPRIATELY ADDRESSED.</p> |
| <b>Frequency</b><br><i>(of Analysis and Aggregation)</i>   | Annually  |

|  |  |
|--|--|
| <b>Requirement</b>   | <i>Service plans a) address assessed needs of 1915(i) participants; b) are updated annually; and c) document choice of services and providers.</i>   |
| <b>Discovery</b>   |  |
| <b>Discovery Evidence</b><br><i>(Performance Measure)</i>  | C) Number and percent of records reviewed with documented evidence that beneficiaries were informed of their right to choose among providers.<br>N: Number of beneficiaries reviewed who are informed of their right to choose among providers.<br>D: Number of records reviewed in the sample |
| <b>Discovery Activity</b><br><i>(Source of Data &amp; sample size)</i>                             | Source: Site Review<br>Aggregate data from the sample by MDHHS across 2 1 fiscal years<br>Sample Size: stratified random sample for statistically significant number based on total number served by the 1915(i) State plan  |
| <b>Monitoring Responsibilities</b><br><i>(Agency or entity that conducts discovery activities)</i> | MDHHS/BPHASA BHDDA   |
| <b>Frequency</b>   | Ongoing for data collection<br>Each PIHP receives a comprehensive on-site review <del>biennially</del> ANNUALLY.   |
| <b>Remediation</b>   |  |

|  |   |
|--|---|
| <b>Remediation Responsibilities</b><br><br><i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i> | <p>PIHPs are responsible for remediating any identified issues within 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.<br/>         PIHP receives a follow-up review for remediation of identified issues 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</p> <p>THE FINDINGS OF EACH PIHP/CMHSP SITE REVIEW ARE SENT TO THE CMHSPS WITH THE REQUIREMENT THAT THE CMHSP PREPARE AND SUBMIT TO MDHHS A CORRECTIVE ACTION PLAN (CAP) WITHIN 30 DAYS. THE CAP IS REVIEWED BY STAFF THAT COMPLETED THE SITE REVIEWS AND REVIEWED AND APPROVED BY MDHHS ADMINISTRATION. MDHHS FOLLOW-UP IS CONDUCTED TO ENSURE THAT INDIVIDUAL REMEDIATION OF OUT-OF-COMPLIANCE ISSUES OCCURS WITHIN 90 DAYS AFTER THE CAP IS APPROVED BY MDHHS. IMPLEMENTATION OF SYSTEMIC REMEDIATIONS WILL BE REVIEWED AT NEXT ANNUAL PIHP/CMHSP SITE REVIEW TO ENSURE ALL CONCERNS HAVE BEEN APPROPRIATELY ADDRESSED.</p> |
| <b>Frequency</b><br><i>(of Analysis and Aggregation)</i>   | Annually  |

|  |  |
|--|--|
| <b>Requirement</b>   | <i>Service plans a) address assessed needs of 1915(i) participants; b) are updated annually; and c) document choice of services and providers.</i>   |
| <b>Discovery</b>   |  |
| <b>Discovery Evidence</b><br><i>(Performance Measure)</i>  | C) Number and percent of records reviewed with documented evidence that beneficiaries were informed of their right to choose among services.<br>N: Number of beneficiaries reviewed who are informed of their right to choose among services.<br>D: Number of records reviewed in the sample |
| <b>Discovery Activity</b><br><i>(Source of Data &amp; sample size)</i>                             | Source: Site Review<br><br>Aggregate data from the sample by MDHHS across 2 1 fiscal years<br><br>Sample Size: stratified random sample for statistically significant number based on total number served by the 1915(i) State plan  |
| <b>Monitoring Responsibilities</b><br><i>(Agency or entity that conducts discovery activities)</i> | MDHHS/BPHASA BHDDA   |
| <b>Frequency</b>   | Ongoing for data collection<br>Each PIHP receives a comprehensive on-site review biennially ANNUALLY.  |
| <b>Remediation</b>   |  |
| <b>Remediation Responsibilities</b>  | PIHPs are responsible for remediating any identified issues within 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.  |

|   |  |
|---|--|
| <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i> | <p>PIHP receives a follow-up review for remediation of identified issues 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</p> <p>THE FINDINGS OF EACH PIHP/CMHSP SITE REVIEW ARE SENT TO THE CMHSPS WITH THE REQUIREMENT THAT THE CMHSP PREPARE AND SUBMIT TO MDHHS A CORRECTIVE ACTION PLAN (CAP) WITHIN 30 DAYS. THE CAP IS REVIEWED BY STAFF THAT COMPLETED THE SITE REVIEWS AND REVIEWED AND APPROVED BY MDHHS ADMINISTRATION. MDHHS FOLLOW-UP IS CONDUCTED TO ENSURE THAT INDIVIDUAL REMEDIATION OF OUT-OF-COMPLIANCE ISSUES OCCURS WITHIN 90 DAYS AFTER THE CAP IS APPROVED BY MDHHS. IMPLEMENTATION OF SYSTEMIC REMEDIATIONS WILL BE REVIEWED AT NEXT ANNUAL PIHP/CMHSP SITE REVIEW TO ENSURE ALL CONCERNS HAVE BEEN APPROPRIATELY ADDRESSED.</p> |
| <b>Frequency</b><br><i>(of Analysis and Aggregation)</i>  | Annually   |

|  |   |
|--|---|
| <b>Requirement</b>   | <p><b><i>Eligibility Requirements: (a) an evaluation for 1915(i) State plan HCBS eligibility is provided to all applicants for whom there is reasonable indication that 1915(i) services may be needed in the future; (b) the processes and instruments described in the approved state plan for determining 1915(i) eligibility are applied appropriately; and (c) the 1915(i) benefit eligibility of enrolled individuals is reevaluated at least annually or if more frequent, as specified in the approved state plan for 1915(i) HCBS.</i></b></p> |
| <b>Discovery</b>   |   |
| <b>Discovery Evidence</b><br><br><i>(Performance Measure)</i>  | <p>A) Number and percent of evaluations completed where applicants meet the eligibility criteria for 1915(i) State plan HCBS benefit.<br/>         N: Number of evaluations completed where applicants meet the eligibility criteria for the 1915(i) state plan benefit<br/>         D: Number of evaluations completed for all applicants</p>  |
| <b>Discovery Activity</b><br><br><i>(Source of Data &amp; sample size)</i>                             | <p>Source: WSA</p> <p>Sample Size: 100%</p>   |
| <b>Monitoring Responsibilities</b><br><br><i>(Agency or entity that conducts discovery activities)</i> | MDHHS/BPHASA BHDDA  |
| <b>Frequency</b>   | Ongoing for data collection   |

|  |  |          |
|--|--|----------|
|  |  |          |
| <b>Remediation</b>   |  |          |
| <b>Remediation Responsibilities</b><br><i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i> | MDHHS/BPHASA BHDDA.<br><br>The WSA is used to communicate electronically with the PIHPs regarding questions or issues on individual eligibility evaluation that arise as the result of review. The PIHP must respond within 15 days by providing the required additional information. Their response is reviewed to determine that appropriate action was taken and if any additional follow-up is necessary. A less formal, but documented, method of communication is through email exchange. This method is used when MDHHS staff is requesting clarification of a minor point. Responses to emails are expected within 1-2 business days |          |
|  | <b>Frequency</b><br><i>(of Analysis and Aggregation)</i>   | Annually |
|  |  |          |
| <b>Requirement</b>   | <b><i>Eligibility Requirements:</i></b> (a) an evaluation for 1915(i) State plan HCBS eligibility is provided to all applicants for whom there is reasonable indication that 1915(i) services may be needed in the future; (b) the processes and instruments described in the approved state plan for determining 1915(i) eligibility are applied appropriately; and (c) the 1915(i) benefit eligibility of enrolled individuals is reevaluated at least annually or if more frequent, as specified in the approved state plan for 1915(i) HCBS.   |          |
| <b>Discovery</b>   |  |          |
| <b>Discovery Evidence</b><br><i>(Performance Measure)</i>  | B) The number and percent of records reviewed with evidence the instruments and tools were appropriately applied to determine eligibility of 1915(i) services<br>N: Number of cases with evidence that instruments were applied appropriately as part of the eligibility process<br>D: All records reviewed in the sample  |          |
| <b>Discovery Activity</b><br><i>(Source of Data &amp; sample size)</i>   | Source: WSA<br><br>Sample Size: 100%   |          |
| <b>Monitoring Responsibilities</b><br><i>(Agency or entity that conducts discovery activities)</i>   | MDHHS/BPHASA BHDDA   |          |
| <b>Frequency</b>   | Ongoing for data collection  |          |
| <b>Remediation</b>   |  |          |

|   |   |
|---|---|
| <b>Remediation Responsibilities</b><br>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation) | MDHHS/BPHASA BHDDA<br>The WSA is used to communicate electronically with the PIHPs regarding questions or issues on individual eligibility evaluation that arise as the result of review. The PIHP must respond within 15 days by providing the required additional information. Their response is reviewed to determine that appropriate action was taken and if any additional follow-up is necessary. A less formal, but documented, method of communication is through email exchange. This method is used when MDHHS staff is requesting clarification of a minor point. Responses to emails are expected within 1-2 business days |
| <b>Frequency</b><br>(of Analysis and Aggregation)   | Annually  |

|   |   |
|---|---|
| <b>Requirement</b>  | <b>Eligibility Requirements:</b> (a) an evaluation for 1915(i) State plan HCBS eligibility is provided to all applicants for whom there is reasonable indication that 1915(i) services may be needed in the future; (b) the processes and instruments described in the approved state plan for determining 1915(i) eligibility are applied appropriately; and (c) the 1915(i) benefit eligibility of enrolled individuals is reevaluated at least annually or if more frequent, as specified in the approved state plan for 1915(i) HCBS. |
| <b>Discovery</b>  |   |
| <b>Discovery Evidence</b><br>(Performance Measure)  | C) Number and percent of re-evaluations for eligibility were within 365 days of the last eligibility determination<br>N: Number of enrolled beneficiaries that were re-evaluated for eligibility within 365 days of their last eligibility determination<br>D: All re-evaluations provided for enrolled beneficiaries for 1915(i) state plan services   |
| <b>Discovery Activity</b><br>(Source of Data & sample size)                                 | Source: WSA<br><br>Sample Size: 100%  |
| <b>Monitoring Responsibilities</b><br>(Agency or entity that conducts discovery activities) | MDHHS/BPHASA BHDDA  |
| <b>Frequency</b>  | Ongoing for data collection   |
| <b>Remediation</b>  |   |

|   |   |
|---|---|
| <b>Remediation Responsibilities</b><br>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation) | MDHHS/BPHASA BHDDA<br><br>The WSA is used to communicate electronically with the PIHPs regarding questions or issues on individual eligibility re-evaluation that arise as the result of review. The PIHP must respond within 15 days by providing the required additional information. Their response is reviewed to determine that appropriate action was taken and if any additional follow-up is necessary. A less formal, but documented, method of communication is through email exchange. This method is used when MDHHS staff is requesting clarification of a minor point. Responses to emails are expected within 1-2 business days. |
| <b>Frequency</b><br>(of Analysis and Aggregation)   | Annually  |

| Requirement   | Providers meet required qualifications.  |
|---|--|
| <b>Discovery</b>  |  |
| <b>Discovery Evidence</b><br>(Performance Measure)  | Number of licensed providers of state plan services for beneficiaries meet credentialing standards<br>N: Number of providers of state plan services that meet credentialing standards<br>D: All providers reviewed in the sample   |
| <b>Discovery Activity</b><br>(Source of Data & sample size)   | Source: Site Review<br><br>Aggregate data from the sample by MDHHS across 2 1 fiscal years<br>Sample Size: stratified random sample for statistically significant number based on total number served by the 1915(i) State plan  |
| <b>Monitoring Responsibilities</b><br>(Agency or entity that conducts discovery activities)                     | MDHHS/BPHASA BHDDA   |
| <b>Frequency</b>  | Ongoing for data collection<br>Each PIHP receives a comprehensive on-site review <del>biennially</del> ANNUALLY.   |
| <b>Remediation</b>  |  |
| <b>Remediation Responsibilities</b><br>(Who corrects, analyzes, and aggregates remediation activities; required | <del>PIHPs are responsible for remediating any identified issues within 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</del><br><del>PIHP receives a follow-up review for remediation of identified issues 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</del><br><br>THE FINDINGS OF EACH PIHP/CMHSP SITE REVIEW ARE SENT TO THE CMHSPS WITH THE REQUIREMENT THAT THE CMHSP PREPARE AND SUBMIT TO MDHHS A CORRECTIVE ACTION PLAN (CAP) WITHIN 30 |



|  |   |
|--|---|
| <i>timeframes for remediation)</i>   | DAYS. THE CAP IS REVIEWED BY STAFF THAT COMPLETED THE SITE REVIEWS AND REVIEWED AND APPROVED BY MDHHS ADMINISTRATION. MDHHS FOLLOW-UP IS CONDUCTED TO ENSURE THAT INDIVIDUAL REMEDIATION OF OUT-OF-COMPLIANCE ISSUES OCCURS WITHIN 90 DAYS AFTER THE CAP IS APPROVED BY MDHHS. IMPLEMENTATION OF SYSTEMIC REMEDIATIONS WILL BE REVIEWED AT NEXT ANNUAL PIHP/CMHSP SITE REVIEW TO ENSURE ALL CONCERNS HAVE BEEN APPROPRIATELY ADDRESSED.   |
| <b>Frequency</b><br><i>(of Analysis and Aggregation)</i>   | Annually  |
| <b>Discovery</b>   |   |
| <b>Discovery Evidence</b><br><i>(Performance Measure)</i>  | Number and percent of non-licensed, non-certified service providers that meet credentialing standards as stated in the Michigan Medicaid Provider Manual.<br>N: Number of non-licensed, non-certified providers that meet credentialing standards<br>D: All non-licensed, non-certified providers reviewed in the sample  |
| <b>Discovery Activity</b><br><i>(Source of Data &amp; sample size)</i>   | Source: Site Review<br>Aggregate data from the sample by MDHHS across 2 1 fiscal years<br>Sample Size: stratified random sample for statistically significant number based on total number served by the 1915 (I)SPA  |
| <b>Monitoring Responsibilities</b><br><i>(Agency or entity that conducts discovery activities)</i>   | MDHHS/BPHASA BHDDA  |
| <b>Frequency</b>   | Ongoing for data collection<br>Each PIHP receives a comprehensive on-site review <del>biennially</del> ANNUALLY.  |
| <b>Remediation</b>   |   |
| <b>Remediation Responsibilities</b><br><i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i> | <del>PIHPs are responsible for remediating any identified issues within 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</del><br><del>PIHP receives a follow-up review for remediation of identified issues 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</del><br>THE FINDINGS OF EACH PIHP/CMHSP SITE REVIEW ARE SENT TO THE CMHSPS WITH THE REQUIREMENT THAT THE CMHSP PREPARE AND SUBMIT TO MDHHS A CORRECTIVE ACTION PLAN (CAP) WITHIN 30 DAYS. THE CAP IS REVIEWED BY STAFF THAT COMPLETED THE SITE REVIEWS AND REVIEWED AND APPROVED BY MDHHS ADMINISTRATION. MDHHS FOLLOW-UP IS CONDUCTED TO ENSURE THAT INDIVIDUAL REMEDIATION OF OUT-OF-COMPLIANCE ISSUES OCCURS WITHIN 90 DAYS AFTER THE CAP IS APPROVED BY MDHHS. IMPLEMENTATION OF SYSTEMIC REMEDIATIONS WILL BE |

|   |  |
|---|--|
|   | REVIEWED AT NEXT ANNUAL PIHP/CMHSP SITE REVIEW TO ENSURE ALL CONCERNS HAVE BEEN APPROPRIATELY ADDRESSED.   |
| <b>Frequency</b><br>(of Analysis and Aggregation)   | Annually   |
| <b>Discovery</b>  |  |
| <b>Discovery Evidence</b><br>(Performance Measure)  | Number and percent of case records with providers that meet staff training requirements.<br>N: Number of case records with service providers that meet staff training requirements.<br>D: Number of all cases reviewed in the sample.  |
| <b>Discovery Activity</b><br>(Source of Data & sample size)   | Source: Site Review<br>Aggregate data from the sample by MDHHS across 2 1 fiscal years<br><br>Sample Size: stratified random sample for statistically significant number based on total number served by the 1915 (I)SPA   |
| <b>Monitoring Responsibilities</b><br>(Agency or entity that conducts discovery activities)   | MDHHS/BPHASA BHDAA   |
| <b>Frequency</b>  | Ongoing for data collection<br>Each PIHP receives a comprehensive on-site review <del>biennially</del> ANNUALLY.   |
| <b>Remediation</b>  |  |
| <b>Remediation Responsibilities</b><br>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation) | <del>PIHPs are responsible for remediating any identified issues within 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDAA.</del><br><del>PIHP receives a follow-up review for remediation of identified issues 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDAA.</del><br><br>THE FINDINGS OF EACH PIHP/CMHSP SITE REVIEW ARE SENT TO THE CMHSPS WITH THE REQUIREMENT THAT THE CMHSP PREPARE AND SUBMIT TO MDHHS A CORRECTIVE ACTION PLAN (CAP) WITHIN 30 DAYS. THE CAP IS REVIEWED BY STAFF THAT COMPLETED THE SITE REVIEWS AND REVIEWED AND APPROVED BY MDHHS ADMINISTRATION. MDHHS FOLLOW-UP IS CONDUCTED TO ENSURE THAT INDIVIDUAL REMEDIATION OF OUT-OF-COMPLIANCE ISSUES OCCURS WITHIN 90 DAYS AFTER THE CAP IS APPROVED BY MDHHS. IMPLEMENTATION OF SYSTEMIC REMEDIATIONS WILL BE REVIEWED AT NEXT ANNUAL PIHP/CMHSP SITE REVIEW TO ENSURE ALL CONCERNS HAVE BEEN APPROPRIATELY ADDRESSED. |
| <b>Frequency</b><br>(of Analysis and Aggregation)   | Annually   |

| <b>Requirement</b>   | <b><i>Settings meet the home and community-based setting requirements as specified in this SPA and in accordance with 42 CFR 441.710(a)(1) and (2).</i></b>  |
|--|--|
| <b>Discovery</b>   |  |
| <b>Discovery Evidence</b><br><br><i>(Performance Measure)</i>  | Number and percent of service settings that meet the home and community based setting requirements<br>N: Number of service settings that meet the home and community based setting requirement<br>D: All service settings in surveys   |
| <b>Discovery Activity</b><br><br><i>(Source of Data &amp; sample size)</i>   | Source: WSA HCBS Survey Data<br>Sample Size: 100%  |
| <b>Monitoring Responsibilities</b><br><br><i>(Agency or entity that conducts discovery activities)</i>   | MDHHS/BPHASA BHDDA   |
| <b>Frequency</b>   | Continuous and ongoing data collection   |
| <b>Remediation</b>   |  |
| <b>Remediation Responsibilities</b><br><br><i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i> | PIHPs<br><br><del>Providers are required to submit a corrective action plan to the PIHPs within 30 days. Providers are responsible for remediating any identified issues within 90 days after the Plan of Correction has been approved by the PIHP.</del><br><br>THE FINDINGS OF EACH PIHP/CMHSP SITE REVIEW ARE SENT TO THE CMHSPS WITH THE REQUIREMENT THAT THE CMHSP PREPARE AND SUBMIT TO MDHHS A CORRECTIVE ACTION PLAN (CAP) WITHIN 30 DAYS. THE CAP IS REVIEWED BY STAFF THAT COMPLETED THE SITE REVIEWS AND REVIEWED AND APPROVED BY MDHHS ADMINISTRATION. MDHHS FOLLOW-UP IS CONDUCTED TO ENSURE THAT INDIVIDUAL REMEDIATION OF OUT-OF-COMPLIANCE ISSUES OCCURS WITHIN 90 DAYS AFTER THE CAP IS APPROVED BY MDHHS. IMPLEMENTATION OF SYSTEMIC REMEDIATIONS WILL BE REVIEWED AT NEXT ANNUAL PIHP/CMHSP SITE REVIEW TO ENSURE ALL CONCERNS HAVE BEEN APPROPRIATELY ADDRESSED. |
| <b>Frequency</b><br><br><i>(of Analysis and Aggregation)</i>   | Ongoing  |

| Requirement  |   | The SMA retains authority and responsibility for program operations and oversight. |
|--|---|--|
| Discovery  |   |  |
| Discovery Evidence<br><br>(Performance Measure)  | Number and percent of administrative hearing timeframes that were met related to 1915(i)<br>N: Number of administrative hearing timeframes met<br>D: All hearings.  |  |
| Discovery Activity<br><br>(Source of Data & sample size)   | Source: Appeals database<br><br>Sample Size: 100%<br><br>Method: Report compilation and analysis of all beneficiary completed Administrative Law Judge hearings   |  |
| Monitoring Responsibilities<br><br>(Agency or entity that conducts discovery activities)   | MDHHS/BPHASA BHDAA  |  |
| Frequency  | Continuous and ongoing  |  |
| Remediation  |   |  |
| Remediation Responsibilities<br><br>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation) | PIHPs are responsible for remediating any identified issues required by the Decision and Order of the Administrative Law Judge within the timeframe ordered.  |  |
| Frequency<br><br>(of Analysis and Aggregation)   | Annually  |  |
| Discovery  |   |  |
| Discovery Evidence<br><br>(Performance Measure)  | Number and percent of case records with services that require prior authorization are implemented by the PIHP according to established policy.<br>N: Number of case records that have prior authorization implemented by the PIHP's according to policy<br>D: Number of all case records with services that require prior authorization reviewed in the sample. |  |
| Discovery Activity   | Source: Site Review<br>Aggregate data from the sample by MDHHS across 2 1 fiscal years  |  |

|  |   |
|--|---|
| <i>(Source of Data &amp; sample size)</i>  | Sample Size: stratified random sample for statistically significant number based on total number served by the 1915(i) SPA.   |
| <b>Monitoring Responsibilities</b><br><i>(Agency or entity that conducts discovery activities)</i>   | MDHHS/BPHASA BHDDA  |
| <b>Frequency</b>   | Ongoing for data collection<br>Each PIHP receives a comprehensive on-site review <del>biennially</del> ANNUALLY.  |
| <b>Remediation</b>   |   |
| <b>Remediation Responsibilities</b><br><i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i> | <p><del>Providers are required to submit a corrective action plan to the PIHPs within 30 days. Providers are responsible for remediating any identified issues within 90 days after the Plan of Correction has been approved by the PIHP. PIHPs are responsible for remediating any identified issues required by the Decision and Order of the Administrative Law Judge within the timeframe ordered.</del></p> <p>THE FINDINGS OF EACH PIHP/CMHSP SITE REVIEW ARE SENT TO THE CMHSPS WITH THE REQUIREMENT THAT THE CMHSP PREPARE AND SUBMIT TO MDHHS A CORRECTIVE ACTION PLAN (CAP) WITHIN 30 DAYS. THE CAP IS REVIEWED BY STAFF THAT COMPLETED THE SITE REVIEWS AND REVIEWED AND APPROVED BY MDHHS ADMINISTRATION. MDHHS FOLLOW-UP IS CONDUCTED TO ENSURE THAT INDIVIDUAL REMEDIATION OF OUT-OF-COMPLIANCE ISSUES OCCURS WITHIN 90 DAYS AFTER THE CAP IS APPROVED BY MDHHS. IMPLEMENTATION OF SYSTEMIC REMEDIATIONS WILL BE REVIEWED AT NEXT ANNUAL PIHP/CMHSP SITE REVIEW TO ENSURE ALL CONCERNS HAVE BEEN APPROPRIATELY ADDRESSED.</p> |
| <b>Frequency</b><br><i>(of Analysis and Aggregation)</i>   | Annually  |
| <b>Discovery</b>   |   |
| <b>Discovery Evidence</b><br><i>(Performance Measure)</i>  | <p>Number and percent of IPOS compliance issues IMPLEMENTED WITH AN EFFECTIVE INDIVIDUAL REMEDIATION <del>that were remediated</del> within 90 days.</p> <p>N: Number cases reviewed with IPOS compliance issues IMPLEMENTED WITH AN EFFECTIVE INDIVIDUAL REMEDIATION <del>remediated</del> within 90 days.</p> <p>D: All cases reviewed that require remediation of IPOS compliance issues</p>   |
| <b>Discovery Activity</b><br><i>(Source of Data &amp; sample size)</i>   | <p>Source: Site Review</p> <p>Aggregate data from the sample by MDHHS across 2 1 fiscal years</p> <p>Sample Size: All cases reviewed that require remediation of IPOS compliance issues</p>   |
| <b>Monitoring</b>  | MDHHS/BPHASA BHDDA  |

|   |  |
|---|--|
| <b>Responsibilities</b><br>(Agency or entity that conducts discovery activities)  |  |
| <b>Frequency</b>  | Ongoing for data collection<br>Each PIHP receives a comprehensive on-site review <del>biennially</del> ANNUALLY.   |
| <b>Remediation</b>  |  |
| <b>Remediation Responsibilities</b><br>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation) | <p><del>PIHPs are responsible for remediating any identified issues within 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</del></p> <p><del>PIHP receives a follow-up review for remediation of identified issues 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</del></p> <p>THE FINDINGS OF EACH PIHP/CMHSP SITE REVIEW ARE SENT TO THE PIHP/CMHSPS WITH THE REQUIREMENT THAT THE PIHP/CMHSP PREPARE AND SUBMIT TO MDHHS A CORRECTIVE ACTION PLAN (CAP) WITHIN 30 DAYS. THE CAP IS REVIEWED BY MDHHS SITE REVIEW STAFF AND APPROVED BY MDHHS ADMINISTRATION. MDHHS FOLLOW-UP IS CONDUCTED TO ENSURE THAT INDIVIDUAL REMEDIATION OF OUT-OF-COMPLIANCE ISSUES OCCURS WITHIN 90 DAYS AFTER THE CAP IS APPROVED BY MDHHS. IMPLEMENTATION OF SYSTEMIC REMEDIATIONS WILL BE REVIEWED AT NEXT ANNUAL PIHP/CMHSP SITE REVIEW TO ENSURE ALL CONCERNS HAVE BEEN APPROPRIATELY ADDRESSED.</p> |
| <b>Frequency</b><br>(of Analysis and Aggregation)   | Annually   |

|   |  |
|---|--|
| <b>Requirement</b>  | <i>The SMA maintains financial accountability through payment of claims for services that are authorized and furnished to 1915(i) participants by qualified providers</i>  |
| <b>Discovery</b>  |  |
| <b>Discovery Evidence</b><br>(Performance Measure)          | <p>Number and percent of capitation payments to PIHPs are made in accordance with CMS approved actuarially sound rate methodology.</p> <p>N: Number of capitation payments made to PIHPs at the approved rate through the CMS certified MMIS.</p> <p>D: All capitation payments made to PIHPs through the CMS certified MMIS for participants sampled.</p> |
| <b>Discovery Activity</b><br>(Source of Data & sample size) | <p>Source: CHAMPS</p> <p>Aggregate data from the sample by MDHHS across 2 1 fiscal years</p> <p>Sample Size: stratified random sample for statistically significant number based on total number served by the 1915 (i)SPA</p>   |
| <b>Monitoring</b>   | MDHHS/BPHASA BHDDA   |

|  |   |
|--|---|
| <b>Responsibilities</b><br><i>(Agency or entity that conducts discovery activities)</i>  |   |
| <b>Frequency</b>   | Ongoing   |
| <b>Remediation</b>   |   |
| <b>Remediation Responsibilities</b><br><i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i> | <p>PIHPs are responsible for remediating any identified payments issues within 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</p> <p>PIHP receives a follow-up review for remediation of identified issues 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</p> <p>MDHHS/BPHASA BHDDA will recoup any inappropriate payments made to PIHPs in accordance with managed care requirements for financial accountability.</p> |
| <b>Frequency</b><br><i>(of Analysis and Aggregation)</i>   | Ongoing   |

| Requirement |  | The state identifies, addresses, and seeks to prevent incidents of abuse, neglect, and exploitation, including the use of restraints   |
|-------------|--|--|
| Discovery   |  |  |
|             | <b>Discovery Evidence</b><br><br><i>(Performance Measure)</i>                                      | Number and percent of substantiated reports of abuse, neglect, and exploitation that has been remediated.<br>N: Number and percent of substantiated reports of abuse, neglect, and exploitation that has been remediated.<br>D: Number and percent of substantiated reports of abuse, neglect, and exploitation. |
|             | <b>Discovery Activity</b><br><i>(Source of Data &amp; sample size)</i>                             | Source: Office of Recipient Rights<br><br>Sample Size: 100%  |
|             | <b>Monitoring Responsibilities</b><br><i>(Agency or entity that conducts discovery activities)</i> | MDHHS/BPHASA BHDDBA  |
|             | <b>Frequency</b>   | Ongoing  |
| Remediation |  |  |

|  |   |
|--|---|
| <b>Remediation Responsibilities</b><br><i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i> | <p>On a semi-annual basis, local CMHSP ORRs report to MDHHS the summaries of all allegations received and investigated, whether there was an intervention, and the numbers of allegations substantiated. The summaries are reported by category of rights violations. Information from these reports is entered into a database to produce a State report by waiver programs. Follow-up actions by MDHHS include data confirmation, consultation, and on-site follow-up. If there are issues involving potential or substantiated Rights violations, or serious problems with the local Rights office, the state Office of Recipient Rights, which has authority under Section 330.1754(6)(e), may intervene as necessary. The CMHSP level data is aggregated to the PIHP level where affiliations exist. Each CMHSP rights office must include in its semi- annual and annual complaint data reports to the MDHHS Office of Recipient Rights, allegations of all recipient rights complaints investigated or intervened upon on behalf of recipients based upon specific population. An annual report is produced by the State ORR and submitted to stakeholders and the Legislature. Aggregate data are shared with MDHHS/BPHASA BHDAA, the Quality Improvement Council (QIC) and waiver staff. Information is used by MDHHS to take contract action as needed or by the QIC to make recommendations for system improvements.</p> |
| <b>Frequency</b><br><i>(of Analysis and Aggregation)</i>   | Annually  |
| <b>Discovery</b>   |   |
| <b>Discovery Evidence</b><br><i>(Performance Measure)</i>  | <p>Number and percent of enrollees requiring emergency medical treatment due to medication error.</p> <p>N: Number of enrollees requiring emergency medical treatment due to medication error.</p> <p>D: All enrollees with reported incidents of emergency medical treatment for injuries or medication errors</p>   |
| <b>Discovery Activity</b><br><i>(Source of Data &amp; sample size)</i>   | <p>Source: The Critical Incident Reporting System (CIRS) CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM (CRM) provides individual level data on medication errors that resulted in emergency medical treatment or hospitalization. The CIRS CRM is the source for information related to medication errors that are critical incidents. PIHPs will still be required to identify those incidents and carry out actions to prevent or reduce the likelihood that this type of critical incident would re-occur. REMEDIATIONS ARE REPORTED IN THE CRM SYSTEM.</p> <p>Sample Size: 100%</p>   |
| <b>Monitoring Responsibilities</b><br><i>(Agency or entity that conducts discovery activities)</i>   | MDHHS/BPHASA BHDAA  |
| <b>Frequency</b>   | Ongoing   |
| <b>Remediation</b>   |   |



|  |   |
|--|---|
| <b>Remediation Responsibilities</b><br><i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i> | MDHHS will monitor the critical incidents related to medication errors through the CIRS CRM to monitor CRITICAL INCIDENT REPORTING AS THEY ARE SUBMITTED for trends, and outliers, AND ISSUES. REVIEW INCLUDES REQUESTING AND REVIEWING OF REQUIRED REMEDIATIONS WHICH PROVIDE INDIVIDUAL (IF APPLICABLE) AND/OR SYSTEMIC RESPONSES TO PREVENT REOCCURENCE. THE SYSTEM ALLOWS FOR MDHHS-BPHASA TO ENSURE THE MDHHS may require the PIHP to receive additional technical assistance or training as a result of CIRS data. On-site follow-up on reported critical incidents regarding medication errors takes place at a maximum during QMP biennial site reviews. During these site reviews, MDHHS-BHDDA staff verifies the PIHP's process for Critical Incident Reporting is being implemented per MDHHS policy. Any noted shortcomings in the PIHP's processes or outcomes would be reflected in a written site review report which would in turn require submission of a corrective action plan by the PIHP and additional follow-up by MDHHS 90 days after the corrective action plan has been approved. |
| <b>Frequency</b><br><i>(of Analysis and Aggregation)</i>   | Annually  |
| <b>Discovery</b>   |   |
| <b>Discovery Evidence</b><br><i>(Performance Measure)</i>  | Number and percent of records being reviewed where the Behavior Treatment Plan Review Committees (BTPRC) policy was followed.<br>N: Number of records being reviewed where the BTPRC policy was followed.<br>D: Number of records reviewed with Behavioral Treatment Plan in the sample.  |
| <b>Discovery Activity</b><br><i>(Source of Data &amp; sample size)</i>   | Source: Site Review<br><br>Sample Size: Stratified random sample for statistically significant number based on total number served by the 1915 (I)SPA.  |
| <b>Monitoring Responsibilities</b><br><i>(Agency or entity that conducts discovery activities)</i>   | MDHHS/BPHASA BHDDA  |
| <b>Frequency</b>   | Ongoing for data collection<br>Each PIHP receives a comprehensive on-site review <del>biennially</del> ANNUALLY.  |
| <b>Remediation</b>   |   |
| <b>Remediation Responsibilities</b><br><i>(Who corrects, analyzes, and aggregates remediation activities; required</i>                             | <del>PIHPs are responsible for remediating any identified issues within 90 days after the approved Plan of Correction has been issued by MDHHS/BHDDA.</del><br><br><del>PIHP receives a follow-up review for remediation of identified issues 90 days after the approved Plan of Correction has been issued by MDHHS/BHDDA.</del><br><br>THE FINDINGS OF EACH PIHP/CMHSP SITE REVIEW ARE SENT TO THE PIHP/CMHSPS WITH THE REQUIREMENT THAT THE PIHP/CMHSP PREPARE AND SUBMIT TO MDHHS A CORRECTIVE ACTION PLAN  |

|                                    |   |
|------------------------------------|---|
| <i>timeframes for remediation)</i> | <p>(CAP) WITHIN 30 DAYS. THE CAP IS REVIEWED BY MDHHS SITE REVIEW STAFF THAT COMPLETED THE SITE REVIEWS AND REVIEWED AND APPROVED BY MDHHS ADMINISTRATION. MDHHS FOLLOW-UP IS CONDUCTED TO ENSURE THAT INDIVIDUAL REMEDIATION OF OUT-OF-COMPLIANCE ISSUES OCCURS WITHIN 90 DAYS AFTER THE CAP IS APPROVED BY MDHHS. IMPLEMENTATION OF SYSTEMIC REMEDIATIONS WILL BE REVIEWED AT NEXT ANNUAL PIHP/CMHSP SITE REVIEW TO ENSURE ALL CONCERNS HAVE BEEN APPROPRIATELY ADDRESSED.</p> <p>MDHHS requires that any individual receiving public mental health services has the right to be free from any form of restraint or seclusion used as a means of coercion, discipline, convenience, or retaliation, as required by the 1997 federal Balanced Budget Act at 42 CFR 438.100 and Sections 740 and 742 of the Michigan Mental Health Code. Michigan's Mental Health Code prohibits the use of restraint or seclusion in any service site except a hospital, center or child caring institutions. (MCL 330.1740, MCL 330.1742) The Michigan Medicaid Manual prohibits placement of a waiver beneficiary into a child caring institution. The Michigan Mental Health Code defines restraint as the use of a physical device to restrict an individual's movement but does not include an anatomical support or protective device. (MCL 330.1700[i]). It defines seclusion as the temporary placement of a recipient in a room alone where egress is prevented by any means. (MCL 330.1700[j]). In addition, the use of restraint and seclusion is addressed in the MDHHS Standards for Behavior Treatment Plan Review Committees, Attachment P.1.4.1 BEHAVIOR TREATMENT PLAN TECHINCAL REQUIREMENT POLICY to the Medicaid Specialty Supports and Services Program contract between MDHHS- BPHASA BHDDA and the PIHPs; the Agreement Between MDHHS- BPHASA BHDDA and CMHSPs For Managed Mental Health Supports and Services BEHAVIOR TREATMENT PLAN TECHINCAL REQUIREMENT POLICY. Each rights office established by the Mental Health Code, including those of the CMHSPs, would be responsible for investigation into apparent or suspected unlawful use of restraint or seclusion in its directly operated or contracted mental health service sites. Unlawful use of restraint or seclusion may also come to the attention of the Rights Office during its Mental Health Code mandated visits to all service sites. Frequency of the site visits is that which is necessary for protection of rights but in no case less than annually. The Department of Licensing and Regulatory Affairs (LARA) is responsible for investigation of reports of unlawful restraint and/or seclusion in a licensed foster care facility. Unlawful use of restraint or seclusion may also come to the attention of LARA during announced or unannounced inspections and at the time of the biennial licensure process. Mechanical or chemical restraint and seclusion are prohibited in licensed adult foster care homes per DHS Administrative Rule 400.14308 as follows: R 400.14308 Resident behavior interventions prohibitions. (2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following: (a) Use any form of punishment. (b) Use any form of physical force other than physical restraint as defined in these rules. Physical restraint is defined as bodily holding of a resident with no more force than is necessary to limit the resident's movement. (c) Restrain a resident's movement by binding or tying or through the use of medication, paraphernalia, contraptions, material, or equipment for the purpose of immobilizing a resident. (d) Confine</p> |
|------------------------------------|---|

|   |   |
|---|---|
|   | a resident in an area, such as a room, where egress is prevented, in a closet, or in a bed, box, or chair or restrict a resident in a similar manner. Monitoring to assure that PIHPs/CMHSPs NETWORK are not using restraints or seclusion is done by the MDHHS- BPHASA BHDDA Site Review Team, which reviews agency policy for consistency with State law during <del>biennial</del> ANNUAL visits. The Site Review Team would also watch for any unauthorized use of restraints or seclusion during its review of incident reports and interviews with participants or staff.   |
| <b>Frequency</b><br>(of Analysis and Aggregation)   | Annually  |
| <b>Discovery</b>  |   |
| <b>Discovery Evidence</b><br>(Performance Measure)  | Number and percent of beneficiaries who have received information and education in the prior year about how to report abuse, neglect, exploitation, and other critical incidents.<br>N: Number of beneficiaries who received information and education in the prior year.<br>D: Number of beneficiaries case records sampled  |
| <b>Discovery Activity</b><br>(Source of Data & sample size)   | Source: Site Review<br>Aggregate data from the sample by MDHHS across <del>2</del> 1 fiscal years<br>Sample Size: stratified random sample for statistically significant number based on total number served by the 1915 (I)SPA.  |
| <b>Monitoring Responsibilities</b><br>(Agency or entity that conducts discovery activities)   | MDHHS/BPHASA BHDDA  |
| <b>Frequency</b>  | Ongoing for data collection<br>Each PIHP receives a comprehensive on-site review <del>biennially</del> ANNUALLY.  |
| <b>Remediation</b>  |   |
| <b>Remediation Responsibilities</b><br>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation) | <del>PIHPs are responsible for remediating any identified issues within 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</del><br><del>PIHP receives a follow-up review for remediation of identified issues 90 days after the approved Plan of Correction has been issued by MDHHS/BPHASA BHDDA.</del><br>THE FINDINGS OF EACH PIHP/CMHSP SITE REVIEW ARE SENT TO THE CMHSPS WITH THE REQUIREMENT THAT THE CMHSP PREPARE AND SUBMIT TO MDHHS A CORRECTIVE ACTION PLAN (CAP) WITHIN 30 DAYS. THE CAP IS REVIEWED BY STAFF THAT COMPLETED THE SITE REVIEWS AND REVIEWED AND APPROVED BY MDHHS ADMINISTRATION. MDHHS FOLLOW-UP IS CONDUCTED TO ENSURE THAT INDIVIDUAL REMEDIATION OF OUT-OF-COMPLIANCE ISSUES OCCURS WITHIN 90 DAYS AFTER THE CAP IS APPROVED BY MDHHS. IMPLEMENTATION OF |

|  |  |
|--|--|
|  | SYSTEMIC REMEDIATIONS WILL BE REVIEWED AT NEXT ANNUAL PIHP/CMHSP SITE REVIEW TO ENSURE ALL CONCERNS HAVE BEEN APPROPRIATELY ADDRESSED.   |
| <b>Frequency</b><br><i>(of Analysis and Aggregation)</i>   | Annually   |
| <b>Discovery</b>   |  |
| <b>Discovery Evidence</b><br><i>(Performance Measure)</i>  | <p>Number and percent of beneficiaries requiring hospitalization due to injury related to the use of physical management (PM) where remediation was complete to avoid future incidents of this type.</p> <p>N: Number of beneficiaries requiring hospitalization due to injury related to the use of PM where remediation was complete to avoid future incidents of this type</p> <p>D: All beneficiaries requiring hospitalization due to injury related to the use of physical management.</p>   |
| <b>Discovery Activity</b><br><i>(Source of Data &amp; sample size)</i>   | <p>Source: The <del>Critical Incident Reporting System (CIRS)</del> CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM (CRM) provides individual level data on medication errors that resulted in emergency medical treatment or hospitalization. The <del>CIRS</del> CRM is the source for information related to medication errors that are critical incidents. PIHPs will still be required to identify those incidents and carry out actions to prevent or reduce the likelihood that this type of critical incident would re-occur. REMEDIATIONS ARE REPORTED IN THE CRM SYSTEM.</p> <p>Sample Size: 100%</p>  |
| <b>Monitoring Responsibilities</b><br><i>(Agency or entity that conducts discovery activities)</i>   | MDHHS/BPHASA BHDDA   |
| <b>Frequency</b>   | Ongoing  |
| <b>Remediation</b>   |  |
| <b>Remediation Responsibilities</b><br><i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i> | <p>Any critical incident for a participant has a short-term response to assure the immediate health and welfare of the participant for whom the incident was reported and a longer- term response to address a plan of action or intervention to prevent further occurrence if applicable. If the incident involves potential criminal activity, the incident would also be reported to law enforcement. If the incident involves an action that may be under the authority of Child Protective Services or Adult Protective Services, the appropriate agency would be notified. Second, the <del>CMHSP</del> PIHP would begin the process of determining whether the incident meets the criteria and definition for sentinel events and if they are related to practice of care. If the incident was also reported to the CMHSP ORR, that office begins the process of determining whether there may have been a violation of the participant's rights. If the <del>CMHSP</del> PIHP determines the incident is a sentinel event, a thorough and credible root cause analysis is completed, improvements are implemented to reduce risk, and the effectiveness of those</p> |

|  |   |
|--|---|
|  | <p>improvements must be monitored. Following completion of a root cause analysis or investigation, a CMHSP PIHP must develop and implement either a) a plan of action (JCAHO) or intervention (per CMS approval and MDHHS contractual requirement) to prevent further occurrence of the sentinel event; or b) presentation of a rationale for not pursuing an intervention. A plan of action or intervention must identify who will implement and when and how implementation will be monitored or evaluated. The CMHSP ORR also follows its process to investigate and recommend remedial action to the CMHSP Director for follow-up. If an egregious event is reported through the Event Notification or through other sources, MDHHS may follow-up through a number of different approaches, including sending a site reviewer or other clinical professional as appropriate to follow-up immediately, telephone contact, requiring follow-up action by the PIHP, requiring additional training for PIHP providers, or other strategies as appropriate. During a QMP on-site visit, if the site review team member identifies an issue that places a participant in imminent risk to health or welfare, the site review team would invoke an immediate review and response by the PIHP, which must be completed in five to seven business days.</p> <p>REMEDATIONS ARE REPORTED IN THE CRM SYSTEM.</p> |
| <b>Frequency</b><br><i>(of Analysis and Aggregation)</i> | Annually  |

### System Improvement

*(Describe the process for systems improvement as a result of aggregated discovery and remediation activities.)*

#### 1. **Methods for Analyzing Data and Prioritizing Need for System Improvement**

The MDHHS system improvement strategy encompasses 1915(i) SPA with the following three 1915(c)'s waivers: MI Children's Waiver Program, MI Habilitation Supports Waiver, and MI Waiver for Children with Serious Emotional Disturbances.

MDHHS designed the consolidated quality improvement strategy to assess and improve the quality of services and supports provided through the available the 1915(i) services waiver options and the 1915(i) state plan. This is evident in the following components;

- participant services-all waivers and the 1915(i) offer similar services to participants to remain in the community with the focus on the provision of services and supports to maintain or increase a level of functioning in order to achieve an individual's goals of community inclusion and participation, independence, recovery, or productivity.
- participant safeguards-all waivers and the 1915(i) follow the same participant safeguards outlined throughout the individual waiver and (i) SPA applications.
- quality management: the information below outlines the approach which is the same or similar across waivers and the 1915(i).

The quality management approach is the same or similar across waivers and the 1915(i):

- methodology for discovering information: the state draws from several tools to gather data and measure individual and system performance. Tools utilized include the record review protocol, the CHAMPS, WSA, HCBS survey, and a ~~Critical Incident Reporting~~ CUSTOMER RELATIONSHIP MANAGEMENT system (~~CIRS~~) (CRM) across all waivers and 1915(i) participants.

- b) manner in which individual issues are remedied: MDHHS is the Single State Agency responsible for establishing the components of the quality improvement strategy which includes the remediation of all waiver and 1915 (i) issues at an individual level and all actions and timelines are recorded and tracked through annual monitoring activities.
- c) process for identifying and analyzing trends/patterns: Data gathered from the record reviews will be used initially to foster improvements and provide technical assistance at the agency whose records are being reviewed. Annually, this data will be compiled to look for systemic trends and areas in need of improvement and published in the state's annual report. Using encounter data, measure penetration rates of beneficiaries who access services at the PIHP level to determine a baseline, median, and negative statistical outliers. The state will track and trend critical incidents that involve beneficiaries at the PIHP level: baseline, then identify negative statistical outliers. And track and trend requests for Medicaid Fair Hearing by beneficiaries, and track and trend by PIHP the Fair Hearing decisions that are found in favor of the beneficiary.
- d) majority of the performance indicators are the same: the majority of the performance measures associated with CMS assurances are the same.

The provider network is the same across the 1915(i) and waiver programs. All provider types (i.e. licensed/non-licensed, certified/non-certified) within the 1915(i) and the waivers are required to meet the same training and background check requirements according to policy in order to furnish HCBS. Provider oversight is the same across the 1915(i) and waivers and all services are included in the consolidated reporting.

## 2. Roles and Responsibilities

MDHHS maintains overall responsibility for quality assurance, quality improvements and quality performance.

The Quality Improvement Council (QIC) has primary responsibility for identifying and prioritizing needs related to the Quality Improvement Strategy (QIS), which would include changes to 1915(i) system processes as applicable. The Quality Improvement Council meets every other month basis to review data and information from numerous sources, such as site review findings, 372 reports, state-level workgroups for practice improvement, EQR standard and special project reports, legislative reports, and performance improvement plan activities. The QIC determines where there are needs for system improvement and makes recommendations to MDHHS to incorporate into system improvement activities. The timeframe for incorporating changes is dependent on whether it is an issue requiring immediate enactment which would be addressed through policy changes or an amendment to the MDHHS/CMHSP and MDHHS/PIHP contracts. Otherwise, changes to the QIS are generally implemented in conjunction with the annual contracts between MDHHS and the PIHPs and CMHSPs. The Quality Management Program (QMP) incorporates all of the programs operated in the public mental health system, including the §1115 Behavioral Health Demonstration, Habilitation Support Waiver (HSW), Children's Waiver Program (CWP), the Waiver for Children with Serious Emotional Disturbance (SEDW) and the 1915(i) State plan. The PIHPs/CMHSPs PROVIDER NETWORK adhere to the same standards of care for each beneficiary served and the same data is collected for all beneficiaries regardless of funding source. The MDHHS QMP Site Review team conducts comprehensive biennial ANNUAL reviews at each PIHP PROVIDER NETWORK (and affiliate CMHSPs). AT THE FOLLOWING YEAR REVIEW, COMPLIANCE ISSUES REQUIRING SYSTEMIC REMEDIATIONS WILL BE REVIEWED FOR EFFECTIVENESS. During the alternate years, QMP staff visit PIHP/CMHSPs to follow up on implementation of plans of correction resulting from the previous year's comprehensive review. This site visit strategy includes rigorous standards for assuring the needs, including health and welfare, of 1915(i) participants are addressed. The comprehensive reviews include clinical record reviews, administrative reviews, consumer/stakeholder meetings and consumer interviews. In addition to identifying individual issues that are addressed in remediation, the QMP findings are also used for identifying trends to

implement systems improvements. This site visit strategy covers all consumers served by 1915(i) services with rigorous standards for assuring the health and welfare of the enrolled beneficiaries.

The comprehensive reviews include the clinical record reviews; review of personnel records to ensure the all providers meet provider qualifications and have completed training prior as required by policy as published in the Michigan Medicaid Provider Manual; review of service claims to ensure that the services billed were identified in the IPOS as appropriate to identified needs; review of the ~~Critical Incident Reporting System~~ CUSTOMER RELATIONSHIP MANAGEMENT system (CIRS) (CRM) and verification that the process is being implemented per MDHHS policy; review and verification that Behavior Treatment Plan Review Committees are operated per MDHHS policy; follow up on reported critical incidents regarding medication errors and monitoring to assure the PIHPs/CMHSPs are not using restraints or seclusion as defined in Michigan's Mental Health Code. As identified throughout this application, the ~~biennial~~ ANNUAL site review is the data source for discovery and remediation for a number of Performance Measures. MDHHS staff complete a proportionate random stratified sample at the 95% confidence level for the ~~biennial~~ ANNUAL review for each PIHP. At the on-site review, clinical record reviews are completed to determine that the IPOS: Includes services and supports that align with and address all assessed needs, addresses health and safety risks, is developed in accordance with MDHHS policy and procedures, including utilizing person centered/family-driven youth guided planning, and is updated at least annually. Clinical record reviews are also completed to determine that participants are afforded choice between 1915(i) services and between/among service providers and that services are provided as identified in the IPOS.

QMP staff conduct consumer interviews with a random sample of those individuals whose clinical records were reviewed, using a standard protocol that contains questions about such topics as awareness of grievance and appeals mechanisms, person-centered planning and satisfaction with services. Interviews are conducted with beneficiaries who reside in group homes or are living independently with intense and continuous in-home staff or in the homes of families served by the 1915(i) services.

Contracted entities will conduct record reviews and participant satisfaction surveys. These entities will be responsible for providing technical assistance when identified in the performance of their duties. The contracted entities also retain responsibility to identify areas in need of improvement and make MDHHS aware of any identified trends or areas that need immediate remediation.

Providers are responsible for furnishing services according to MDHHS policies and procedures and for continuously improving their performance and the experiences of the individuals they serve. They retain responsibility for submitting claims to MDHHS for adjudication and for assuring all claims for service are provided according to established policies and procedures.

### 3. Frequency

MDHHS will monitor plans of service, claims submitted for 1915(i) services and the qualifications of providers ~~biennially~~ ANNUALLY through the PIHP site review process. Case record reviews will be conducted ~~biennially~~ ANNUALLY on a statistically significant number of records across all 1915(i) enrollees.

**4. Method for Evaluating Effectiveness of System Changes**

MDHHS will utilize a number of sources to analyze effectiveness of system changes, including but not limited to site reviews, performance indicators, encounter data, critical incident data and Medicaid Fair Hearing data. Data will be analyzed at least to determine whether changes implemented led to improved outcomes for the individuals using 1915(i) services.

When issues are identified, a study of the root cause of the issue will be conducted. Any barriers to success identified will be removed or overcome to facilitate quality improvements.



## Methods and Standards for Establishing Payment Rates

1. **Services Provided Under Section 1915(i) of the Social Security Act.** For each optional service, describe the methods and standards used to set the associated payment rate. *(Check each that applies, and describe methods and standards to set rates):*

|  |  |
|--|--|
| <input type="checkbox"/>   | HCBS Case Management   |
| <input type="checkbox"/>   | HCBS Homemaker   |
| <input type="checkbox"/>   | HCBS Home Health Aide  |
| <input type="checkbox"/>   | HCBS Personal Care   |
| <input type="checkbox"/>   | HCBS Adult Day Health  |
| <input checked="" type="checkbox"/>                                  | HCBS Habilitation Community Living Supports<br>Concurrent 1115 AND 1915 (i) authorities will utilize a capitated payment arrangement for this service. The capitation will be described in the State's 1115 waiver and approved contract consistent with 42 CFR 438.6(c).  |
| <input checked="" type="checkbox"/>                                  | HCBS Respite Care<br>Concurrent 1115 AND 1915 (i) authorities will utilize a capitated payment arrangement for this service. The capitation will be described in the State's 1115 waiver and approved contract consistent with 42 CFR 438.6(c).  |
| For Individuals with Chronic Mental Illness, the following services: |  |
| <input type="checkbox"/>   | HCBS Day Treatment or Other Partial Hospitalization Services   |
| <input type="checkbox"/>   | HCBS Psychosocial Rehabilitation   |
| <input type="checkbox"/>   | HCBS Clinic Services (whether or not furnished in a facility for CMI)  |
| <input checked="" type="checkbox"/>                                  | Other Services (specify below)   |
|  | The 1915(i) is being implemented concurrent with an 1115 authority for managed care. Concurrent 1115 AND 1915 (i) authorities will utilize a capitated payment arrangement for all the 1915 (i) HCBS's. The capitation will be described in the State's 1115 waiver and approved contract consistent with 42 CFR 438.6(c). |

|                                     |   |
|-------------------------------------|---|
| <input checked="" type="checkbox"/> | <b>Environmental Modifications</b><br>Concurrent 1115 AND 1915 (i) authorities will utilize a capitated payment arrangement for this service. The capitation will be described in the State's 1115 waiver and approved contract consistent with 42 CFR 438.6(c).<br><br>Michigan has not established a reimbursement structure for this service as the cost of this service is subject to wide variation based upon the type of modification needed. MDHHS will require PIHP prior authorization of all home modifications in accordance with established policy. |
| <input checked="" type="checkbox"/> | <b>Enhanced Pharmacy</b><br>Concurrent 1115 AND 1915 (i) authorities will utilize a capitated payment arrangement for this service. The capitation will be described in the State's 1115 waiver and approved contract consistent with 42 CFR 438.6(c).  |
| <input checked="" type="checkbox"/> | <b>Family Support &amp; Training</b><br>Concurrent 1115 AND 1915 (i) authorities will utilize a capitated payment arrangement for this service. The capitation will be described in the State's 1115 waiver and approved contract consistent with 42 CFR 438.6(c).  |
| <input checked="" type="checkbox"/> | <b><del>Fiscal Intermediary</del> FINANCIAL MANAGEMENT SERVICES</b><br>Concurrent 1115 AND 1915 (i) authorities will utilize a capitated payment arrangement for this service. The capitation will be described in the State's 1115 waiver and approved contract consistent with 42 CFR 438.6(c).   |
| <input checked="" type="checkbox"/> | <b>Housing Assistance</b><br>Concurrent 1115 AND 1915 (i) authorities will utilize a capitated payment arrangement for this service. The capitation will be described in the State's 1115 waiver and approved contract consistent with 42 CFR 438.6(c).   |
| <input checked="" type="checkbox"/> | <b>Skill-Building Assistance</b><br>Concurrent 1115 AND 1915 (i) authorities will utilize a capitated payment arrangement for this service. The capitation will be described in the State's 1115 waiver and approved contract consistent with 42 CFR 438.6(c).  |
| <input checked="" type="checkbox"/> | <b>Specialized Medical Equipment &amp; Supplies</b><br>Concurrent 1115 AND 1915 (i) authorities will utilize a capitated payment arrangement for this service. The capitation will be described in the State's 1115 waiver and approved contract consistent with 42 CFR 438.6(c).<br><br>Michigan has not established a reimbursement structure for this service as the cost of this service is subject to wide variation based upon the type of equipment and supplies needed. MDHHS will require PIHP prior authorization of all equipment and supplies.        |
| <input checked="" type="checkbox"/> | <b>Supported/Integrated Employment</b><br>Concurrent 1115 AND 1915 (i) authorities will utilize a capitated payment arrangement for this service. The capitation will be described in the State's 1115 waiver and approved contract consistent with 42 CFR 438.6(c).  |
| <input checked="" type="checkbox"/> | <b>Vehicle Modification</b><br>Concurrent 1115 AND 1915 (i) authorities will utilize a capitated payment arrangement for this service. The capitation will be described in the State's 1115 waiver and approved contract consistent with 42 CFR 438.6(c).<br><br>Michigan has not established a reimbursement structure for this service as the cost of this service is subject to wide variation based upon the type of modification needed. MDHHS will require PIHP prior authorization of all vehicle modification according to established policy.            |





Searching for that perfect item? Go to [classifieds.mlive.com](https://classifieds.mlive.com)

# Classified

Place your classified ad with us

If you have an ad you'd like to place:  
Visit us online at [mlive.com/placead](https://mlive.com/placead), or  
call us at 800-878-1511.



## ANNOUNCEMENTS

Bands/Music  
Lost & Found  
Personals



## MERCHANDISE

Antiques  
Appliances  
Garage Sales



## FINANCIAL

Investments  
Stocks  
Money to Loan



## PETS & FARMS

Dirt & Gravel  
Farm Equipment  
Livestock & Feed



## RECREATION

Boats  
Campers  
Snowmobiles



## TRANSPORTATION

Cars  
Trucks  
Vans



## EMPLOYMENT

Jobs  
General Help  
Services



## REAL ESTATE

Homes for Sale  
Apartment  
Commercial



## BARGAIN CORNER

Business Bargains  
Items \$1,000 or  
Less Wanted to Buy



## ANNOUNCEMENTS

### PUBLIC NOTICES

STATE OF MICHIGAN IN THE JUDICIAL DISTRICT FOR THE COUNTY OF GENESEE  
**BERNARD CASON, an individual, Plaintiff, vs MARK W. WHITE, JACQUELINE P. WHITE and all unknown persons claiming an interest in real property located at 4514 Warrington Drive, Flint, Michigan, 48903 Defendants**  
**CASE NO.: 24-120827-CH By: Poznak, Dyer, Kanar, Schefsky, Thompson PLC Andrew C. Thompson (P67924) Attorney for Plaintiff 143 McDonald Street Midland, MI 48640 (989) 832-1770 ORDER FOR SERVICE BY PUBLICATION AND NOTICE OF ACTION TO: All Defendants & all others interested in above named property. IT IS ORDERED: 1. You are being sued in this court by the plaintiff to Quiet Title for the property described herein. You must file your answer or take other action permitted by law in this court at the court address of 900 S. Saginaw St., 2nd floor, Flint, MI 48902 on or before 28 days after last day of publication. If you fail to do so, a default judgement may be entered against you for the relief demanded in the complaint filed in this case. 2. A copy of this order shall be published once each week in Flint Journal for three consecutive weeks, and proof of publication shall be filed in this court. 3. A copy of this Order need not be sent to the defendants. Dated: May 13, 2024 Hon. Brian S. Pickell (P57411) Judicial Court Judge Genesee County Published in Flint Journal May 16, 23, 30, 2024.**

**PUBLIC NOTICE**  
Michigan Department of Health and Human Services  
Behavioral and Physical Health and Aging Services Administration

Submissions of Renewal Applications for Children's Waiver Program (CWP), Habilitation Supports Waiver (HSW), Waiver for Children with Serious Emotional Disturbances (SEDW); Section 1915(i) State Plan Amendment (SPA), Parent Support Partner (PSP) SPA, and Targeted Case Management (TCM) SPA.  
The Michigan Department of Health and Human Services (MDHHS) plans to submit renewal applications for the CWP, HSW and SEDW, 1915(i) SPA, PSP SPA, and TCM SPA to the Centers for Medicare & Medicaid Services (CMS).  
The anticipated effective date for the renewal applications and SPAs is October 1, 2024. Renewal Applications  
The following changes will be made to the renewal applications for CWP, HSW, and SEDW.

1. Revision to assessment tools utilized for the SEDW
2. Revision of Overnight Health and Safety Supports eligibility and coverage
3. Removal of Enhanced Transportation from CWP since the service has been underutilized
4. Removal of Wraparound from SEDW
5. Removal of Family Support and Training from SEDW and transition to the PSP SPA
6. Increasing number of beneficiaries that can be served by CWP
7. Addition of Equine Therapy as a new service type under Specialty Therapies in CWP

- and Therapeutic Activities in SEDW
8. Change in name from "Children's Therapeutic Foster Care" to "Children's Therapeutic Family Care" and update to the best practice model under SEDW
  9. Elimination of Prevocational Services for HSW
  10. Revision and addition of some performance measures for the Quality Improvement Strategy (All Waivers)
  11. Update of Electronic Visit Verification language (All Waivers)
  12. Update of HCBS implementation language for HSW
  13. Update of Goods and Services language for HSW
  14. Addition of adaptive clothing to Goods and Services for HSW
  15. Update of Enhanced Medical Equipment and Supplies language, including vehicle modifications for HSW
  16. Update of Conflict Free Access and Planning requirements (All Waivers)
  17. Language change from "Fiscal Intermediary" to "Financial Management Services" (All Waivers)
  18. Updates to Supported Employment language for HSW
  19. Expanding eligibility group to TEFLA (Tax Equality and Fiscal Responsibility Act of 1982) for HSW
  20. Change in frequency of provider qualification verifications from 2 years to 3 years (All Waivers)
  21. Change in site review frequency from biennially to annually (All Waivers)

- Section 1915(i) SPA  
The following changes will be made to the Section 1915(i) SPA:
1. Removal of Parent Support Partner from Family Support and Training and transition it to the Parent Support Partner SPA
  2. Revision of provider qualifications for Housing Assistance
  3. Revision to assessment tools utilized
  4. Change in name from "Fiscal Intermediary" to "Financial Management Services"
  5. Change in frequency of provider qualification verifications from 2 years to 3 years
  6. Change in site review frequency from biennially to annually
  7. Update of Conflict Free Access and Planning language
  8. Revisions to Vehicle Modifications
  9. Revisions to Skill Building
  10. Revisions to Supported Integrated Employment

Parent Support Partner SPA  
The purpose of the amendment is to transition the Parent Support Partner service from the SEDW and 1915(i) SPA to a State Plan service. This will allow beneficiaries greater access to this service.

Targeted Case Management SPA  
The purpose of the amendment is to add a TCM group for Intensive Care Coordination with Wraparound (ICCW). This will remove the Wraparound service under the SEDW.

A copy of the proposed CWP/HSW/SEDW renewal applications can be viewed at <https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/mentalhealth/medwaivers>.

The expected budget impact of the various changes are listed below:

Program SFY 2025 Budget

|                     | Impact (Gross) |
|---------------------|----------------|
| CWP                 | \$ 6,017,000   |
| SEDW                | \$ (7,053,000) |
| HSW                 | \$ 810,000     |
| Section 1915(i) SPA | \$ (3,080,000) |
| PSP SPA             | \$ 3,550,000   |
| TCM SPA             | \$ 11,700,000  |
| Total (Gross)       | \$ 11,944,000  |

There is no public meeting scheduled regarding this notice.

Any interested party wishing to request a written copy of the waiver renewal applications or SPA, or wishing to submit comments, may do so by sending an e-mail to [MSADraftPolicy@michigan.gov](mailto:MSADraftPolicy@michigan.gov) or submitting a request in writing to: MDHHS/Behavioral and Physical Health and Aging Services Administration, Program Policy Division, PO Box 30479, Lansing MI 48909-7979. Copies of the proposed SPAs will also be available at:

<https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/mentalhealth/medwaivers>.

All comments on this should include "Submissions of Renewal Applications for Children's Waiver Program (CWP), Habilitation Supports Waiver (HSW), Waiver for Children with Serious Emotional Disturbances (SEDW); Section 1915(i) State Plan Amendment (SPA), Parent Support Partner (PSP) SPA, and Targeted Case Management (TCM) SPA" in the Subject Line.

For additional information regarding non-electronic access to the public comment information or to provide a comment through non-electronic methods, please call 517-241-0010.

The deadline for public comment is June 19, 2024.

On Thursday May 23, 2024 at 10:00 a.m. at the Brighton Towing Yard 9842 E. Grand River, Brighton MI 48116. 810225697

- 2012 Fiat 500  
3C3CFFBR7CT115068  
2009 Cadillac CT  
1G6DF77X90139469  
2008 Ford F150  
1FTPW14V48FB77541  
2005 Honda CRV  
JHLRD78815C056570  
2020 Dodge Journey  
3C4PDCG80LT267030  
2013 Chevy Cruze  
1G1P55B807207859  
2011 GMC Acadia  
1GKKRPED6BJ338524  
1991 Acura Integra  
JH4DA9357MS060442



## MERCHANDISE

ANTIQUE, ART & COLLECTIBLES

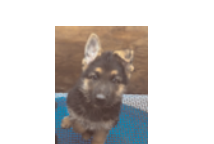
Collectible Toy Show  
Sat. May, 18th, 9AM-2PM.  
Kalamazoo Fairgrounds,  
2900 Lake St. Tables/info.  
262-366-1314

## MISCELLANEOUS ITEMS

Mott Community College-Flint, MI Used Inventory  
Public Auction  
Auction runs: May 20th - 27th  
Pickups: June 3rd - June 9th  
Visit: [www.publicsurplus.com](http://www.publicsurplus.com)  
Region: Michigan  
Agency: Mott Community College / 810-762-0475



## PETS & FARMS



German shepherd Male puppies available. Parents AKC certified. Please call for more information. Puppies have been socialized and ready for a good home! \$1000 - \$1200 989-965-2475 or 989-965-2715



## TRANSPORTATION

### CARS DOMESTIC

2010 Mini Cooper S  
Convertible- Midnight Black/Beige, 47k Miles, Manual Trans, Never Seen Winter, Too Many Features To List, Excellent Condition. \$10,000. 989-868-4046



## EMPLOYMENT

### SALES

Are you a people person? Do you like to build Relationships? Want to be part of a winning team?

103.9 The Fox is currently seeking a full time sales executive to join our team of local professionals. A positive attitude self motivated and a good work ethic are a must. Full benefits package with unlimited income potential.

Send Resume to 4511 Miller Rd, Flint MI 48907 or email to [Bbailey@classicfox.com](mailto:Bbailey@classicfox.com)  
Krol Communications is an Equal Opportunity Employer.

Subscribe today at [members.mlive.com](https://members.mlive.com)

A convenient list of local service providers

# BUSINESS directory

To advertise your business in this directory call Brenda Sardison at 877-366-0048 or [bsardison@mlive.com](mailto:bsardison@mlive.com)  
MAKE SURE YOU MENTION TO YOUR SERVICE PROVIDER YOU SAW THEM HERE

### CEMENT WORK

#### Free Estimates

Flatwork • Footings  
Basement Waterproofing

Specializing in Stamped Concrete

Eric Pattee 810.853.5488 Trevor Pattee 810.347.5120

### LAWN AND GARDEN

#### RAD LANDSCAPE

We specialize in SPRING and FALL CLEANUP  
Tree Trimming, Brush and Trash removal.  
Power Washing, Flower Garden, Weeding and Planting. Whatever the Job is.  
You can on call Russ 810-660-2150

### PAINTING

#### PAINTING

Interior / Exterior.  
Free Est. Licensed.  
Call Jim, 810-686-8101

### ROOFING & SIDING

#### A Better ROOF For Less

810.687.3599 • [www.ABetterRoofForLess.com](http://www.ABetterRoofForLess.com)  
Licensed & Insured • Storm Damage Specialists

### SCRAPPING / RECYCLING

#### Auto Scrap, Cash Buyer

Free towing!  
Call Russ : (810) 423-6191

### SCRAPPING / RECYCLING

#### WE BUY ALL CARS & TRUCKS

Not running? We can tow it! BIG \$\$\$  
(810) 235-9166

### HAULING

#### JUNK REMOVAL CLEAN OUT

Houses, Basements Garages, Yard, Gutters, Demo Sheds, Dog Houses, Antennas etc.  
You call we haul! We do it all!  
Free Estimates Call Paul's 810-938-4448

### GUTTERS

#### Special Offer for Our Readers

15% OFF TOTAL PURCHASE\*

SAY GOOD-BYE TO YOUR OLD GUTTER PROBLEMS

FINANCING AVAILABLE  
ASK FOR DETAILS!

Leafguard® is guaranteed never to clog or we'll clean it for FREE\*  
Seamless, one-piece system keeps out leaves, pine needles, and debris  
Eliminates the risk of falling off a ladder to clean clogged gutters  
Durable, all-weather tested system not a flimsy attachment

Call today for your FREE estimate and in-home demonstration.

## CALL NOW 313-986-4432

SERVING THE STATE OF MICHIGAN

\*Guaranteed not to clog for as long as you own your home, or we'll clean your gutters for free.

## SUBSCRIBERS, CHECK OUT YOUR FREE eNewspaper

Full editions. Every Day.

Go to [ENEWSFJ.MLIVE.COM](https://ENEWSFJ.MLIVE.COM) TO ACTIVATE AND ENJOY!

THE FLINT JOURNAL

DOWNLOAD THE APP TODAY!

Download on the App Store  
GET IT ON Google Play

Scan for easy access

## Special Offer for Our Readers

15% OFF TOTAL PURCHASE\*

SAY GOOD-BYE TO YOUR OLD GUTTER PROBLEMS

FINANCING AVAILABLE  
ASK FOR DETAILS!

Leafguard® is guaranteed never to clog or we'll clean it for FREE\*  
Seamless, one-piece system keeps out leaves, pine needles, and debris  
Eliminates the risk of falling off a ladder to clean clogged gutters  
Durable, all-weather tested system not a flimsy attachment

Call today for your FREE estimate and in-home demonstration.

## CALL NOW 313-986-4432

SERVING THE STATE OF MICHIGAN

\*Guaranteed not to clog for as long as you own your home, or we'll clean your gutters for free.



STATE OF MICHIGAN

GRETCHEN WHITMER  
GOVERNOR

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
LANSING

ELIZABETH HERTEL  
DIRECTOR

May 1, 2024

NAME  
TITLE  
ADDRESS  
CITY STATE ZIP

Dear Tribal Chair and Health Director:

**RE:** Submissions of Renewal Applications for Children's Waiver Program (CWP), Habilitation Supports Waiver (HSW), Waiver for Children with Serious Emotional Disturbances (SEDW); Section 1915(i) State Plan Amendment (SPA), Parent Support Partner (PSP) SPA, and Targeted Case Management (TCM) SPA

This letter, in compliance with Section 1902(a)(73) and Section 2107(e)(1)(C) of the Social Security Act, serves as notice to all Tribal Chairs and Health Directors of the intent by the Michigan Department of Health and Human Services (MDHHS) to submit renewal applications for the Section 1915(c) CWP, HSW, and SEDW; Section 1915(i) SPA, PSP SPA, and TCM SPA requests to the Centers for Medicare & Medicaid Services (CMS). It is expected that these changes will increase access to these services and improve the quality of behavioral health services for beneficiaries. The anticipated effective date of the waiver renewal applications and SPAs is October 1, 2024.

MDHHS anticipates that Tribal Citizens and Native Americans will experience increased access to Medicaid home and community-based services as a result of the aforementioned changes. This includes the addition of new services and expansion of existing services and programs. MDHHS also anticipates that the quality and effectiveness of Medicaid home and community-based services will increase through the strengthening the provider oversight and beneficiary protections. Finally, MDHHS is pursuing several clarifications to service provision which may shift specific services between different federal authorities (e.g. state plan, 1915(i), 1915(c), etc.), and MDHHS anticipates that these changes (1) will not disrupt or delay access to services for Tribal Citizens and Native Americans and (2) may instead reduce barriers to access in some circumstances.

### **Renewal Applications**

The following changes will be made to the renewal applications for CWP, HSW, and SEDW:



1. Revision to assessment tools utilized for SEDW.
2. Revision of Overnight Health and Safety Supports eligibility and coverage.
3. Removal of Enhanced Transportation from CWP since the service has been underutilized.
4. Removal of Wraparound from SEDW.
5. Removal of Family Support and Training from SEDW and transition to the PSP SPA.
6. Increasing number of beneficiaries that can be served by CWP.
7. Addition of Equine Therapy as a new service type under Specialty Therapies in CWP and Therapeutic Activities in SEDW.
8. Change in name from "Children's Therapeutic Foster Care" to "Children's Therapeutic Family Care" and update to the best practice model under SEDW.
9. Elimination of Prevocational Services for HSW.
10. Revision and addition of some performance measures for the Quality Improvement Strategy (All Waivers).
11. Update of Electronic Visit Verification language (All Waivers).
12. Update of HCBS implementation language for HSW.
13. Update of Goods and Services language for HSW.
14. Addition of adaptive clothing to Enhanced Medical Equipment and Supplies for HSW.
15. Update of Enhanced Medical Equipment and Supplies language including vehicle modifications for HSW.
16. Update of Conflict Free Access and Planning requirements (All Waivers).
17. Language change from "Fiscal Intermediary" to "Financial Management Services" (All Waivers).
18. Updates to Supported Employment language for HSW.
19. Expanding eligibility group to TEFRA for HSW.
20. Change in frequency of provider qualification verifications from 2 years to 3 years (All Waivers).
21. Change in site review frequency from biennially to annually (All Waivers).

### **Section 1915(i) SPA**

The following changes will be made to Section 1915(i) SPA:

1. Removal of Parent Support Partner from Family Support and Training and transition it to the Parent Support Partner SPA.
2. Revision of provider qualifications for Housing Assistance.
3. Revision to assessment tools utilized.
4. Change in name from "Fiscal Intermediary" to "Financial Management Services".
5. Change in frequency of provider qualification verifications from 2 years to 3 years.
6. Change in site review frequency from biennially to annually.
7. Update of Conflict Free Access and Planning language.
8. Revisions to Vehicle Modifications.
9. Revisions to Skill Building.
10. Revisions to Supported Integrated Employment.

### **Parent Support Partner SPA**

The purpose of the SPA is to transition the Parent Support Partner service from the SEDW and 1915(i) SPA to a State Plan service. This will allow beneficiaries greater access to this service.

### **Targeted Case Management SPA**

The purpose of the SPA is to add a TCM group for Intensive Care Coordination with Wraparound (ICCW). This will remove the Wraparound service under the SEDW.

There is no public hearing scheduled for these waiver and SPA changes. Input regarding these waiver and SPA changes is highly encouraged, and comments regarding this notice of intent may be submitted to Lorna Elliott-Egan, MDHHS Liaison to the Michigan tribes. Lorna can be reached at 517-512-4146, or via email at [Elliott-EganL@michigan.gov](mailto:Elliott-EganL@michigan.gov). **Please provide all input by June 17, 2024.**

In addition, MDHHS is offering to set up group or individual consultation meetings to discuss these waiver renewals and SPAs according to the tribes' preference. Consultation meetings allow tribes the opportunity to address any concerns and voice any suggestions, revisions, or objections to be relayed to the author of the proposal. If you would like additional information or wish to schedule a consultation meeting, please contact Lorna Elliott-Egan at the telephone number or email address provided above.

MDHHS appreciates the continued opportunity to work collaboratively with you to care for the residents of our state.

An electronic copy of this letter is available at [www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders) >> Policy, Letters & Forms. A copy of the proposed CWP/HSW/SEDW renewal applications will be available at <https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/mentalhealth/medwaivers>. A copy of the proposed SPAs will be available at <https://www.michigan.gov/mdhhs/inside-mdhhs/budgetfinance/264/state-plan-amendments>.

Sincerely,



Meghan E. Groen, Director  
Behavioral and Physical Health and Aging Services Administration

CC: Keri Toback, CMS  
Nancy Grano, CMS  
Chasity Dial, CEO, American Indian Health and Family Services of Southeastern Michigan  
Asha Petoskey, Acting Area Director, Indian Health Service - Bemidji Area Office  
Lorna Elliott-Egan, MDHHS

**Distribution List for L 24-21**  
**May 1, 2024**

Ms. Whitney Gravelle, President, Bay Mills Indian Community  
Ms. Audrey Breakie, Health Director, Bay Mills (Ellen Marshall Memorial Center)  
Mr. David M. Arroyo, Chairman, Grand Traverse Band Ottawa & Chippewa Indians  
Ms. Doris Winslow, Health Director, Grand Traverse Band Ottawa/Chippewa  
Mr. Kenneth Meshigaud, Tribal Chairman, Hannahville Indian Community  
Ms. G. Susie Meshigaud, Health Director, Hannahville Health Center  
Ms. Doreen G. Blaker, Tribal President, Keweenaw Bay Indian Community  
Ms. Deanna Foucault, Health Director, Keweenaw Bay Indian Community - Donald Lapointe Health/Educ Facility  
Mr. James Williams, Jr., Tribal Chairman, Lac Vieux Desert Band of Lake Superior Chippewa Indians  
Ms. Sadie Valliere, Health & Human Services Director, Lac Vieux Desert Band  
Mr. Larry Romanelli, Ogema, Little River Band of Ottawa Indians  
Mr. Daryl Wever, Health Director, Little River Band of Ottawa Indians  
Ms. Regina Gasco-Bentley, Tribal Chairman, Little Traverse Bay Band of Odawa Indians  
Ms. Jodi Werner, Health Director, Little Traverse Bay Band of Odawa  
Mr. Bob Peters, Chairman, Match-E-Be-Nash-She-Wish Potawatomi Indians (Gun Lake Band)  
Ms. Phyllis Davis, Tribal Council Member, Match-E-Be-Nash-She-Wish Potawatomi  
Ms. Mariah Austin, Tribal Council Member, Match-E-Be-Nash-She-Wish Potawatomi  
Mr. Jamie Stuck, Tribal Chairman, Nottawaseppi Huron Band of Potawatomi Indians  
Ms. Rosalind Johnston, Health Director, Huron Potawatomi Inc.- Tribal Health Department  
Ms. Rebecca Richards, Tribal Chairwoman, Pokagon Band of Potawatomi Indians  
Ms. Priscilla Gatties, Interim Health Director, Pokagon Potawatomi Health Services  
Mr. Tim Davis, Tribal Chief, Saginaw Chippewa Indian Tribe  
Mrs. Karmen Fox, Executive Health Director, Nimkee Memorial Wellness Center  
Mr. Austin Lowes, Tribal Chairperson, Sault Ste. Marie Tribe of Chippewa Indians  
Mr. Leonid Chugunov, Health Director, Sault Ste. Marie Tribe of Chippewa Indians - Health Center

CC: Keri Toback, CMS  
Nancy Grano, CMS  
Chasity Dial, CEO, American Indian Health and Family Services of Southeastern Michigan  
Asha Petoskey, Acting Area Director, Indian Health Service - Bemidji Area Office  
Lorna Elliott-Egan, MDHHS