

**EMSCC Patient Movement Ad Hoc
Minutes**

February 26, 2024

9:00 a.m. – 11:00 p.m.

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248-509-0316 Conference ID: 311 036 897#

1001 Terminal Road, Lansing, MI 48906

Members: Debbie Condino-chair, Dr. Bigsby, Ken Cummings, Dr. Krohmer, Angela Madden, Ralph Ortiz, Rob Warnemuende, Ron Slagell, Alyson Sundberg, Ed Unger, Jason MacDonald.

Absent: Lauren LaPine, Connie O'Malley, Doug Pratt.

Guests: Curtis LeSage, UPHS; Kelsey Ostergren, MHA; Bruce Trevithick, Genesee County MCA; Mark Meijer, Life EMS; Kristy Perez, Trinity Health; Jeremy Kelly, Corewell; Kevin Henderson, Washtenaw Livingston MCA; Jeremy Baldrice and Lance Corey, Kent County EMS; Carol Robinet and Dustin Hawley, Superior; Kolby Miller, Medstar; Lacey Crabb, OSF Healthcare; Suzette Proctor, Corewell; Jennifer Monaghan, Medstar; Dr. Benkendorf, Alpena; Nic Wilson, Madison Township; Kevin Wilkinson, Medstar.

Staff: Babb, Bergquist, Schaible, Nelson, Burke, Worden, Baker, Brown, Chadderton, Kapnick, Jean, Flory, Bliss, First, Dr. Fales.

1. **Call to Order: The meeting was called to order at 9:02 a.m. by Debbie Condino.**
2. **Roll Call-We have a quorum today.**
3. **Approval of Agenda and minutes from 11/27/2023: Motion to approve with changes to the minutes. (Warnemuende, Unger). Approved.**
4. **Old Business**
 - Clean version of problem statements
 - Emily cleaned the problem statements up and they fit on one page now and can be distributed. **We will send them out as a PDF.**
 - Dr. Bigsby asked about development of a checklist tool for transfers (hospital to send a patient). Emily advised this is still on the list to do.
5. **New Business**
 - Behavioral Health Patient Rights Discussion
 - Emily has talked to a lot of people and there are no rules about this, and the MDHHS Behavioral Health Administration is not interested in being involved. She discussed the various complications she's encountered. This explains why there is so much confusion around this system. Part of this group is to shore up understanding rules and law. What are we missing in the regulatory framework that we should learn about.
 - Mark Meijer spoke about things happening that must not be codified.

- Discussion of next steps, other presentation ideas?
 - Ron Slagel asked if behavioral health facilities or a trade group that we could talk to. It would be interesting to have an exchange of challenges and problems we have, and they have. If we aren't in their purview, why do they have things they expect from us.
 - Mark Meijer discussed inuendo from sending and receiving facilities on what needs to be done on these transfers. These are facility/patient decisions rather than from higher up. He said this would be helpful. Emily said this is a good nuance point. What are their laws and rules, and how do we differentiate and how can we be better partners for efficient transfer of care. Mark said there are plenty of things besides delaying the ambulance crews that need looked at. One nuance they had was receiving facilities that say they'll only take clients that come in via stretcher and discussed.
 - Emily said she could go back to Behavioral Health and ask about what is expected for patient intake, as well as seeing if there is a trade association.
 - Mark said they could reach out to Pine Rest. Emily discussed Cedar Creek in St. Johns. Mark suggested a smaller group meet with them first prior to coming to the big group. Debbie agreed and said it's all in the way we approach it. She discussed previous experiences with this. We need to learn and understand so we know what expectations to have. Starting with a smaller group is best.
 - Emily discussed the other administrations. She discussed the risk EMS providers take on in these transfers.
 - Kolby discussed legislation that would benefit EMS in these situations. Billing was discussed briefly.
 - New behavioral health facilities that are being built was discussed. This will increase the number of beds.
 - Intake process needs to be transparent, and this was discussed.
 - **Next steps:**
 - **Education on streamlining intake.**
 - **Meet with facilities to see if leadership will talk to us.**
 - Harbor Oaks, Pine Rest, Cedar Creek
 - Ask Behavioral Health for suggestions.
 - **Small group ideas?**
 - **Once the group is together, we can invite only the committee members and staff for the discussion. Once we have that together, we can send out the date and time so specific questions can be sent for discussion. If it goes well, it can go to the bigger group.**
6. **Additional Items from Attendees**
- None.
7. **Adjourn:** The meeting adjourned at 9:40 a.m. (Bigsby, Madden).
8. **Next Meeting:** March 25, 2024.