Conflict-Free Access and Planning Workgroup

October 26, 2022

MDHHS
Michigan Department of
Health & Human Services

Workgroup Journey

October 2021   January 2022   January 2023   March 2023

Prepare	Inform	Frame	Feedback	Deliberate	Publish	Implement and Monitor

BPHASA   Workgroup*   BPHASA   CMHs/PIHPs and BPHASA
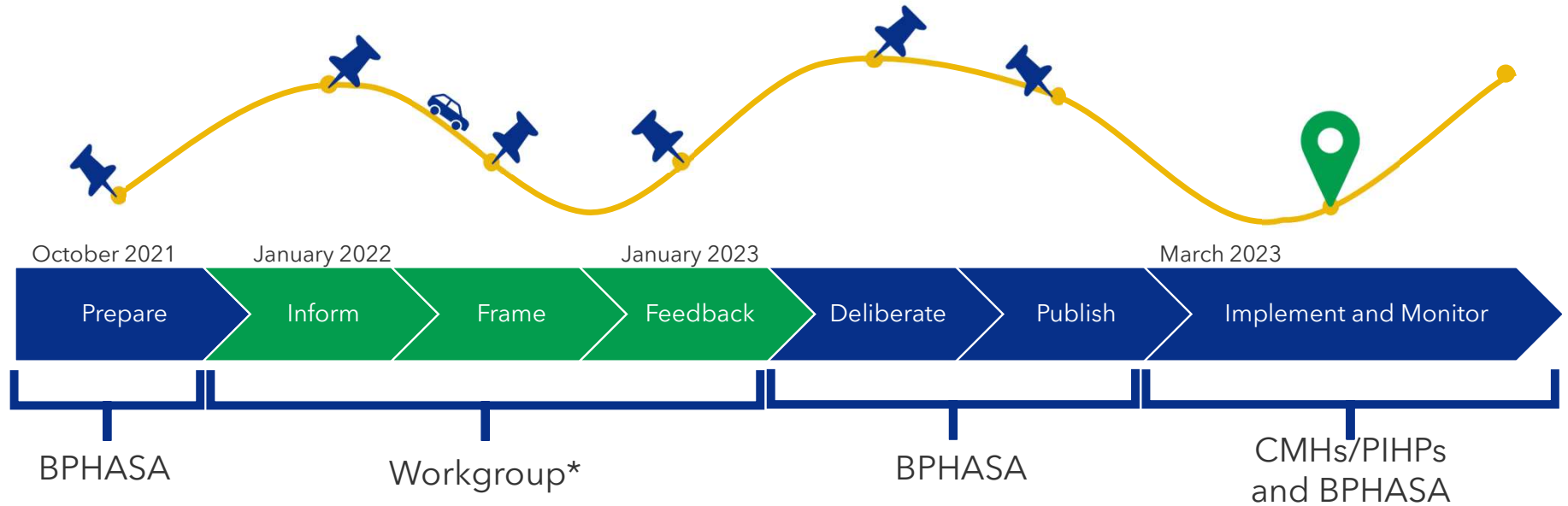
*Portions of framing and feedback are being considered by BPHASA concurrently
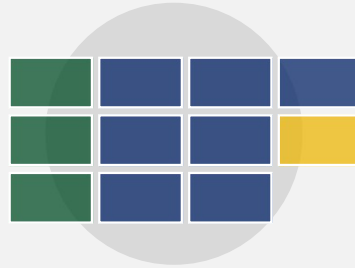
Review Frame

Inform → **Frame** → Feedback

Define Problem

Define Criteria

Develop Options

Evaluate Options

Review Frame

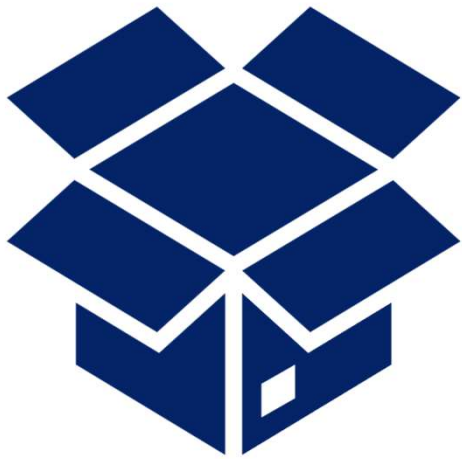Inform **Frame** Feedback

Define Problem Define Criteria Develop Options Evaluate Options

The Workgroup's major role was defining Criteria and Sub-Criteria. Next step is to Prioritize Criteria and Sub-Criteria.

Options and Criteria

Option

Options are possible ways the system might be transformed to align with Conflict-Free Access and Planning requirements. Options still need to be developed. The State has not chosen an option.

Criteria

Criteria are areas that may be impacted (positively or negatively) by changes to the system

Priority Survey Summary

Priority Survey Summary
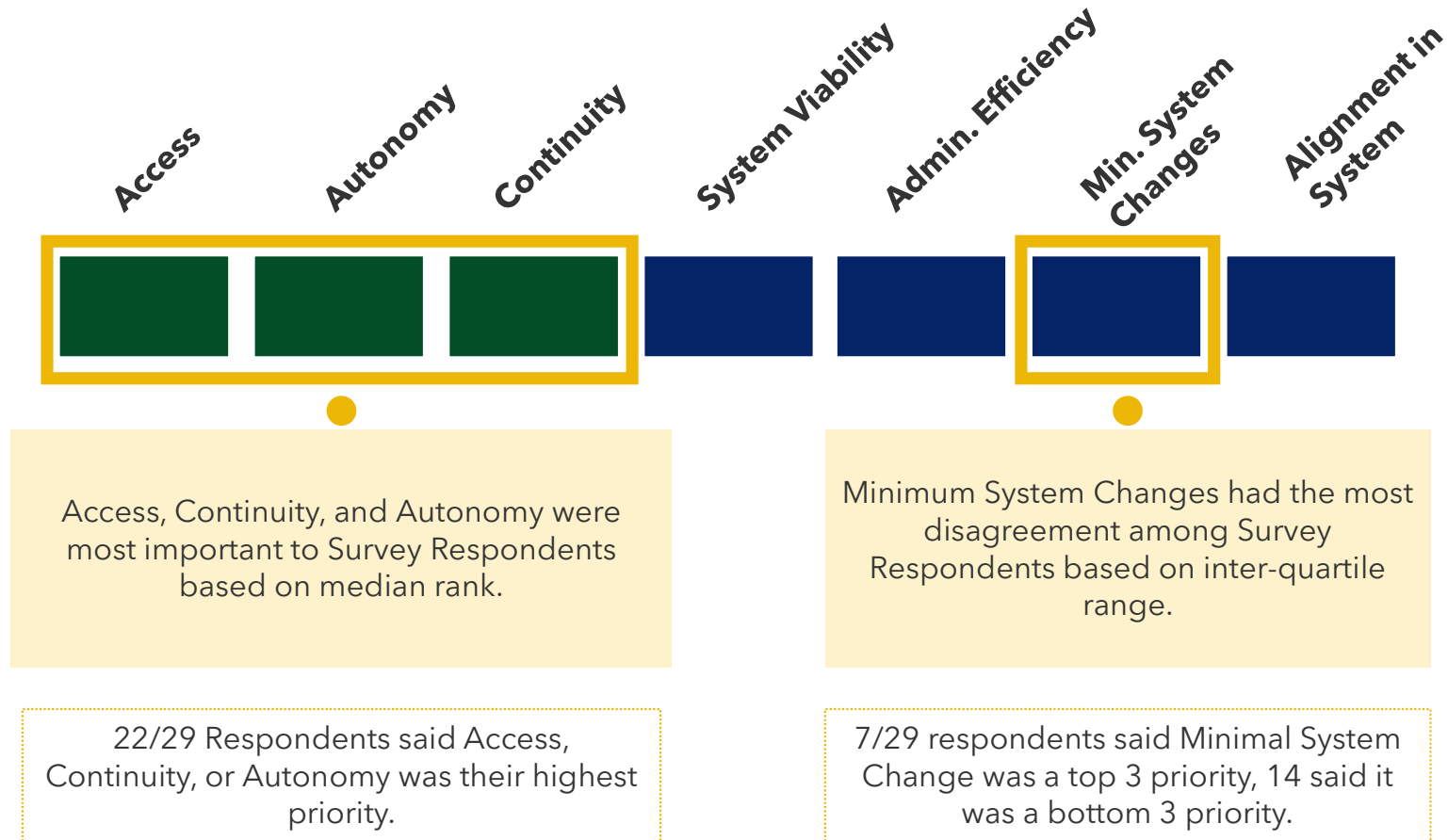
29 Survey Respondents

13 CMH

10 PIHP

5 Advocates

**1** Provider Organization

Priority Survey Summary

| Access | Autonomy | Continuity | System Viability | Admin. Efficiency | Min. System Changes | Alignment in System |

Access, Continuity, and Autonomy were most important to Survey Respondents based on median rank.

Minimum System Changes had the most disagreement among Survey Respondents based on inter-quartile range.

22/29 Respondents said Access, Continuity, or Autonomy was their highest priority.

7/29 respondents said Minimal System Change was a top 3 priority, 14 said it was a bottom 3 priority.

Priority Survey Summary

	Access	Autonomy	Continuity	System Viability	Admin. Efficiency	Min. System Changes	Alignment in System
Option A							
Option B							
Option C							

As the state moves forward, they will have to look at how each option impacts each of the criteria with emphasis on the areas prioritized by this group and the listening sessions.
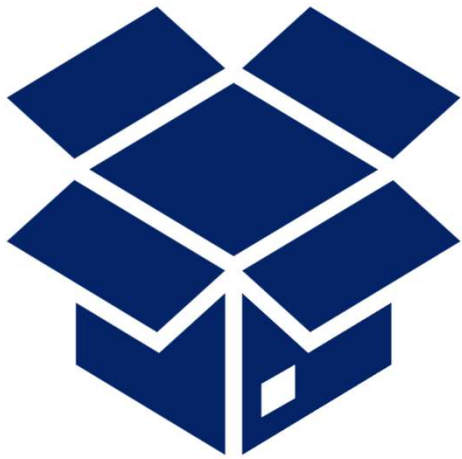
Priority Survey Summary

- Criteria about the person's experiences with services/supports are the workgroup's top priority.

- Minimal system change was the lowest priority and had the most disagreement among workgroup members.
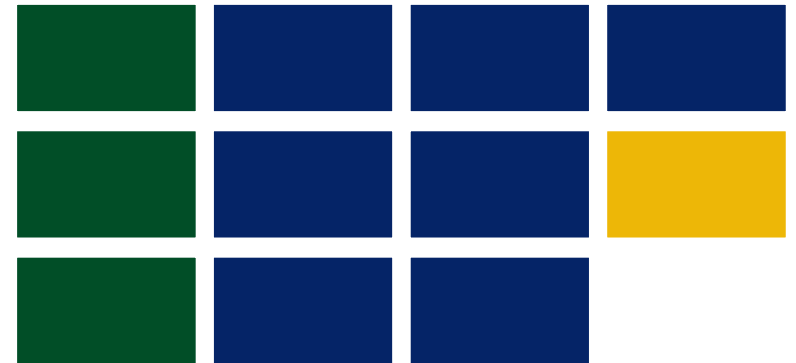
Next Steps
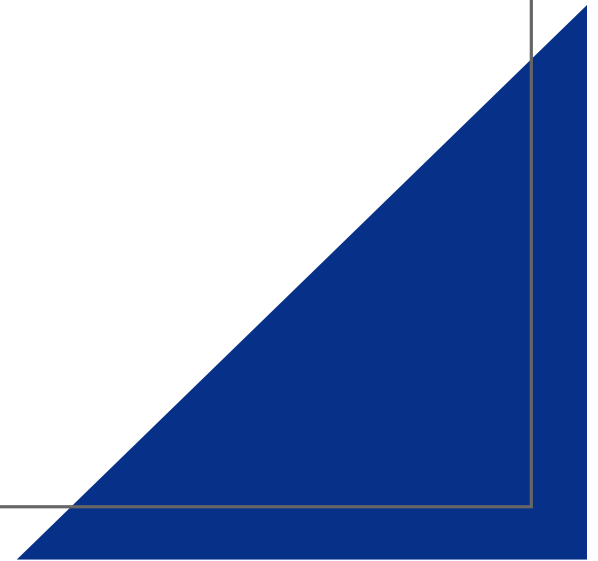
Options and Criteria

Option

Criteria

Each option will be evaluated using the criteria to develop feedback for the state.