



STATE OF MICHIGAN
 DEPARTMENT OF HEALTH AND HUMAN SERVICES
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ELIZABETH HERTEL
 DIRECTOR

**Recipient Rights Advisory Committee
 Meeting Minutes**

September 25, 2024
 3:00 PM – 4:00 PM

Location: Hybrid – Virtual and In Person at The Recipient Rights Conference

Present:	Melissa Callison, David Emmett-Hulet, Dr. Robert Lagrou, Lynn TenBrock, Dianne Baker (virtual), Shaun Thompson
Absent:	Tammy Banker, Tina Bertram, Yasmina Bouraoui, Chardae Burton, Elizabeth O’Dell,
ORR Staff:	Karen Currington, Raymie Postema, Edward Wilson, Sue Witting
Guests:	None

Call to Order

Meeting was called to order at 3:03 PM by Melissa Callison.

Approval of Agenda

Agenda was moved to be accepted as written.

Moved: Shaun Thompson Supported: Lynn TenBrock

Motion carried

Approval of Minutes

Minutes of the June 12, 2024 meeting were reviewed and moved to approve as written.

Moved: Shaun Thompson Supported: Melissa Callison

Motion carried

ORR Updates and Reports

Director – Raymie Postema

- ORR is currently still undergoing a scheduled audit from OAG. OAG reviewers decided to conduct a full survey based upon their preliminary findings. The review is expected to be completed in October.
- Interviews for two open rights advisor positions have been conducted and should be filled soon.

- The first triennial review of LPH rights systems is nearly complete. The next cycle starts in October.

Education, Training and Compliance Unit – Raymie Postema

- Training staff are working on revisions to the basic skills curriculum for new rights staff. Training format is being revised in an effort to streamline the information. Training is currently presented quarterly, but they are considering the option of presenting the training more frequently.
- CMH rights system assessments have been rescheduled to coincide with a fiscal year instead of a traditional calendar year as previously. Both CMH and LPH rights specialists will be reviewing rights systems using a new tool and approach.
- Conference: This year's conference had 374 registrants, making it the largest conference ever.

Investigation Unit – Karen Currington

- Karen Currington reviewed the written report regarding complaint investigation activities submitted during the meeting.
- ORR has had discussions with hospital administration on the need for submitting reports (especially summary report addendums) on a timely basis.

Unfinished Business

Legislative Workgroup

The group still wished to focus efforts on providing input for House Bill 5114. Raymie Postema suggested the workgroup provide any comments soon, since after elections lame duck sessions can often quickly pass legislation before the end of the term. The workgroup agreed to meet 1-2 times to develop a letter to be submitted to Director Hertel and Chardae Burton.

Strategic Goals for the Committee

Results of the survey sent to committee members were reviewed. The majority of responses identified the need to clearly identify how the committee could best provide support and guidance to the Office of Recipient Rights without attempting to direct or interfere. Other suggestions involved advocating for needed resources, so individuals involved in budget preparation and planning will be invited to a future meeting. The committee agreed to keep strategic goal review as a standing meeting item.

New Business

Membership: There is currently one vacancy in the committee. Applications to fill the vacancy will be sought.

Training on Recipient Rights Policies

Raymie Postema briefly reviewed APF 132 *Definitions and Reporting of Abuse and Neglect*. David Emmett-Hulet questioned the clarity of the exhibits at the end of the policy.

Training was largely tabled during the meeting due to the conference.

Committee Announcements

None

Public Comment

None

Agenda Items for Next Meeting

Conference survey results

Adjournment

Meeting was adjourned at 3:53 PM