



STATE OF MICHIGAN
 DEPARTMENT OF HEALTH AND HUMAN SERVICES
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ELIZABETH HERTEL
 DIRECTOR

**Recipient Rights Advisory Committee
 Meeting Minutes**

December 10, 2025

1:00 PM – 3:00 PM

Location: Virtual Meeting due to weather

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| Present: | David Emmett-Hulet, Dr. Robert Lagrou, Lynn TenBrock, Melissa Callison, Angie O’Dowd, Carla Pretto, Fareeha Nadeem |
| Absent: | Yasmina Bouraoui, Tina Bertram, Tammy Banker, Chardae Burton, Judge Chandra Baker-Robinson |
| ORR Staff: | Raymie Postema, Edward Wilson, Robin Vican, Jennifer Gorman, Cynthia Shadeck, Mignon Strong, Erin Jones |

Call to Order

Meeting was called to order at 1:05 PM by Chair Robert Lagrou. The committee welcomed and introduced new members Carla Pretto and Fareeha Nadeem.

Approval of Agenda

- The agenda was deferred to be approved at March 11, 2026 meeting.

Approval of Minutes

- The minutes of the September 17, 2025, were deferred to be approved at March 11, 2026 meeting.

ORR Updates and Reports

Education, Training and Compliance Unit – Edward Wilson, Director

- Written report submitted to the committee was reviewed.
- Basic Skills I and II trainings are now offered every month by the MDHHS ORR.
- Building Blocks training is now offered every two to three months by the MDHHS ORR.
- Recipient Rights Advisory Committee/Appeals Committee training will be offered every three months as needed beginning in January.
- In response to the OAG audit findings, there is a Recipient Rights Appeals Committee training on December 18, 2025.

Hospital and Community Investigation Unit – Raymie Postema, ORR Director

- The written reports regarding complaint investigation activities submitted during the meeting were reviewed.
- Discussed differences between MDHHS ORR’s investigations versus LPH’s and CMH’s.

OAG Report – Raymie Postema

- OAG audit has concluded. There were four material findings and four reportable findings.
- An outline of the OAG audit’s findings and MDHHS-ORR’s responses were reviewed with the committee members and attendees.
- Next steps for the corrective action plan were explained.

Unfinished Business

Strategic Goals for the Committee

- The committee’s current review of legislative efforts was discussed and will continue to be an ongoing focus.
- Members also discussed a continued focus of inviting individuals to the meeting. Director Hertel and David Knezek were individuals identified to invite to a future meeting. Members will provide suggestions of more individuals to invite at March 2026 meeting.

Membership Update

- The committee may have up to three vacancies. Committee liaison to follow up with Tammy Banker, Tina Bertram and Chardae Burton as they may be resigning from the committee.

Legislative Update

- Senate Bill 220 and HB 4413 expands the definition of who can request mediation related to planning, services and supports provided by CMH or their contracted providers. Current statute allows for the recipient or their legal representative to request mediation under sec. 206(a). The Bills would expand the right to mediation to persons permitted to file a petition, which is anyone 18 years old or older.

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New Business

- Director Hertel was unable to attend this meeting. Raymie will reach out to her to see if she will be able to attend a 2026 meeting.

Training on Recipient Rights Policies

- Policies have moved from APFs to APIs and are being revised. Eight have been completed.
- Training on recipient rights polices was deferred until the March 2026 meeting to include new APIs.

Committee Announcements

- Tina Bertram resigned from the Recipient Rights Appeals Committee. Melissa Callison volunteered to apply for the open position.

Public Comment

None.

Agenda Items for Next Meeting

- Review MDHHS ORR's Annual Report.
- 2025 Rights Conference evaluations.
- API Training.

Next meeting is March 11, 2026, at 1:00 PM.

Adjournment 3:02 pm

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