

2/10 ILOS Learning Collaborative Session #7: Data Sharing, Billing & Reporting Follow Up

1. How should ILOS Providers account for Enrollees who may require a temporary pause in ILOS delivery (e.g., due to a hospital admission or a temporary move)?

ILOS Providers should regularly share information about the status of Enrollee engagement and status of ILOS delivery with Medicaid Health Plans (MHPs). To allow ILOS Providers to capture and communicate this information to MHPs, MDHHS has added “Services Temporarily Paused” as a response option under the “Current Status of Enrollee Engagement” field in the Return Transmission File (RTF). However, this response option will depend on the Enrollee’s circumstance and will not be relevant to all Enrollees.

2. Will there be an MDHHS-developed template for reporting ILOS-specific Grievances and Appeals?

Yes. MDHHS added a sheet to the Quarterly Implementation Monitoring Report where MHPs can report information on ILOS-specific Grievances and Appeals.

3. Does Meijer meet the definition of a locally-based ILOS Provider?

No. Meijer does not meet the definition of a locally-based ILOS Provider.

4. How are food retailers paid as part of the Produce Prescription ILOS?

The Produce Prescription ILOS is a voucher issued by an ILOS Provider to purchase produce from a food retailer. Medicaid Health Plans are responsible for paying the CHAMPS-enrolled ILOS Provider for vouchers provided, and the ILOS Provider establish mechanisms to pay food retailers for produce purchased at their establishment via the voucher. ILOS Providers and food retailers can be, but are not always, the same entity.