

CHAMPS Internet Cache Clearing Instructions

To ensure accessibility to CHAMPS screens there may be times when the internet browser cache settings need to be cleared. Below are general instructions on how to clear the cache settings in multiple internet browsers.

Certain browser settings may be managed by your organization and may only be able to be updated by a network administrator; users will need to internally follow up with their IT department.

Google Chrome	Microsoft Edge	Mozilla Firefox	Safari/Apple
<ol style="list-style-type: none"> 1. On your computer, open Chrome. 2. At the top right, click More. 3. Click More tools. Clear browsing data. 4. At the top, choose the time range, All time. 5. Next to "Cookies and other site data" and "Cached images and files," check the boxes. 6. Click Clear data. 	<ol style="list-style-type: none"> 1. Open Microsoft Edge, select Menu (3 dots icon on the top right corner of the browser) > Settings > Privacy & services. 2. Under Clear browsing data, select Choose what to clear. 3. Select "Cached images and files" and "Cookies and other site data" check box and then select Clear. 	<ol style="list-style-type: none"> 1. In the Menu bar at the top of the screen, click Firefox and select Preferences. 2. Select the Privacy & Security panel. 3. In the Cookies and Site Data section, click Clear Data. 4. Remove the checkmark in front of Cookies and Site Data. 5. With Cached Web Content check marked, click the Clear button. 	<ol style="list-style-type: none"> 1. To clear your history and cookies, go to Settings > Safari, 2. Click Clear History and Website Data. Clearing your history, cookies, and browsing data from Safari won't change your AutoFill information. 3. To visit sites without leaving a history, turn Private Browsing on.

Additional Resources

- Google Support: <https://support.google.com/accounts/answer/32050?hl=en&co=GENIE.Platform%3DDesktop>
- Microsoft Support: <https://support.microsoft.com/en-us/microsoft-edge/view-and-delete-browser-history-in-microsoft-edge-00cf7943-a9e1-975a-a33d-ac10ce454ca4>
- Firefox Support: <https://support.mozilla.org/en-US/kb/clear-cookies-and-site-data-firefox>
- Apple Support: <https://support.apple.com/en-us/HT201265>