

Home Health
Electronic Visit
Verification (EVV)
Touchpoint

May 22, 2024



Agenda

Home Health Codes

EVV Updates and Resources

Billing Clarifications

Provider Resources

Home Health Team



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Home Health Codes Requiring EVV

HCPCS	Description
G0151	Physical Therapy
G0152	Occupational Therapy
G0153	Speech/Language Therapy
G0156	Home Health Aide
G0299	Skilled Nursing Services, RN
G0300	Skilled Nursing Services, LP

Reminder: EVV is not required for Private Duty Nursing (PDN), infusion drugs, Hospice, and Durable Medical Equipment (DME).

Current EVV Usage as of May 15, 2024

- ▶ 10 providers have used the HHAeXchange EVV system for a total of 302 visits.
- ▶ Out of 114 providers, 78 providers have entered their information into the HHAeXchange EVV portal.
- ▶ There have been 253 claims in CHAMPS from April 1, 2024, through May 15, 2024.

Access Credentials

If your Agency is missing or did not receive HHAeXchange Learning Management System (LMS) or Provider Portal credentials work within your Agency to determine the user, person, or email address who completed the onboarding form, this email address received the login credentials. Be sure to check spam or junk email folders.

If your Agency has not yet completed the onboarding form, visit:

www.cognitoforms.com/HHAeXchange1/MichiganDepartmentOfHealthAndHumanServicesMDHSHHAeXchangeProviderOnboardingForm.

HHAeXchange Provider Portal

- ▶ The HHAeXchange Provider Portal credentials were emailed to the person listed as the primary contact on the Provider Onboarding form. This individual is considered the 'Administrator' for the Agency's Provider Portal and is responsible for granting access and training to additional Agency staff.
 - ▶ Review the "*HHAeXchange Administration – Michigan*" tutorial within the HHAeXchange LMS for how to grant Provider Portal access to additional users.

HHAEExchange Learning Management System (LMS)

Usage as of May 13, 2024	
Status	Provider Agencies
Completed	9
In Progress	19
Not Started	82
Total	110

- ▶ LMS credentials were emailed to providers beginning Wednesday, February 21, 2024. Only one username is provided per Agency tax ID and providers can share login credentials (username and password)across all members of their Agency that require training.
- ▶ Agencies are responsible for training all staff on the use of the EVV system.
 - ▶ HHAEExchange+ caregiver mobile application resources: [Get Your Caregivers on the HHAEExchange+ Mobile App Today](#)

Third-Party/EDI EVV Providers

- ▶ If using an alternative EVV vendor system (referred to as EDI), providers will continue to use the vendor's existing data collection methods, as long as the system has been validated as meeting federal and state EVV requirements.
- ▶ Providers using an existing EVV system, not the state-offered solution, should still log in to the HHAeXchange portal as the portal will be utilized to submit claims.
- ▶ EDI providers should review the HHAeXchange documents:
 - ▶ [Home Health HHAeXchange Provider EDI Welcome Packet](#)
 - ▶ Technical Specifications: [EDI Technical Specifications](#)
 - ▶ Business Requirements: [Business Requirements](#)
 - ▶ Submit a ticket to HHAX EDI via the Client Support Portal: <https://www.hhaexchange.com/supportrequest>

On June 1, 2024, MDHHS will implement a hard cutover to EVV for dates of service on or after April 1, 2024, for HHCS Codes requiring EVV

At hard cutover, [HHCS Codes](#) requiring EVV must be billed through the State of Michigan's EVV system, HHAeXchange only. As outlined in [L 24-17](#).

- HHAeXchange system allows a claim to be created and submitted to CHAMPS once an EVV record is complete.
- Missing or incomplete EVV records will prevent a claim from being created and will impact provider payment.
- Claims submitted directly to CHAMPS, after June 1, 2024, from the provider for EVV services will be denied.



HHaEXchange System Data Entry Reminders

- ▶ Home Health Agency providers are expected to:
 - Enter each of their staff, that will be providing services or need access to the HHaEXchange system.
 - Enter each beneficiary ID and demographic information into the HHaEXchange system.
 - Granting additional users access to the system. The administrator who completed the onboarding form is responsible for adding users.
 - Each data section with asterisks is required whether entering a caregiver, staff, or a beneficiary.
 - Within the 'New Patient' section, the coordinator is the Agency staff member who will be managing the services for the beneficiary.
 - Agency providers are responsible for adding each of their caregivers or staff to the HHaEXchange portal. HHaEXchange has created a Caregiver Bulk Import tool to expedite the entry process.
 - [Click here](#) to access the *Caregiver Bulk Import Process Guide*.

HHAEExchange System Training and Resources

- ▶ The Getting Started Webinar was held on Monday, March 25, 2024. The webinar reviewed provider Go-Live preparedness tasks and helped ensure agencies have all the needed information to successfully use the HHAEExchange system at Go-live. System setup, workflows, and an in-depth review of system actions providers need to take to successfully begin capturing EVV in HHAEExchange were covered in the webinar.
 - ▶ [Recording](#) | [Slides](#)
- ▶ System User Training, including billing information, is found in the LMS.
- ▶ Informational Sessions for the Michigan Home Health – Fee For Service (FFS) implementation were held on February 8, February 13, and February 14.
 - ▶ [Recording](#) | [Slides](#)

Billing Clarifications

Primary Insurance

- ▶ If the beneficiary has Medicare as a primary insurance, EVV is not required for Home Health services.
- ▶ If the beneficiary has any other primary insurance (BCBS, AETNA, Tricare, etc.), EVV is required for Home Health services.

Claims Submitted Between April 1 and May 31, 2024

- ▶ For dates of service on or after April 1, 2024, for already submitted and adjudicated claims, MDHHS will not require providers to enter retroactive EVV data for the claim.

Claims Submitted on or After June 1, 2024

- ▶ CHAMPS will deny any claim billing, [HHCS Codes](#) requiring EVV submitted directly by the provider or their billing agent.
- ▶ HHAeXchange will use the EVV data to create the Home Health claim. The claim is then sent to CHAMPS for adjudication (pay, deny, or suspend).
 - ▶ Providers should check the claim status directly in [CHAMPS](#).
- ▶ If there is an error in the EVV data, a claim will not be created or sent to CHAMPS. The provider can correct the EVV data if there is an issue. After the EVV data is reviewed and corrected the claim will then be sent to CHAMPS.

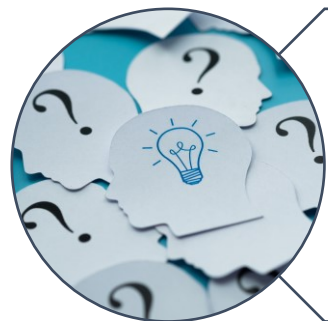
EVV Resources



www.Michigan.gov/EVV

Review previous [Stakeholder and Partner Meetings](#).

To get notifications on Michigan's EVV progress sign up for [Listserv](#).



Have more questions?

MDHHS-EVV@Michigan.gov

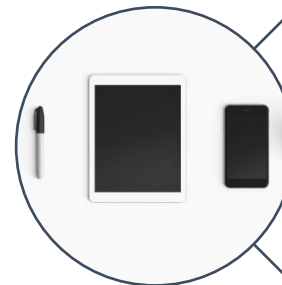


Cures Act Informational Bulletin:
<https://www.medicaid.gov/federal-policy-guidance/downloads/cib051618.pdf>

EVV Updates:
<https://www.medicaid.gov/medicaid/hcbs/guidance/electronic-visit-verification/index.html>



www.hhaexchange.com



Need help providing a device to comply with EVV requirements

[Affordable Connectivity Program >>Affordable Connectivity Program Providers](#)

[Lifeline Support for Affordable Communications >> Companies Near Me](#)



Thank You!

For participating in Michigan Medicaid. We also thank you for taking the time to join today's webinar and hope you found the information helpful!