

Home Health  
Electronic Visit  
Verification (EVV)  
Touchpoint

October 3, 2024



# Agenda

Friendly Reminders

Current Stats and Usage

HHAX Presentation

Medicaid as Secondary  
Insurance



# Friendly Reminders

# Home Health Team



Curt Korten MA

- Home Health and Hospice Specialist



Laurie Ehrhardt

- Long Term Care Section Manager



Aimee Khaled LMSW

- Long Term Care Specialist

# Credentials

- If you have not received your HHAX portal credentials (login), contact MDHHS at [MDHHS-Homehealthandhospice@michigan.gov](mailto:MDHHS-Homehealthandhospice@michigan.gov). The Home Health Team will work with HHAX to be sure you have your credentials.
- Please log in and be sure that your login and password works. Even if you do not have an active Fee for Service Home Health beneficiary, ensure the login is working.

# EVV is a Federal Mandate

- The 21st Century Cures Act, signed into law in 2016, requires that States set up an electronic system to verify Medicaid-funded personal care and home health care services requiring an in-home visit by a provider.
- The law requires an EVV program to identify the type of service performed, beneficiary, location of service, provider, date of service, and start and end time of service.
- HHAX was chosen to be the EVV provider for Michigan.
- The portal went live on April 1, 2024, for Fee for Service Home Health Providers.
- Portal use was required for all Fee for Service Home Health claims on June 1, 2024.

# Home Health Codes Requiring EVV

HCPCS	Description
G0151	Physical Therapy
G0152	Occupational Therapy
G0153	Speech/Language Therapy
G0156	Home Health Aide
G0299	Skilled Nursing Services, RN
G0300	Skilled Nursing Services, LP

*Reminder: EVV is not required for Private Duty Nursing (PDN), infusion drugs, Hospice, and Durable Medical Equipment (DME).*

# Third-Party/EDI EVV Providers

- ▶ If using an alternative EVV vendor system (referred to as EDI), providers will continue to use the vendor's existing data collection methods, as long as the system has been validated as meeting federal and state EVV requirements.
- ▶ Providers using an existing EVV system, not the state-offered solution, should still log in to the HHAeXchange portal as the portal will be utilized to submit claims.
- ▶ EDI providers should review the HHAeXchange documents:
  - ▶ [Home Health HHAeXchange Provider EDI Welcome Packet](#)
  - ▶ Technical Specifications: [EDI Technical Specifications](#)
  - ▶ Business Requirements: [Business Requirements](#)
  - ▶ Submit a ticket to HHAX EDI via the Client Support Portal: <https://www.hhaexchange.com/supportrequest>



# Billing Clarifications

- ▶ If the beneficiary has Medicare as a primary insurance, EVV is **not** required for Home Health services.
- ▶ If the beneficiary has any other primary insurance (BCBS, AETNA, Tricare, etc.), EVV **is** required for Home Health services.
- ▶ If a provider has billed between for dates of service on or after April 1, 2024, and the claim was submitted between April 1, 2024, through May 31, 2024, MDHHS is not requiring providers to enter retroactive EVV data.
- ▶ As of June 1, 2024, CHAMPS will deny any claim billing, [HHCS Codes](#) requiring EVV submitted directly by the provider or their billing agent.
- ▶ HHAeXchange will use the EVV data to create the Home Health claim. The claim is then sent to CHAMPS for adjudication (pay, deny, or suspend).
- ▶ Providers can status claims directly in [CHAMPS](#).
- ▶ If there is an error in the EVV data, a claim will not be created or sent to CHAMPS. The provider will be allowed to correct the EVV data if there is an issue. After the EVV data is reviewed and corrected the claim will then be sent to CHAMPS.

# Current Statistics And

## ▶ Usage

# Survey Results

- ▶ The Survey had 14 respondents from across Michigan.
- ▶ 93% of respondents had their own EDI system.
- ▶ 21% of respondents had been able to use their system to interface with the HHAX portal
- ▶ 50% of respondents are using the portal to record visits
- ▶ 14.29% have used the IVR system to record visits
- ▶ 50% have been able to submit claims to CHAMPS for payment

# Current EVV Usage as of September 23, 2024

- ▶ 24 providers have used the HHAeXchange EVV system for a total of 4325 visits.
- ▶ 34 Providers have put a beneficiary into the portal.
- ▶ The Portal census is 1436.
- ▶ 4531 claims have been sent to CHAMPS from the portal.

# Billing Statistics

- ▶ As of September 26, 2024, CHAMPS has successfully paid (or will pay) 792 claims Fee for Service Home Health Claims.
- ▶ During regular audits conducted by the CHAMPS team, two integration issues were found. The impacted claims were corrected and resubmitted. Those issues have not appeared on any follow-up reports.
- ▶ There still appear to be some integration issues between specific EDI systems, the portal, and CHAMPS. HHAX will be addressing some of these issues during the presentation.
- ▶ If there is an issue, please submit a ticket to the HHAX help desk via the Client Support Portal: <https://www.hhaexchange.com/supportrequest> . MDHHS and HHAX reviews these tickets on a regular basis to ensure prompt resolution.



# Medicaid as Secondary Insurance

- ▶ There have been questions about billing Medicaid as the secondary insurance.
- ▶ Reminder: You do not have to use EVV if Medicare is primary.
- ▶ For beneficiaries with other insurance and has Fee for Service Medicaid as secondary, EVV must be used for Medicaid payment
- ▶ Secondary (Medicaid) insurance can be set on the Patients Contract Page on the portal.
- ▶ Information on completing this process can be found at [Secondary Billing for Internal Contracts \(hhaexchange.com\)](https://hhaexchange.com). This link will be shared with everyone.

# HHaEXchange System Training and Resources

- ▶ The Getting Started Webinar was held on Monday, March 25, 2024. The webinar reviewed provider Go-Live preparedness tasks and helped ensure agencies have all the needed information to successfully use the HHaEXchange system at Go-live. System setup, workflows, and an in-depth review of system actions providers need to take to successfully begin capturing EVV in HHaEXchange were covered in the webinar.
  - ▶ [Recording](#) | [Slides](#)
- ▶ System User Training, including billing information, is found in the LMS.  
<https://hhaexchange.docebosaaS.com/learn>
- ▶ Informational Sessions for the Michigan Home Health – Fee For Service (FFS) implementation were held on February 8, February 13, and February 14.
  - ▶ [Recording](#) | [Slides](#)

# EVV Resources



[www.Michigan.gov/EVV](http://www.Michigan.gov/EVV)

Review previous [Stakeholder and Partner Meetings](#).

To get notifications on Michigan's EVV progress sign up for [Listserv](#).



Have more questions?

[MDHHS-EVV@Michigan.gov](mailto:MDHHS-EVV@Michigan.gov)

**CMS.gov**

Cures Act Informational Bulletin:  
<https://www.medicare.gov/federal-policy-guidance/downloads/cib051618.pdf>

EVV Updates:  
<https://www.medicare.gov/medicaid/hcbs/guidance/electronic-visit-verification/index.html>

**HHAexchange**

[www.hhaexchange.com](http://www.hhaexchange.com)



Need help providing a device to comply with EVV requirements

[Affordable Connectivity Program >>Affordable Connectivity Program Providers](#)

[Lifeline Support for Affordable Communications >> Companies Near Me](#)





# Thank You!

For participating in Michigan Medicaid. We also thank you for taking the time to join today's webinar and hope you found the information helpful!