

Michigan Department of Health & Human Services

"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

Reminders

The following presentation walks through submitting a CHAMPS provider enrollment modification to end date the 835 authorization on file for a billing agent.

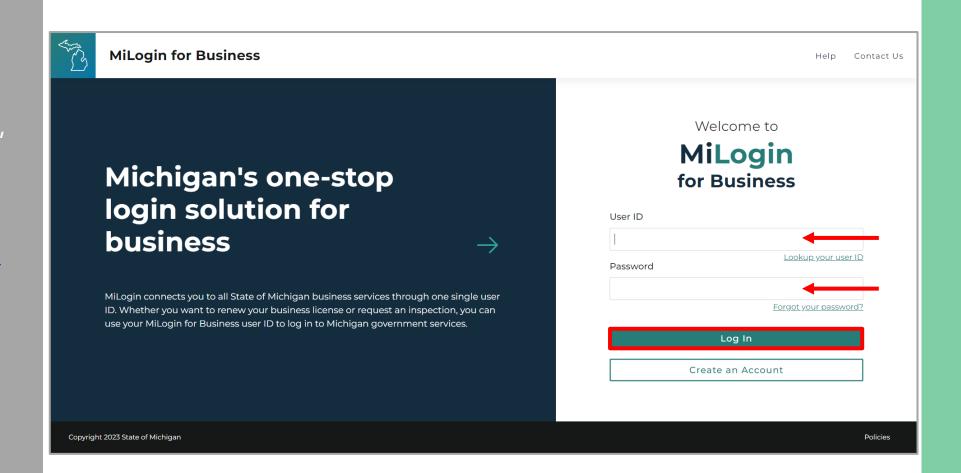
835/ Electronic Remittance Advice (ERA)

- During the enrollment step of 'Associate a Billing Agent' adding the 835 authorization is **optional**.
- Only one billing agent or recipient can be authorized to receive the 835. Multiple billing agents can be associated to be allowed to submit files.
- The 835 is authorized and generated at the billing provider tax ID level.

For steps on how to associate a billing agent or how to complete a new enrollment application refer to instructions on the <u>Provider</u> Enrollment website.

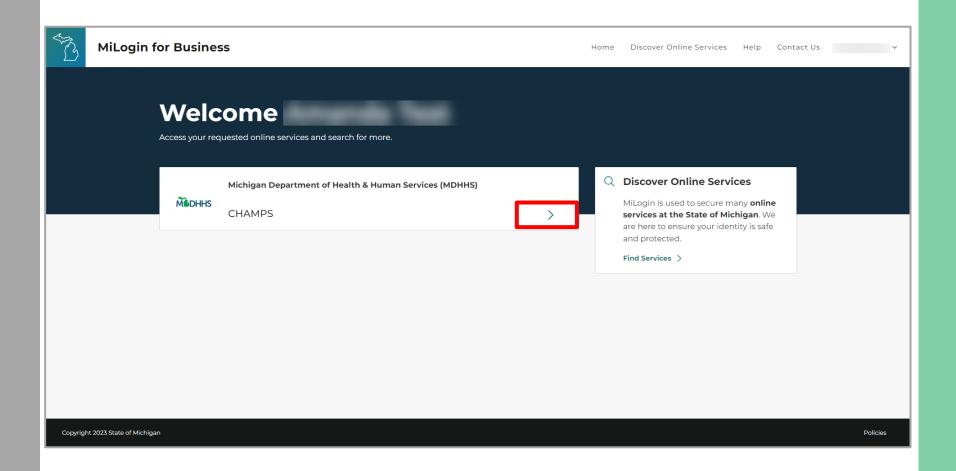


- Open your web browser (e.g., Internet Explorer, Google Chrome, Mozilla Firefox, etc.).
- Enter
 <u>https://milogintp.Michigan.g</u>
 <u>ov</u> into the search bar.
- Click Log In.



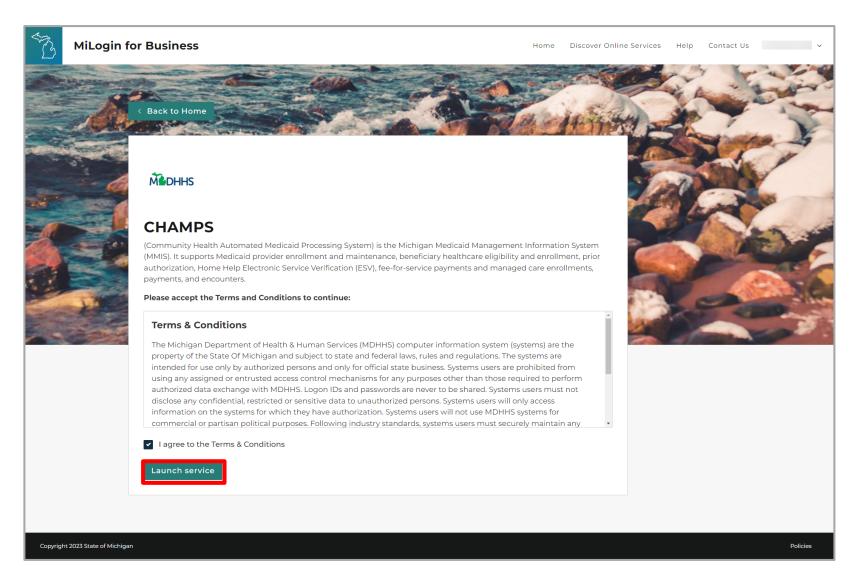


- You will be directed to your MiLogin Welcome Page.
- Click the arrow hyperlink.





- Review the terms and conditions and check the 'lagree to the Terms & Conditions'.
- Click Launch service.





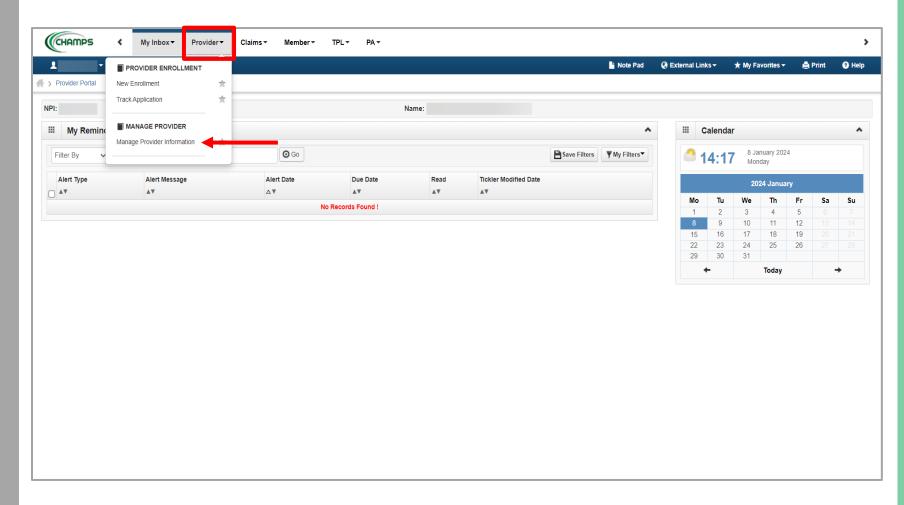
- Select the Billing NPI from the Domain dropdown.
- Select either Provider
 Enrollment Access or
 CHAMPS Full Access from
 the select profile dropdown.
- Click Go.
 - Note: If there are no Domain or Profile options to select from reference <u>Domain</u> <u>Administrator Functions</u> >> Adding Users/Assigning Profiles.





- Once logged in you will be directed to the My Inbox landing page.
- Select the Provider tab
- Select Manage Provider
 Information from the dropdown options.

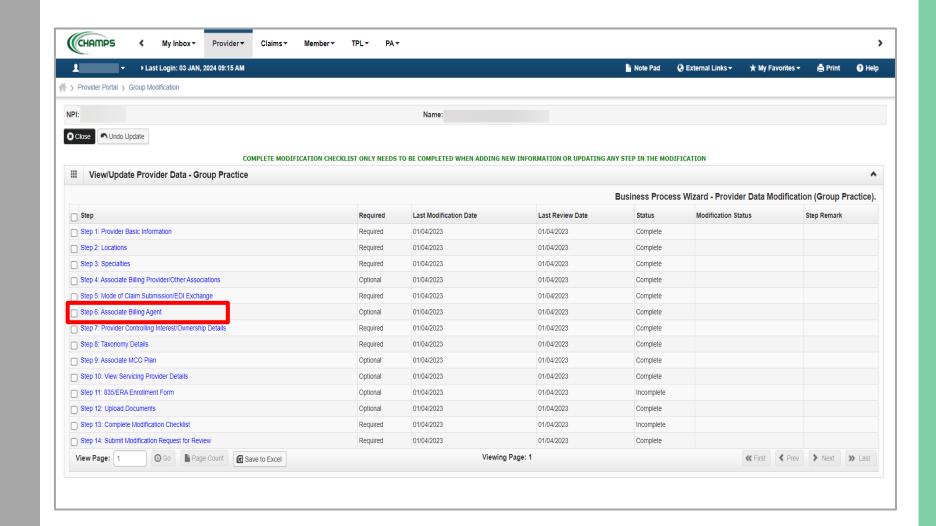
Note: For associating a billing agent and/or authorizing the 835 during a new enrollment application refer to instructions on the Provider Enrollment website.



This presentation, including the screen captures, is based on the CHAMPS Full Access Profile. Additional features and tabs will vary based on the profile selected.

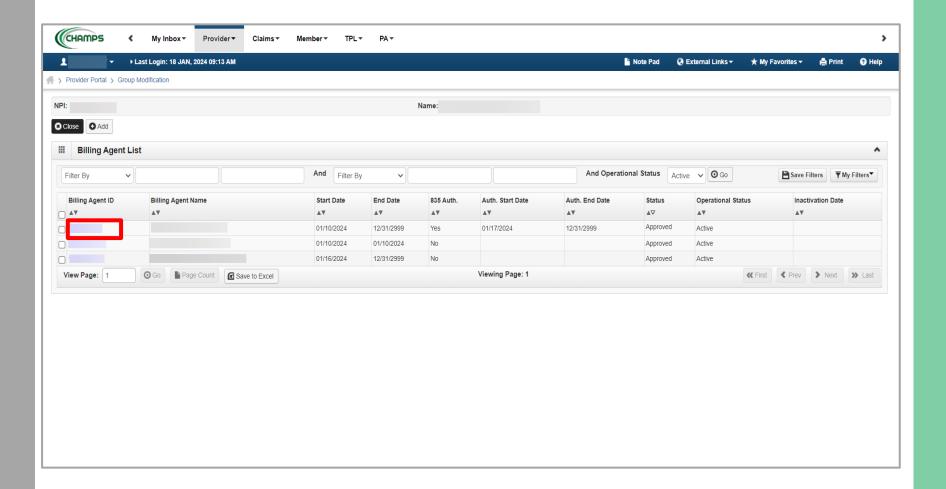
- Certain steps are required versus optional.
- Click the Associate Billing Agent.
 - Displayed are the Group enrollment steps. Based on the Provider Enrollment Type (FAO, Group, Individual, Atypical) the step number will vary.

Note: Multiple billing agents can be associated to one billing NPI, however only one billing agent or tax ID can be authorized to receive the 835/Electronic Remittance Advice.



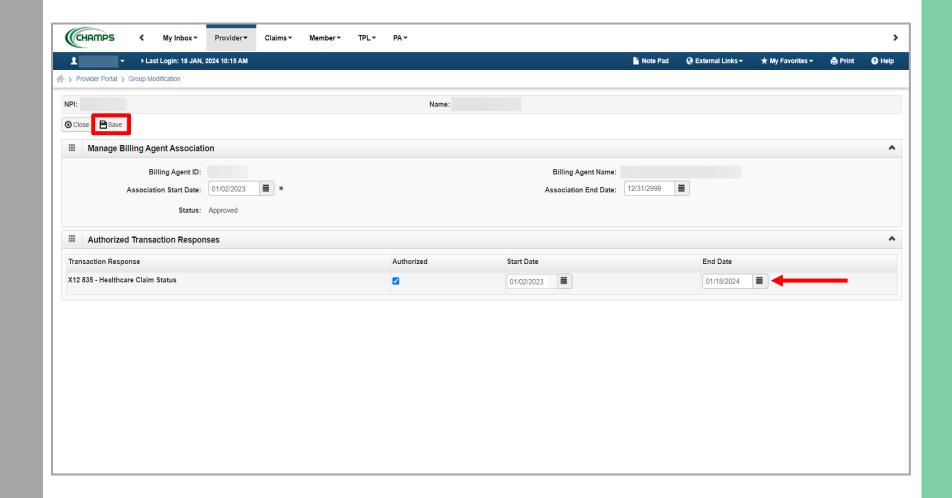


 For a current 835 authorized billing agent, click the billing agent ID hyperlink.



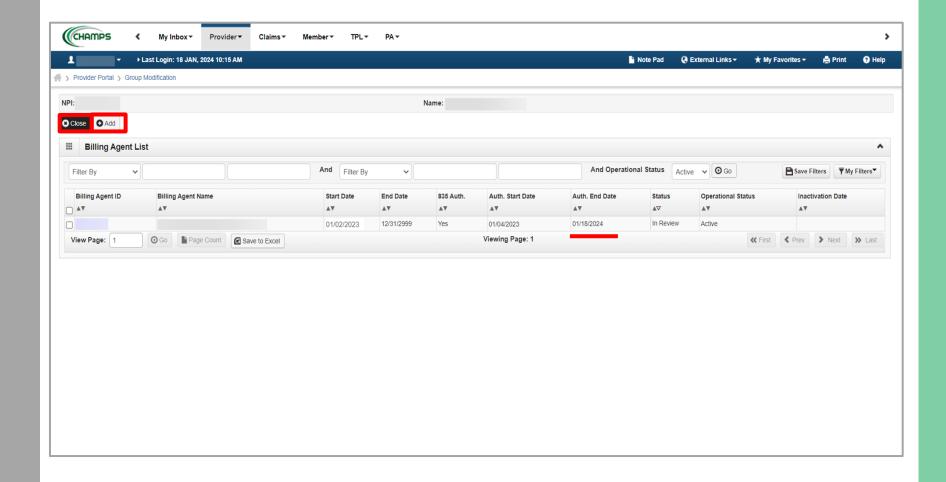


- By end-dating the 835
 authorization, an 835/ERA
 will no longer be sent to the
 indicated billing agent.
- Update the End Date.
- Click Save.



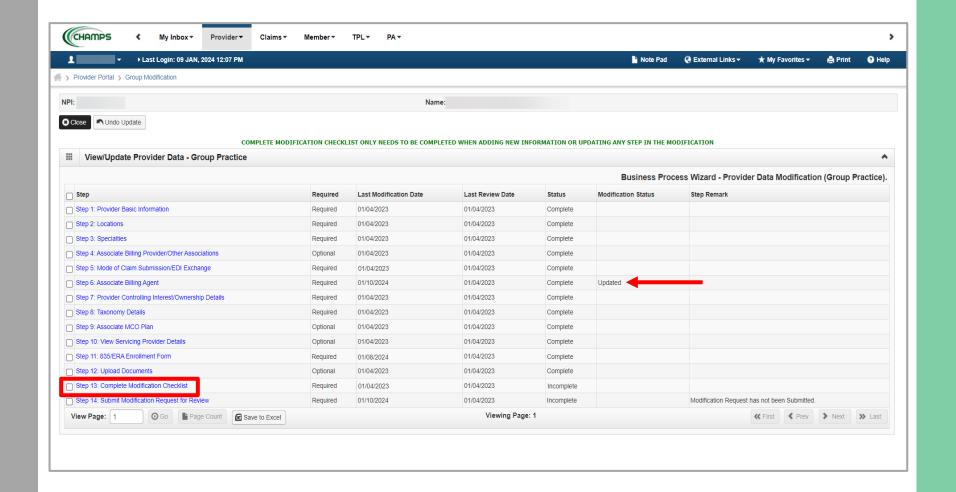


- The 'Auth End Date' will be updated and no longer show the 12/31/2999.
- The status will show as In Review.
- To associate additional billing agent(s) click add.
- Click close to return to the modification steps.



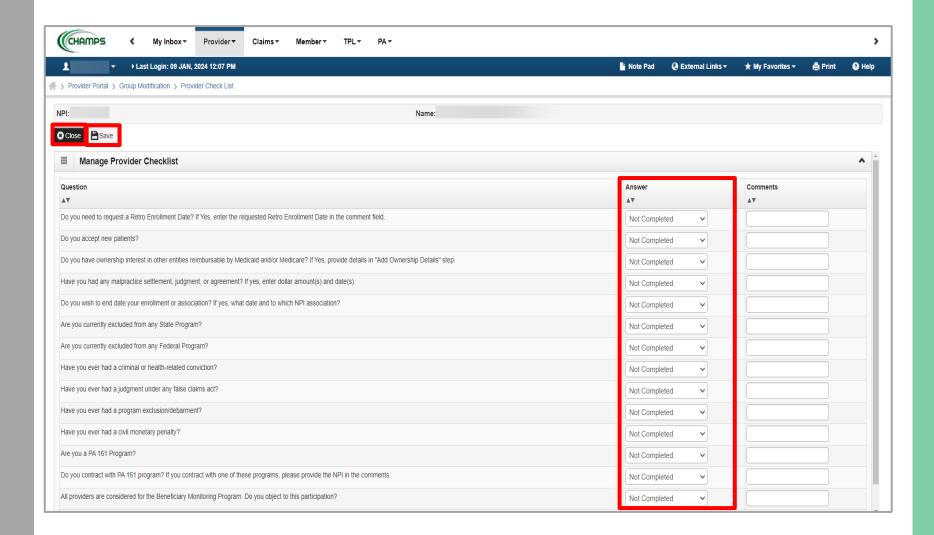


- Step 6 will show a modification status of Updated.
- Review any additional steps that may need to be updated or modified.
- Click Step 13: Complete
 Modification Checklist





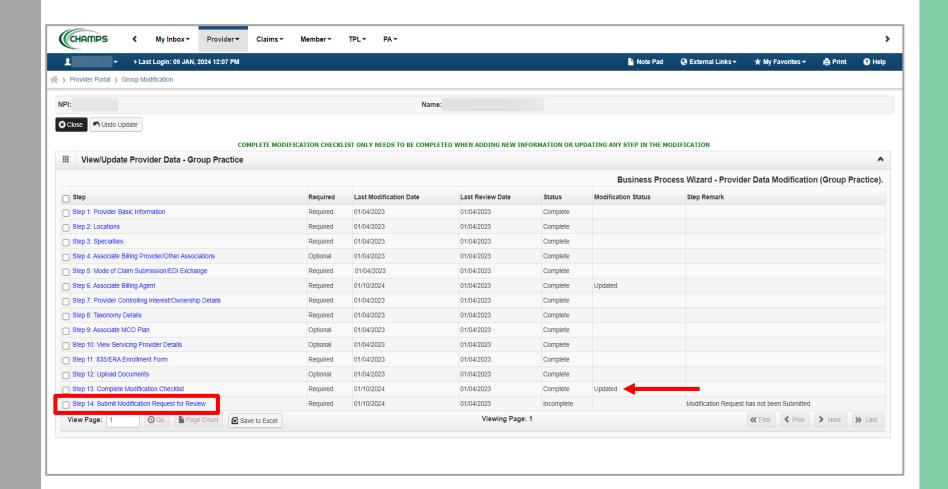
- Answer the questions
- Add Comments when necessary.
- Click Save
- Click Close





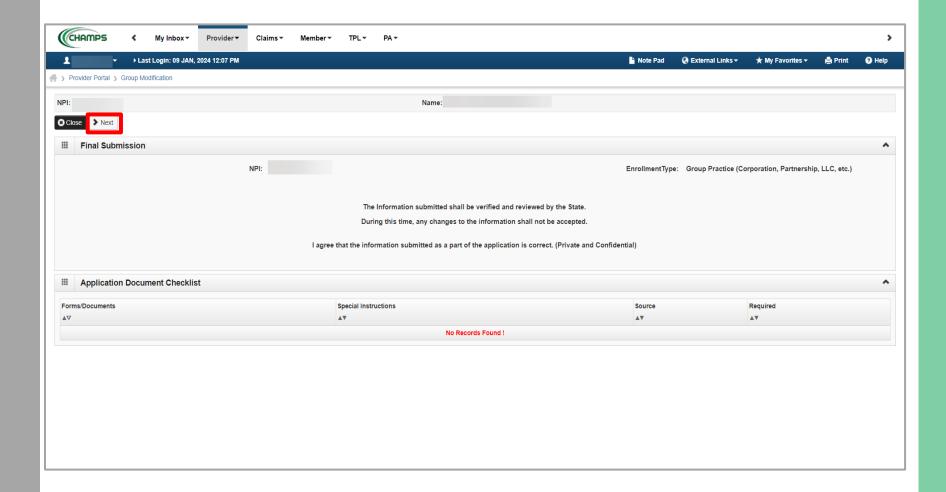
- Step 13 is complete
- Click on Step 14:
 Submit Modification Request for Review
 - Note: If you chose not to complete the optional steps the modification can still be submitted.

Providers must complete all required enrollment steps marked with an 'Incomplete' status.



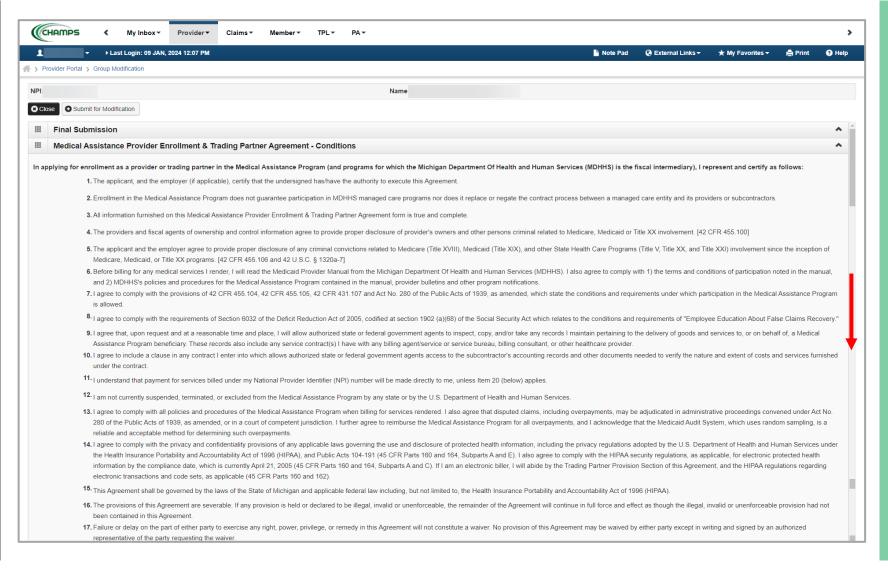


Final Submission: Click Next



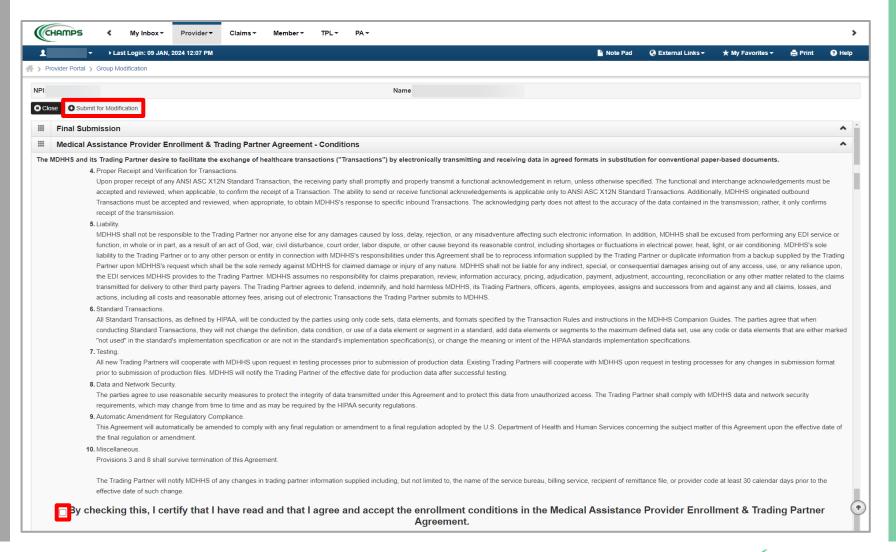


 Read through the entire list of Terms and Conditions, scroll to the bottom of the page.





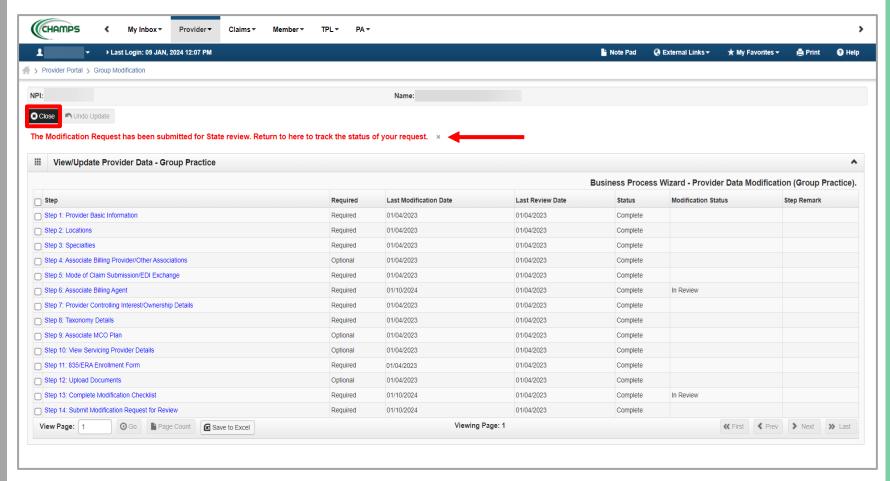
- Check the box at the end to agree to the Terms and Conditions.
- Click Submit for Modification.





- Step 14 is now complete, and the modification has been submitted to the State for review and approval.
- Click Close to return to My Inbox.

Refer to the <u>Provider Enrollment</u> <u>website</u> for complete enrollment instructions based on enrollment type.



(Note: Optional steps may show as incomplete if you chose not to complete them. This is ok.)



Billing Agent Resources



MDHHS Trading Partners website: www.michigan.gov/mdhhs/doing-business/providers/tradingpartners/howtobecome



We continue to update our Provider Resources:

HIPAA Companion Guides
Listserv Instructions

Provider Alerts

Medicaid Provider Training Sessions



Forms

Electronic Signature Agreement Cover Sheet (MDHHS-5405)

Electronic Signature Agreement (DCH-1401)



Electronic File Help

Electronic file (5475,5414,4952) and 835/ERA inquiries: <u>Automatedbilling@Michigan.gov</u>

Encounter file inquiries (5476):

MDHHSEncounterData@Michigan.gov



Thank you for participating in the Michigan Medicaid Program

