

# Community Health Worker Policy Initiative: Policy Primer Series

*Part two of four engagements to share policy development progress and collaborate with stakeholders through focused feedback*

04/24/2023  
Recorded Stakeholder Webinar



# Current Environment

## CHWs and Managed Care Organizations (MCOs)



### Medicaid Health Plan Contracts

- Required to employ and deliver CHW services in support of plan Population Health Management Requirements.
- Capitation payments used to hire or contract for CHW services
- Must maintain 1 CHW per 5,000 enrollees
- CHW training and education requirements defined
- Scope of services not discretely defined



### Integrated Care Organizations Contracts

- No requirement for Integrated Care Organizations (ICOs) to utilize or pay CHWs, however most ICOs have CHWs within the care coordination team
- Capitation payments used for hire and payment of CHWs/CHW services
- No existing encounter codes

# Current Environment

## CHWs and Community-Based Settings



### Health Home & Waiver Programs

- MDHHS has leveraged federal approval pathways for health home models and other waiver/pilot programs that are inclusive of CHWs in the care team, embedded directly in community, or at a plan/waiver agency level.

# Policy Development Status

Leveraging Stakeholder Feedback

## Goal of CHW Policy Development

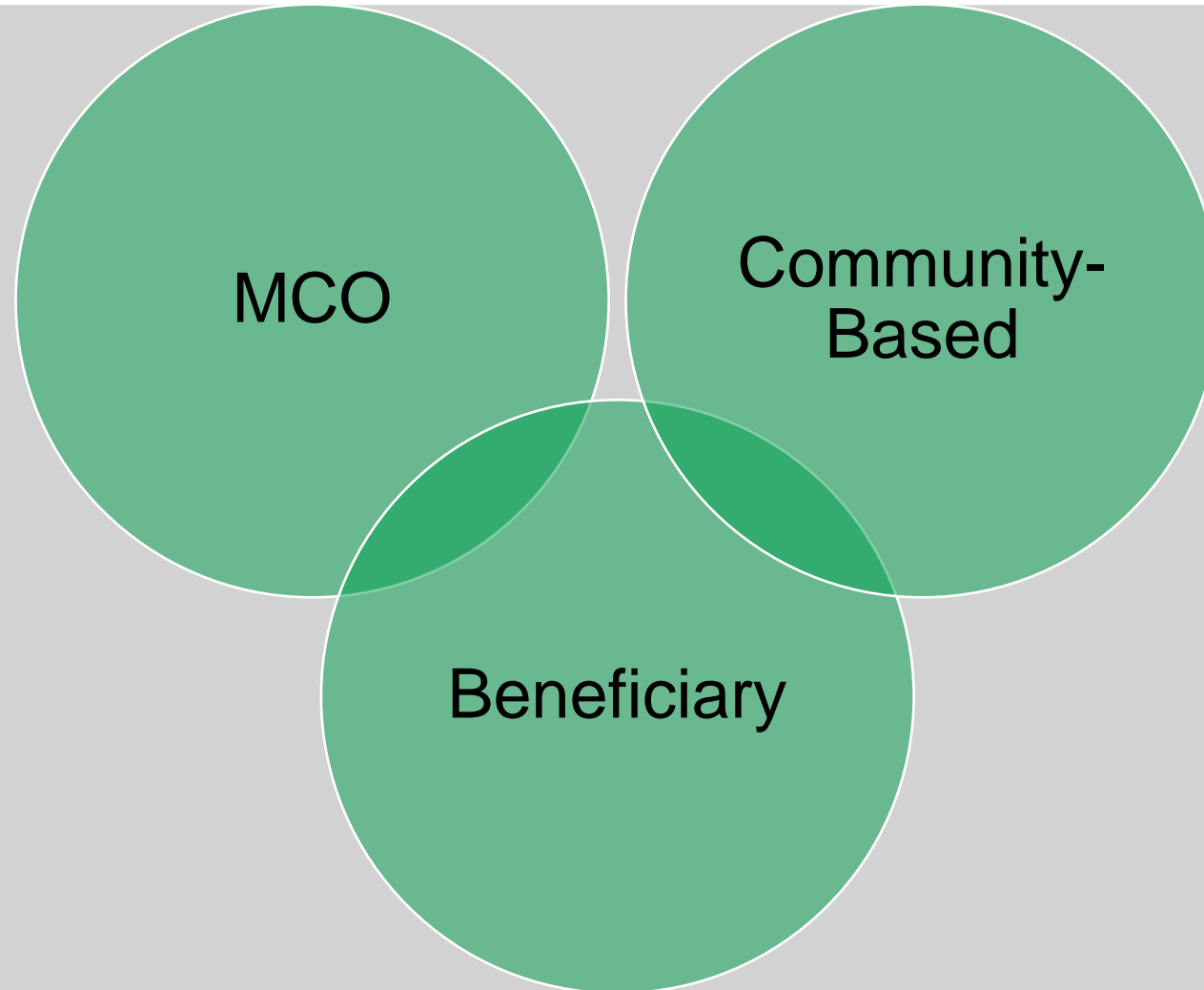
- Recognize the critical role CHWs play across the continuum of care
- Expand access to CHW services
- Meet Medicaid members where they are; deliver interventions that:
  - Promote health equity
  - Improve health literacy and navigation
  - Support community development and engagement
  - Prevent Chronic disease and illness where possible, and effectively manage it when not
- Emphasize that health promotion is not limited to clinical settings and needs

How does/could the role of a provider/community-based CHW function differently than that of an MCO-based CHW?

What is the driver for delivery of CHW services to Medicaid beneficiaries by MCO or by Community-Based provider?

# Policy Development Status

Potential Impact of Policy Considerations



We are listening, and we want to hear from you!

To provide feedback, complete the **survey located in the description section of this YouTube video** or directly at the Medicaid training webpage.