



**SUPERIOR HEALTH**  
**Quality Alliance**

# Superior Health Quality Alliance Partnership with Viven Health for Vaccine Education

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# Improving Quality of Health at the Community Level

Superior Health Quality Alliance (Superior Health) aims to improve the quality of health and health care for health care consumers, patients, clinicians, health care organizations and communities. Superior Health is powered by eight organizations with proven success driving achievement of Medicare quality improvement program goals.

# Superior Health Services

## Education Resources: Infection Prevention and Control

- Resources include events, newsletters, educational modules and other learning opportunities related to COVID-19, infection control practices and quality and safety initiatives for long-term care.

# Front Line Forces

Front Line Forces is a collection of on-demand training modules and resources for direct care teams. These modules promote best practices and include training videos and quizzes to test the user's knowledge. Front Line Forces modules are designed to fit seamlessly into the routine of the day and empower and engage direct care staff by building the confidence and skills they need to support quality care and a resident-centered approach.

# Nursing Home Leadership Roundtable

The [Nursing Home Leadership Roundtable](#) is a biweekly virtual networking series that supports infection control practices in nursing homes across Michigan, Minnesota and Wisconsin. These virtual meetings are intended for nursing home administrators, directors of nursing and infection preventionists. Each one-hour call is split between a 30-minute education session and 30 minutes for open discussion and questions. The Nursing Home Leadership Roundtable is held on the second and fourth Wednesday of each month from 12-1 p.m. CT/1-2 p.m. ET.

# IPCWell

IPCWell provides virtual and in-person infection control training, education and technical assistance to long-term care facilities. Onsite visits include a facility tour and meeting with staff to learn about current infection prevention programming. Following this visit, the IPCWell team will provide a detailed report with feedback for the facility. Learn more about onsite visits from IPCWell's [video overview](#). Reach out to your Superior Health Quality Improvement Advisor if you are interested in setting up a visit.



# CDC Infection Prevention Training

The Center for Disease Control and Prevention's (CDC) Nursing Home [Infection Preventionist Training](#) course is a free and flexible training course including 23 modules and submodules addressing various infection control topics. This training is designed for individuals responsible for infection prevention and control programs in nursing homes. Continuing education credits are available for users who complete every module and an assessment.

# Superior Health Connect

Superior Health Connect is a free online learning environment for participants to engage in quality improvement interventions. Resources found on Connect support all kinds of organizations, whether they are direct care providers or groups building local networks of support and services. Connect is a collaborative environment for users to improve and sustain health care quality improvement initiatives. [Join us in Connect.](#)



# Superior Health Biweekly Nursing Home Newsletter

Superior Health's biweekly nursing home newsletter provides nursing homes and nursing home influencers with information regarding upcoming learning opportunities including events, educational resources and registration opportunities for upcoming work groups. Contact [info@superiorhealthqa.org](mailto:info@superiorhealthqa.org) if you would like to receive this newsletter.

# Viven Health Interactive Training Modules

Change a behavior. Change a Life.



# About Viven Health



- Nurse-founded and nurse-led education company
- Specializes in interactive education that elicits participant behavior change
- Focus on education regarding infection prevention, vaccinations, and chronic disease
- Currently, providing interactive education to over 10 states

# Unique, Patented Interactive Education



- Education accessible via a QR code on any digital device through a series of brief, fun and interactive modules
- Weekly reports of user participation
- Scientifically proven to be more effective than traditional, passive learning
- Results demonstrated through behavior change
- No more long, boring training videos!

# Programs to Help Our Facilities



[This Photo](#) by Unknown Author is licensed under [CC BY](#)

- Program is FREE TO YOU!
  - Underwritten by Superior Health Quality Alliance, as the Quality Improvement Organization (QIO)
- Focuses on educating:
  - Nursing Facilities: (Residents, Families and Staff)
- Combined Vaccination Program
- Available in multiple languages



# How Can the Program Help?



- ***Combined Vaccine Program: RSV, Influenza, Covid, Pneumococcal***
  - Provides up-to-date information, including new Covid recommendations
- Engages learners of all ages
- Provides a turnkey implementation for education
- Perfect Resource for Infection Preventionist!




# Demonstration

# Step 1: Program Flyer with QR Code Sent via Email




## Step 2: Program Flyer is Distributed




**INFECTIONS ARE  
silent killers  
IN NURSING HOMES.**

**PREVENT INFECTIONS  
AND FIGHT BACK WITH  
vaccinations.**


Learn more about protecting  
yourself and loved ones with  
the COVID-19, RSV, influenza  
and pneumonia vaccines.  
Scan the QR code or visit  
[vivenhealth.com/corporations/shcvp](https://vivenhealth.com/corporations/shcvp)




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**SUPERIOR HEALTH**  
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**Viven  
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# Who Can Distribute?



- Anyone!
- Marketing personnel can distribute the program
- Program flyer can be emailed to families/staff
- Activities director can incorporate
- Staff in-service
- Distribution options are limitless!

## Step 3: Each Participant Scans QR Code, Registers, and Completes Program



# Let's Practice





# Registration

## SIGN IN/REGISTER

Search by facility name or CCN#

Phone number \*



First name

Last name

Email

LOG IN

FAQ

- Each person registers/signs in for program.
- Personal information is only used to help participant if there is a technical issue
- Personal information is not utilized for any other reason by Viven Health or Quality Insights

# Step 4: Weekly Reports Sent

Registered users by dates								
REGISTERED-USERS AS OF	5/1/2023	5/2/2023	5/3/2023	5/4/2023	5/5/2023	5/6/2023	5/7/2023	5/8/2023
	126	126	126	127(+1)	127	127	127	127

Programs completions by dates								
PROGRAMS-COMPLETIONS AS OF	5/1/2023	5/2/2023	5/3/2023	5/4/2023	5/5/2023	5/6/2023	5/7/2023	5/8/2023
	4	4	4	4	4	4	4	4

Average progress							
Company name	Users total / Users limit	Users that visited program	Users that completed program	Average progress%	How many times the average user visited program(s)	How much time the average user spent in the program(s)	How much time the average user spent in cases
	127 / 1000	48	4	2%	2	1h, 23m, 36s.	4m, 7s.

Infection Prevention Program						
User	Completed	Visited program times	Spent seconds in program	Progress	Spent seconds in cases	Resets
	no	2	245	17%	48	0
	no	0	0	0%	0	0
	no	1	12	0%	0	0
	no	1	724	17%	0	0

# Certificate of Completion

- Participant has ability to print or email a certificate when program is completed



# What's Next



Print off flyers with QR Code



Hand Out the Flyers



Get Started!

# Questions?

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**Quality Improvement  
Organizations**

Sharing Knowledge. Improving Health Care.

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Empowering patients, families and caregivers to achieve health care quality improvement