



# Ramp Manager & Connection Options

**“Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time.”**

**-Provider Relations**

# Contents

- Login Access to Ramp Manager
- Loading of test file
- Connection Options – Preview
- Resources

# Ramp Manager Login

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Ramp Manager Access

The screenshot shows the Michigan State of Michigan Community portal. At the top left, the word "michigan" is displayed in blue. Below it, a blue navigation bar contains the text "Welcome to State of Michigan Community" and a "Home" button. On the left side, there is a "Lagon" section with a "Username:" label, a text input field, a "Password:" label, another text input field, and a "Sign In" button. Below the login fields, there are links for "Mode: Secure", "Recover username", and "Recover password". Further down, a "Technical Support" section includes a link to "MDCH-B2B-Testing @Michigan.gov". At the bottom left, there is a logo for "Powered by EDIFecs". The main content area features a large blue map of Michigan. To the right of the map, there is a "community enablement portal" section with a description: "created to facilitate the exchange of information and testing requirements specific to the State of Michigan compliant transactions." Below this, there are four callout boxes with orange circular icons pointing to the map, labeled "Register for an account", "Review community guidelines", "Validate and Certify your files", and "Access community information".

1. Access Ramp Manager link: <https://sites.edifecs.com/?michigan>
2. Sign into Ramp Manager using the username and password from your Community Invitation email

**Logon Wizard**

**Partner Profile Confirmation**  
Please confirm your partner profile

**1 Profile Confirmation**

This Partner profile is not confirmed. Please review and confirm it. The profile was last modified by Sara F. on December 11, 2015.

Confirm Profile:  ←

**2 Partner Profile (Organization)**

**Name and Identifiers**

Name: \* EDI testing

**Phone, URL, and Email**

Primary Phone:  Extension:

Primary Fax:

Email Address:

Home Page:

Commerce Page:

**Billing Address**

Billing Address Line 1:

Billing Address Line 2:

City:  State/Region:

Zip/Postal Code:  Country: Please select a country ▼

**Shipping Address**

Shipping Address Line 1:

Shipping Address Line 2:

City:  State/Region:

Zip/Postal Code:  Country: Please select a country ▼

< Previous **Next >**

1. Under Partner Profile Confirmation: Review the information and check the Confirm Profile box
2. Click Next

**Logon Wizard**

**User Profile Confirmation**  
Please confirm your user profile

**1 Profile Confirmation**

Confirm Profile:  ←

**2 Contact Profile**

**Contact Name, Title and Email**

First Name: \*  M.I.  Last Name: \*

Title:

Email Address:

Confirm Email Address:

Preferred Email Type: HTML ▾

**Phone and Fax**

Business Phone:  Ext.:

Cell Phone:

Home Phone:

Business Fax:

**Business Address**

Address Line 1:

Address Line 2:

City:  State:

Zip:  Country: Please select a country ▾

< Previous **Next >**

1. Under User Profile Confirmation: Review the contact information and check the Confirm Profile box
2. Click Next

Michigan

Welcome EDI Testing **Manage**  
EDI testing **Manage**

Home Programs Help Log

Start  
Reference Material  
About Edifecs

## Welcome to State of Michigan community

**Current Contact:** EDI Testing  
**Current Role:** Organization Administrator  
**Representing:** EDI testing

Please select from the list of the following programs: Public Programs

You are currently enrolled in the following programs: My Programs 

My Programs  
5010 Claims 837 Professional

**Notes:**

Content

- [The ICD-10 B2B Test...](#)
- [The ICD-10 B2B Test...](#)
- [ICD-10 TESTING: Ne...](#)

Powered by EDIFECs

MICHIGAN DEPARTMENT OF HEALTH & HUMAN SERVICES

1. Select the file type that you wish to test from the My Programs drop down menu


Welcome EDI Testing [Manage](#)  
EDI testing [Manage](#)

Home State of Michigan

Home Programs 5010 Claims 837 Prof...
Help Log

Start Close

Reference Material My Program Dashboard
Community: State of Michigan  
Monday, December 14th, 2015

Tasks PROGRAM: 5010 Claims 837 Professional  
MY ROLE: Program Partner Administrator

Inbox Description

Issues 5010 Claims 837 Professional

Participants Effective 1/27/2014: For ICD-10 testing, please use the ICD10 837 Professional Claims Test Program and Test Instructions.

Activity

Target Date (Indicate when you plan to start.)  
 Target Start Date:  Activity Summary  
 Current Target: December 14, 2015 Last Accessed: December 11, 2015  
 Set by EDI Testing on December 14, 2015 by ---  
 Deadline: February 11, 2015 Joined Date: December 11, 2015  
 Completion Date:

Tasks (Incomplete)

! There are 6 'Required' tasks that must still be completed.

Task Name	Task Requ.	Task Status Message
<a href="#">Stage 1 - Read 5010 Claim 837 Professional C...</a>	Yes	Not Started -- Incomplete (Acti...
<a href="#">Stage 1 - Validate 5010 Claim 837 Professional...</a>	Yes	Not Started -- Incomplete (Acti...
<a href="#">Stage 1 - Validate 5010 Claim 837 Professional...</a>	Yes	Not Started -- Incomplete (Acti...
<a href="#">Stage 1 - Request and Obtain Certification</a>	Yes	Not Started -- Incomplete (Acti...
<a href="#">Stage 2 - Upload 5010 Claim 837 Professional ...</a>	Yes	Not Started -- Incomplete (Acti...
<a href="#">Stage 2 - Request and Obtain Certification</a>	Yes	Not Started -- Incomplete (Acti...

Notes No notes are currently available

Settings

Manage Contacts (Program) Edit My Program Enrollment  
 Contacts are users who have permission to logon to this program. Add new contacts and update existing ones. Your program enrollment indicates the type of security for your enrollment and your target start date in the program.

Powered by 
Close

1. Click on the hyperlink: Stage 1 – Read 5010 Claim 837 Professional Companion Guide is shown as an example above

- Start
- Reference Material
- Tasks
- Inbox
- Issues
- Participants

Complete To-Do Task X

Save and Close Cancel Add Issue

**Stage 1 - Read 5010 Claim 837 Professional Companion Guide** Required

**1 Instructions**  
 Click on the link below. A security window will appear, select NO to be directed to the web site. Once you are on the web site scroll to the bottom of the page and select the appropriate Companion Guide.

[www.michigan.gov/tradingpartners](http://www.michigan.gov/tradingpartners) 

**2 Mark as Completed**  
 When finished set the status to completed and click "Save and Close".

Not started  Completed

**3 Notes and Comments**  
 Task Deadline:   
 Last Partner Update: August 26, 2013   
 Completed Date:

Notes Access Authorization: Public

No notes are currently available

**4 Supporting Files** (Attachments are uploaded on "Save")

File Name	Created	Size
<p><b>+ Add New Attachment</b></p> <p>Step 1: Select File                      Browse to the local file on your system for uploading. <input type="text"/> <span>Browse...</span></p> <p>Step 2: Authorization                      Public Attachments are visible to partners. <input type="text" value="Public"/></p> <p>Step 3: Add Note (Optional)                      Add a short note about this file. <input type="text"/></p> <p>Step 4: Attach File <input type="text"/> <span>Attach File</span></p>		



1. Click the hyperlink: [www.michigan.gov/tradingpartners](http://www.michigan.gov/tradingpartners)

FAQs Contact Us MDHHS Home MI.gov

**MDHHS**  
Michigan Department of Health & Human Services

Search

Assistance Programs Adult & Children's Services Safety & Injury Prevention Keeping Michigan Healthy Doing Business with MDHHS Inside MDHHS

Doing Business with MDHHS

MDHHS / DOING BUSINESS WITH MDHHS / HEALTH CARE PROVIDERS

Birth, Death, Marriage and Divorce Records

Boards and Commissions

Bridge Card Participation

Child & Adult Provider Payments

Child Care Fund

Child Welfare

Contractor Resources

Community & Faith-Based Programs

Forms & Applications

MI Bridges Partners

Health Care Providers

Certificate of Need

Civil Monetary Penalty (CMP) Grant Program

Community Mental Health Services

# TRADING PARTNERS



All Trading Partners are encouraged to view the Trading Partner pages for instructions and documents for all Trading Partners. You will be able to find instructions for submitting HIPAA transactions as well as how to become a Trading Partner with MDHHS.

**HIPAA ICD-10**

**Electronic Submissions Transactions**

**HIPAA – Companion Guides**

1. You will be taken to the MDHHS Trading Partners webpage
2. Select the HIPAA – Companions Guide button
3. Select the Companion Guide that corresponds to the file type you will be testing
4. Return to the Ramp Manager screen to acknowledge your review of the Companion Guide

- Start
- Reference Material
- Tasks
- Inbox
- Issues
- Participants

**1 Instructions**  
 Click on the link below. A security window will appear, select NO to be directed to the web site. Once you are on the web site scroll to the bottom of the page and select the appropriate Companion Guide.

[www.michigan.gov/tradingpartners](http://www.michigan.gov/tradingpartners)

**2 Mark as Completed**  
 When finished set the status to completed and click "Save and Close".

Not started
  **Completed**

**3 Notes and Comments**  
 Task Deadline:  
 Last Partner Update: August 26, 2013  
 Completed Date:

Notes Access Authorization: Public

No notes are currently available

**4 Supporting Files** (Attachments are uploaded on "Save")

File Name	Created	Size
<p><b>+ Add New Attachment</b></p> <p>Step 1: Select File                      Browse to the local file on your system for uploading. <span style="float: right;"><input <="" span="" type="button" value="Browse..."/></span></p> <p>Step 2: Authorization                      Public Attachments are visible to partners. <span style="float: right;"><input type="text" value="Public"/></span></p> <p>Step 3: Add Note (Optional)                      Add a short note about this file. <span style="float: right;"><input type="text"/></span></p> <p>Step 4: Attach File                      After clicking attach, please wait for the file to upload and the screen to refresh. <span style="float: right;"><input type="button" value="Attach File"/></span></p>		

1. Under Mark as Completed: Select Completed
2. Click Save and Close

Michigan Home State of Michigan

Welcome EDI Testing Manage  
EDI testing Manage

Home Programs 5010 Claims 837 Prof... Help Log

Start 5010 Claims 837 Prof... - My Program Dashboard

Reference Material

Tasks

Inbox

Issues

Participants

Community: State of Michigan  
Monday, December 14th, 2015

### My Program Dashboard

PROGRAM: 5010 Claims 837 Professional  
MY ROLE: Program Partner Administrator

Description

5010 Claims 837 Professional

**Effective 1/27/2014: For ICD-10 testing, please use the ICD10 837 Professional Claims Test Program and Test Instructions.**

Activity

Target Date (Indicate when you plan to start.)

Target Start Date: Now

Current Target: December 14, 2015

Set by EDI Testing on December 14, 2015

Deadline: February 11, 2015

Activity Summary

Last Accessed: December 11, 2015

by ---

Joined Date: December 11, 2015

Completion Date:

Tasks (Incomplete)

! There are 5 'Required' tasks that must still be completed.

Task Name	Task Requ.	Task Status Message
<a href="#">Stage 1 - Read 5010 Claim 837 Professional C...</a>	Yes	Completed -- Complete
<a href="#">Stage 1 - Validate 5010 Claim 837 Professional...</a>	Yes	Not Started -- Incomplete (Acti...
<a href="#">Stage 1 - Validate 5010 Claim 837 Professional...</a>	Yes	Not Started -- Incomplete (Acti...
<a href="#">Stage 1 - Request and Obtain Certification</a>	Yes	Not Started -- Incomplete (Acti...
<a href="#">Stage 2 - Upload 5010 Claim 837 Professional ...</a>	Yes	Not Started -- Incomplete (Acti...
<a href="#">Stage 2 - Request and Obtain Certification</a>	Yes	Not Started -- Incomplete (Acti...

Notes

No notes are currently available

Settings

Manage Contacts (Program)  
Contacts are users who have permission to logon to this program. Add new contacts and update existing ones.

Edit My Program Enrollment  
Your program enrollment indicates the type of security for your enrollment and your target start date in the program.

Powered by

1. Under Tasks, are a list of file type(s) you will test
2. Click on the hyperlink: Stage 1 – Validate 5010 Claim 837 Professional Test File is shown as an example above

The screenshot shows a web application interface for Michigan's EDI Testing. The top navigation bar includes the Michigan logo, 'Home', and 'State of Michigan'. The main content area is titled 'Complete a Validation Task' and displays 'Stage 1 - Validate 5010 Claim 837 Professional Test File' as a required task. The 'Testing Instructions' section contains a list of four steps: 1. Review the guideline used for validation (with a red box around the 'View Guideline' button), 2. Create a data file using your EDI software, 3. Upload the data file to the test center (with a 'Run Test' button), and 4. After sending the document return to this page to get the test results. Below the instructions, the 'Test Results' section shows 'No Files Submitted' and a 'Task Status: Not Started -- Incomplete (Action Required)'. The 'Test History' section indicates 'No files have been uploaded.' The 'Notes and Comments' section includes fields for 'Task Deadline', 'Last Partner Update' (March 25, 2011), and 'Completed Date', along with a 'Notes' text area and an 'Access Authorization' dropdown set to 'Public'. The interface is powered by EDI505.

1. Under Testing Instructions: Click View Guideline

Michigan Home State of Michigan

Welcome EDI Testing Manage  
EDI testing Manage

Home Programs 5010 Claims 837 Prof... Help Log

Start 5010 Claim 837 Professional : View Guideline

Reference Material Close Add Issue

Tasks

Inbox

Issues

Participants

Guideline

X12 Guideline

- V5010X222A1 837 Health Care Clai
- ISA Interchange Control Header
- GS Functional Group Header
- ST 0050 Transaction Set Header
- BHT 0100 Beginning of Hierarch
- REF 0150 Reference Information
- 1000A 0200 Submitter Name
- 1000B 0200 Receiver Name
- 2000A 0010 Billing Provider Hier
- 2000B 0010 Subscriber Hierarch
- 2000C 0010 Patient Hierarchical
- SE 5550 Transaction Set Trailer
- GE Functional Group Trailer
- IEA Interchange Control Trailer

Properties

1 General Information

Name: 5010 Claim 837 Professional

Purpose: This is a guideline which specifies the format of the data to be exchanged between trading partners.

Standard: X12

Version: 222A1

2 Browse Guideline

Browse Online: Use the tree on the left to browse this guideline online. To return to this page when finished, click the top node in the tree.

Download SpecBuilder: This guideline contains an attached SpecBuilder ECS file. SpecBuilder is the leading guideline authoring tool for creating specifications for EDI, XML and delimited message types. SpecBuilder can be obtained for desktop viewing and printing of this and other ECS files.  
[Request a copy of SpecBuilder](#)

3 Download File Attachment(s)

The following attachment(s) represent this guideline in various machine and human readable formats and can be downloaded to facilitate the testing and integration process.

File Name	Created	Size
<a href="#">837Px222A1-I.ecs</a> - SpecBuilder creates ECS files .This file may be used for validation.	December 8, 2015	8,647.5 KB

4 Notes and Comments

Created: February 16, 2011

Last Modified: December 8, 2015

Categories:

No notes are currently available

Powered by EDIFECS

1. Please review all folders shown under X12 Guideline for creating a file
2. Close when complete

The screenshot shows the Michigan EDI Testing web application. The top navigation bar includes the Michigan logo, 'Home', and 'State of Michigan' tabs. The user is logged in as 'Welcome EDI Testing' and 'Manage'. The main content area is titled 'Complete a Validation Task' and shows 'Stage 1 - Validate 5010 Claim 837 Professional Test File' as a required task. Under 'Testing Instructions', a list of steps is provided, with the 'Run Test' button highlighted in red. The interface also features a sidebar with navigation options like 'Start', 'Reference Material', 'Tasks', 'Inbox', 'Issues', and 'Participants'. A footer indicates the system is 'Powered by EDIFICS'.

Michigan

Welcome EDI Testing Manage  
EDI testing Manage

Home Programs 5010 Claims 837 Prof... Help Log

Complete a Validation Task

Save and Close Cancel Add Issue

Stage 1 - Validate 5010 Claim 837 Professional Test File Required

1 Testing Instructions

This is a validation task. A validation task allows you to analyze your EDI data to determine if it is compliant with your trading partner's guideline. This task is complete when you successfully upload compliant data.

1. Review the guideline used for validation.  
[View Guideline](#)
2. Create a data file using your EDI software.
3. Upload the data file to the test center.  
**Run Test**
4. After sending the document return to this page to get the test results.

Save and Close Cancel Add Issue

Powered by EDIFICS

1. Under Testing Instructions, click Run Test

The screenshot shows the Michigan EDI Testing web application. The top navigation bar includes the Michigan logo, 'Home', 'State of Michigan', and user information: 'Welcome EDI Testing' and 'Manage' (with a dropdown arrow), and 'EDI testing' and 'Manage' (with a dropdown arrow). Below this is a secondary navigation bar with 'Home', 'Programs', and '5010 Claims 837 Prof...'. A left sidebar contains a menu with 'Start', 'Reference Material', 'Tasks', 'Inbox', 'Issues', and 'Participants'. The main content area displays a 'Test Wizard' dialog box. The dialog box has a title bar 'Test Wizard' and a close button. The main text reads: 'Welcome to the Validation Test Wizard'. Below this, it explains: 'This wizard will help you upload a data file to be tested against a guideline. After uploading, the Ramp Management validation engine will verify the compliance of the data file and create a detailed compliance report.' It then lists the steps: 'Using this wizard you will:' followed by a bulleted list: '• Upload a data file to be tested' and '• Note: You have selected the "Stage 1 - Validate 5010 Claim 837 Professional Test File" task.' At the bottom of the dialog box are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted with a red square. In the bottom left corner of the application, there is a logo that says 'Powered by EDIFICS'.

1. Test Wizard box will appear: Welcome to the Validation Test Wizard
2. Click Next

The screenshot displays the Michigan EDI Testing web application. The top navigation bar includes the Michigan logo, 'Home', 'State of Michigan', and user information: 'Welcome EDI Testing' and 'Manage'. Below this is a secondary navigation bar with 'Home', 'Programs', and '5010 Claims 837 Prof...', along with 'Help' and 'Log Out' links. A left sidebar contains menu items: 'Start', 'Reference Material', 'Tasks', 'Inbox', 'Issues', and 'Participants'. The main content area features a 'Test Wizard' dialog box with the following text: 'Upload Data File for Testing', 'Select the data file to be uploaded and tested.', and 'Select the data file to be uploaded and tested. The data file will be uploaded when you click the Next button. This may take several minutes depending on the file size.' Below this text is a 'Data file:' label followed by an empty text input field and a 'Browse...' button. At the bottom of the dialog are three buttons: 'Cancel', 'Previous', and 'Next'. The 'Browse...' and 'Next' buttons are highlighted with red boxes.

1. Under Test Wizard: Go to Data File
2. Click Browse to upload your file – select your test file from your computer
3. Click Next

### Test Wizard



#### Complete the Validation Test Wizard

The file you have uploaded will be validated for compliance against the specified guideline. A detailed report will be created, including any min/max, type, syntax or other errors.

To Complete the wizard, click **Finish**.

Summary	
File Name:	5475.dat
Size	127 KB
Schedule:	Scheduled for processing within 15 minutes.
Selected Task:	Stage 1 - Validate 5010 Claim 837 Professional Test File

1. Within Test Wizard, click Finish

Home State of Michigan

Welcome EDI Testing Manage  
EDI testing Manage

Home Programs 5010 Claims 837 Prof... Help Log

Start Save and Close Cancel Add Issue

Reference Material

Tasks

Inbox

Issues

Participants

### Stage 1 - Validate 5010 Claim 837 Professional Test File Required

**1 Testing Instructions**

This is a validation task. A validation task allows you to analyze your EDI data to determine if it is compliant with your trading partner's guideline. This task is complete when you successfully upload compliant data.

1. Review the guideline used for validation.  
[View Guideline](#)
2. Create a data file using your EDI software.
3. Upload the data file to the test center.  
[Run Test](#)
4. After sending the document return to this page to get the test results.

**2 Test Results**

 **Your last test PASSED.** ←  
Click for [details](#).

Task Status: Completed -- Complete

**3 Test History**

Select a report below to review your results. The last test results are the only ones used when calculating your completion status.

Show All Tests

Edit	File Name	Submission ...	Time	Status	Error Count	Total Item..	% Accepte..
<							

**4 Notes and Comments**

Task Deadline:

Last Partner Update: March 25, 2011

Completed Date: December 14, 2015

Notes  Access Authorization: Public

No notes are currently available

Save and Close Cancel Add Issue

Powered by EDIFICS

1. Test Results will be displayed
2. Click Save and Close


Welcome EDI Testing [Manage](#)  
EDI testing [Manage](#)

[Home](#) [State of Michigan](#)

[Home](#) [Programs](#) 5010 Claims 837 Prof... [Help](#) [Log](#)

[Start](#) 5010 Claims 837 Prof... - My Program Dashboard X

[Reference Material](#) [Close](#) [?](#)

**My Program Dashboard** Community: State of Michigan  
Monday, December 14th, 2015

PROGRAM: 5010 Claims 837 Professional  
 MY ROLE: Program Partner Administrator

 Description

5010 Claims 837 Professional

**Effective 1/27/2014: For ICD-10 testing, please use the ICD10 837 Professional Claims Test Program and Test Instructions.**

 Activity

Target Date (Indicate when you plan to start.)

Target Start Date: Now

Current Target: December 14, 2015  
 Set by EDI Testing on December 14, 2015

Deadline: February 11, 2015

Activity Summary

Last Accessed: December 11, 2015  
 by ---

Joined Date: December 11, 2015  
 Completion Date:

 Tasks (Incomplete)

! There are 4 "Required" tasks that must still be completed.

Task Name	Task Requ.	Task Status Message
<a href="#">Stage 1 - Read 5010 Claim 837 Professional C...</a>	Yes	Completed -- Complete
<a href="#">Stage 1 - Validate 5010 Claim 837 Professional...</a>	Yes	Completed -- Complete
<a href="#">Stage 1 - Validate 5010 Claim 837 Professional...</a>	Yes	Not Started -- Incomplete (Acti...
<a href="#">Stage 1 - Request and Obtain Certification</a>	Yes	Not Started -- Incomplete (Acti...
<a href="#">Stage 2 - Upload 5010 Claim 837 Professional ...</a>	Yes	Not Started -- Incomplete (Acti...
<a href="#">Stage 2 - Request and Obtain Certification</a>	Yes	Not Started -- Incomplete (Acti...

 Notes

No notes are currently available

 Settings

 **Manage Contacts (Program)**  
 Contacts are users who have permission to logon to this program. Add new contacts and update existing ones.

 **Edit My Program Enrollment**  
 Your program enrollment indicates the type of security for your enrollment and your target start date in the program.



1. Phase one of the testing process is complete
2. The MDHHS B2B team will manually review your test file and provide feedback
3. Upon approval, your connection options will be discussed and tested

# Connection Options

- File Transfer Service (FTS) (formerly the DEG)  
HTTPS connection – website login
- SFTP/SSLFTPS secure connections  
Submitters' system setting
- CORE Safe Harbor (MIME Multipart/SOAP+WSDL)  
Submitters' system setting

# Billing Agent Resources

- **Trading Partner Website:** [https://www.michigan.gov/mdhhs/0,5885,7-339-71551\\_2945\\_42542\\_42545---,00.html](https://www.michigan.gov/mdhhs/0,5885,7-339-71551_2945_42542_42545---,00.html)
  - [HIPAA Companion Guides](#)
  - [Electronic Submission Manual](#)
- **Forms:**
  - Electronic Signature Agreement Cover Sheet ([MDHHS-5405](#))
  - Electronic Signature Agreement ([DCH-1401](#))
- **Trainings:** [https://www.michigan.gov/mdhhs/0,5885,7-339-71551\\_2945\\_5100-127606--,00.html](https://www.michigan.gov/mdhhs/0,5885,7-339-71551_2945_5100-127606--,00.html)
- **Electronic file (5475,5414,4952) and 835/ERA inquiries:**  
[Automatedbilling@Michigan.gov](mailto:Automatedbilling@Michigan.gov)
- **Encounter file inquiries (5476):**
  - Questions regarding 834 and 820 files contact: [MDHHS-MSA-MCSystemOps@Michigan.gov](mailto:MDHHS-MSA-MCSystemOps@Michigan.gov)
  - Questions regarding Medicaid Encounter Technical Guidance contact : [MDHSEncounterData@Michigan.gov](mailto:MDHSEncounterData@Michigan.gov)
- **Provider Support** (claim adjudication/reimbursement questions):
  - [www.Michigan.gov/Medicaidproviders](http://www.Michigan.gov/Medicaidproviders)
  - [ProviderSupport@Michigan.gov](mailto:ProviderSupport@Michigan.gov) or 1-800-292-2550