



MDOT Permit Gateway (MPG)
“Email is Already Being Used” Error Message
Effective Date: March 5, 2025 (updated April 7, 2026)

Development Services Division
Utility Coordination, Permits, & Agreements Section

If you require assistance accessing this information or require it in an alternative format, contact the Michigan Department of Transportation’s (MDOT) Americans with Disabilities Act (ADA) coordinator at [Michigan.gov/MDOT-ADA](https://www.michigan.gov/MDOT-ADA).

Purpose

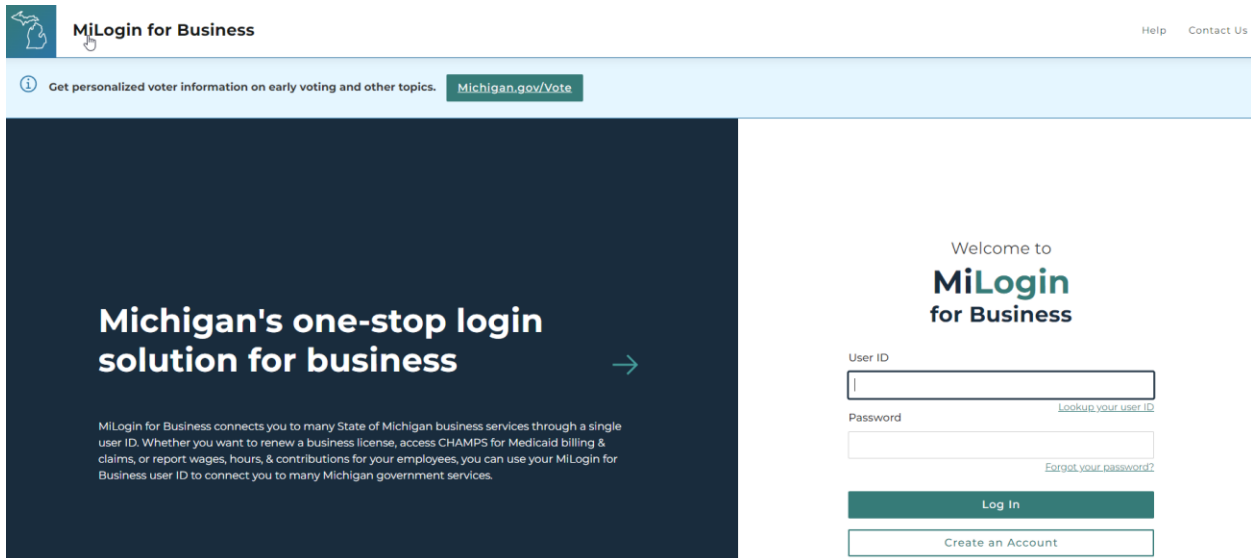
You have subscribed to the MDOT Permit Gateway (MPG) and received the following error message. This is due to a security requirement that only allows one email address per user ID in MPG.



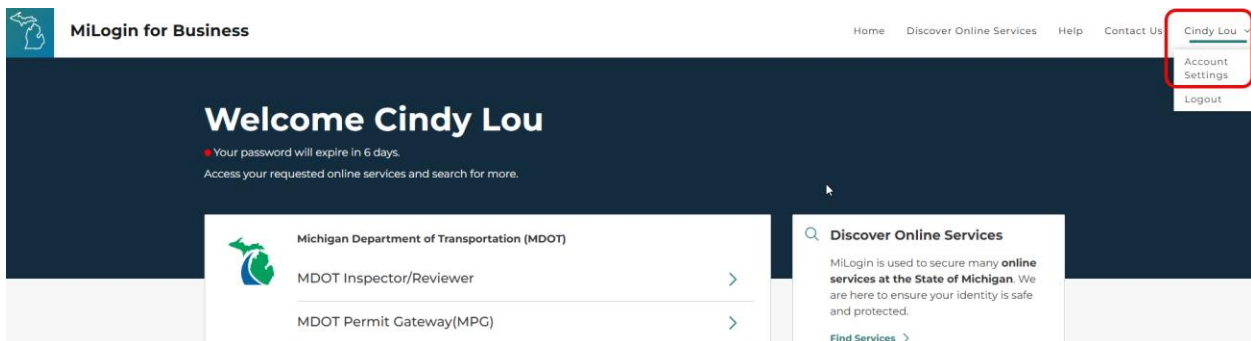
Follow these steps outlined to update your email address to something unique and gain access to the MDOT Permit Gateway (MPG).

Steps

1. Sign into your MiLogin for Business account.



2. Click on your name to select "Account Settings."







3. Click on the editing pen to update the current email address.

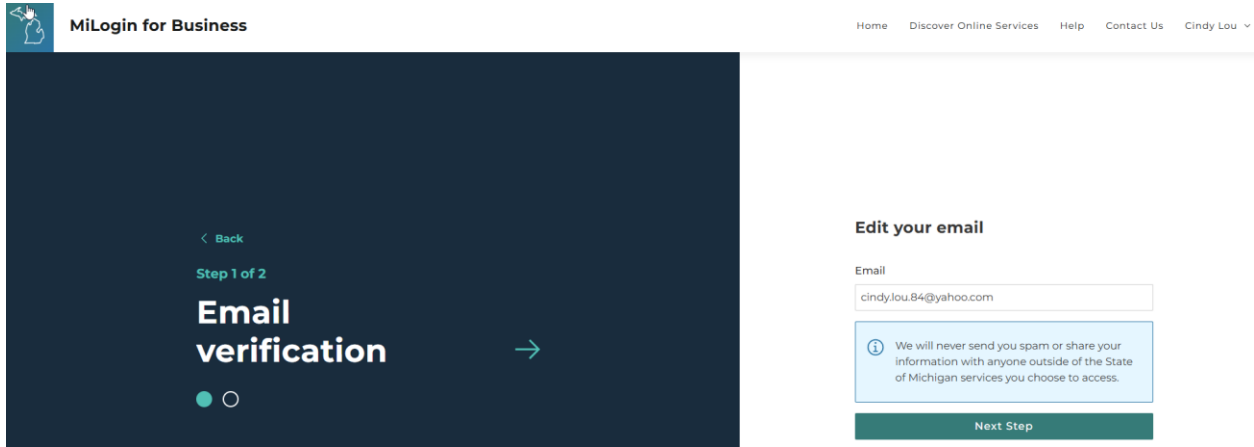
Account Settings

Set your profile information and improve your account security options.

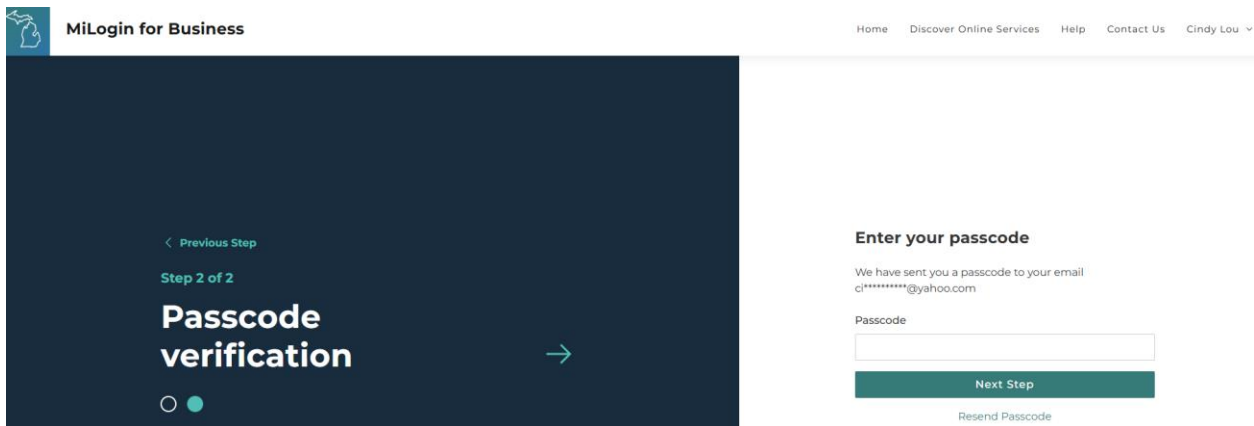
Louc1984

Name	Cindy Lou	
Email	cindylouu84@gmail.com	
Work phone	517-241-8503	
Mobile phone	Add a phone number	

4. Enter a new or different email address (a passcode will be sent to this email address for verification).




5. Complete email verification by entering in the passcode sent to the email address entered in the previous step.





6. MiLogin will automatically return to the account settings page with success confirmation.


Account Settings
Set your profile information and improve your account security options.

Louc1984

Name
Cindy Lou 

Email
cindy.lou.84@yahoo.com 


Work phone
517-241-8503 

Success 
Email successfully verified.

7. Launch the MDOT Permit Gateway (MPG) by clicking on the link to push the update to MPG.

MiLogin for Business Home Discover Online Services Help Contact Us Melissa Smith

Welcome [Redacted]
Access your requested online services and search for more.

Michigan Department of Transportation (MDOT)
MDOT Permit Gateway(MPG) 

Discover Online Services
MiLogin is used to secure many **online services at the State of Michigan**. We are here to ensure your identity is safe and protected.
[Find Services >](#)

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