



Americans with Disabilities Act Transition Plan

2023



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF TRANSPORTATION
LANSING

BRADLEY C. WIEFERICH, P.E.
DIRECTOR

Dear Citizens of Michigan,

At the Michigan Department of Transportation (MDOT), our mission is serving and connecting people, communities, and the economy through transportation. We are committed to providing the citizens and patrons of Michigan continual improvement of our facilities and programs toward the goal of accessibility for all, regardless of ability, in accordance with the Federal Rehabilitation and Americans with Disabilities Act (ADA).

At MDOT, we believe that collaboration with the public and partnering agencies is key to our success. We welcome all public comments concerning this plan. Public comments may be submitted to our ADA Coordinator, Orlando Curry, at CurryO@Michigan.gov, on our ADA website at www.Michigan.gov/mdot-ada, by phone at 517-241-7462, or by mail at 425 W. Ottawa St., P.O. Box 30050, Lansing, MI 48909.

It is our goal to keep the public informed about the latest news and information as it relates to MDOT and its mission. We value opportunities to provide accessibility information to the public and will continue to do so via public notices, public meetings, outreach, website resources, and more.

I am pleased to present the following ADA Transition Plan that represents our dedication to continued efforts to make Michigan's transportation system safe and accessible for all.

Sincerely,

E-SIGNED by Bradley Wieferich
on 2023-11-21 08:00:42 EST

Bradley C. Wieferich, P.E.
Director

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1 INTRODUCTION

1.1 MDOT MISSION, VISION, VALUES, RESPONSIBILITIES

Mission – Serving and connecting people, communities, and the economy through transportation. The Michigan Department of Transportation (MDOT) is committed to improving Michigan's quality of life by providing for a safe, efficient, and accessible transportation system that is independently usable by a broad spectrum of users.

Responsibilities - The following MDOT Americans with Disability Act (ADA) Transition Plan is intended to serve as a guide to further the mission, vision, core values, and goals of MDOT.

1.2 PURPOSE

The purpose of the following Transition Plan is to provide Michigan citizens, MDOT staff, state and local partners, MDOT's policies, procedures, and practices to fulfill the requirements of Section 504 of the Rehabilitation Act of 1973 and Title II of the Americans with Disabilities Act of 1990. Additionally, this Transition Plan provides information about MDOT's efforts to ensure equal accessibility to MDOT programs and services, as well as outlining how MDOT will address obstacles that limit accessibility in public rights of way.

1.3 BACKGROUND/REQUIREMENTS

1.3.1 Section 504 of the Rehabilitation Act of 1973

Section 504 of the Rehabilitation Act makes it illegal for the federal government, federal contractors, and state and local governments receiving federal funds to discriminate on the basis of disability. It requires that state and local governments ensure persons with disabilities have equal access to any programs, services, or activities receiving federal funding. It also requires them to ensure their employment practices do not discriminate on the basis of disability.

1.3.2 Americans with Disabilities Act of 1990

The ADA was signed into law in 1990. The ADA builds upon the requirements of Section 504 of the Rehabilitation Act and is an important civil rights legislation that prohibits discrimination against people on the basis of disability. This act ensures people with disabilities have equal rights and opportunities as able-bodied people. The ADA is comprised of the following five titles that cover different aspects of public life:

- Title I (Employment)
- Title II (State and Local Government)
- Title III (Public Accommodations)
- Title IV (Telecommunications)
- Title V (Miscellaneous Provisions)

The focus of this Transition Plan is Title II of the ADA, which applies to state and local governments and the programs, services, and activities they provide. As a state government, MDOT must ensure its programs, services, and activities provided to the public are accessible to individuals with disabilities regardless of the source of funding. Under Title II, MDOT must meet the following requirements:

- Designate an ADA/Section 504 Coordinator responsible for coordinating MDOT's efforts to comply with and carry out its responsibilities under Title II.
- Make available to applicants, participants, beneficiaries, and other interested parties, information regarding Title II and its applicability to the services, programs or activities of MDOT (Notice to the Public).
- Complete a self-assessment of services, policies, and practices on compliance with the requirements of Title II.
- Adopt and publish a grievance procedure for complaints alleging any action that violates Title II.
- Develop a Transition Plan to address how and when MDOT will correct the identified accessibility deficiencies.

1.4 STATEMENT OF POLICY

MDOT is committed to full compliance with Title II of the ADA of 1990, Section 504 of the Rehabilitation Act of 1973 and all related regulations, laws, executive orders, and directives.

MDOT Director, Brad Wieferich, P.E., as the ultimate responsible person for MDOT compliance with Title II and Section 504, assures that no qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity.

Responsibilities:

MDOT's many responsibilities include maintenance of all interstates, U.S. routes, and state roads that are in or cross through the state, including overpasses and exit/entrance ramps on these roadways. Construction of these roads is also MDOT's responsibility, along with traffic control devices along these roadways, including signs and traffic signals.

MDOT owns and operates rest areas and welcome centers and is responsible for maintenance of these facilities. This includes routine assessments and corrective action consistent with ADA compliance.

MDOT is not responsible for the maintenance of county, city, or town roads or sidewalks, except in special circumstances. Local counties, cities, and towns are responsible for all other roadways that are not state roads, interstates, or U.S. routes.

Public Act 51 of 1951 authorizes the designation of jurisdictional road networks, county roads, and city village streets. These "legal systems" fix which road is under which agency's jurisdiction, and determine funding. The act sets criteria for those designations and allows for

the transfer of mileage between systems. Act 51 assigns responsibility for maintenance, construction, and improvement of these roads to the various governmental bodies. Maintenance includes snow removal, cleaning, patching, sign installation, and marking, in addition to preservation, reconstruction, resurfacing, restoration, and rehabilitation.

The State Trunkline System is one of the jurisdictional road systems authorized by Act 51. Designated by the State Transportation Commission, the trunkline system consists of roads, streets, and highways found both inside and outside the limits of incorporated cities and villages. It assigns the Michigan Department of Transportation direction, supervision, control, and cost of maintenance, construction, and improvements to state trunkline highways. See Michigan Compiled Laws (M.C.L.) § 247.651, *et seq.*

Michigan law assigns jurisdiction over sidewalks and related pedestrian facilities to cities, townships, and villages. See M.C.L. §§ 41.288a; 67.8; 103.1. MDOT will continue to communicate and coordinate with county, city, township, and village government agencies to identify partnering opportunities to address needs within public rights of way that intersect with the state trunkline system.

2 ADA/504 PROGRAM ADMINISTRATION

MDOT's External ADA/504 Program is administered under the Office of Business Development (OBD) in Lansing, Michigan. The role of OBD is to maintain all responsibilities and monitor the administration of programs to ensure compliance under Michigan and federal laws within MDOT's contracting practices, programs and activities. This division is dedicated to upholding and enforcing all state and federal statutes prohibiting discrimination of persons based on race, color, religion, sex, national origin, age, and disability.

2.1 ADA/504 AREA OF THE OFFICE OF BUSINESS DEVELOPMENT

The ADA/504 Interdisciplinary Team has been established to administer and oversee MDOT's efforts toward compliance with the requirements set forth in Title II and Section 504 to ensure MDOT provides equal access for individuals with disabilities to its services, buildings, and rights of way. The External ADA/504 Coordinator actively solicits input and participation directly from team members. The coordinator may contact members individually or assemble a team or group for the purpose of achieving program goals and meeting regulatory requirements. Specific team members are designated as Transition Plan Team members. The External ADA/504 Coordinator is located in Lansing, Michigan.

2.1.1 ADA/504 Coordinator

The role of the External ADA/504 Coordinator is to manage all programs and policies related to external compliance with the ADA, Section 504 of the Rehabilitation Act of 1973, Title II, Title VI, and other federal and state laws associated with regulations for persons with disabilities. The External ADA/504 Coordinator will act as the primary contact for all public outreach pertaining to discriminations against persons with disabilities.

The External ADA/504 Coordinator will address complaints, investigate formal grievances, and track the overall progress of the implementation of the Transition Plan. In addition, the External ADA/504 Coordinator will coordinate a multidisciplinary approach to implement and manage MDOT's ADA/504 compliance effort. This effort includes developing policies and procedures for MDOT and providing consultative support for planning, design, and construction efforts.

2.1.2 Contact for External ADA/504 Coordinator

Orlando Curry
External Title II ADA/504 Coordinator
Michigan Department of Transportation
Office of Business Development
425 W. Ottawa
P.O. Box 30050
Lansing, MI 48909
O: 517-241-7462
TTY: 844-578-6563 dial 711
F: 517-335-0945
E-mail: CurryO@michigan.gov

2.1.3 Contact for Office of Business Development Administrator

Lisa S. Thompson
Office of Business Development Administrator
ADA Administrator
Michigan Department of Transportation
Office of Business Development
425 W. Ottawa
P.O. Box 30050
Lansing, MI 48909
O: 517-241-0256
F: 517-373-2377
E-mail: thompsonl@michigan.gov

2.1.4 Contact for Chief Operations Officer

Terri D. Slaughter
Chief Culture, Equity, and Inclusion Officer
Michigan Department of Transportation
425 W. Ottawa
P.O. Box 30050
Lansing, MI 48909
O: 517-335-1645
E-mail: SlaughterT2@michigan.gov

2.2 COORDINATION WITH OTHER STATE/LOCAL PLANS

In recognition of the importance of ensuring the proper implementation of accessibility elements and ongoing maintenance of ADA compliance, MDOT will continue to communicate and coordinate with county, city, and village government agencies to identify partnering opportunities to address needs within public rights of way that intersect with the state trunkline system.

Local agencies are independently responsible for developing and maintaining a transition plan. MDOT will assist local agencies, as needed, in understanding this obligation. At present, the FHWA is developing specific guidelines regarding the state transportation agency role over local public agencies in relation to this requirement.

2.3 COMMUNICATIONS

Section 35.160(a) of the ADA states, “A public entity shall take appropriate steps to ensure that communications with applicants, participants, and members of the public with disabilities, are as effective as communications with others.” MDOT will continue to strive to provide equally effective communications with all persons of the public. These communications, by use of alternative communication formats, include large print, interpreters, teletypewriter (TTY), and audio. These options may be requested at no cost to the individual.

2.3.1 Notice to the Public

MDOT is committed to providing an ADA Notice to the Public (see Appendix 6.3) regarding their rights and MDOT’s responsibilities under Title II of ADA. MDOT will continually provide this notice and make it accessible by alternative formats whenever necessary. MDOT may also use the following opportunities in which to provide the Notice to the Public:

- Job announcements.
- Periodically in local newspapers.
- MDOT’s website.
- Post at all MDOT facilities.
- Announcements at meetings of MDOT programs, services, and activities.

2.3.2 Training

MDOT recognizes the importance of proactively engaging the public in transportation planning, and the removal of access barriers for persons with disabilities. MDOT created an interdisciplinary team to assist with the development, assessment and implementation, and regional public outreach of its ADA Self-Evaluation and Transition Plan. In addition, an essential component of MDOT’s ADA/504 compliance effort is training. MDOT’s ADA/504 Section has an established a multidisciplinary team to determine the ADA and Title II training needs of the various MDOT divisions. It will work with the interdisciplinary team to develop and deliver targeted training to MDOT staff and associated stakeholders, as needed. Training will address both design and policy issues related to ADA and Title II.

The interdisciplinary team serves the MDOT Title VI program as well. Team members and contact information are located on the MDOT Title II ADA website at <https://www.michigan.gov/mdot/title-ii>.

2.3.3 Public Outreach

An integral part to the continuing success of meeting MDOT's ADA/504 compliance is the voice of the community. MDOT can ensure that the public is informed and given the opportunity to provide comments by using MDOT's ADA/504 website, or public outreach events. Additional comments or concerns can be submitted by the public by filing a complaint or inquiry with MDOT's ADA/504 Coordinator.

Other possible resources the public may be interested in are:

- [Bureau of Services for Blind Persons](#)
The Bureau of Services for Blind Persons works hard at achieving its mission, which is to provide opportunities to blind individuals to achieve employability and/or function independently in society.
- [Michigan Bureau of Services for Blind Persons Training Center](#)
The Michigan Bureau of Services for Blind Persons Training Center (BSBP) provides training and services to blind and visually impaired residents of the State of Michigan and elsewhere.
- [Division on Deaf, Deaf-Blind, and Hard of Hearing](#)
This state office concentrates on helping improve the lives of Michigan's one million deaf, deaf-blind, and hard of hearing citizens.
- [Michigan Career and Technical Institute](#)
The Michigan Career and Technical Institute (MCTI) conducts vocational and technical training programs and provides the supportive services needed to prepare Michigan citizens with disabilities for competitive employment.
- [Workers Compensation Agency](#)
The mission of the Workers' Compensation Agency is to efficiently administer the Workers' Disability Compensation Act of Michigan, which includes carrier and employer compliance, timely benefit payments, ...
- [Barrier Free Design - Plan Review Division](#)
The Plan Review Division is responsible for the review of building, electrical, mechanical, plumbing, and manufactured housing community plan reviews, in addition to all barrier-free design exception requests. The division also reviews pre-manufactured plans and compliance assurance manuals.
- [Michigan Department of Health and Human Services](#)
The Department of Health and Human Services (DHHS) is Michigan's public assistance, child, and family welfare agency.
- [Michigan Developmental Disabilities Council](#)

The mission of the Michigan Developmental Disabilities Council is to support people with developmental disabilities to achieve life dreams.

- [Library Services: Blind and Physically Handicapped](#)
The Michigan Network of Regional and Subregional Libraries serving people with visual and physical handicaps offers best-sellers, mysteries, westerns, biographies, how-to books and other types of materials found in a public library.
- [Michigan Department of Education, Special Education and Early Intervention Services](#)
The Office of Special Education and Early Intervention Services (OSE-EIS) oversees the administrative funding of education and early intervention programs and services for young children and students with disabilities.
- [Michigan School for the Deaf](#)
The Michigan School for the Deaf is to provide academics and social excellence - rich in ASL and English literacy for all students from infancy to graduation, to be the leader in educating deaf and hard of hearing children in Michigan, and to provide services to their families and the community.
- [Michigan Works!](#)

ADA Coordination for the State of Michigan

- [ADA Coordinators](#)

Additional Resources

- [Client Assistance Program](#)
The Client Assistance Program (CAP) assists people who are seeking or receiving services from Michigan Rehabilitation Services, Consumer Choice Programs, Michigan Commission for the Blind, Centers for Independent Living, and Supported Employment and Transition Programs.
- [Michigan Statewide Independent Living Council](#)
The Michigan Statewide Independent Living Council (SILC) is an organization of individuals who represent the interests of people with disabilities across Michigan. Council members are appointed by the governor and a majority must be people with disabilities.
- [Disability Network/Michigan](#)
Formerly MACIL, the Disability Network/Michigan is a network of grassroots advocacy organizations building disability leadership. It will become the catalyst in organizing a powerful statewide voice that influences public policy.
- [Michigan Protection and Advocacy Services Inc.](#)
The Michigan Protection and Advocacy Service, Inc. (MPAS) promotes, expands and protects the human and legal rights of people by providing them with information and advocacy. Its goal is to advance the dignity, equality, self-determination, and expressed choices of individuals.
- [Michigan Alliance for Families](#)

The Michigan Alliance for Families is a statewide resource to connect families of children with disabilities to resources to help improve their children's education.

Comments or inquiries are always welcomed and can be shared through forms at meetings, MDOT's External Civil Rights within the Office of Business Development – ADA/504 Coordinator telephone, TTY, e-mail, or in person with MDOT's ADA/504 Coordinator or designee.

2.3.4 Website

In its efforts to maintain public accessibility, MDOT has placed a high priority on ensuring its website information is accessible and relatable to all citizens. The ADA/504 Section of MDOT will continue to strive for public accessibility on its public webpages to better reflect ADA and Section 508 Rehabilitation Act needs and requirements. The ADA Coordinator periodically updates the MDOT website, as needed, with information and resources concerning MDOT's ADA compliance efforts.

The general public is strongly encouraged to inform MDOT's ADA/504 Section of any problems with accessibility they may encounter within their daily travel along public access routes. In compliance with Section 504 of the Rehabilitation Act, MDOT's Office of Business Development and External ADA Coordinator have made their information accessible to the public via MDOT's website.

MDOT's ADA program website contains all information needed to submit a grievance by the public. Contact information for the ADA/504 Section is listed on the website, as well as in Section 2.1.2 of this Transition Plan. MDOT's ADA website is located at: www.michigan.gov/mdot-ada. Appendix 6.7 is a screen shot of the MDOT's ADA website.

2.3.5 Social Media

MDOT also keeps the public informed of pertinent information, upcoming events, and new projects through social media. The MDOT Office of Communications maintains daily updates to MDOT's various social media accounts and can be accessed by the following links:

- Facebook - <https://www.facebook.com/MichiganDOT/>
- Instagram - <https://instagram.com/mdotpicoftheday/>
- YouTube - <https://www.youtube.com/user/MichiganDOT>
- LinkedIn - <https://www.linkedin.com/company/michigan-department-of-transportation>
- Twitter - <https://twitter.com/MichiganDOT>

2.4 PUBLIC INFORMATION ACCESS

2.4.1 Public Meetings

All public meetings and hearings held by MDOT are required to be accessible to all persons of the public.

Public meetings, training sessions, or other programs or events, must be held in an accessible location and provide necessary accommodations to all persons, as indicated as such on a meeting notice to the public. Further guidance regarding meeting accommodations for accessibility can be obtained on the U.S. Department of Justice website, [Accessible Information Exchange: Meeting on a Level Playing Field](#).

MDOT will provide qualified interpreters upon request and can provide documents in an accessible electronic format or other alternative formats such as large print. Requests for such accommodations at meetings or events should be made with as much advance notice as possible prior to the meeting or event.

Requests for accommodations at a meeting or event should include the following information:

- The requestor's name, address, e-mail address, and telephone number (if any).
- A description of the meeting or event, including the location of the meeting or event.
- A brief description of what accommodation is needed (e.g., interpreters, alternative format of materials, etc.).

Requests for accommodations regarding meetings or events can be made via telephone, teletypewriter, or by sending an e-mail to mdot-ada@michigan.gov.

The MDOT ADA/504 Coordinator, or designee, will make every effort to respond to the request at least 24 hours before the scheduled time of the meeting or event.

3 ADA GRIEVANCE PROCEDURE

28 CFR 35.107(b) requires a public entity that employs more than 50 people to adopt and publish a grievance procedure providing for the prompt and equitable resolution of complaints alleging discrimination on the basis of disability access to any governmental services provided by the entity.

The resolution of any complaint or inquiry will require reviewing the nature of the non-compliance, establishing governing entities, and reviewing options for accommodating remedies to the location of interest. In determining possible solutions to the issue, MDOT will consider the health and safety of others, the feasibility of alterations, the cost of the possible solutions, availability of funding, ease of implementation, and how the solution compares in priority to other proposed ADA projects. The resolution of any one complaint or inquiry by MDOT does not constitute a precedent to which MDOT is bound or upon which others may rely.

3.1 PROCEDURE

3.1.1 Filing a Complaint

All complaints should be submitted to MDOT's Office of Business Development – ADA/504 Coordinator within 180 calendar days after the alleged incident has occurred. A complaint may be submitted via the website fillable complaint form, e-mail, the U.S. Postal Service, fax, or via telephone.

MDOT/state employees with concerns regarding ADA or discriminatory issues should contact their agency Internal ADA Coordinator, human resources or personnel representative, or a complaint can be filed through the State of Michigan Disability Resources website, where further information is available.

To ensure prompt and equitable resolution of complaints, MDOT allows for multiple methods of filing a complaint regarding disability-based discrimination, outlined in the following sections.

3.1.1.1 Online Complaint Form

A disability-based discrimination complaint may be submitted using the complaint form available from MDOT's website at www.michigan.gov/mdot-ada. The complaint form should be completed to the fullest extent possible.

3.1.1.2 Telephone/Teletypewriter (TTY)

A verbal complaint may be submitted to MDOT's ADA/504 Coordinator via telephone communication. A TTY phone number is also available at the Michigan Relay Center for the hearing impaired. As a result of the telephone/TTY conversation, MDOT's ADA/504 Section Coordinator or representative shall fill out a complaint form on behalf of the calling party. The TTY line can be accessed by dialing 844-578-6563.

3.1.1.3 E-mail Communications

A complaint may be submitted to the ADA/504 Section via MDOT's ADA Program e-mail address: mdot-ada@michigan.gov.

The ADA/504 Coordinator will respond to the submitted e-mail and provide a complaint form to be completed by the complainant and returned back to the ADA/504 Coordinator.

3.1.1.4 Alternative Methods

Alternative means of submitting a complaint are available to persons who require additional assistance. Requests may include: documents in different formats: large print, translators, audio recordings, etc. Requests for alternative methods of submitting a complaint or inquiry can be made through the ADA/504 Coordinator via the telephone/TTY or an e-mail to mdot-ada@michigan.gov.

Requests should include the following information:

- Applicant's name, mailing address, telephone number, and e-mail address.
- A description of what accommodation(s) may be needed.
- What format(s) of accommodations are preferred, if applicable.

3.1.2 Complaint Investigation and Resolution

Within 15 calendar days of receiving a complaint, the ADA/504 Coordinator, or designated representative, will contact the party initiating the grievance process (complainant) and will make a determination to accept, reject, or refer to the appropriate federal/state agency.

Once the complaint details are and deemed complete, the ADA/504 Coordinator, or designated representative, will verify jurisdiction, investigate the accessibility issue, and provide a response to the complainant within 60 calendar days, outlining the investigation findings and proposed solution. MDOT will make every effort to facilitate the voluntary early resolution of complaints at the lowest level possible. If the accessibility issue is not within MDOT's jurisdiction, then the ADA/504 Coordinator will contact and forward the complaint to the associated agency and notify the complainant.

These procedures do not affect the right of the complainant to file formal complaints with other state or federal agencies or to seek private counsel for complaints alleging discrimination. These procedures are part of an administrative process that does not provide for remedies that include punitive damages or compensatory remuneration for the complainant.

3.1.3 Appealing the Resolution

If the complainant is not satisfied with the final decision made by the ADA/504 Coordinator, the complainant may appeal the decision to the ADA Administrator. The appeal must be filed with the Office of Business Development within 14 calendar days of receiving the final decision from the ADA Coordinator. The ADA Administrator will review the appeal and complete any investigation required to address the appeal within 30 calendar days. After completing the review of the file and investigating the matter, the ADA Administrator, or a representative, shall provide a response in the most appropriate format. All complaints, appeals, and responses thereto shall be documented and kept on file in the ADA/504 Section for a minimum of three years.

An appeal may be filed at:

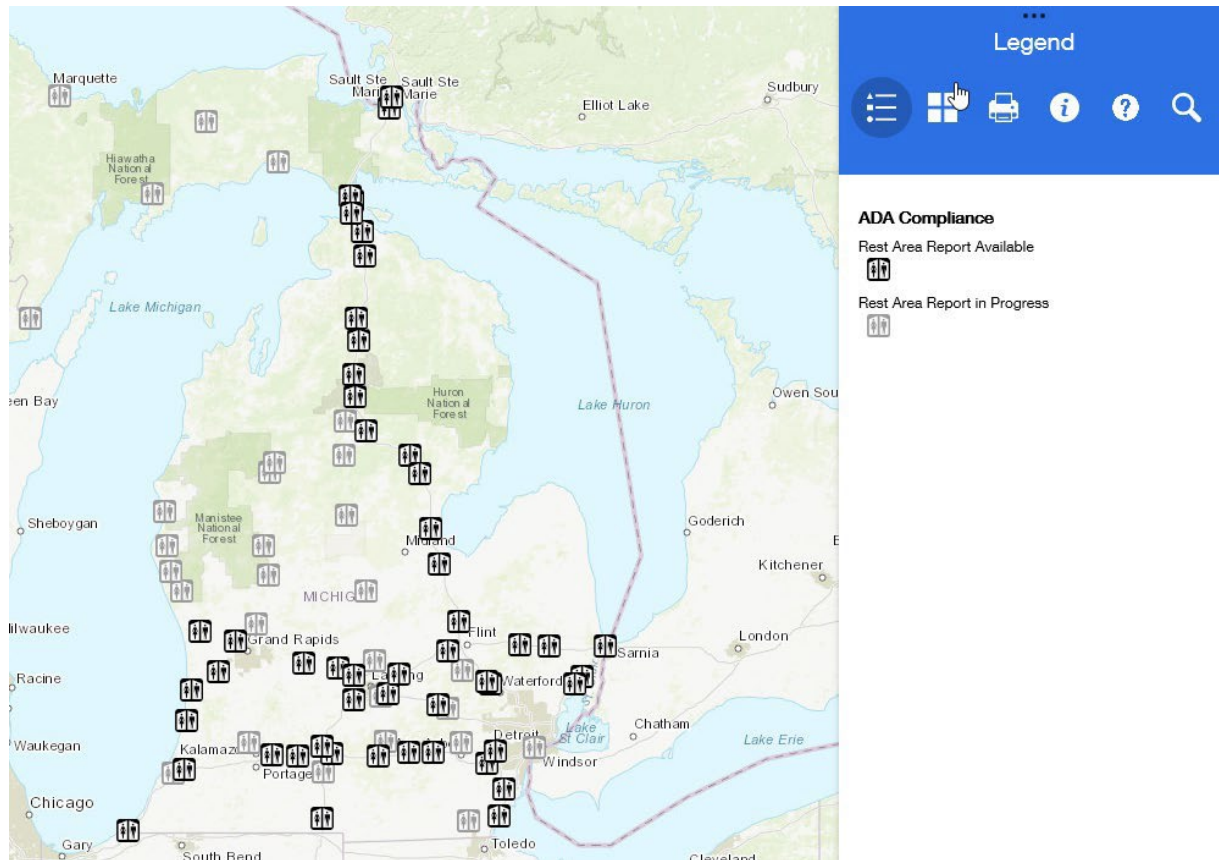
ADA Administrator
Office of Business Development
425 West Ottawa Street
P.O. Box 30050
Lansing, MI 48909
Email: mdot-ada@michigan.gov

4 REST AREAS AND WELCOME CENTERS

In 1994, MDOT performed its first self-assessment and developed its ADA Transition Plan. The plan did not include Rest Areas and Welcome Centers. MDOT has since amended its ADA Transition Plan to include Rest Areas and Welcome Centers in its efforts to make all its programs and activities accessible to persons with disabilities.

Assessment Plan and Schedule: All MDOT Rest Areas and Welcome Centers located on the interstate freeway system have been reviewed and evaluated to identify physical obstacles that limit accessibility. MDOT has assessed the data collected for these Rest Areas and Welcome Centers and developed a corrective action plan to address identified potential obstacles.

To monitor progress and share information on future accessibility improvements, MDOT developed a geographic information system (GIS) mapping network. This [ADA Transition Status Map](#) displays detailed reports on the status of Rest Areas and Welcome Centers as the reports become available and are migrated to the map. All corrective actions were completed in 2022.



Method: ADA compliance for buildings and facilities is evaluated and designed according to the [2010 ADA Accessibility Guidelines \(ADAAG\)](#)

5 PUBLIC RIGHTS OF WAY

When MDOT developed its ADA Transition Plan in 1994, the plan did not include sidewalks, curb ramps, or similar pedestrian facilities in the public right of way because MDOT does not own, operate, or maintain such facilities except in special circumstances (see section 1.4). Although MDOT is not responsible for such pedestrian facilities, MDOT's roadway alteration projects provide a convenient opportunity to improve the accessibility of the adjacent pedestrian facilities. Therefore, MDOT amended its Transition Plan to include the evaluation and possible improvement of the curb ramps along its roadways when performing alteration projects.

Assessment Plan and Schedule:

MDOT's Policy is to use the opportunity presented by state trunkline alteration projects to include or upgrade the curb ramps within the scope of the projects.

Curb ramps crossing a state trunkline within each intersection in the project limits are designed and upgraded to the current standard where practicable. Despite jurisdictional divisions, MDOT also evaluates these intersections for convenient partnering opportunities to improve accessibility through the upgrade of the curb ramps crossing the local crossroads.

Method: [MDOT Standard Plan R-28-Series](#) "Sidewalk Ramp and Detectable Warnings" is the FHWA Michigan Division approved standard for curb ramp design for use on federal aid projects on the national highway system. The MDOT standards are used complementarily with the [U.S. Access Board 2011 Proposed Guidelines for Pedestrian Facilities in the Public Right-of-Way \(PROWAG\)](#).

MDOT's rolling Five Year Plan includes information about MDOT's funding picture, performance measures, system condition, and specific transportation projects planned for the next five years in each of MDOT's seven regions www.michigan.gov/mdot5yearprogram.

Contact Information: Detailed location specific status information may be obtained by contacting the MDOT Region Office designated for the location of interest. Public input is welcomed and encouraged to help MDOT identify convenient opportunities to promote accessible pedestrian travel.

6 APPENDIXES

6.1 ADDITIONAL REFERENCE INFORMATION

6.1.1 Web-Links

The following website links provide further information pertaining to Title II ADA and Section 504:

- USDOJ and USDOT Joint Technical Assistance on when curb ramps are required with resurfacing http://www.fhwa.dot.gov/civilrights/programs/doj_fhwa_ta.cfm
- Glossary of Terms for Resurfacing http://www.fhwa.dot.gov/civilrights/programs/doj_fhwa_ta_glossary.cfm
- FHWA's Accessibility Resource Library <http://www.fhwa.dot.gov/accessibility/index.cfm>
- U.S. Access Board's Proposed Guidelines for Pedestrian Facilities in the Public Rights of Way [Public Rights-of-Way Accessibility Guidelines \(PROWAG\) Notice of Proposed Rule Making, July 26, 2011](#)
- Federal Regulations Containing ADA Standards <http://www.gpo.gov/fdsys/pkg/CFR-2012-title49-vol1/pdf/CFR-2012-title49-vol1-part37.pdf>

- U.S. Access Board's ADA Standards
<http://www.access-board.gov/guidelines-and-standards/buildings-and-sites/about-the-ada-standards/ada-standards>
- Questions and Answers for ADA/Section 504
http://www.fhwa.dot.gov/civilrights/programs/ada_sect504qa.cfm

6.2 GLOSSARY OF TERMS

ADA Accessibility Guidelines (ADAAG): Also known as the 2010 ADA Standards for Accessible Design used by MDOT as a supplemental standard under Section 504 of the Rehabilitation Act. It contains the scoping and technical requirements for accessibility to buildings and facility sites.

Civil Rights Act of 1991: An act to amend the Civil Rights Act of 1964 to strengthen and improve federal civil rights laws, to provide for damages in cases of intentional employment discrimination, to clarify provisions regarding disparate impact actions, and for other purposes.

Crosswalk: A marked path across a roadway providing guidance for pedestrians who are crossing roadways by defining and delineating paths on approaches to and within signalized intersections and on approaches to other intersections where traffic stops. At non-intersection locations, crosswalk markings legally establish the crosswalk. (FHWA Manual on Uniform Traffic Control Devices 2009 Edition, Sect. 3B.18, p. 383)

Curb: A vertical or rolled transition from the roadway or gutter to the sidewalk or planting strip.

Curb Ramp: A short ramp with a running slope greater than 1:20 or 5 percent cutting through a curb or built up to it.

Detectable Warning: A standardized surface feature built in or applied to a walking surface or other elements along a public access path to warn persons with visual disabilities of a hazard. On pedestrian access routes, detectable warning surfaces indicate the boundary between a pedestrian route and a vehicular route where there is a flush rather than a curbed connection for pedestrians who are blind or have low vision.

Driveway: A vehicular path serving as an access point to a public roadway from adjacent properties.

Egress: A continuous and unobstructed way of exit travel from any point in a building or facility to a public way. A means of egress comprises vertical and horizontal travel that may include doorways, corridors or ramps.

Element: An architectural or mechanical component of a facility, space, site or public rights of way.

Grade: The slope that is parallel to the direction of travel expressed as a ratio of rise to run, usually expressed in percent.

Manual on Uniform Traffic Control Devices (MUTCD): Issued by the Federal Highway Administration (FHWA) as a standard for designing, installing, and using traffic signs, road surface markings, and signals.

Parallel Curb Ramp: A system of two sloped ramps that run parallel to the curb line from a common lower landing that is approximately level with the street.

Pedestrian Access Route (PAR): Any walk or path intended for pedestrian movement or activity. A curb ramp is not required in the absence of a pedestrian way with a prepared surface for pedestrian use.

Perpendicular Curb Ramp: A curb ramp with a main slope running perpendicular to the curb line. May include one or more flared side slopes.

Public Rights of Way (ROW or R/W): A type of easement granted or reserved over the land for transportation purposes. This can be for highway, public footpath, bike trails or electrical transmission lines.

Public Right of Way Accessibility Guidelines ([PROWAG](#)): Used by MDOT as a fundamental supplement to design standards for accessibility design within MDOT public right of way. Contains the scoping and technical guidelines for accessibility to facilities for pedestrian circulation and use located in the public right of way.

Running Slope: The slope that is parallel to the direction of travel expressed as a ratio of rise to run, usually expressed in percent.

Sidewalk: The portion of a street between the curb lines, or the lateral lines of roadway, and the adjacent property lines intended for the use of pedestrians.

Signage: Graphical information displayed as symbols, emblems, words, tactile, or pictorial information.

Existing Physical Constraints: Where existing physical constraints make it impracticable for altered elements, spaces, or facilities to fully comply with the requirements for new construction, compliance is required to the extent practicable within the scope of the project. Existing physical constraints include, but are not limited to, underlying terrain, right-of-way availability, underground structures, adjacent developed facilities, drainage, or the presence of a notable natural or historic feature.

Tactile: Describes an object that can be perceived using the sense of touch.

TTY (Tele-Typewriter): A device similar to a typewriter that has a small readout. It employs interactive text-based communications through the transmission of coded signals across the standard telephone network. Text telephones are also sometimes referred to as TTD (telecommunication devices for deaf persons) machines; however, that is not common.



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF TRANSPORTATION
LANSING

BRADLEY C. WIEFERICH, P.E.
DIRECTOR

ADA NOTICE TO THE PUBLIC

In accordance with the requirements of Title II of the Americans with Disabilities Act (ADA) of 1990 (42 U.S.C. §12101 et seq.) and Section 504 of the Rehabilitation Act of 1973, as amended (Section 504) (29 U.S.C. §794) and implementing regulations found in 28 CFR 27, the Michigan Department of Transportation (MDOT) will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

MDOT will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in MDOT's programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

MDOT will make reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcome in MDOT offices and facilities, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of MDOT, should contact the MDOT External ADA Coordinator at 517-241-7462 as soon as possible, but no later than 48 hours before the scheduled event.

The ADA does not require MDOT to take any action that would fundamentally alter the nature of its programs or services or impose an undue financial or administrative burden.

Inquiries or complaints regarding Section 504 or ADA should be directed to Orlando Curry, MDOT External ADA Coordinator, 517-241-7462, mdot-ada@michigan.gov. MDOT will investigate all complaints in accordance with MDOT's ADA complaint process and promptly take any remedial action deemed necessary to provide an equitable resolution to overcome the effects of a substantiated violation.

MDOT will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

E-SIGNED by Bradley C. Wieferich, P.E.
on 2024-03-05 16:04:04 EST

Bradley C. Wieferich, P.E.
Director

Date: March 2024

2024 DO NOT REMOVE – MUST BE PERMANENTLY DISPLAYED

6.4 COMPLAINT FORMS

The following Complaint forms can be accessed at: www.michigan.gov/mdot-ada

[illegible]

HAS ANY OTHER AGENCY BEEN CONTACTED REGARDING THIS REQUEST?

Yes

No

IF YES, WHAT AGENCY OR AGENCIES DID YOU CONTACT?

IF YOU SPOKE TO AN AGENCY OR AGENCIES, WHO WERE THE AGENTS YOU SPOKE WITH?

SIGNATURE

DATE

The laws enforced by this department prohibit retaliation or intimidation against anyone because they have either taken action or participated in action to secure the rights protected by these laws. If you experience retaliation or intimidation separate from the discrimination alleged in this complaint, or if you have questions regarding the completion of this form please contact:

Michigan Department of Transportation-Office of Business Development
ADA/504 Coordinator
425 West Ottawa Street
P.O. Box 30050
Lansing, Michigan 48933
Phone: 517-241-4424
Fax: 517-335-0945
TTY: 800-649-3777 or dial 711
Email: mdot-ada@michigan.gov

This form may be used to appeal a complaint filed with the Michigan Department of Transportation for alleged violations of ADA. If you need assistance completing this form, please contact us by phone at 517-241-4424 or TTY through the Michigan Relay Center at 800-649-3777 or dial 711.

NAME		PHONE NO.	ALTERNATE PHONE NO.
ADDRESS			
CITY		STATE	ZIP CODE
EMAIL ADDRESS		DATE	
PREFERRED METHOD OF CONTACT Email Phone Mail			
DATE OF MDOT LETTER PROVIDING NOTICE OF FINDING		COMPLAINT REFERENCE NO. PROVIDED ON MDOT NOTICE LETTER	
EXPLAIN THE REASON(S) FOR YOUR APPEAL. INCLUDE REASON(S) FOR DISAGREEMENT WITH MDOT FINDINGS. 			
SIGNATURE		DATE	

Michigan Department of Transportation-Office of Business Development
ADA/504 Coordinator
425 West Ottawa Street
P.O. Box 30050
Lansing, Michigan 48933
Phone: 517-241-4424
Fax: 517-335-0945
TTY: 800-649-3777 or dial 711
Email: mdot-ada@michigan.gov



Title II - External ADA

MDOT > Title II - External ADA

The Michigan Department of Transportation has a responsibility, under Title II of the Americans with Disabilities Act and Section 504 of the Rehabilitation Act, to ensure its services, facilities, and public rights-of-way are readily accessible to and useable by individuals with disabilities to the fullest extent possible.

The Americans with Disabilities Act (ADA) prohibits discrimination on the basis of disability. MDOT will ensure that qualified individuals shall not, solely on the basis of their disability, be excluded from participation in, denied the benefits of, or subjected to discrimination under any of its programs, services, or activities as provided by Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990 (ADA).

Persons with or without a disability may file a complaint under the ADA.

State Employees

State employees with concerns regarding ADA or discriminatory issues should contact their Internal ADA Coordinator, or can [file a complaint online](#).

MDOT employees with concerns should contact Jessica Mendez-Dunn, MDOT Labor Relations Representative, at 517-335-8147 or MendezDunnJ@Michigan.gov.

Contact Us

Tonya Doyle, External ADA Coordinator
Michigan Department of Transportation
425 W. Ottawa
P.O. Box 30050
Lansing, MI 48933

Phone: 517-241-4424
TTY: 844-578-6563
Fax: 517-335-0945

MDOT-ADA@Michigan.gov

ADA Region Contacts

Bay Region - [Jay Reithel](#)
Grand Region - [Kent Tyler](#)
Metro Region - [Matthew Galbraith](#)
North Region - [Scott Thayer](#)
Southwest Region - [Brian Sanada](#)
Superior Region - [Vincent Bevins](#)
University Region - [Kari Martin](#)

Report ADA Discrimination

If you believe you are the victim of disability discrimination, fill out the MDOT ADA complaint form. Alternative means of filing complaints, such as personal interviews, tape recordings and interpretive services are available for those unable to submit a written complaint. Contact us if this applies to you.

[Online ADA Complaint Form](#)

[ADA External Complaint Processing Procedures](#)

[Printable ADA Complaint Form](#)

[ADA Section 504 of the Rehabilitation Act Poster](#)

[ADA Notice to the Public](#)

MDOT ADA Transition Plan

The MDOT ADA Transition Plan establishes guidelines and standard practices for the implementation and maintenance of public accessibilities along MDOT state maintained routes. This plan assimilates the actions necessary for internal and external operations to make Michigan's transportation system more available to all users. View, download, or print the MDOT ADA Transition Plan.

If you would like to request a copy of the MDOT ADA Transition Plan in a printed format, a different language, larger print, or any other accessible format, contact the [ADA coordinator](#).

[ADA Transition Plan](#)

[ADA Transition Plan Status Map](#)

[MDOT ADA Transition Plan Comments and Recommendations](#)

[Laws](#) [Design Guides](#) [Resources](#)

[FHWA Office of Civil Rights](#)

[Title II of the Civil Rights Act](#)

[Title VI of the Civil Rights Act of 1964](#)

[Section 504, Rehabilitation Act of 1973](#)

[Guide to Disability Rights Laws](#)

[ADA Title II Regulations](#)

[United State Access Board](#)

[United States Department of Justice ADA](#)

6.5 MDOT ADA/504 WEBSITE

MDOT's External Civil Rights ADA Program website can be accessed via the following Internet link:

[Title II - External ADA \(michigan.gov\)](#)

The website provides ADA Coordinator contact information, both an online fillable complaint form and a printable complaint form for disability-based discrimination, a fillable comments form, and ADA resource/information links.