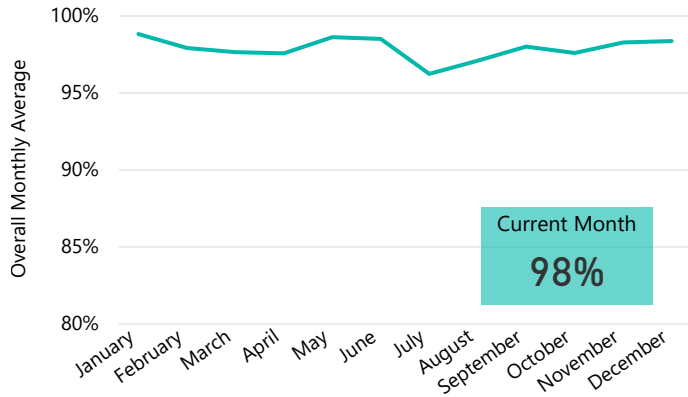
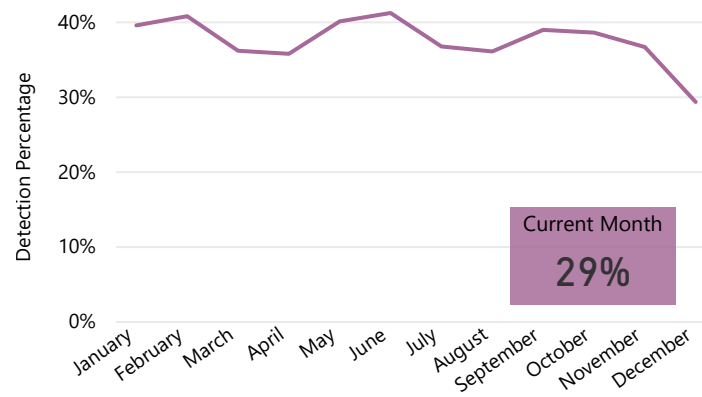


## Overall Performance Percentage



## Proactive Incident Detection



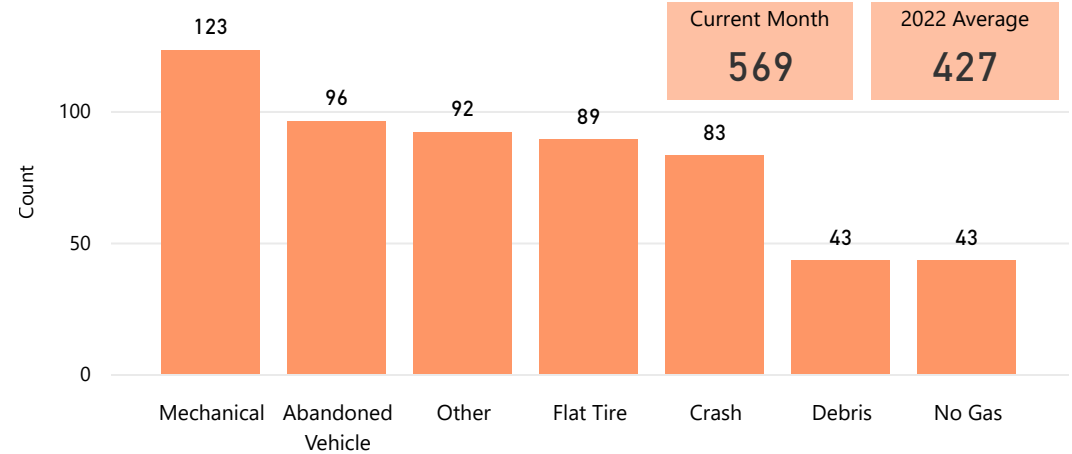
## STOC Operation's Goals

	Goal	Current Month
Closure Email Accuracy	90%	94%
Opening Email Accuracy	95%	97%
ATMS Location Accuracy	95%	97%
Detailed Notes	95%	99%

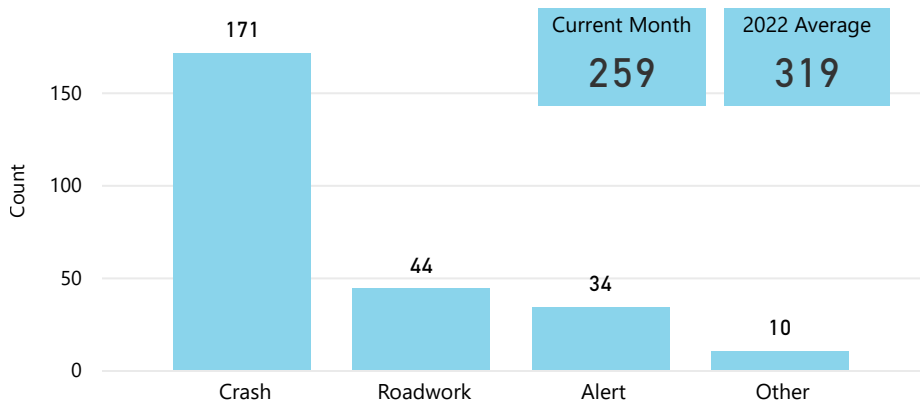
## Control Room Response

Current Month		2022 Average
92%	Closure Email Sent within 8 Min	94%
98%	Opening Email Sent within 5 Min	98%
100%	4-hour Update Email Sent	95%
100%	Posted to ATMS within 8 Min	99%
100%	Removed from ATMS within 5 Min	99%
100%	First Responder Notifications	100%

## SSP Activities



## Incident Types



## Communication by Region

