

Michigan Public Transit Facts
Performance Indicators
2018

Transit Agency Info			Total Passengers	Total Eligible Expense	Total Miles	Total Vehicle Hours	Cost/Pass.	Cost/Mile	Cost/Hour	Pass./Veh.Hr.	Pass./Veh.Mile
Urban Metro Regular Service											
Detroit Department of Transportation	2018	Reconciled	23,985,218	100,384,382	17,493,032	1,324,883	4.19	5.74	75.77	18.10	1.37
Detroit Transportation Corporation	2018	Reconciled	1,945,347	17,131,045	539,535	47,380	8.81	31.75	361.57	41.06	3.61
SMART	2018	Reconciled	8,770,908	97,946,981	16,829,432	1,092,546	11.17	5.82	89.65	8.03	0.52
SMART - Bedford	2018	Reconciled	19,974	333,866	67,723	3,711	16.72	4.93	89.97	5.38	0.29
SMART - Royal Oak	2018	Reconciled	2,970	53,269	7,591	1,404	17.94	7.02	37.94	2.12	0.39
Urban Lrg Regular Service											
Ann Arbor Area Transportation Authority	2018	Reconciled	6,770,695	37,812,433	5,064,783	403,206	5.58	7.47	93.78	16.79	1.34
Capital Area Transportation Authority	2018	Reconciled	10,226,287	43,112,130	6,710,506	499,198	4.22	6.42	86.36	20.49	1.52
Flint Mass Transportation Authority	2018	Reconciled	4,282,016	19,353,044	6,796,289	388,742	4.52	2.85	49.78	11.02	0.63
Interurban Transit Partnership (RAPID)	2018	Reconciled	10,466,464	44,506,942	8,392,231	605,200	4.25	5.30	73.54	17.29	1.25
Kalamazoo Central County Transportation Authority	2018	Reconciled	3,068,438	16,264,746	2,990,263	217,270	5.30	5.44	74.86	14.12	1.03
Urban Medium Regular Service											

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Battle Creek Transit	2018	Reconciled	431,504	4,248,832	534,316	39,460	9.85	7.95	107.67	10.94	0.81
Bay Metro Transportation Authority	2018	Reconciled	352,994	4,002,628	612,108	40,930	11.34	6.54	97.79	8.62	0.58
Blue Water Transportation Commission	2018	Reconciled	1,201,827	7,502,213	1,657,314	123,333	6.24	4.53	60.83	9.74	0.73
Jackson Area Transportation Authority	2018	Reconciled	466,167	3,540,629	528,225	42,029	7.60	6.70	84.24	11.09	0.88
Livingston Essential Transportation	2018	Reconciled	134,518	2,567,862	788,132	39,984	19.09	3.26	64.22	3.36	0.17
Muskegon Area Transit System	2018	Reconciled	484,677	4,271,317	749,327	52,897	8.81	5.70	80.75	9.16	0.65
Saginaw Transit Authority Regional Services	2018	Reconciled	517,752	6,621,094	1,198,180	59,878	12.79	5.53	110.58	8.65	0.43
Urban Small Regular Service											
Buchanan Dial-A-Ride	2018	Reconciled	2,543	68,522	14,451	1,272	26.95	4.74	53.87	2.00	0.18
Harbor Transit Multi-Modal Transportation System	2018	Reconciled	251,015	3,231,920	795,636	60,355	12.88	4.06	53.55	4.16	0.32
Macatawa Area Express (MAX) (Holland)	2018	Reconciled	418,392	4,171,384	899,846	71,546	9.97	4.64	58.30	5.85	0.46
Midland Dial-A-Ride	2018	Reconciled	111,951	2,007,553	428,023	32,307	17.93	4.69	62.14	3.47	0.26
Niles Dial-A-Ride	2018	Reconciled	35,051	414,648	122,046	9,559	11.83	3.40	43.38	3.67	0.29

1. Data Source: Michigan Department of Transportation - Public Transportation Management System Performance Indicators Report

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SMART - Lake Erie Transit	2018	Reconciled	335,794	3,579,950	381,059	36,727	10.66	9.39	97.47	9.14	0.88
Twin Cities Area Transportation Authority	2018	Reconciled	140,917	1,896,278	423,191	38,330	13.46	4.48	49.47	3.68	0.33
Nonurban Cnty Ferry Service											
Charlevoix Co. TA & Ironton Ferry	2018	Reconciled	130,358	276,829			2.12	0.00	0.00	0.00	0.00
Eastern U.P. Transportation Authority	2018	Reconciled	817,824	2,992,539			3.66	0.00	0.00	0.00	0.00
Nonurban Cnty Regular Service											
Alger Transit Authority	2018	Reconciled	122,647	782,495	419,376	24,785	6.38	1.87	31.57	4.95	0.29
Allegan County - Transportation Services	2018	Reconciled	36,823	1,126,324	420,436	19,054	30.59	2.68	59.11	1.93	0.09
Antrim County Transportation	2018	Reconciled	35,407	852,495	264,598	13,138	24.08	3.22	64.89	2.70	0.13
Arenac/Bay Service	2018	Reconciled	38,441	501,488	320,527	13,998	13.05	1.56	35.83	2.75	0.12
Barry County Transit	2018	Reconciled	104,526	1,633,052	513,630	29,201	15.62	3.18	55.92	3.58	0.20
Bay Area Transportation Authority	2018	Reconciled	523,521	7,769,122	2,112,545	141,885	14.84	3.68	54.76	3.69	0.25
Bay Metro Transportation Authority	2018	Reconciled	172,893	4,049,234	814,824	32,817	23.42	4.97	123.39	5.27	0.21

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Benzie Transportation Authority	2018	Reconciled	92,316	1,485,253	556,470	28,104	16.09	2.67	52.85	3.28	0.17
Berrien County	2018	Reconciled	40,893	847,548	332,782	15,663	20.73	2.55	54.11	2.61	0.12
Blue Water Transportation Commission	2018	Reconciled	228,162	3,207,863	1,176,705	61,471	14.06	2.73	52.18	3.71	0.19
Branch Area Transit Authority	2018	Reconciled	120,090	1,616,901	365,246	27,490	13.46	4.43	58.82	4.37	0.33
Cadillac/Wexford Transit Authority	2018	Reconciled	131,553	2,190,319	849,099	42,695	16.65	2.58	51.30	3.08	0.15
Capital Area Transportation Authority	2018	Reconciled	51,156	1,997,265	461,900	19,507	39.04	4.32	102.39	2.62	0.11
Cass County Transportation Authority	2018	Reconciled	25,866	601,790	259,829	11,855	23.27	2.32	50.76	2.18	0.10
Charlevoix County Public Transportation	2018	Reconciled	89,490	1,889,004	517,855	29,806	21.11	3.65	63.38	3.00	0.17
Clare County Transit Corporation	2018	Reconciled	93,735	1,528,671	530,070	25,422	16.31	2.88	60.13	3.69	0.18
Clinton Area Transit System	2018	Reconciled	49,456	1,654,262	516,889	29,338	33.45	3.20	56.39	1.69	0.10
Crawford County Transportation Authority	2018	Reconciled	91,442	1,710,562	434,895	25,383	18.71	3.93	67.39	3.60	0.21
Delta Area Transit Authority	2018	Reconciled	122,096	1,512,414	418,887	26,416	12.39	3.61	57.25	4.62	0.29

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Eastern U.P. Transportation Authority	2018	Reconciled	37,419	441,372	238,241	12,833	11.80	1.85	34.39	2.92	0.16
Eaton County Transportation Authority	2018	Reconciled	142,931	2,527,846	848,115	42,904	17.69	2.98	58.92	3.33	0.17
Flint Mass Transportation Authority	2018	Reconciled	211,076	8,153,996	2,352,773	123,953	38.63	3.47	65.78	1.70	0.09
Gladwin City/County Transit	2018	Reconciled	91,536	1,551,493	520,207	34,103	16.95	2.98	45.49	2.68	0.18
Gogebic County Transit	2018	Reconciled	23,629	549,585	93,743	8,404	23.26	5.86	65.40	2.81	0.25
Huron Transit Corporation	2018	Reconciled	392,169	3,569,950	1,869,888	74,273	9.10	1.91	48.07	5.28	0.21
Iosco Transit Corporation	2018	Reconciled	34,777	506,540	199,786	9,444	14.57	2.54	53.64	3.68	0.17
Isabella County Transportation Commission	2018	Reconciled	517,666	5,651,186	1,301,912	92,720	10.92	4.34	60.95	5.58	0.40
Jackson Area Transportation Authority	2018	Reconciled	1,326	196,265	29,204	1,614	148.01	6.72	121.60	0.82	0.05
Kalamazoo Central County Transportation Authority	2018	Reconciled	4,477	118,907	34,656	2,441	26.56	3.43	48.71	1.83	0.13
Kalkaska Public Transit Authority	2018	Reconciled	91,920	810,128	197,941	9,140	8.81	4.09	88.64	10.06	0.46
Lenawee County	2018	Reconciled	52,853	518,032	194,556	10,721	9.80	2.66	48.32	4.93	0.27
Manistee County Transportation, Inc.	2018	Reconciled	148,106	2,381,223	547,456	34,309	16.08	4.35	69.41	4.32	0.27

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Marquette County Transit Authority	2018	Reconciled	346,696	3,029,162	909,523	45,196	8.74	3.33	67.02	7.67	0.38
Mecosta Osceola Transit Authority (MOTA)	2018	Reconciled	49,397	735,044	280,193	11,655	14.88	2.62	63.07	4.24	0.18
Midland County Board of Commissioners	2018	Reconciled	77,459	2,551,395	1,075,725	46,745	32.94	2.37	54.58	1.66	0.07
Muskegon Area Transit System	2018	Reconciled	3,485	57,772	35,069	1,285	16.58	1.65	44.96	2.71	0.10
Ogemaw County Public Transportation	2018	Reconciled	54,932	900,771	293,126	17,927	16.40	3.07	50.25	3.06	0.19
Ontonagon County Public Transit	2018	Reconciled	33,294	650,288	132,728	7,917	19.53	4.90	82.14	4.21	0.25
Otsego County Bus System	2018	Reconciled	64,825	1,380,228	270,349	21,658	21.29	5.11	63.73	2.99	0.24
Roscommon County Transportation Authority	2018	Reconciled	88,362	1,987,173	567,167	29,377	22.49	3.50	67.64	3.01	0.16
SMART - Lake Erie Transit	2018	Reconciled	63,555	615,582	163,322	10,497	9.69	3.77	58.64	6.05	0.39
Sanilac Transportation Corporation	2018	Reconciled	106,505	1,513,721	501,176	24,119	14.21	3.02	62.76	4.42	0.21
Schoolcraft County Transit Authority	2018	Reconciled	51,638	815,638	228,435	15,157	15.80	3.57	53.81	3.41	0.23
St. Joseph County Transportation Authority	2018	Reconciled	74,233	1,771,222	698,051	36,661	23.86	2.54	48.31	2.02	0.11

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Straits Regional Ride	2018	Reconciled	35,613	833,786	285,910	14,375	23.41	2.92	58.00	2.48	0.12
Thunder Bay Transportation Authority	2018	Reconciled	137,264	1,924,134	522,578	32,582	14.02	3.68	59.06	4.21	0.26
Van Buren County Board of Commissioners	2018	Reconciled	92,165	1,838,295	559,527	38,973	19.95	3.29	47.17	2.36	0.16
Nonurban City Ferry Service											
Beaver Island Transportation Authority	2018	Reconciled	30,601	612,946			20.03	0.00	0.00	0.00	0.00
Mackinac Island, City of	2018	Reconciled	32,552	111,340	7,092	1,485	3.42	15.70	74.98	21.92	4.59
Nonurban City Regular Service											
Adrian Dial-A-Ride	2018	Reconciled	60,413	382,258	107,145	11,178	6.33	3.57	34.20	5.40	0.56
Alma Transit Center	2018	Reconciled	57,835	767,738	181,682	15,512	13.27	4.23	49.49	3.73	0.32
Belding Dial-A-Ride	2018	Reconciled	24,644	233,071	64,424	5,511	9.46	3.62	42.29	4.47	0.38
Big Rapids Dial-A-Ride	2018	Reconciled	137,534	623,132	145,985	12,325	4.53	4.27	50.56	11.16	0.94
Buchanan Dial-A-Ride	2018	Reconciled	4,988	134,394	28,341	2,494	26.94	4.74	53.89	2.00	0.18
Caro Transit Authority	2018	Reconciled	58,740	942,491	197,348	20,713	16.05	4.78	45.50	2.84	0.30
Dowagiac Dial-A-Ride	2018	Reconciled	22,658	198,076			8.74	0.00	0.00	0.00	0.00
Greater Lapeer Transportation Authority	2018	Reconciled	161,531	2,065,096	692,652	46,480	12.78	2.98	44.43	3.48	0.23

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Greenville Transit	2018	Reconciled	27,233	291,415	78,275	6,020	10.70	3.72	48.41	4.52	0.35
Hancock, City of	2018	Reconciled	18,823	254,340	66,093	6,766	13.51	3.85	37.59	2.78	0.28
Hillsdale Dial-A-Ride	2018	Reconciled	27,662	312,949	50,303	4,687	11.31	6.22	66.77	5.90	0.55
Houghton Motor Transit Line	2018	Reconciled	74,669	494,844	97,104	11,557	6.63	5.10	42.82	6.46	0.77
Ionia Dial-A-Ride	2018	Reconciled	42,892	479,931	112,554	9,605	11.19	4.26	49.97	4.47	0.38
Ludington Mass Transportation Authority	2018	Reconciled	180,613	1,809,542	395,156	33,431	10.02	4.58	54.13	5.40	0.46
Marshall, City of	2018	Reconciled	30,938	383,442	101,669	7,792	12.39	3.77	49.21	3.97	0.30
Saginaw Transit Authority Regional Services	2018	Reconciled	18,721	272,229	48,359	2,274	14.54	5.63	119.71	8.23	0.39
Sault Ste. Marie, City of	2018	Reconciled	28,055	412,648	100,563	9,861	14.71	4.10	41.85	2.85	0.28
Shiawassee Area Transportation Agency	2018	Reconciled	81,826	1,026,481	382,817	21,579	12.54	2.68	47.57	3.79	0.21
Nonurban Twp Regular Service											
Ann Arbor Area Transportation Authority	2018	Reconciled	57,506	1,584,398	503,487	26,632	27.55	3.15	59.49	2.16	0.11
Interurban Transit Authority	2018	Reconciled	65,583	800,696	156,006	12,108	12.21	5.13	66.13	5.42	0.42
Yates Township	2018	Reconciled	234,820	1,528,681	471,216	30,572	6.51	3.24	50.00	7.68	0.50
Grand Total			82,052,259	528,551,970	104,249,430	6,959,740	6.44	5.07	75.94	11.79	0.79