

**Michigan Public Transit Facts  
Performance Indicators  
2019**

Transit Agency Info		Total Passengers	Total Eligible Expense	Total Miles	Total Vehicle Hours	Cost/Pass.	Cost/Mile	Cost/Hour	Pass./Veh.Hr.	Pass./Veh.Mile	
<b>Urban Metro Regular Service</b>											
Detroit Department of Transportation	2019	Reconciled	23,013,094	108,399,548	14,915,704	1,203,433	4.71	7.27	90.08	19.12	1.54
Detroit Transportation Corporation	2019	Reconciled	1,616,786	17,233,649	409,222	42,511	10.66	42.11	405.39	38.03	3.95
SMART	2019	Reconciled	9,241,106	106,036,314	17,552,153	1,137,960	11.47	6.04	93.18	8.12	0.53
SMART - Bedford	2019	Reconciled	21,023	359,054	68,157	3,670	17.08	5.27	97.83	5.73	0.31
SMART - Royal Oak	2019	Reconciled	2,121	36,961	5,735	1,214	17.43	6.44	30.45	1.75	0.37
<b>Urban Lrg Regular Service</b>											
Ann Arbor Area Transportation Authority	2019	Reconciled	6,418,834	40,244,776	5,728,827	400,239	6.27	7.02	100.55	16.04	1.12
Capital Area Transportation Authority	2019	Reconciled	10,991,047	48,175,300	7,067,472	534,263	4.38	6.82	90.17	20.57	1.56
Flint Mass Transportation Authority	2019	Reconciled	4,183,775	22,415,912	7,473,574	395,713	5.36	3.00	56.65	10.57	0.56
Interurban Transit Partnership (RAPID)	2019	Reconciled	10,494,248	46,609,613	6,879,587	631,656	4.44	6.78	73.79	16.61	1.53
Kalamazoo Central County Transportation Authority	2019	Reconciled	2,970,163	17,029,405	3,101,073	221,310	5.73	5.49	76.95	13.42	0.96
<b>Urban Medium Regular Service</b>											

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Battle Creek Transit	2019	Reconciled	400,991	4,154,842	523,952	38,765	10.36	7.93	107.18	10.34	0.77
Bay Metro Transportation Authority	2019	Reconciled	367,063	4,397,322	624,143	43,224	11.98	7.05	101.73	8.49	0.59
Blue Water Transportation Commission	2019	Reconciled	1,141,799	8,039,549	1,616,253	120,866	7.04	4.97	66.52	9.45	0.71
Jackson Area Transportation Authority	2019	Reconciled	474,156	3,692,347	521,631	41,381	7.79	7.08	89.23	11.46	0.91
Livingston Essential Transportation	2019	Reconciled	141,026	2,831,575	953,930	43,356	20.08	2.97	65.31	3.25	0.15
Muskegon Area Transit System	2019	Reconciled	474,930	4,236,402	683,937	48,673	8.92	6.19	87.04	9.76	0.69
Saginaw Transit Authority Regional Services	2019	Reconciled	530,982	5,871,169	1,015,517	58,430	11.06	5.78	100.48	9.09	0.52
<b>Urban Small Regular Service</b>											
Buchanan Dial-A-Ride	2019	Reconciled	5,551	144,439	32,095	2,633	26.02	4.50	54.86	2.11	0.17
Harbor Transit Multi-Modal Transportation System	2019	Reconciled	256,620	3,464,872	805,198	62,283	13.50	4.30	55.63	4.12	0.32
Macatawa Area Express (MAX) (Holland)	2019	Reconciled	400,681	4,388,117	933,707	65,059	10.95	4.70	67.45	6.16	0.43
Midland Dial-A-Ride	2019	Reconciled	109,509	1,969,658	427,523	32,574	17.99	4.61	60.47	3.36	0.26
Niles Dial-A-Ride	2019	Reconciled	34,998	382,671	120,987	9,333	10.93	3.16	41.00	3.75	0.29

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SMART - Lake Erie Transit	2019	Reconciled	359,365	3,774,522	478,404	39,808	10.50	7.89	94.82	9.03	0.75
Twin Cities Area Transportation Authority	2019	Reconciled	205,007	1,939,128	436,020	349,545	9.46	4.45	5.55	0.59	0.47
<b>Nonurban Cnty Ferry Service</b>											
Charlevoix Co. TA Ironton Ferry	2019	Reconciled	114,070	328,446			2.88	0.00	0.00	0.00	0.00
Eastern U.P. Transportation Authority	2019	Reconciled	857,422	3,005,749			3.51	0.00	0.00	0.00	0.00
<b>Nonurban Cnty Regular Service</b>											
Alger Transit Authority	2019	Reconciled	93,475	690,140	376,485	20,172	7.38	1.83	34.21	4.63	0.25
Allegan County - Transportation Services	2019	Reconciled	31,417	1,144,769	377,747	18,100	36.44	3.03	63.25	1.74	0.08
Antrim County Transportation	2019	Reconciled	35,695	745,107	260,145	13,008	20.87	2.86	57.28	2.74	0.14
Arenac County Transit	2019	Reconciled	22,114	338,181	135,305	10,155	15.29	2.50	33.30	2.18	0.16
Barry County Transit	2019	Reconciled	96,911	1,513,348	504,680	27,512	15.62	3.00	55.01	3.52	0.19
Bay Area Transportation Authority	2019	Reconciled	582,827	8,375,586	2,284,808	152,636	14.37	3.67	54.87	3.82	0.26
Bay Metro Transportation Authority	2019	Reconciled	144,296	3,809,020	700,905	28,975	26.40	5.43	131.46	4.98	0.21

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Benzie Transportation Authority	2019	Reconciled	104,879	1,673,889	627,436	30,731	15.96	2.67	54.47	3.41	0.17
Berrien County	2019	Reconciled	39,681	826,785	309,830	14,643	20.84	2.67	56.46	2.71	0.13
Blue Water Transportation Commission	2019	Reconciled	224,207	3,420,555	1,161,075	61,570	15.26	2.95	55.56	3.64	0.19
Branch Area Transit Authority	2019	Reconciled	127,848	1,692,039	343,219	25,973	13.23	4.93	65.15	4.92	0.37
Cadillac/Wexford Transit Authority	2019	Reconciled	135,899	2,459,988	849,101	43,767	18.10	2.90	56.21	3.11	0.16
Capital Area Transportation Authority	2019	Reconciled	49,919	2,408,449	520,017	21,982	48.25	4.63	109.56	2.27	0.10
Cass County Transportation Authority	2019	Reconciled	24,998	604,735	247,967	11,747	24.19	2.44	51.48	2.13	0.10
Charlevoix County Public Transportation	2019	Reconciled	81,253	1,949,775	588,021	28,483	24.00	3.32	68.45	2.85	0.14
Clare County Transit Corporation	2019	Reconciled	92,620	1,580,592	543,259	26,915	17.07	2.91	58.73	3.44	0.17
Clinton Area Transit System	2019	Reconciled	52,956	1,505,808	545,256	29,113	28.44	2.76	51.72	1.82	0.10
Crawford County Transportation Authority	2019	Reconciled	106,015	1,888,501	455,919	26,073	17.81	4.14	72.43	4.07	0.23
Delta Area Transit Authority	2019	Reconciled	117,675	1,611,071	431,234	26,578	13.69	3.74	60.62	4.43	0.27

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Eastern U.P. Transportation Authority	2019	Reconciled	31,570	502,363	239,963	12,636	15.91	2.09	39.76	2.50	0.13
Eaton County Transportation Authority	2019	Reconciled	124,073	2,571,121	709,691	38,311	20.72	3.62	67.11	3.24	0.17
Flint Mass Transportation Authority	2019	Reconciled	226,497	8,385,183	2,460,076	128,955	37.02	3.41	65.02	1.76	0.09
Gladwin City/County Transit	2019	Reconciled	96,883	1,576,945	509,835	34,726	16.28	3.09	45.41	2.79	0.19
Gogebic County Transit	2019	Reconciled	26,350	599,255	96,213	8,486	22.74	6.23	70.62	3.11	0.27
Huron Transit Corporation	2019	Reconciled	421,591	3,931,633	1,918,700	76,690	9.33	2.05	51.27	5.50	0.22
Iosco Transit Corporation	2019	Reconciled	29,932	478,997	169,166	8,345	16.00	2.83	57.40	3.59	0.18
Isabella County Transportation Commission	2019	Reconciled	493,249	5,828,779	1,257,543	90,419	11.82	4.64	64.46	5.46	0.39
Jackson Area Transportation Authority	2019	Reconciled	1,357	192,042	27,142	1,607	141.52	7.08	119.50	0.84	0.05
Kalamazoo Central County Transportation Authority	2019	Reconciled	3,383	90,616	27,523	1,849	26.79	3.29	49.01	1.83	0.12
Kalkaska Public Transit Authority	2019	Reconciled	88,083	882,851	195,259	9,410	10.02	4.52	93.82	9.36	0.45
Lenawee County	2019	Reconciled	50,815	503,993	181,988	10,526	9.92	2.77	47.88	4.83	0.28
Manistee County Transportation, Inc.	2019	Reconciled	155,849	2,435,772	594,021	38,709	15.63	4.10	62.93	4.03	0.26

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Marquette County Transit Authority	2019	Reconciled	357,407	3,143,674	904,909	45,660	8.80	3.47	68.85	7.83	0.39
Mecosta Osceola Transit Authority (MOTA)	2019	Reconciled	25,657	536,096	180,948	7,657	20.89	2.96	70.01	3.35	0.14
Midland County Board of Commissioners	2019	Reconciled	76,996	2,596,585	1,102,882	47,141	33.72	2.35	55.08	1.63	0.07
Muskegon Area Transit System	2019	Reconciled	5,323	75,318	50,236	1,914	14.15	1.50	39.35	2.78	0.11
Ogemaw County Public Transportation	2019	Reconciled	54,954	974,195	280,355	17,783	17.73	3.47	54.78	3.09	0.20
Ontonagon County Public Transit	2019	Reconciled	32,015	673,647	117,682	7,969	21.04	5.72	84.53	4.02	0.27
Otsego County Bus System	2019	Reconciled	60,503	1,334,986	254,161	22,460	22.06	5.25	59.44	2.69	0.24
Roscommon County Transportation Authority	2019	Reconciled	89,547	2,098,779	568,015	27,904	23.44	3.69	75.21	3.21	0.16
SMART - Lake Erie Transit	2019	Reconciled	66,451	1,023,531	162,926	10,444	15.40	6.28	98.00	6.36	0.41
Sanilac Transportation Corporation	2019	Reconciled	103,936	1,551,963	569,191	24,915	14.93	2.73	62.29	4.17	0.18
Schoolcraft County Transit Authority	2019	Reconciled	57,504	799,491	270,905	15,981	13.90	2.95	50.03	3.60	0.21
St. Joseph County Transportation Authority	2019	Reconciled	68,302	1,946,381	694,764	35,280	28.50	2.80	55.17	1.94	0.10

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Straits Regional Ride	2019	Reconciled	47,401	1,241,892	384,051	22,176	26.20	3.23	56.00	2.14	0.12
Thunder Bay Transportation Authority	2019	Reconciled	105,378	1,630,769	321,174	22,308	15.48	5.08	73.10	4.72	0.33
Van Buren Public Transit	2019	Reconciled	93,657	1,940,067	559,169	40,788	20.71	3.47	47.56	2.30	0.17
<b>Nonurban City Ferry Service</b>											
Beaver Island Transportation Authority	2019	Reconciled	30,045	581,690			19.36	0.00	0.00	0.00	0.00
Mackinac Island, City of	2019	Reconciled	19,745	112,534	3,672	827	5.70	30.65	136.07	23.88	5.38
<b>Nonurban City Regular Service</b>											
Adrian Dial-A-Ride	2019	Reconciled	60,350	421,605	106,493	11,334	6.99	3.96	37.20	5.32	0.57
Alma Transit Center	2019	Reconciled	72,222	672,924	228,465	17,323	9.32	2.95	38.85	4.17	0.32
Belding Dial-A-Ride	2019	Reconciled	24,619	269,249	68,605	5,521	10.94	3.92	48.77	4.46	0.36
Big Rapids Dial-A-Ride	2019	Reconciled	141,386	703,573	144,950	12,655	4.98	4.85	55.60	11.17	0.98
Buchanan Dial-A-Ride	2019	Reconciled	1,841	47,916	10,646	873	26.03	4.50	54.89	2.11	0.17
Caro Transit Authority	2019	Reconciled	59,802	1,096,137	233,671	24,139	18.33	4.69	45.41	2.48	0.26
Dowagiac Dial-A-Ride	2019	Reconciled	24,009	193,906	48,652	3,881	8.08	3.99	49.96	6.19	0.49
Greater Lapeer Transportation Authority	2019	Reconciled	161,328	2,015,123	617,565	46,046	12.49	3.26	43.76	3.50	0.26

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Greenville Transit	2019	Reconciled	29,142	323,050	81,064	8,317	11.09	3.99	38.84	3.50	0.36
Hancock, City of	2019	Reconciled	20,020	242,593	66,164	5,859	12.12	3.67	41.41	3.42	0.30
Hillsdale Dial-A-Ride	2019	Reconciled	27,072	321,144	54,496	5,303	11.86	5.89	60.56	5.11	0.50
Houghton Motor Transit Line	2019	Reconciled	55,184	497,012	79,497	10,480	9.01	6.25	47.42	5.27	0.69
Ionia Dial-A-Ride	2019	Reconciled	42,496	495,188	122,513	10,147	11.65	4.04	48.80	4.19	0.35
Ludington Mass Transportation Authority	2019	Reconciled	177,659	1,837,834	372,558	33,462	10.34	4.93	54.92	5.31	0.48
Marshall, City of	2019	Reconciled	27,396	385,860	96,180	7,444	14.08	4.01	51.84	3.68	0.28
Saginaw Transit Authority Regional Services	2019	Reconciled	63,235	1,314,597	201,550	7,039	20.79	6.52	186.76	8.98	0.31
Sault Ste. Marie, City of	2019	Reconciled	29,153	366,449	94,770	9,539	12.57	3.87	38.42	3.06	0.31
Shiawassee Area Transportation Agency	2019	Reconciled	78,413	1,061,547	378,373	23,979	13.54	2.81	44.27	3.27	0.21
<b>Nonurban Twp Regular Service</b>											
Ann Arbor Area Transportation Authority	2019	Reconciled	54,384	1,960,682	666,885	34,243	36.05	2.94	57.26	1.59	0.08
Interurban Transit Authority	2019	Reconciled	70,079	848,544	156,842	12,499	12.11	5.41	67.89	5.61	0.45
Yates Township	2019	Reconciled	191,159	1,691,331	403,260	31,950	8.85	4.19	52.94	5.98	0.47
<b>Grand Total</b>			<b>81,446,454</b>	<b>564,407,090</b>	<b>102,682,569</b>	<b>7,279,941</b>	<b>6.93</b>	<b>5.50</b>	<b>77.53</b>	<b>11.19</b>	<b>0.79</b>