

Michigan Public Transit Facts
Performance Indicators
2020

Transit Agency Info		Total Passengers	Total Eligible Expense	Total Miles	Total Vehicle Hours	Cost/Pass.	Cost/Mile	Cost/Hour	Pass./Veh.H r.	Pass./Veh.M ile	
Urban Metro Regular Service											
Detroit Department of Transportation	2020	Reconciled	14,838,032	102,765,571	13,006,092	993,445	6.93	7.90	103.44	14.94	1.14
Detroit Transportation Corporation	2020	Reconciled	651,182	9,280,378	170,705	13,592	14.25	54.37	682.78	47.91	3.81
SMART	2020	Reconciled	5,769,590	97,798,988	13,572,636	858,697	16.95	7.21	113.89	6.72	0.43
SMART - Bedford	2020	Reconciled	9,006	270,561	38,773	2,297	30.04	6.98	117.79	3.92	0.23
SMART - Royal Oak	2020	Reconciled	910	40,851	3,158	988	44.89	12.94	41.35	0.92	0.29
Urban Lrg Regular Service											
Ann Arbor Area Transportation Authority	2020	Reconciled	3,636,696	38,428,012	3,744,317	332,953	10.57	10.26	115.42	10.92	0.97
Capital Area Transportation Authority	2020	Reconciled	7,252,959	47,693,796	5,756,903	459,858	6.58	8.28	103.71	15.77	1.26
Flint Mass Transportation Authority	2020	Reconciled	2,408,446	22,412,582	6,376,095	316,724	9.31	3.52	70.76	7.60	0.38
Interurban Transit Partnership (RAPID)	2020	Reconciled	6,687,200	42,828,372	6,299,991	469,360	6.40	6.80	91.25	14.25	1.06
Kalamazoo Central County Transportation Authority	2020	Reconciled	2,111,656	17,078,992	2,255,382	171,983	8.09	7.57	99.31	12.28	0.94
Urban Medium Regular Service											

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Battle Creek Transit	2020	Reconciled	363,053	4,551,911	549,242		12.54	8.29	0.00	0.00	0.66
Bay Metro Transportation Authority	2020	Reconciled	190,301	4,767,305	439,730	32,476	25.05	10.84	146.79	5.86	0.43
Blue Water Transportation Commission	2020	Reconciled	667,746	7,705,729	1,343,351	104,549	11.54	5.74	73.70	6.39	0.50
Jackson Area Transportation Authority	2020	Reconciled	340,467	3,642,387	468,084	37,046	10.70	7.78	98.32	9.19	0.73
Livingston Essential Transportation	2020	Reconciled	82,204	3,935,104	834,923	38,301	47.87	4.71	102.74	2.15	0.10
Muskegon Area Transit System	2020	Reconciled	308,780	3,672,306	427,911	31,139	11.89	8.58	117.93	9.92	0.72
Saginaw Transit Authority Regional Services	2020	Reconciled	359,826	6,441,422	759,407	38,565	17.90	8.48	167.03	9.33	0.47
Urban Small Regular Service											
Buchanan Dial-A-Ride	2020	Reconciled	5,364	148,275	31,955	2,664	27.64	4.64	55.66	2.01	0.17
Harbor Transit Multi-Modal Transportation System	2020	Reconciled	139,980	3,483,808	611,743	43,341	24.89	5.69	80.38	3.23	0.23
Macatawa Area Express (MAX) (Holland)	2020	Reconciled	212,799	4,390,866	601,614	42,949	20.63	7.30	102.23	4.95	0.35
Midland Dial-A-Ride	2020	Reconciled	75,291	1,791,165	303,191	23,050	23.79	5.91	77.71	3.27	0.25
Niles Dial-A-Ride	2020	Reconciled	30,296	393,494	109,501	8,531	12.99	3.59	46.13	3.55	0.28

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SMART - Lake Erie Transit	2020	Reconciled	200,161	3,367,080	365,646	30,606	16.82	9.21	110.01	6.54	0.55
Twin Cities Area Transportation Authority	2020	Reconciled	108,574	1,987,079	379,137	35,356	18.30	5.24	56.20	3.07	0.29
Nonurban Cnty Ferry Service											
Charlevoix Co. TA Ironton Ferry	2020	Reconciled	102,253	259,562			2.54	0.00	0.00	0.00	0.00
Eastern U.P. Transportation Authority	2020	Reconciled	755,423	3,249,779	26,548	18,103	4.30	122.41	179.52	41.73	28.45
Nonurban Cnty Regular Service											
Alger Transit Authority	2020	Reconciled	34,105	639,913	200,047	9,516	18.76	3.20	67.25	3.58	0.17
Allegan County - Transportation Services	2020	Reconciled	18,034	947,802	270,228	12,125	52.56	3.51	78.17	1.49	0.07
Antrim County Transportation	2020	Reconciled	21,223	653,148	184,727	9,292	30.78	3.54	70.29	2.28	0.11
Arenac County Transit	2020	Reconciled	11,156	251,687	140,510	7,962	22.56	1.79	31.61	1.40	0.08
Barry County Transit	2020	Reconciled	58,664	1,424,241	332,856	18,248	24.28	4.28	78.05	3.21	0.18
Bay Area Transportation Authority	2020	Reconciled	397,403	8,981,531	2,039,968	136,248	22.60	4.40	65.92	2.92	0.19
Bay Metro Transportation Authority	2020	Reconciled	66,257	2,841,684	333,656	13,293	42.89	8.52	213.77	4.98	0.20

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Benzie Transportation Authority	2020	Reconciled	69,176	1,619,425	480,295	21,123	23.41	3.37	76.67	3.27	0.14
Berrien County	2020	Reconciled	18,984	724,069	214,183	12,059	38.14	3.38	60.04	1.57	0.09
Blue Water Transportation Commission	2020	Reconciled	117,538	2,643,152	759,285	45,550	22.49	3.48	58.03	2.58	0.15
Branch Area Transit Authority	2020	Reconciled	109,012	1,705,899	333,336	25,403	15.65	5.12	67.15	4.29	0.33
Cadillac/Wexford Transit Authority	2020	Reconciled	101,107	2,308,535	705,818	39,322	22.83	3.27	58.71	2.57	0.14
Capital Area Transportation Authority	2020	Reconciled	18,516	2,215,427	373,003	17,350	119.65	5.94	127.69	1.07	0.05
Cass County Transportation Authority	2020	Reconciled	13,103	444,479	147,890	7,135	33.92	3.01	62.30	1.84	0.09
Charlevoix County Public Transportation	2020	Reconciled	52,761	1,603,030	347,480	19,638	30.38	4.61	81.63	2.69	0.15
Clare County Transit Corporation	2020	Reconciled	50,965	1,521,677	356,851	18,388	29.86	4.26	82.75	2.77	0.14
Clinton Area Transit System	2020	Reconciled	41,188	1,505,346	473,118	21,671	36.55	3.18	69.46	1.90	0.09
Crawford County Transportation Authority	2020	Reconciled	72,684	1,737,148	339,917	19,963	23.90	5.11	87.02	3.64	0.21
Delta Area Transit Authority	2020	Reconciled	81,990	1,579,436	328,642	20,529	19.26	4.81	76.94	3.99	0.25

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Eastern U.P. Transportation Authority	2020	Reconciled	24,010	558,685	224,306	12,253	23.27	2.49	45.60	1.96	0.11
Eaton County Transportation Authority	2020	Reconciled	75,520	2,189,587	536,788	28,563	28.99	4.08	76.66	2.64	0.14
Flint Mass Transportation Authority	2020	Reconciled	177,218	7,439,621	1,863,574	98,649	41.98	3.99	75.42	1.80	0.10
Gladwin City/County Transit	2020	Reconciled	69,651	1,686,820	451,531	32,144	24.22	3.74	52.48	2.17	0.15
Gogebic County Transit	2020	Reconciled	19,773	556,363	89,547	7,184	28.14	6.21	77.44	2.75	0.22
Huron Transit Corporation	2020	Reconciled	228,713	3,990,678	1,456,150	64,090	17.45	2.74	62.27	3.57	0.16
Iosco Transit Corporation	2020	Reconciled	22,163	464,235	134,693	7,258	20.95	3.45	63.96	3.05	0.16
Isabella County Transportation Commission	2020	Reconciled	308,358	5,167,289	999,324	70,228	16.76	5.17	73.58	4.39	0.31
Jackson Area Transportation Authority	2020	Reconciled	982	148,932	19,144	1,177	151.66	7.78	126.54	0.83	0.05
Kalamazoo Central County Transportation Authority	2020	Reconciled	1,558	75,849	11,576	916	48.68	6.55	82.80	1.70	0.13
Kalkaska Public Transit Authority	2020	Reconciled	57,415	911,307	139,430	7,732	15.87	6.54	117.86	7.43	0.41
Lenawee County	2020	Reconciled	23,307	331,597	97,219	5,692	14.23	3.41	58.26	4.09	0.24
Livingston Essential Transportation	2020	Reconciled	31,348	223,583	56,736	2,449	7.13	3.94	91.30	12.80	0.55

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Manistee County Transportation, Inc.	2020	Reconciled	103,329	2,262,233	453,079	28,607	21.89	4.99	79.08	3.61	0.23
Marquette County Transit Authority	2020	Reconciled	184,207	2,905,712	751,964	39,519	15.77	3.86	73.53	4.66	0.24
Mecosta Osceola Transit Authority (MOTA)	2020	Reconciled	12,650	848,966	185,956	8,091	67.11	4.57	104.93	1.56	0.07
Midland County Board of Commissioners	2020	Reconciled	51,241	2,313,869	835,942	34,541	45.16	2.77	66.99	1.48	0.06
Muskegon Area Transit System	2020	Reconciled	2,116	34,892	25,328	928	16.49	1.38	37.60	2.28	0.08
Ogemaw County Public Transportation	2020	Reconciled	38,718	921,793	211,971	14,248	23.81	4.35	64.70	2.72	0.18
Ontonagon County Public Transit	2020	Reconciled	23,016	686,285	93,051	7,851	29.82	7.38	87.41	2.93	0.25
Otsego County Bus System	2020	Reconciled	36,270	1,071,116	176,120	16,491	29.53	6.08	64.95	2.20	0.21
Roscommon County Transportation Authority	2020	Reconciled	60,508	1,936,751	487,947	24,238	32.01	3.97	79.91	2.50	0.12
SMART - Lake Erie Transit	2020	Reconciled	34,183	808,638	93,424	7,065	23.66	8.66	114.46	4.84	0.37
Sanilac Transportation Corporation	2020	Reconciled	54,891	1,272,464	334,919	15,165	23.18	3.80	83.91	3.62	0.16
Schoolcraft County Transit Authority	2020	Reconciled	41,312	840,942	249,693	14,717	20.36	3.37	57.14	2.81	0.17

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St. Joseph County Transportation Authority	2020	Reconciled	51,165	1,750,235	543,560	33,116	34.21	3.22	52.85	1.55	0.09
Straits Regional Ride	2020	Reconciled	38,299	1,123,763	294,593	18,971	29.34	3.81	59.24	2.02	0.13
Thunder Bay Transportation Authority	2020	Reconciled	64,657	1,099,530	221,236	15,243	17.01	4.97	72.13	4.24	0.29
Van Buren Public Transit	2020	Reconciled	66,146	1,806,324	424,915	34,349	27.31	4.25	52.59	1.93	0.16
Nonurban City Ferry Service											
Beaver Island Transportation Authority	2020	Reconciled	24,977	538,951			21.58	0.00	0.00	0.00	0.00
Mackinac Island, City of	2020	Reconciled	31,305	113,863	6,348	1,460	3.64	17.94	77.99	21.44	4.93
Nonurban City Regular Service											
Adrian Dial-A-Ride	2020	Reconciled	41,254	341,185	76,497	8,205	8.27	4.46	41.58	5.03	0.54
Alma Transit Center	2020	Reconciled	48,227	684,004	175,858	15,095	14.18	3.89	45.31	3.19	0.27
Belding Dial-A-Ride	2020	Reconciled	18,874	271,680	65,923	5,553	14.39	4.12	48.92	3.40	0.29
Big Rapids Dial-A-Ride	2020	Reconciled	94,997	613,109	119,556	9,715	6.45	5.13	63.11	9.78	0.79
Buchanan Dial-A-Ride	2020	Reconciled	1,789	49,425	10,652	888	27.63	4.64	55.66	2.01	0.17
Caro Transit Authority	2020	Reconciled	41,746	1,009,004	172,093	18,056	24.17	5.86	55.88	2.31	0.24
Dowagiac Dial-A-Ride	2020	Reconciled	18,983	155,794	42,336	3,060	8.21	3.68	50.91	6.20	0.45

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Greater Lapeer Transportation Authority	2020	Reconciled	93,615	1,947,098	383,018	26,395	20.80	5.08	73.77	3.55	0.24
Greenville Transit	2020	Reconciled	20,968	293,449	58,478	7,256	14.00	5.02	40.44	2.89	0.36
Hancock, City of	2020	Reconciled	15,335	253,882	53,116	4,911	16.56	4.78	51.70	3.12	0.29
Hillsdale Dial-A-Ride	2020	Reconciled	20,404	316,468	43,455	4,531	15.51	7.28	69.85	4.50	0.47
Houghton Motor Transit Line	2020	Reconciled	42,944	473,577	63,268	9,450	11.03	7.49	50.11	4.54	0.68
Ionia Dial-A-Ride	2020	Reconciled	33,732	520,265	109,869	9,002	15.42	4.74	57.79	3.75	0.31
Ludington Mass Transportation Authority	2020	Reconciled	125,092	1,762,836	301,736	26,865	14.09	5.84	65.62	4.66	0.41
Marshall, City of	2020	Reconciled	16,209	388,482	63,779	6,708	23.97	6.09	57.91	2.42	0.25
Saginaw Transit Authority Regional Services	2020	Reconciled	37,670	1,383,008	153,179	5,308	36.71	9.03	260.55	7.10	0.25
Sault Ste. Marie, City of	2020	Reconciled	17,893	365,527	67,852	7,237	20.43	5.39	50.51	2.47	0.26
Shiawassee Area Transportation Agency	2020	Reconciled	48,980	733,571	257,356	15,913	14.98	2.85	46.10	3.08	0.19
Nonurban Twp Regular Service											
Ann Arbor Area Transportation Authority	2020	Reconciled	46,267	2,166,236	430,988	20,492	46.82	5.03	105.71	2.26	0.11
Interurban Transit Authority	2020	Reconciled	35,712	811,792	111,771	9,642	22.73	7.26	84.19	3.70	0.32

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Yates Township	2020	Reconciled	129,392	1,702,431	344,844	23,693	13.16	4.94	71.85	5.46	0.38
Grand Total			51,571,150	530,056,700	81,413,533	5,472,298	10.28	6.51	96.86	9.42	0.63