

**Michigan Public Transit Facts**  
**Performance Indicators**  
**2021**

| Transit Agency Info                               |      |            | Total Passengers | Total Eligible Expense | Total Miles | Total Vehicle Hours | Cost/Pass. | Cost/Mile | Cost/Hour | Pass./Veh.H r. | Pass./Veh.M ile |
|---------------------------------------------------|------|------------|------------------|------------------------|-------------|---------------------|------------|-----------|-----------|----------------|-----------------|
| <b>Urban Metro Regular Service</b>                |      |            |                  |                        |             |                     |            |           |           |                |                 |
| Detroit Department of Transportation              | 2021 | Reconciled | 8,855,428        | 105,513,910            | 12,364,212  | 977,016             | 11.92      | 8.53      | 108.00    | 9.06           | 0.72            |
| Detroit Transportation Corporation                | 2021 | Reconciled | 0                | 6,951,729              |             |                     | 0.00       | 0.00      | 0.00      | 0.00           | 0.00            |
| SMART                                             | 2021 | Reconciled | 3,571,783        | 99,233,528             | 13,334,543  | 789,546             | 27.78      | 7.44      | 125.68    | 4.52           | 0.27            |
| SMART - Bedford                                   | 2021 | Reconciled | 7,308            | 281,206                | 36,082      | 2,391               | 38.48      | 7.79      | 117.61    | 3.06           | 0.20            |
| <b>Urban Lrg Regular Service</b>                  |      |            |                  |                        |             |                     |            |           |           |                |                 |
| Ann Arbor Area Transportation Authority           | 2021 | Reconciled | 1,814,766        | 36,676,929             | 3,029,447   | 259,209             | 20.21      | 12.11     | 141.50    | 7.00           | 0.60            |
| Capital Area Transportation Authority             | 2021 | Reconciled | 2,997,202        | 45,018,846             | 5,632,234   | 455,979             | 15.02      | 7.99      | 98.73     | 6.57           | 0.53            |
| Flint Mass Transportation Authority               | 2021 | Reconciled | 1,686,074        | 23,855,260             | 6,007,476   | 334,498             | 14.15      | 3.97      | 71.32     | 5.04           | 0.28            |
| Interurban Transit Partnership (RAPID)            | 2021 | Reconciled | 4,126,712        | 44,782,561             | 6,988,060   | 524,809             | 10.85      | 6.41      | 85.33     | 7.86           | 0.59            |
| Kalamazoo Central County Transportation Authority | 2021 | Reconciled | 1,446,051        | 16,927,851             | 1,856,319   | 148,406             | 11.71      | 9.12      | 114.06    | 9.74           | 0.78            |
| <b>Urban Medium Regular Service</b>               |      |            |                  |                        |             |                     |            |           |           |                |                 |
| Battle Creek Transit                              | 2021 | Reconciled | 210,801          | 4,225,553              | 505,522     | 36,546              | 20.05      | 8.36      | 115.62    | 5.77           | 0.42            |

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| Bay Metro Transportation Authority               | 2021 | Reconciled | 79,476           | 5,421,941              | 420,237     | 32,114              | 68.22      | 12.90     | 168.83    | 2.47           | 0.19            |
| Blue Water Transportation Commission             | 2021 | Reconciled | 486,745          | 7,674,727              | 1,390,255   | 102,034             | 15.77      | 5.52      | 75.22     | 4.77           | 0.35            |
| Jackson Area Transportation Authority            | 2021 | Reconciled | 260,630          | 3,449,801              | 508,316     | 37,896              | 13.24      | 6.79      | 91.03     | 6.88           | 0.51            |
| Livingston Essential Transportation              | 2021 | Reconciled | 68,701           | 3,341,026              | 856,761     | 34,355              | 48.63      | 3.90      | 97.25     | 2.00           | 0.08            |
| Muskegon Area Transit System                     | 2021 | Reconciled | 156,249          | 3,288,197              | 360,189     | 27,971              | 21.04      | 9.13      | 117.56    | 5.59           | 0.43            |
| Saginaw Transit Authority Regional Services      | 2021 | Reconciled | 211,343          | 6,016,821              | 746,937     | 34,859              | 28.47      | 8.06      | 172.60    | 6.06           | 0.28            |
| <b>Urban Small Regular Service</b>               |      |            |                  |                        |             |                     |            |           |           |                |                 |
| Buchanan Dial-A-Ride                             | 2021 | Reconciled | 5,218            | 146,008                | 30,299      | 2,617               | 27.98      | 4.82      | 55.79     | 1.99           | 0.17            |
| Harbor Transit Multi-Modal Transportation System | 2021 | Reconciled | 100,186          | 2,930,558              | 419,401     | 32,248              | 29.25      | 6.99      | 90.88     | 3.11           | 0.24            |
| Macatawa Area Express (MAX) (Holland)            | 2021 | Reconciled | 125,560          | 4,390,053              | 525,271     | 40,318              | 34.96      | 8.36      | 108.89    | 3.11           | 0.24            |
| Midland Dial-A-Ride                              | 2021 | Reconciled | 69,375           | 1,767,751              | 316,268     | 23,008              | 25.48      | 5.59      | 76.83     | 3.02           | 0.22            |
| Niles Dial-A-Ride                                | 2021 | Reconciled | 29,435           | 447,604                | 111,260     | 8,309               | 15.21      | 4.02      | 53.87     | 3.54           | 0.26            |
| SMART - Lake Erie Transit                        | 2021 | Reconciled | 146,266          | 3,510,524              | 396,723     | 33,736              | 24.00      | 8.85      | 104.06    | 4.34           | 0.37            |

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|-------------------------------------------|------|------------|------------------|------------------------|-------------|---------------------|------------|-----------|-----------|----------------|-----------------|
| Twin Cities Area Transportation Authority | 2021 | Reconciled | 84,915           | 2,099,732              | 355,384     | 31,676              | 24.73      | 5.91      | 66.29     | 2.68           | 0.24            |
| <b>Nonurban Cnty Ferry Service</b>        |      |            |                  |                        |             |                     |            |           |           |                |                 |
| Charlevoix Co. TA Ironton Ferry           | 2021 | Reconciled | 138,808          | 297,443                |             |                     | 2.14       | 0.00      | 0.00      | 0.00           | 0.00            |
| Eastern U.P. Transportation Authority     | 2021 | Reconciled | 838,664          | 3,341,486              | 31,302      | 21,795              | 3.98       | 106.75    | 153.31    | 38.48          | 26.79           |
| <b>Nonurban Cnty Regular Service</b>      |      |            |                  |                        |             |                     |            |           |           |                |                 |
| Alger Transit Authority                   | 2021 | Reconciled | 20,072           | 537,924                | 200,842     | 10,859              | 26.80      | 2.68      | 49.54     | 1.85           | 0.10            |
| Allegan County Transportation             | 2021 | Reconciled | 19,912           | 1,021,386              | 316,974     | 14,196              | 51.29      | 3.22      | 71.95     | 1.40           | 0.06            |
| Antrim County Transportation              | 2021 | Reconciled | 18,824           | 703,536                | 177,602     | 8,845               | 37.37      | 3.96      | 79.54     | 2.13           | 0.11            |
| Arenac County Transit                     | 2021 | Reconciled | 11,012           | 399,494                | 175,716     | 10,142              | 36.28      | 2.27      | 39.39     | 1.09           | 0.06            |
| Barry County Transit                      | 2021 | Reconciled | 52,430           | 1,390,928              | 325,910     | 20,323              | 26.53      | 4.27      | 68.44     | 2.58           | 0.16            |
| Bay Area Transportation Authority         | 2021 | Reconciled | 311,049          | 8,725,765              | 2,058,165   | 137,360             | 28.05      | 4.24      | 63.52     | 2.26           | 0.15            |
| Bay Metro Transportation Authority        | 2021 | Reconciled | 15,952           | 1,977,274              | 145,788     | 6,952               | 123.95     | 13.56     | 284.42    | 2.29           | 0.11            |
| Benzie Transportation Authority           | 2021 | Reconciled | 56,534           | 1,551,636              | 529,551     | 20,755              | 27.45      | 2.93      | 74.76     | 2.72           | 0.11            |

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| Berrien County                           | 2021 | Reconciled | 9,435            | 626,477                | 218,662     | 10,562              | 66.40      | 2.87      | 59.31     | 0.89           | 0.04            |
| Blue Water Transportation Commission     | 2021 | Reconciled | 87,785           | 2,451,589              | 837,047     | 45,205              | 27.93      | 2.93      | 54.23     | 1.94           | 0.10            |
| Branch Area Transit Authority            | 2021 | Reconciled | 117,864          | 1,766,769              | 379,217     | 29,038              | 14.99      | 4.66      | 60.84     | 4.06           | 0.31            |
| Cadillac/Wexford Transit Authority       | 2021 | Reconciled | 94,566           | 2,392,595              | 736,698     | 40,332              | 25.30      | 3.25      | 59.32     | 2.34           | 0.13            |
| Capital Area Transportation Authority    | 2021 | Reconciled | 12,413           | 1,978,675              | 324,616     | 17,648              | 159.40     | 6.10      | 112.12    | 0.70           | 0.04            |
| Cass County Transportation Authority     | 2021 | Reconciled | 4,685            | 330,606                | 77,299      | 4,217               | 70.57      | 4.28      | 78.40     | 1.11           | 0.06            |
| Charlevoix County Public Transportation  | 2021 | Reconciled | 31,588           | 1,345,965              | 297,167     | 17,887              | 42.61      | 4.53      | 75.25     | 1.77           | 0.11            |
| Clare County Transit Corporation         | 2021 | Reconciled | 36,895           | 1,413,455              | 328,583     | 17,269              | 38.31      | 4.30      | 81.85     | 2.14           | 0.11            |
| Clinton Area Transit System              | 2021 | Reconciled | 45,451           | 2,043,249              | 585,769     | 26,881              | 44.95      | 3.49      | 76.01     | 1.69           | 0.08            |
| Crawford County Transportation Authority | 2021 | Reconciled | 67,959           | 1,418,207              | 364,714     | 21,977              | 20.87      | 3.89      | 64.53     | 3.09           | 0.19            |
| Delta Area Transit Authority             | 2021 | Reconciled | 67,419           | 1,650,222              | 341,542     | 19,240              | 24.48      | 4.83      | 85.77     | 3.50           | 0.20            |
| Eastern U.P. Transportation Authority    | 2021 | Reconciled | 20,838           | 533,953                | 327,911     | 12,651              | 25.62      | 1.63      | 42.21     | 1.65           | 0.06            |

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| Eaton County Transportation Authority             | 2021 | Reconciled | 61,657              | 2,050,057                 | 503,375     | 27,795                 | 33.25      | 4.07      | 73.76     | 2.22              | 0.12               |
| Flint Mass Transportation Authority               | 2021 | Reconciled | 147,288             | 7,624,016                 | 1,630,259   | 85,436                 | 51.76      | 4.68      | 89.24     | 1.72              | 0.09               |
| Gladwin City/County Transit                       | 2021 | Reconciled | 48,139              | 1,772,206                 | 434,384     | 34,553                 | 36.81      | 4.08      | 51.29     | 1.39              | 0.11               |
| Gogebic County Transit                            | 2021 | Reconciled | 17,674              | 570,039                   | 161,160     | 9,494                  | 32.25      | 3.54      | 60.04     | 1.86              | 0.11               |
| Huron Transit Corporation                         | 2021 | Reconciled | 310,470             | 4,272,840                 | 1,982,900   | 78,500                 | 13.76      | 2.15      | 54.43     | 3.96              | 0.16               |
| Iosco Transit Corporation                         | 2021 | Reconciled | 20,248              | 465,804                   | 142,720     | 6,418                  | 23.00      | 3.26      | 72.58     | 3.15              | 0.14               |
| Isabella County Transportation Commission         | 2021 | Reconciled | 261,188             | 5,353,254                 | 989,655     | 68,130                 | 20.50      | 5.41      | 78.57     | 3.83              | 0.26               |
| Jackson Area Transportation Authority             | 2021 | Reconciled | 970                 | 142,563                   | 20,973      | 1,213                  | 146.97     | 6.80      | 117.53    | 0.80              | 0.05               |
| Kalamazoo Central County Transportation Authority | 2021 | Reconciled | 1,300               | 73,405                    | 9,109       | 832                    | 56.47      | 8.06      | 88.23     | 1.56              | 0.14               |
| Kalkaska Public Transit Authority                 | 2021 | Reconciled | 57,629              | 994,034                   | 173,358     | 8,768                  | 17.25      | 5.73      | 113.37    | 6.57              | 0.33               |
| Lenawee County                                    | 2021 | Reconciled | 17,917              | 360,168                   | 102,428     | 6,121                  | 20.10      | 3.52      | 58.84     | 2.93              | 0.17               |
| Livingston Essential Transportation               | 2021 | Reconciled | 25,125              | 200,000                   | 82,217      | 4,244                  | 7.96       | 2.43      | 47.13     | 5.92              | 0.31               |
| Manistee County Transportation, Inc.              | 2021 | Reconciled | 91,315              | 2,521,805                 | 468,284     | 33,459                 | 27.62      | 5.39      | 75.37     | 2.73              | 0.19               |

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| Marquette County Transit Authority         | 2021 | Reconciled | 45,819           | 2,870,936              | 679,130     | 33,056              | 62.66      | 4.23      | 86.85     | 1.39           | 0.07            |
| Mecosta Osceola Transit Authority (MOTA)   | 2021 | Reconciled | 19,801           | 1,174,963              | 327,812     | 15,783              | 59.34      | 3.58      | 74.44     | 1.25           | 0.06            |
| Midland County Board of Commissioners      | 2021 | Reconciled | 42,827           | 2,519,593              | 785,688     | 33,996              | 58.83      | 3.21      | 74.11     | 1.26           | 0.05            |
| Ogemaw County Public Transportation        | 2021 | Reconciled | 37,042           | 954,730                | 212,008     | 13,886              | 25.77      | 4.50      | 68.75     | 2.67           | 0.17            |
| Ontonagon County Public Transit            | 2021 | Reconciled | 22,525           | 726,983                | 130,663     | 8,184               | 32.27      | 5.56      | 88.83     | 2.75           | 0.17            |
| Otsego County Bus System                   | 2021 | Reconciled | 31,980           | 1,175,647              | 194,736     | 18,120              | 36.76      | 6.04      | 64.88     | 1.76           | 0.16            |
| Roscommon County Transportation Authority  | 2021 | Reconciled | 61,461           | 2,067,274              | 525,357     | 26,393              | 33.64      | 3.93      | 78.33     | 2.33           | 0.12            |
| SMART - Lake Erie Transit                  | 2021 | Reconciled | 27,999           | 855,698                | 90,668      | 7,926               | 30.56      | 9.44      | 107.96    | 3.53           | 0.31            |
| Sanilac Transportation Corporation         | 2021 | Reconciled | 40,883           | 1,169,726              | 357,332     | 15,098              | 28.61      | 3.27      | 77.48     | 2.71           | 0.11            |
| Schoolcraft County Transit Authority       | 2021 | Reconciled | 36,023           | 1,007,863              | 236,427     | 13,461              | 27.98      | 4.26      | 74.87     | 2.68           | 0.15            |
| St. Joseph County Transportation Authority | 2021 | Reconciled | 48,119           | 1,844,086              | 593,557     | 30,635              | 38.32      | 3.11      | 60.20     | 1.57           | 0.08            |
| Straits Regional Ride                      | 2021 | Reconciled | 31,393           | 940,333                | 221,610     | 14,658              | 29.95      | 4.24      | 64.15     | 2.14           | 0.14            |

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| Thunder Bay Transportation Authority    | 2021 | Reconciled | 54,164           | 1,086,519              | 230,649     | 14,924              | 20.06      | 4.71      | 72.80     | 3.63           | 0.23            |
| Van Buren Public Transit                | 2021 | Reconciled | 49,590           | 1,859,396              | 421,685     | 33,918              | 37.50      | 4.41      | 54.82     | 1.46           | 0.12            |
| <b>Nonurban City Ferry Service</b>      |      |            |                  |                        |             |                     |            |           |           |                |                 |
| Beaver Island Transportation Authority  | 2021 | Reconciled | 33,925           | 519,865                |             |                     | 15.32      | 0.00      | 0.00      | 0.00           | 0.00            |
| Mackinac Island, City of                | 2021 | Reconciled | 29,449           | 115,030                | 5,172       | 1,167               | 3.91       | 22.24     | 98.57     | 25.23          | 5.69            |
| <b>Nonurban City Regular Service</b>    |      |            |                  |                        |             |                     |            |           |           |                |                 |
| Adrian Dial-A-Ride                      | 2021 | Reconciled | 27,219           | 313,644                | 53,472      | 5,844               | 11.52      | 5.87      | 53.67     | 4.66           | 0.51            |
| Alma Transit Center                     | 2021 | Reconciled | 40,505           | 921,652                | 190,671     | 17,325              | 22.75      | 4.83      | 53.20     | 2.34           | 0.21            |
| Belding Dial-A-Ride                     | 2021 | Reconciled | 21,537           | 267,309                | 72,043      | 6,168               | 12.41      | 3.71      | 43.34     | 3.49           | 0.30            |
| Big Rapids Dial-A-Ride                  | 2021 | Reconciled | 57,967           | 629,485                | 121,325     | 10,759              | 10.86      | 5.19      | 58.51     | 5.39           | 0.48            |
| Buchanan Dial-A-Ride                    | 2021 | Reconciled | 1,741            | 48,669                 | 10,099      | 872                 | 27.95      | 4.82      | 55.81     | 2.00           | 0.17            |
| Caro Transit Authority                  | 2021 | Reconciled | 30,610           | 1,038,041              | 199,671     | 22,723              | 33.91      | 5.20      | 45.68     | 1.35           | 0.15            |
| Dowagiac Dial-A-Ride                    | 2021 | Reconciled | 16,676           | 173,337                | 40,992      | 3,267               | 10.39      | 4.23      | 53.06     | 5.10           | 0.41            |
| Greater Lapeer Transportation Authority | 2021 | Reconciled | 82,698           | 1,761,348              | 396,551     | 27,451              | 21.30      | 4.44      | 64.16     | 3.01           | 0.21            |
| Greenville Transit                      | 2021 | Reconciled | 17,703           | 216,388                | 49,718      | 6,958               | 12.22      | 4.35      | 31.10     | 2.54           | 0.36            |

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| Hancock, City of                            | 2021 | Reconciled | 15,306            | 277,031                | 52,569            | 5,121               | 18.10        | 5.27        | 54.10        | 2.99           | 0.29            |
| Hillsdale Dial-A-Ride                       | 2021 | Reconciled | 20,509            | 386,843                | 44,757            | 4,924               | 18.86        | 8.64        | 78.56        | 4.17           | 0.46            |
| Houghton Motor Transit Line                 | 2021 | Reconciled | 20,319            | 549,569                | 64,833            | 9,000               | 27.05        | 8.48        | 61.06        | 2.26           | 0.31            |
| Ionia Dial-A-Ride                           | 2021 | Reconciled | 33,336            | 492,443                | 95,403            | 7,952               | 14.77        | 5.16        | 61.93        | 4.19           | 0.35            |
| Ludington Mass Transportation Authority     | 2021 | Reconciled | 108,269           | 1,776,871              | 294,258           | 27,847              | 16.41        | 6.04        | 63.81        | 3.89           | 0.37            |
| Marshall, City of                           | 2021 | Reconciled | 15,823            | 408,447                | 72,509            | 7,609               | 25.81        | 5.63        | 53.68        | 2.08           | 0.22            |
| Saginaw Transit Authority Regional Services | 2021 | Reconciled | 38,366            | 1,703,133              | 185,894           | 6,463               | 44.39        | 9.16        | 263.52       | 5.94           | 0.21            |
| Sault Ste. Marie, City of                   | 2021 | Reconciled | 17,358            | 376,871                | 75,823            | 8,348               | 21.71        | 4.97        | 45.15        | 2.08           | 0.23            |
| Shiawassee Area Transportation Agency       | 2021 | Reconciled | 43,335            | 870,626                | 292,333           | 18,934              | 20.09        | 2.98        | 45.98        | 2.29           | 0.15            |
| <b>Nonurban Twp Regular Service</b>         |      |            |                   |                        |                   |                     |              |             |              |                |                 |
| Ann Arbor Area Transportation Authority     | 2021 | Reconciled | 54,582            | 2,290,990              | 610,244           | 28,548              | 41.97        | 3.75        | 80.25        | 1.91           | 0.09            |
| Interurban Transit Authority                | 2021 | Reconciled | 46,231            | 855,188                | 129,964           | 12,028              | 18.50        | 6.58        | 71.10        | 3.84           | 0.36            |
| Yates Township                              | 2021 | Reconciled | 73,533            | 1,546,220              | 279,749           | 21,499              | 21.03        | 5.53        | 71.92        | 3.42           | 0.26            |
| <b>Grand Total</b>                          |      |            | <b>31,077,922</b> | <b>530,043,688</b>     | <b>80,018,465</b> | <b>5,389,483</b>    | <b>17.06</b> | <b>6.62</b> | <b>98.35</b> | <b>5.77</b>    | <b>0.39</b>     |