

MICHIGAN DEPARTMENT OF TRANSPORTATION
Office of Passenger Transportation

Summary of Ridership Data
Fiscal Year 2020

Data for individual transit agencies may be obtained by contacting the Office of Passenger Transportation at 517-335-1692.

| Service Provider Category | Service Type* | Total Ridership | Seniors | Persons with Disabilities |
|---------------------------|---------------|-------------------|------------------|---------------------------|
| Urban Metro | LH/DR | 21,268,720 | 1,911,230 | 616,490 |
| Urban Large | LH/DR | 22,096,957 | 286,383 | 1,670,489 |
| Urban Medium | LH/DR | 2,312,377 | 374,540 | 540,694 |
| Urban Small | LH/DR | 772,465 | 111,643 | 224,369 |
| Nonurban County | LH/DR | 3,286,856 | 410,226 | 1,092,133 |
| Nonurban City | DR | 738,712 | 122,536 | 262,434 |
| Nonurban Township | DR | 211,371 | 32,290 | 40,595 |
| Specialized Services | DR | 861,217 | 216,859 | 502,001 |
| Total | | 51,548,675 | 3,465,707 | 4,949,205 |

*LH indicates line haul (fixed route) service is provided. DR indicates demand actuated service is provided. LH/DR indicates both types of service are provided.