

# Welcome to Remote Dispatching Hosted by:



# Utilizing Today's Technology

Internet

Cloud Based Advanced Dispatching Software

MDT's (tablets)

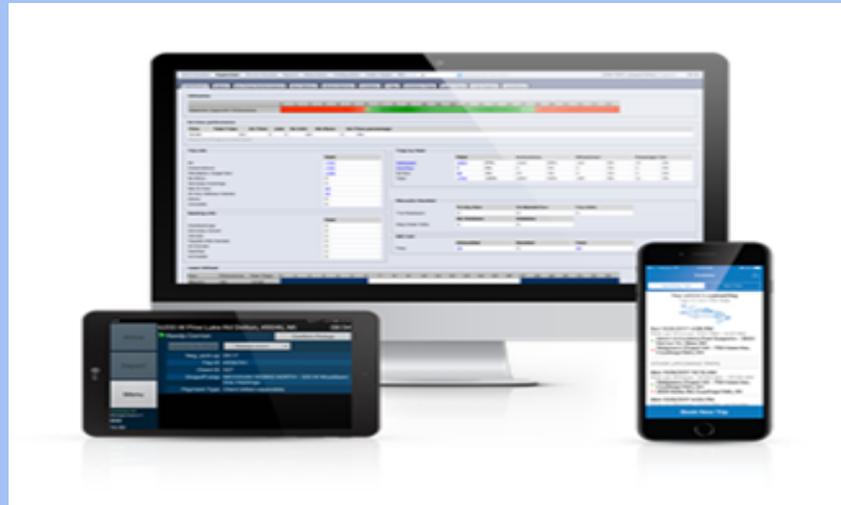
Hosted Phone System

Cellular Connection



# Cloud Based Advanced Dispatching Software

- 100% web-based – AWS Hosted
- Reliable and Consistent with 99.99% uptime
- Standard Web Browsers using encrypted connections
- Management can supervise and respond from their PC when in office or from smart devices while on the go



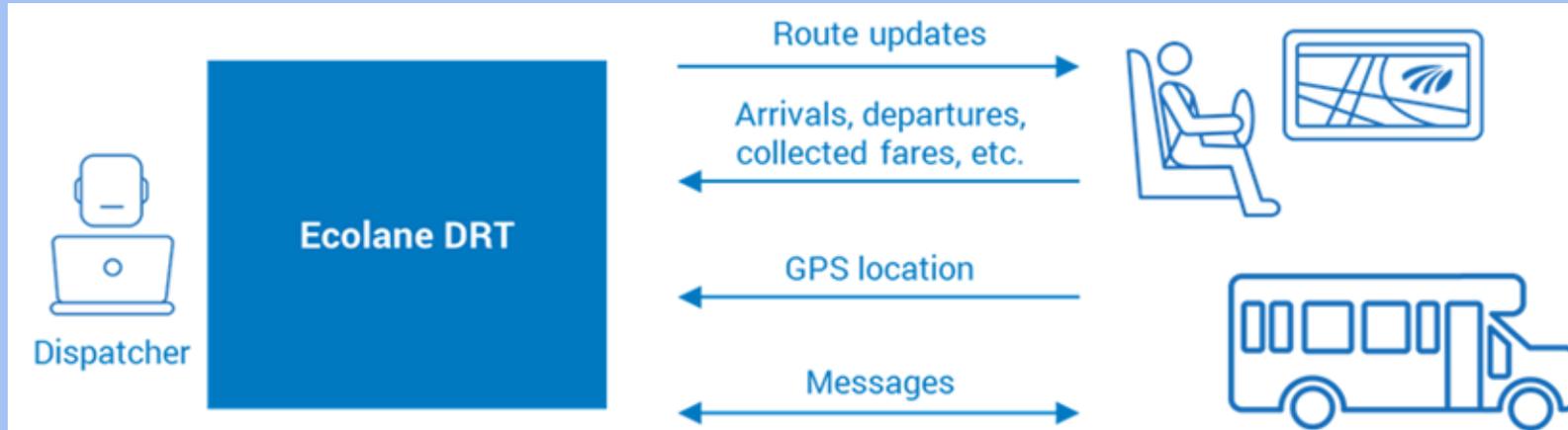
# Mobile Technology

- In vehicle MDT's
- Automatic Vehicle Locations/AVL
- REAL-TIME Data – Monitoring
- Communications/Messaging



Action	Route	Time
Arrive	1 4459 State Rte 159 Chillicothe, Oh	!! 17:08
Depart	1 4455 State Rte 159	!! 17:10
	1 4439 State Rte 159	!! 17:12
	1 445 shawnee lane	17:17
Map	102 Plaza Blvd	17:20
	1 850 N Bridge St	17:21
Menu	1 150 E 2nd St	17:24
	Pull In	23:29

Connection OK  
Message Queue 0  
74  
10:13



## 6. Multiple Locations —

No need for independent phone systems at each location utilizing hosted phone system technology

## 1. Save Money—

With lower costs than POT's lines and hosted phone system technology

## 2. Remote Working—

Through smartphone apps, and the ability to take your phone home

# THE BENEFITS OF A HOSTED PHONE SYSTEM

## 5. Analytics/Reporting—

Gain the insights you need to drive business forward with call monitoring, call performance, call analytics, and call recording

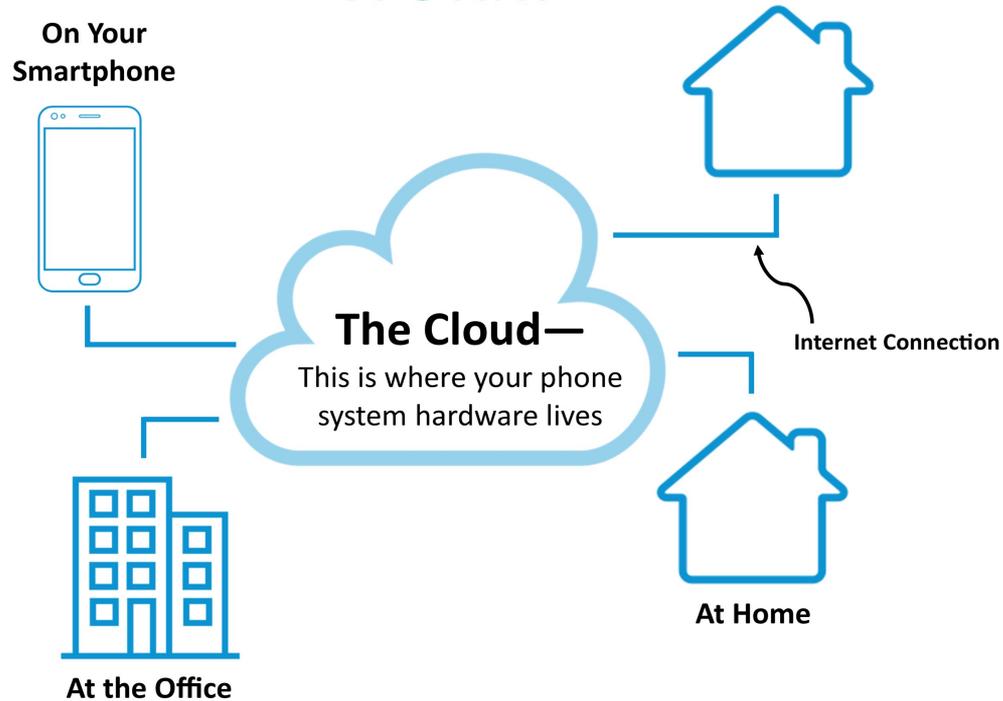
## 4. Completely Scalable—

Hosted phone systems are designed to grow as your business grows

## 3. Ease of Management—

Easily change buttons, call routing, auto-attendants and much more

# HOW DOES A HOSTED PHONE SYSTEM WORK?



# What happens if the Internet Crashes?

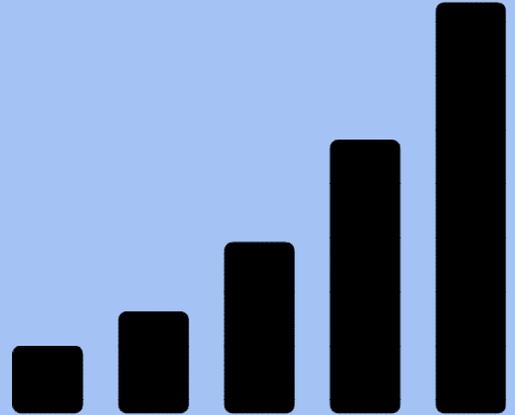


There is no Internet connection

Try:

- Checking the network cables, modem, and router
- Reconnecting to Wi-Fi
- Running Windows Network Diagnostics

DNS\_PROBE\_FINISHED\_NO\_INTERNET



# Questions?

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