

“CYBER BREACH”

JACKSON AREA TRANSPORTATION AUTHORITY



DAY 1

- Computer displays disappearing
- IT shows up on site
- Identified as ransomware cyber attack!!!
- Local police, state police, FBI
- Notified Board of Directors
- Whole company down

DAY 2

- Things get worse
- The attackers ask for money
- Everything is gone
- Worst day ever

DAY 3

- Time to rebuild
- Create a new customer base
- Purchase new equipment
- Data entry
- Update employees with need to knows
- Notified necessary partners

DAY 4

- Resources
- Little to no resources
- Contact other transit agencies
- FTA and MDOT (blocked JATA from access)