

Maternal Infant Health Program

Email Alert!



Please share this information with all MIHP team members.

Tuesday, May 4, 2021

Investigating IRI Entry Problems

The MIHP IT team is working diligently to resolve intermittent issues with both the screen list and the infant safety section of the Infant Risk Identifier, when entering a new IRI. They have attempted to recreate problems reported in order to remedy them, including walking through screens with a local agency, with no success.

We are asking that if you experience a problem with the infant safety section or the screen list when completing an IRI you stop entry and contact Joni Detwiler, via encrypted email or fax, with the beneficiary's PHI. This will allow the IT team to go into the system, in the moment, to investigate what is occurring with the specific record.

Joni's email is detwilerj@michigan.gov. You may also call and leave a secure voicemail @ 517-282-4488.

Our communication for the Maternal Infant Health Program has been streamlined to a single email address and phone number. Please forward all email to MIHP@michigan.gov. For further assistance, contact the state office @ **1-833-MI4-MIHP (1-833-644-6447)**. Thank you.

