

Maternal Infant Health Program Email Alert!



Please share this information with all
MIHP team members.

Friday, October 22, 2021

From the State MDHHS MIHP Office

As you may already be aware, there is a staff shortage at the MDHHS Maternal Infant Health Program office--much like the staff shortages many of you have experienced. Current staff are working diligently to prioritize needs that affect our beneficiaries, provider needs and/or concerns as well as certification documentation from our office. As you might imagine looking at this list, we are in the position to prioritize responses accordingly and therefore you may experience a delay in communication or documentation from the state. We are working diligently to be responsive however we encourage follow-up emails (if you like) that inquire about the status of a concern and/or certification documentation.

Understanding that the pandemic has caused some variance in operations, timelines originally set forth in our Operations Guide may be slightly delayed. At the onset of the pandemic, from a provider perspective, we were able to offer the opportunity for an agency to apply for exceptions (which expired February 2021). From a state perspective, we are asking for the same understanding and allowances as we work together to establish new timelines (in the future) that are more appropriate for our current work environment.

Thank you,

Cherie Ross, LMSW
Maternal Infant Health Unit Manager
MDHHS Maternal Infant Health Program

Our communication for the Maternal Infant Health Program has been streamlined to a single email address and phone number. Please forward all email to MIHP@michigan.gov. For further assistance, contact the state office @ **1-833-MI4-MIHP (1-833-644-6447)**. Thank you.