

Important MIHP Update- March 28, 2024



MIHP Exception Requests

MDHHS MIHP is committed to diligent and timely review of all correspondence, including the review of MIHP program exceptions. Please be aware that **effective immediately, due to the volume of exceptions being received, processing time may take up to one month.** In order to effectively review the large number of requests, the MDHHS MIHP exception review process will be conducted weekly, and based on the order in which they were received. MDHHS MIHP is dedicated to partnering with providers and health plans to ensure high quality services are provided to families; however, program exceptions were intended for extenuating circumstances and not as a routine program component. As a reminder, all requests must comply with the guidelines set forth in the Medicaid Provider Manual and the MIHP Operations Guide. For more clarification regarding the use of the exception policy, this topic will be discussed at the 2024 May Coordinator Meetings. Thank you for your patience and understanding in this matter.

Thank you,

MDHHS Maternal Infant Health Program

Our communication for the Maternal Infant Health Program has been streamlined to a single email address and phone number. Please forward all email to MIHP@michigan.gov. For further assistance, contact the state office @ **1-833-MI4-MIHP (1-833-644-6447)**. Thank you.