

## Important MIHP Update--September 12, 2022



### **\*\*Production issue affecting applications that use the CHAMPS Web Service Call\*\***

This affects applications like MIHP, WIC, and others. The MIHP application is NOT down. Users can still perform other functions except for entering or updating an RI with a Medicaid Number (MA#). Risk Identifiers can still be entered, just WITHOUT the MA#. Also, Discharge Summaries are not impacted as they use COMPLETED RI info.

The Eligibility Interface Web Service Call to/from CHAMPS is broken. The vendor and the DTMB database admins are currently working on the situation. Those teams are working to implement a fix yet today during business hours. If that is not successful, the fix will go in overnight tonight.

If possible, it may be easier to hold off on creating/updating RIs until it's communicated that the CHAMPS web call has been corrected. If a Risk Identifier must be entered today, please do so without the Medicaid number. You may go back in and enter the number at a later time, but will still get a scoresheet so you can provide care.

Our communication for the Maternal Infant Health Program has been streamlined to a single email address and phone number. Please forward all email to [MIHP@michigan.gov](mailto:MIHP@michigan.gov). For further assistance, contact the state office @ **1-833-MI4-MIHP (1-833-644-6447)**. Thank you.