

MIHP CareConnect360 Pilot Provider Requirements and Application

Overview

By completing this application, the agency is applying to be selected as a pilot provider for the MIHP transition to CareConnect360 (CC360). The pilot is anticipated to launch in November 2022 and will help ensure that provider insight is a focus of system functionality.

All applications must be submitted by **COB Monday October 17, 2022**.

Benefits of MIHP-CareConnect360 Integration

- Centralize all program records and administrative documentation in an electronic format
- Streamline program administration
- Support partner collaboration and communication
- Expand data collection and integration with statewide databases
- Ability to generate agency-specific reports

Pilot Provider Expectations

- A thorough onboarding process
 - Training sessions for gaining access and learning functionality
 - May be offered as frequently as weekly, attendance is optional but highly recommended.
 - All sessions will be recorded, and detailed written guidance will also be available.
 - It is the agency's responsibility to assure staff are able to perform program functions in CC360.
- The opportunity to offer feedback and receive ongoing support
 - Routine check-ins will be available with MDHHS MIHP to ensure support is provided during and after the initial training.
- Anticipated timeline:
 - Training:
 - November and December 2022
 - Pilot Provider "Go-Live" (to begin using CC360 for program operations):
 - January 2023
- Anticipated functionality
 - Risk identifiers, progress notes, discharge summary, reports, personnel roster, and beneficiary search/list.
 - Additional functionality will be added later in the pilot.

Pilot Requirements

- The following must be entered directly into CC360
 - Risk Identifier
 - Discharge Summary
 - Professional Visit Progress Note (PVPN)
 - During the pilot, MIHP agencies who use an EMR may choose to use current EMR system or CC360 for progress note documentation.
 - Beneficiary Transfer

- Personnel Roster
 - The Risk Identifier, Discharge Summary and Progress Note can be extracted to an EMR – similar to current functionality.
- Pilot provider will suspend use of MIHP Application and use CC360 for all available functionality, duplicate entry will not be necessary.
- Agency-wide transition where all agency staff will utilize CC360 functionality
- As new functionality becomes available in CC360, providers will receive training and a launch date for adopting the new functionality.
- CC360 current functionality will not include direct billing.

Next Steps

- If interested, complete this application by **COB Monday, October 17, 2022**. All applications will be reviewed by MDHHS MIHP and the CC360 team.
- Submit the application to the following email address: MDHHS-MIHP-Advisory@michigan.gov
 - This is a NEW email address! It has been developed to centralize communication about MIHP efforts for advisory and pilot initiatives.
- Providers who submit an application will receive **communication regarding a decision by the end of October 2022**. The number of participants may be limited.

Application

Instructions: Please complete all fields and submit to MDHHS-MIHP-Advisory@michigan.gov

1. MIHP agency: _____
2. Email address of MIHP coordinator: _____
3. Current format for MIHP documentation:
 - Paper
 - EMR
4. EMR name, if applicable: _____
5. By signing below, the agency acknowledges the expectations and requirements for participation in the pilot. Submission of this application is on behalf of the entire MIHP agency named above. I have confirmed that the appropriate parties have been made aware of this application.

Name: _____

Signature: _____

Title: _____