

## MIHP CC360 Pilot Provider Training & Drop-In Session Schedule

This schedule includes the six core training sessions and the drop-in sessions. As new functionality becomes available, additional trainings will be added and may impact the schedule.

### MIHP CC360 Pilot Provider Trainings: Core Sessions

Each week, the same topic will be offered at **two different times** (“A” and B” options). Providers may choose which time to attend. Sessions will be recorded and [posted online](#). During each session, time will also be allotted to engage provider feedback. Additional meetings are also available for continuous provider support and feedback opportunities (see “drop-in” meetings on the next page).

**Note regarding “Key audience:”** All MIHP staff are encouraged to attend all trainings; however, some sessions may be more applicable to certain roles. The “Key audience” descriptions may assist in allocating staff time accordingly.

Below are the Six Core Training Sessions for all MIHP CC360 Pilot Providers.

Session 1A and 1B: Introduction to Pilot			
Key audience: All MIHP staff			
Option	Date	Time	Registration
1A	Tuesday 12/6	1:00pm – 2:00pm	Complete
1B	Thursday 12/8	10:00am – 11:00am	Complete
Session 2A and 2B: Gaining Access to CC360			
Key audience: All MIHP staff			
	Date	Time	Registration
2A	Tuesday 2/7	10:00am – 11:30am	<a href="#">Click here to register</a>
2B	Wednesday 2/8	1:00pm – 2:30pm	<a href="#">Click here to register</a>
Session 3A and 3B: Beneficiary Search, Beneficiary List, Personnel Roster			
Key audience: All MIHP staff			
	Date	Time	Registration
3A	Tuesday 2/14	1:00pm – 2:30pm	<a href="#">Click here to register</a>
3B	Wednesday 2/15	10:00am – 11:30am	<a href="#">Click here to register</a>
Session 4A and 4B: Risk Identifier and Discharge Summary			
Key audience: MIHP staff responsible for conducting, documenting, or reviewing the risk identifier and/or discharge summaries			
	Date	Time	Registration
4A	Tuesday 2/21	9:00am – 10:30am	<a href="#">Click here to register</a>
4B	Wednesday 2/22	1:00pm – 2:30pm	<a href="#">Click here to register</a>
Session 5A and 5B: Progress Note and PDF Export Functionality			
Key audience: MIHP staff responsible for documenting or reviewing progress notes and staff interested in PDF export feature for documents			
	Date	Time	Registration
5A	Wednesday 3/1	10:00am – 11:30am	<a href="#">Click here to register</a>
5B	Thursday 3/2	1:00pm – 2:30pm	<a href="#">Click here to register</a>
Session 6A and 6B: Updated User Access and Content Refresher Before Go-Live			
Key audience: All MIHP staff			
	Date	Time	Registration
6A	Tuesday 3/7	10:00am – 11:30am	<a href="#">Click here to register</a>
6B	Wednesday 3/8	1:00pm – 2:30pm	<a href="#">Click here to register</a>

## Provider Support and Feedback Drop-In Sessions

No new functionality or formal training. Below are optional drop-in sessions to continue supporting providers as they navigate CC360 and ensure provider feedback is incorporated in the CC360 development process. These are intended to serve as casual meetings to provide feedback for enhancement and/or gain technical assistance.

Provider Support and Feedback Drop-In Sessions: 2023			
	Date	Time	Meeting Link
1	Thursday 3/16	1:00pm – 2:00pm (first session is 1-hour; remaining are 30 minutes)	No registration required: The <b>same link</b> will be used for all drop-in sessions. Use the meeting link below to attend any of drop-in sessions:  <b>Microsoft Teams meeting</b> <a href="#">Click here to join the meeting</a>  Meeting ID: 291 239 952 462 Passcode: eDUsX8 <a href="#">Download Teams</a>   <a href="#">Join on the web</a>  <b>Or call in (audio only)</b> <a href="#">+1 248-509-0316,,573170637#</a> United States, Pontiac Phone Conference ID: 573 170 637# <a href="#">Find a local number</a>   <a href="#">Reset PIN</a> <a href="#">Learn More</a>   <a href="#">Meeting options</a>
2	Wednesday 3/22	1:00pm – 1:30pm	
3	Wednesday 3/29	1:00pm – 1:30pm	
4	Thursday 4/6	1:00pm – 1:30pm	
<i>Shift to every two weeks:</i>			
5	Wednesday 4/19	1:00pm – 1:30pm	
6	Wednesday 5/3	1:00pm – 1:30pm	
7	Wednesday 5/17	1:00pm – 1:30pm	
8	Wednesday 5/31	1:00pm – 1:30pm	
9	Wednesday 6/14	1:00pm – 1:30pm	
10	Tuesday 6/27	1:00pm – 1:30pm	
11	Wednesday 7/12	1:00pm – 1:30pm	
12	Wednesday 7/26	1:00pm – 1:30pm	
13	Wednesday 8/9	1:00pm – 1:30pm	
14	Wednesday 8/23	1:00pm – 1:30pm	
15	Wednesday 9/6	1:00pm – 1:30pm	
16	Wednesday 9/20	1:00pm – 1:30pm	