



MICHIGAN DEPARTMENT OF HEALTH & HUMAN SERVICES

Medical Services Administration Medicaid Program Policy Updates

May 2021

Putting people first, with the goal of helping all Michiganders lead healthier and more productive lives, no matter their stage in life.

MIHP Telehealth Update

- Minor documentation revision to the telehealth guidance
- Provider telehealth survey results
- The future of telehealth in MIHP

MIHP Telehealth Update cont.

- Medicaid telehealth guidance documentation revision
 - OLD: all telehealth claims must include a remark/comment stating that the visit was completed via telehealth
 - NEW: telehealth claims for **telephone only** visits must include a remark that states “services provided via telephone” (in accordance with MSA 20-13)
 - Audio-visual telehealth claims **no longer** require a remark/comment

MIHP Telehealth Survey

- Medicaid policy and the MIHP Operations team sent out an electronic telehealth provider survey last November
- 56 of 83 agencies completed the survey
- The information you provided will assist with future policy decisions

MIHP Telehealth Survey Results

- Positive themes:
 - 80% of providers- telehealth does not reduce program quality
 - 86% of providers are comfortable providing telehealth
 - Program components mostly deliverable through telehealth
 - Improves safety of participants and home visitors
 - Providers reported an increase in participants sharing sensitive information

MIHP Telehealth Survey Results cont.

- Limitation themes:
 - Virtual visits do not replace the need for in-person visits
 - Reduced ability to assess home environment, body language and caregiver-infant interaction
 - Equity issues related to phone/internet access
 - About half of providers reported experiencing a technical issue at least once

MIHP Telehealth Survey Results cont.

- Participant receptiveness:
 - Providers reported a variety of answers- ranging from participants that only wanted telehealth visits even without a public health emergency and others that wanted all in-person visits

MIHP Telehealth Moving Forward

- Medicaid and the MIHP Operations team are working together to develop further telehealth guidance
- Consideration will be given to:
 - Documentation requirements
 - Equity related to internet/phone access
 - Training for telehealth delivery
 - Flexibility dependent on participant circumstances and provider judgment

12 Month Postpartum Extension Update

- MDHHS is committed to expanding postpartum coverage and is assessing available pathways, including:
 - Medicaid 1115 Demonstration Waiver- typically required for an eligibility change such as expanding postpartum coverage
 - The American Rescue Plan Act of 2021- provides a State Plan option to expand postpartum coverage beginning April of 2022

Medicaid Policy Updates

- Medicaid case closures suspended (MSA 20-19)
 - Unless individual moves out of state or requests closure (does not apply to MOMS beneficiaries)
- Coverage of Behavioral Health Services for the MOMS Benefit Plan (MSA 20-67)
 - Covers broad behavioral health and substance use disorder services through 60 days postpartum
- Vaccines for Children (VFC) Pharmacy Expansion (MSA 21-10)
 - Allows pharmacies to administer vaccines through the VFC program to mitigate the reduction of vaccinations occurring during the COVID-19 pandemic

Healthy Michigan Plan Updates

- Back in 2018, MDHHS was required to implement two additional Healthy Michigan Plan eligibility requirements:
 - Work requirements
 - *Update:* CMS rescinded approval on April 6, 2021
 - 5% premium and healthy behavior
 - *Update:* on hold due to COVID-19 suspension of Medicaid case closures and pending legislation

Medicaid Program Reminders

- MOMS beneficiaries are eligible for breast pumps
 - If they do not receive one before losing coverage, the breast pump can be billed under the infant's Medicaid ID (MSA 14-60)

THANK YOU!

For providing services during a challenging year

For providing responses to the telehealth survey

For being flexible and helping one another

Medicaid Program Policy Updates Resources

Please submit questions about presentation to:

MIHP@michigan.gov

General provider questions

Provider Support at 1-800-292-2550 or

ProviderSupport@michigan.gov

Public comments and questions on proposed policy

Visit MSA's website **[here](#)**

or contact us at **msapolicy@michigan.gov**

Healthy Michigan Plan resources and contact

Visit the website **<https://www.michigan.gov/healthymiplan>**

or contact us at **healthymichiganplan@michigan.gov**