

Important MIHP Update- December 22, 2025



MIHP Car Seat Program Update

MIHP Providers,

McLaren is launching their FY26 car seat distribution program effective immediately, therefore, all Health Plans are accepting car seat requests.

Note:

- Aetna requires a liability waiver to be completed in addition to the car seat form. Reach out to Aetna's car seat program contacts for the form and any questions.

Updated Form:

- The car seat request form (attached) has been updated to reduce duplication of information and improve clarity of the car seat delivery information. Please use this form on any new car seat requests.
- You are not required to submit the instructions pages from the car seat form if that reduces submission workload; it is acceptable with or without instructions as long as all 3 pages of the form are included.

MDHHS MIHP Form Submission:

- Please have all FY25 (ended September 19, 2025) forms submitted to MDHHS MIHP via fax or encrypted email by close of business on **Friday, December 26**.
- If you have made several attempts to contact the beneficiary/family to confirm they have received the car seat(s) and have not been able to make contact, before submitting the form, please briefly note the inability to confirm delivery and general reason such as “lost to service” or “unable to make contact” in section 5 “Date MIHP Agency Confirmed Beneficiary Received the Car Seat(s)” along with the date of your note.
- Please be sure to complete Section 5 “Date MIHP agency confirmed the beneficiary received the car seat(s)” or the form will be returned for completion.

Car Seat Program Email: For questions and to send completed car seat request forms: MDHHS-MIHP-Car-Seat-Program@michigan.gov

MIHP Child Passenger Safety: Car Seat Resources website (includes the car seat request form and the Health Plan contact list): [MIHP Car Seat Resources](#)

Health Plan	Car Seat Program Contact Name(s)	Email #1	Email #2	Phone	Fax
Aetna Better Health of Michigan (*Liability waiver required.)	Ashley Robinson & Rachel (Mary) Steinmetz	RobinsonA1@aetna.com	SteinmetzM@aetna.com	(959) 299-7156	(866) 889-7572
Blue Cross Complete of Michigan	Carolyn Hill & Renee Baharian	cahill@miblucrosscomplete.com	rbaharian@miblucrosscomplete.com	(248) 663-7943	(855) 270-0800
HAP CareSource	Tamika Lopez-Peck	mihp_hapcaresource@caresource.com	-	(937) 487-8417	(937) 396-3300
McLaren Health Plan	Sutten Avery	MHPSpecialPrograms@mcclaren.org	sutten.avery@mcclaren.org	(810) 733-9707	(810) 600-7968
Meridian Health Plan of Michigan	Laura Schuyler & Amanda Messer	laura.schuyler@mimeridian.com	amanda.messer@mimeridian.com	(313) 324-7067	(833) 561-2278
Molina Healthcare of Michigan	Brooke Sebok & Karen Unholz	Brooke.Sebok@molinahealthcare.com	karen.unholz@molinahealthcare.com	(947) 622-2987	(844) 861-1932
Priority Health Choice	Stacey Guerrero	MIHP@priorityhealth.com	-	(616) 464-8334	(616) 464-8905 (*Only use if no encrypted email available.)
UnitedHealthcare Community Plan	Nicole O'Brien	nicole.obrien@uhc.com	-	(248) 331-4292	(877) 449-6632
Upper Peninsula Health Plan	Laura McLain	lmclain@uphp.com	-	(906) 225-7927	(906) 225-9117

Our communication for the Maternal Infant Health Program has been streamlined to a single email address and phone number. Please forward all email to MIHP@michigan.gov. For further assistance, contact the state office @ **1-833-MI4-MIHP (1-833-644-6447)**. Thank you.