

## Important MIHP Update- February 23, 2026



### Meet the Team: Ishita Das

#### Welcome MIHP's new Quality Improvement Specialist, Ishita Das

Hi,



I'm Ishita! I am a healthcare professional with extensive experience in healthcare operations and as a Registered Nurse, including nearly nine years serving families through Michigan's Maternal Infant Health Program (MIHP) at the Kent County Health Department. My professional journey has taken me across the lifespan — from newborns to seniors — and multiple healthcare settings, including hospitals,

ambulatory clinics, senior living, federally qualified health centers, rural health clinics, acute care facilities, and local health departments. Across every role, my focus has remained the same: improving systems of care for resource-limited populations through quality improvement, innovation, and standardization.

In my most recent role as Director of Clinical Services, I led clinical operations for a multi-provider FQHC, strengthening compliance with state and federal regulations, and implementing structured process improvements to enhance performance, health outcomes, and patient satisfaction. Throughout my leadership journey, I have embraced a servant leadership philosophy — prioritizing support, collaboration, and team empowerment so that high-quality care can be delivered consistently. I believe strong systems are built through active listening, alignment around shared goals, and the development of clear, standardized processes that make excellence sustainable.

I am deeply passionate about advancing healthcare quality through data-driven decision-making, performance management, and workflow optimization. My experience includes value-based care initiatives, revenue cycle analysis, and Lean process improvement, always with a focus on reducing variability, increasing accountability, and improving measurable outcomes. I am particularly motivated by opportunities to innovate while maintaining program fidelity and ensuring equitable service delivery.

I hold a Master of Healthcare Administration with a specialization in Project Management, a Bachelor of Science in Nursing, and a Doctorate in Molecular Biology/Biochemistry. This combination of clinical, scientific, and operational training enables me to effectively bridge frontline realities with systems-level strategy.

I am multilingual and have had the privilege of working with diverse communities, strengthening my commitment towards culturally responsive care and addressing social determinants of health.

Outside of work, I enjoy spending time with my family, cooking, traveling, engaging in community activities, and exploring emerging healthcare innovations. I am excited to contribute in this new role and look forward to partnering with the teams to advance quality, ensure statewide standardization, and promote equitable care for Michigan's mothers, infants, and families.

Our communication for the Maternal Infant Health Program has been streamlined to a single email address and phone number. Please forward all email to [MIHP@michigan.gov](mailto:MIHP@michigan.gov). For further assistance, contact the state office @ **1-833-MI4-MIHP (1-833-644-6447)**. Thank you.