

Important MIHP Update- March 25, 2026



MIHP Car Seat Program Update

MIHP providers,

Update:

- **Aetna** has updated their car seat program contact information below. Please note the new general email address under "Email #1." Ashley Robinson is no longer in this role so please discontinue using that email address.
- Almost 400 car seats were shipped to beneficiaries and provider offices last week. As some of you are aware, there have been some back-order issues which have delayed the seats being delivered in a timely manner. The supply company has been looking at alternative car seat suppliers and alternative car seats when needed so you may see car seats from different manufacturers or ones that go up to 65 pounds versus a seat that can go to 100 pounds as a booster seat. We aim to provide seats that can be used for the longest time frame but to ensure families who need a new car seat receive one in a timely manner, other seats may be delivered but they will provide many years of usage, usually until a child is between 4 to 8 years old.

Reminders:

- Please ensure that car seat request forms are completed before submitting them to the car seat mailbox or via fax or they will be returned. The following are often issues necessitating the return of forms:
 - Section 3: beneficiary signature and date OR verbal confirmation checkbox marked and date
 - 4C Date this form was submitted to the Health Plan
 - Section 5: Date MIHP agency confirmed the beneficiary received the car seat(s)
 - *Note:* 4B Delivery Instructions: You do **not** need to enter the Name of MIHP Provider, Address, City, State and Zip Code if the seat is being delivered to the Beneficiary which would be noted by the top checkbox in that section along with the Name and Address box next to the Beneficiary checkbox. Only enter the provider's name and address if the seat should be delivered to the provider's address.

Car Seat Program Email: For questions and to send completed car seat request forms: MDHHS-MIHP-Car-Seat-Program@michigan.gov

MIHP Child Passenger Safety: Car Seat Resources website (includes the car seat request form and the Health Plan contact list): [MIHP Car Seat Resources](#)

The car seat program continues to be very successful thanks to you our committed providers. Thank you.

MDHHS Car Seat Program Team

Health Plan	Car Seat Program Contact Name(s)	Email #1	Email #2	Phone	Fax
Aetna Better Health of Michigan (*Additional form required.)	Rachel (Mary) Steinmetz	AetnaBetterHealthofMI-CMMailbox@aetna.com	SteinmetzM@aetna.com	(959) 299-7156	(866) 889-7572
Blue Cross Complete of Michigan	Carolyn Hill & Renee Baharian	cahill@mibluecrosscomplete.com	rbaharian@mibluecrosscomplete.com	(248) 663-7943	(855) 270-0800
HAP CareSource	Tamika Lopez-Peck	mihp_hapcaresource@caresource.com		(937) 487-8417	(937) 396-3300
McLaren Health Plan	Sutten Avery	MHPSpecialPrograms@mclaren.org	sutten.avery@mclaren.org	(810) 733-9707	(810) 600-7968
Meridian Health Plan of Michigan	Laura Schuyler & Leah Gosztyla	SM_meridiancribsandcarseats@mimeridian.com	laura.schuyler@mimeridian.com leah.gosztyla@mimeridian.com	(313) 288-0947	(833) 561-2278
Molina Healthcare of Michigan	Brooke Sebok & Karen Unholz	Brooke.Sebok@molinahealthcare.com	karen.unholz@molinahealthcare.com	(947) 622-2987	(844) 861-1932
Priority Health Choice	Stacey Guerrero	MIHP@priorityhealth.com		(616) 464-8334	(616) 464-8905 (*Only use if no encrypted email available)
UnitedHealthcare Community Plan	Nicole O'Brien	nicole.obrien@uhc.com		(248) 331-4292	(877) 449-6632
Upper Peninsula Health Plan	Laura McLain	lmclain@uphp.com		(906) 225-7927	(906) 225-9117

Updated 03/23/2026

Our communication for the Maternal Infant Health Program has been streamlined to a single email address and phone number. Please forward all email to MIHP@michigan.gov. For further assistance, contact the state office at 1-833-MI4-MIHP (1-833-644-6447). Thank you.