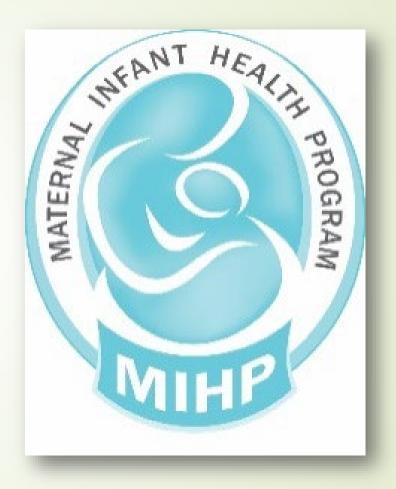
## MATERNAL INFANT HEALTH PROGRAM (MIHP)

NEW PROVIDER INQUIRY MEETING



#### Introductions

Name

Proposed agency name and location

Counties to serve, catchment area

Why interested in becoming MIHP provider?

# Maternal Infant Health Program Overview





Michigan's statewide evidencebased home visiting program serving Medicaid-eligible pregnant people and Medicaid-eligible infants, using evidence-based interventions

#### MIHP FUNDING

MIHP Funding Source: Michigan Medicaid

- Michigan State Plan Authority
  - Extended Services to Pregnant People
  - Early and Periodic
     Screening, Diagnostic and
     Treatment Services (EPSDT)



### Maternal Infant Health Program

Administered by Michigan
Department of Health and Human
Services

- HASA—Health and Aging Services Administration (formerly Medical Services Administration)
- Public Health Administration

## Organizational Overview

**Public Health Administration** 

**Bureau of Health and Wellness** 

Division of Maternal and Infant Health

Perinatal and Infant Health Section

Maternal and Infant Health Unit

Maternal Infant Health Program

# MIHP Goals



#### Maternal Infant Health Program Goals

Support Medicaid beneficiaries to promote:

- Healthy pregnancies
- Positive birth outcomes
- Infant health and development

Long-term goal to reduce maternal and infant mortality and morbidity



# Program Services





MIHP agencies provide a team of:

- Nurses
- Social Workers
- Registered Dietitians
- Lactation Consultants
- Infant Mental Health Specialists

The team works with the beneficiary, their doctor, their health plan, and other providers in the community to make sure the family is receiving services to keep the family healthy.



#### The MIHP professional:

- Identifies and addresses the impact of the social determinants of health
- Promotes health equity
- Provides care coordination and health education intervention services
- Develops individual care plans for pregnant people and infants enrolled in MIHP



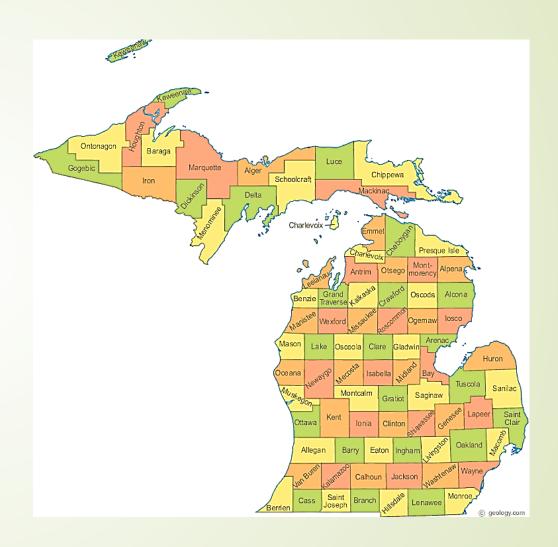
#### **Services Provided**

- Care Coordination delivered by Registered Nurses (RN) and Licensed Social Workers (LSW)
- Professional Visits delivered by RNs, LSWs, Registered Dietitians (RD) and Infant Mental Health Specialists (IMHS)
- Lactation Support and Counseling Services billed separately, delivered by International Board-Certified Lactation Consultant® (IBCLC®) certified RNs and LSWs
- Coordination with medical care providers and Medicaid Health Plans
- Validated Maternal or Infant Risk Identifier (RI) for each beneficiary
- Plan of care interventions based on identified concerns

#### Types of MIHP Agencies

Maternal Infant Health Program (MIHP) services delivered by statewide network of certified providers.

- Federally Qualified Health Centers
- Hospital Affiliated
- Native American Communities
- Private Providers
- Local and District Public Health Departments

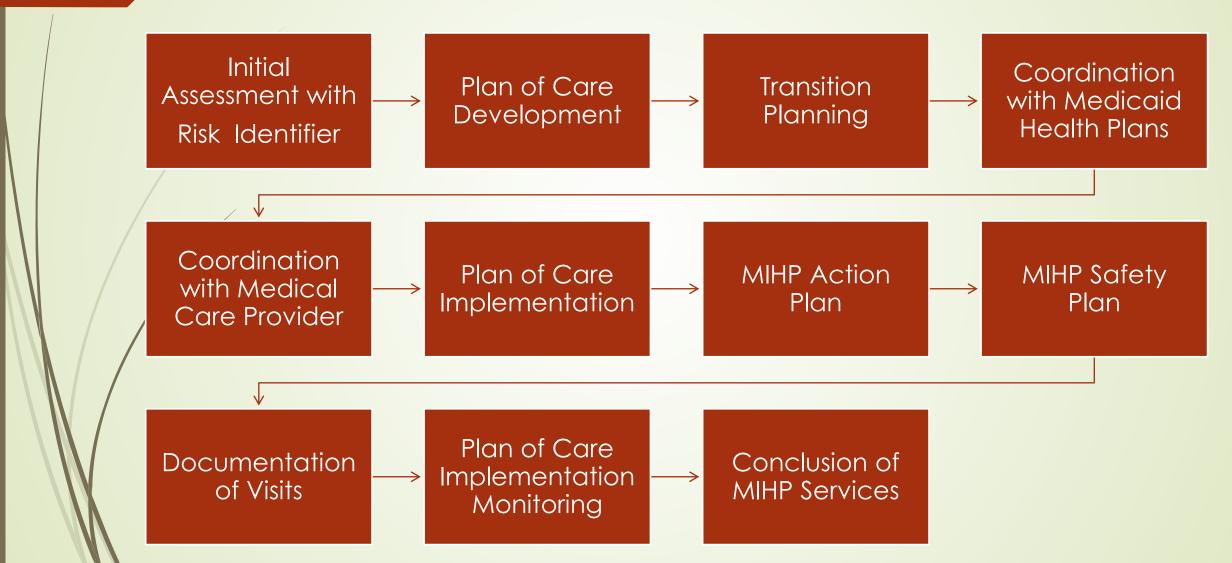


#### Care Coordination

Population Based Case Management



#### **Eleven Components of Service Delivery**



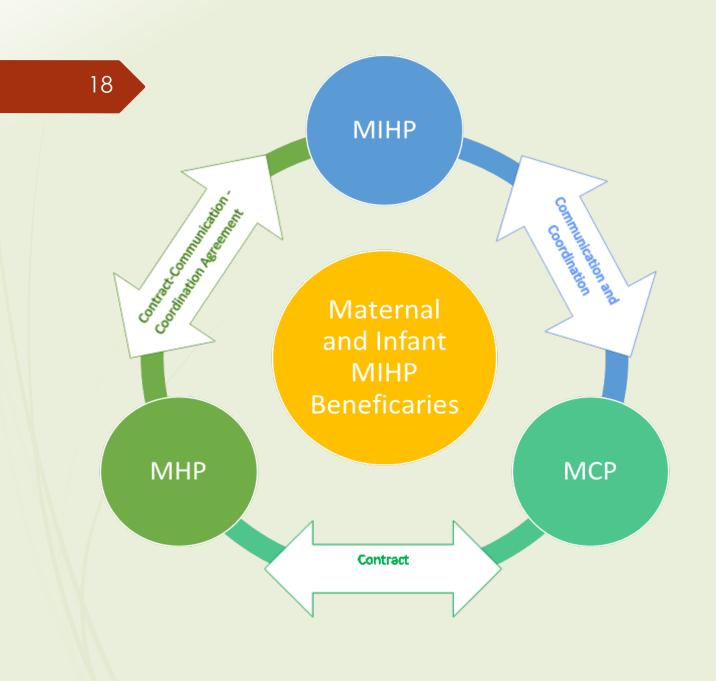
# MIHP Case Management Services

Assist beneficiary with problematic situations and needs, as they arise

Use Motivational interviewing (MI) and coach the beneficiary toward self-empowerment

Continuous communication with the beneficiary/caregiver to evaluate Plan of Care effectiveness in meeting the beneficiary's goals

Collaboration with beneficiary medical care provider and Medicaid Health Plan



# Coordination and Collaboration

Community
Partners
in Each
County of
Catchment
Area

Women, Infants and Children (WIC) Community Mental Health (CMH) **Early On Great Start Collaborative Food Pantries** Churches Shelters Child Protective Services (CPS) Michigan Department of Health and Human Services (MDHHS) Local Health Department (LHD)

**AND MANY MORE** 





2020-2023 Mother Infant Health & Equity Improvement Plan (MIHEIP)

The MDHHS plan to reduce maternal and infant mortality and improve health outcomes.

Through evidence-based interventions that address the underlying causes of maternal and infant mortality and acknowledge the underlying drivers of inequity, including poverty, racism, and discrimination.

- Zero Preventable Deaths
- Zero Health Disparities

www.Michigan.gov/miheip



#### Take Away Points

- Michigan's statewide evidence-based home visiting program
- Supplements medical care for infants and pregnant people with Medicaid insurance
- An evidence-based case management and health education program for the family
- Promotes positive birth outcomes, healthy pregnancy and healthy infants, as well as reduced infant mortality and morbidity

# Becoming a MIHP Provider



# Medicaid Requirements for all Medicaid Providers

- Medicaid Provider Manual General Information for Provider
  - Comply with all licensing laws and regulations applicable to the provider's practice or business in Michigan,
  - Must not be currently excluded from participating in Medicaid by state or federal sanction or exclusion
  - Must be a valid provider type in CHAMPS
  - Must provide services that are directly reimbursable per MDHHS policy



Michigan Department of Health and Human Services

#### M DHHS

#### **Medicaid Provider Manual**

**GENERAL INFORMATION FOR PROVIDERS** 

Note: Medicaid Health Plans (MHP) administer the MIHP billing for the majority of the MIHP population.

A contract with the MHP is required in most circumstances and may be a lengthy process to obtain, or not obtain, at this time.

# To become an MIHP provider, agencies must:

- Meet all Medicaid provider requirements
- Be eligible to apply to become an MIHP provider
- Carefully follow the application process
- Be approved by MIHP application committee
- Submit all required documents
- Meet all MIHP orientation requirements
- Receive a provisional certification



- Send email requesting official MIHP provider application to mihp@Michigan.gov
- Application must be completed on the required MDHHS form (5648)
- Applications must be signed using esignature program and application should be saved as a PDF or password protected Word document to avoid accidental changes
- Send completed application to mihp@Michigan.gov

#### State of Michigan Department of Health and Human Services

#### MATERNAL INFANT HEALTH PROGRAM (MIHP) Provider Application

#### application Process

ecoming an MIHP provider requires significant time, commitment and accountability. The pplication and certification processes demand ongoing efforts to adhere to program policies nd procedures, which are outlined the Medicaid Provider Manual and the MIHP Operations Buide.

, after reviewing MIHP requirements, your organization wishes to apply to become an MIHP rovider, you must:

1 Particinate in a New Provider Inquiry webinar

- Application must be received by MDHHS no later than 5:00 pm on Friday, July 1, 2022
- No extensions to the deadline will be granted
- Applications submitted incorrectly or late will be declined without review
- Acceptable applications will be processed and reviewed by MDHHS MIHP application committee
- Applicants will receive application decision by mid-August 2022

State of Michigan
Department of Health and Human Services

MATERNAL INFANT HEALTH PROGRAM (MIHP)
Provider Application

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#### Additional instructions:

- Applications must be complete
- Applications may only be submitted one time per application period
- Attachments or supplemental information other than what is specified in the application will not be accepted or reviewed
- Applications containing wording or sections copied directly from the MIHP Operations Guide or other official MIHP documents will be rejected as "unsatisfactory"

#### Approved applications

- Notified of approval and New Provider Orientation requirements
- Must submit the following documents to attend the New Provider Orientation:
  - Agency Personnel Roster detailing the required professional staff
  - Staff Resumes and Licenses
  - Proof of approval as a Medicaid provider with a MIHP specialty code (B356)

#### **Denied Applications**

 Prospective agencies must wait until the next calendar year (2023) to participate in another New Provider Inquiry webinar and complete a new application



#### After application is approved:

- Obtain an organizational NPI (unless agency has done this already) An individual NPI is not acceptable
- Apply for enrollment in CHAMPS (provider type B356)
- Attend New Provider Orientation
- Provisional Certification Review
- Upon receipt of Provisional Certification Review results, agency may begin enrolling beneficiaries into the MIHP program

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# New Provider Orientation



#### New Provider Orientation

The New Provider Orientation provides an indepth review of:

- MIHP program operations
- Getting started as agency
- Required forms
- Interventions
- Criteria used during the onsite provisional certification review

#### New Provider Orientation

The following members of the approved applicant's staff must successfully complete the required MIHP New Provider Orientation

- MIHP Program Coordinator
- MIHP qualified Registered Nurse
- MIHP qualified Licensed Social Worker

Staff members attending orientation must be listed on the Personnel Roster

#### New Provider Orientation

#### Four-day training

- October 11, 2022
- October 12, 2022
- October 26, 2022
- One day in March of 2023

Required pre-requisite training

Required online training

Required onsite training

# Provisional Certification



#### **Provisional Certification**

- Requirements will be shared at orientation.
- Consultant will conduct provisional certification review within 2-4 weeks of third day of orientation.
- Agency will receive a letter with results of provisional certification review and next steps.
- Agencies may not enroll and serve MIHP beneficiaries until required post certification documents are submitted and MIHP MDHHS staff sends a final letter.

#### **Provisional Certification**

- Once agency receives provisional certification, postcertification documents will be required to be submitted and may include:
  - Training completion forms for current staff.
  - Proof of purchase or proof of online access to the ASQ-3 and ASQ:SE-2 Starter kits and the ASQ-3 Learning Activities book.
  - Proof of MILogin access (CHAMPS, MIHP, MCIR)
- Once post-certification documents are submitted, a final provisional certification letter will be sent with the date agency may begin to enroll and service MIHP beneficiaries.

