

# Weekly Update

## Maternal Infant Health Program



Please share this information with all MIHP team members.

Monday, July 12, 2021

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## REMINDER! COP Webinar on July 14

This week's Community of Practice webinar will be held on Wednesday, July 14 from 1:00-2:30 PM. The Childhood Lead Poisoning Prevention (CLPP) team will be presenting. Access the event at <https://www.eventbrite.com/e/mihp-july-2021-bi-monthly-agency-webinar-tickets-116911482391>.

# MIHP Services Exception Requests

This information was provided in an MIHP weekly update last June, however with the pandemic struggles last year and new agency home visitors this reminder may be helpful.

In limited situations, when beneficiary needs surpass outlined MIHP program parameters, an MIHP provider may request a program exception. The exception process is documented in both the Medicaid Provider Manual MIHP policy and the MIHP Operations Guide.

The process can be confusing, especially if the MIHP provider rarely or has never requested an exception.

The following circumstances require approval:

- Initiation of services for a child over 12 months of age
- Continuation of services beyond 18 months of age
- A beneficiary whose *Risk Identifier* scores “no risks” but who could benefit from MIHP services

The program exception request must be submitted to MDHHS MIHP staff for review for all beneficiaries, including those enrolled with Fee for Service (FFS) and those enrolled with a Medicaid Health Plan (MHP).

To request an exception, the MIHP provider must submit the following written documentation to the MDHHS MIHP team, via fax or encrypted email:

- The Medicaid ID and date of birth
- Payor source for beneficiary
- Type of exception
- Rationale for the exception

The rationale for the exception must include:

- Identified risks
- Detail of services to be provided, including but not limited to:
  - A brief plan on support to be provided to the beneficiary
  - Anticipated number of visits
  - Brief transition plan

Beneficiaries with FFS Medicaid: MDHHS MIHP staff will review the request and provide the final decision to the MIHP provider.

Beneficiaries enrolled with an MHP: MDHHS MIHP staff will review the request and recommend the decision to the MHP. The provider will be copied on the recommendation email sent to the MHP. MHPs are responsible for processing prior authorization requests for the services, according to their utilization management processes (e.g., for beneficiary exceptions).

**Note:**

- A risk score for Birth Health does not have a plan of care. However, services may still be offered for the beneficiary based on the professional judgement without requesting an exception.
- If a response has not been received by the MIHP team within 5 business days, please follow up by email at [mihp@michigan.gov](mailto:mihp@michigan.gov)
- Requests must receive approval before exception services are provided unless an emergency is documented on the Professional Visit Provider Note (PVPN) or Contact Log.
- MIHP providers must keep all written documentation regarding the MDHHS MIHP exception decision in the beneficiary's chart.

## Agency Directory Contact Information

MDHHS MIHP staff has received numerous reports of failed attempts to reach MIHP coordinators using the phone number and/or mailing address in the Coordinator Directory. Accurate contact information is a requirement, including coordinator information, mailing address and phone number. Voicemail and answering services must also include instructions in case of an emergency.

We strongly encourage you to check the Coordinator Directory as well as the voicemail/answering service for the phone number(s) listed, as this information may have changed resulting from temporary changes during the pandemic. If there are any changes required for the coordinator, mailing address and/or phone number, please inform MDHHS MIHP immediately by utilizing form [5915 Agency Information Change Request Form](#) from the MIHP website.

# Great Lakes Breastfeeding Webinars



The latest in the series of free breastfeeding webinars from the Michigan Breastfeeding Network is now available for viewing:

**“Bmadzewen yawen I Mbish Water is Life,”**  
presented by Bethany Earl, RN, CNM, MSN.  
Click [here](#) to register.

**Description:** Traditional practices are important to the identities of Indigenous families and their communities and the role of infant feeding is central to parenting.

Traditional knowledge shared by Indigenous Elders is essential to sustaining traditional feeding practice and life-giving human milk. This webinar will have a primary focus on the importance of water on life in general and, in particular, how it affects breast milk. The presenter will include traditional teachings on the interconnectedness of water on all things in life hence the important phrase: water is life, all life.

**Approved for 1 L-CERP, 1 nurse’s contact hour, 1 social work CE hour, 1 dietitian CPEU, 1 community health worker CEU, 1 certified health education specialist CECH, and 1 CME until June 15, 2022.**

For additional webinars, click [HERE](#).

## MDHHS Health Equity Position Open

The MDHHS Division of Maternal and Infant Health is seeking to fill a Health Equity Specialist position. This position is responsible for advancing diversity, equity, and inclusion (DEI) and toward eliminating inequities within the division and working collaboratively with partners. The position will use a collaborative process to advance racial equity; develop, coordinate, and implement learning opportunities for DMIH and the Title V Maternal Child Health Programs; and to provide coordination and oversight of DEI efforts in the division. This is a full-time position with the possibility of working remotely or working hybrid (remote/office); some in person meetings will be required. Applications must be received by July 22<sup>nd</sup>. Click [here](#) to view the full position description and to apply. Please feel free to share this opportunity widely.

# Coordinator Directory

[Click here to access the Coordinator Directory](#)

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## Topic Submission

If you have suggestions for topics to be addressed in future additions of the MIHP Weekly Update, please submit your ideas [here](#).

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## Previously Released MIHP Weekly Updates

To review any previously released MIHP Weekly Updates, they can be found by visiting the MIHP webpage [Michigan.gov/MIHP](http://Michigan.gov/MIHP) or by clicking [here](#).

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Our communication for the Maternal Infant Health Program has been streamlined to a single email address and phone number. Please forward all email to [MIHP@michigan.gov](mailto:MIHP@michigan.gov). For further assistance, contact the state office @ **1-833-MI4-MIHP (1-833-644-6447)**. Thank you.

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