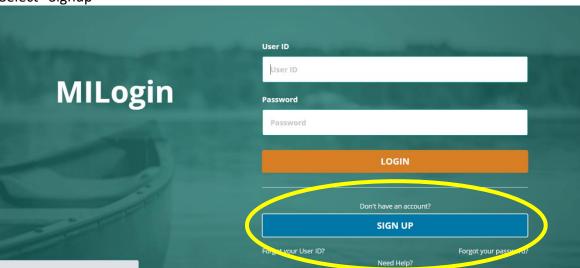
Payment User Guide for Lead Professional and Firm Certification Renewal

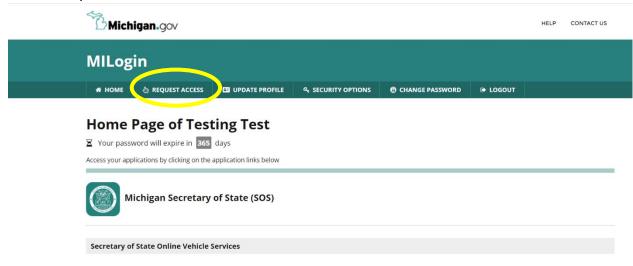
Step 1:

- Go to www.milogin.michigan.gov
- Select "Signup"



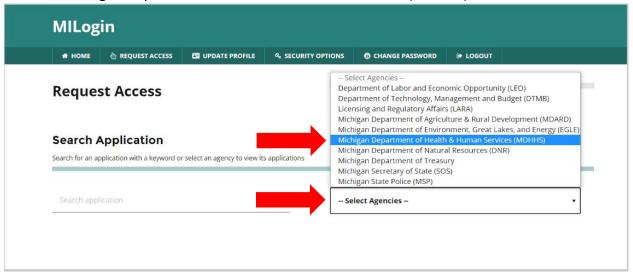
Step 2:

- Login using new username and password
- Select "Request Access"



Step 3:

- Select "Select Agencies" dropdown
- Choose "Michigan Department of Health and Human Services (MDHHS)"

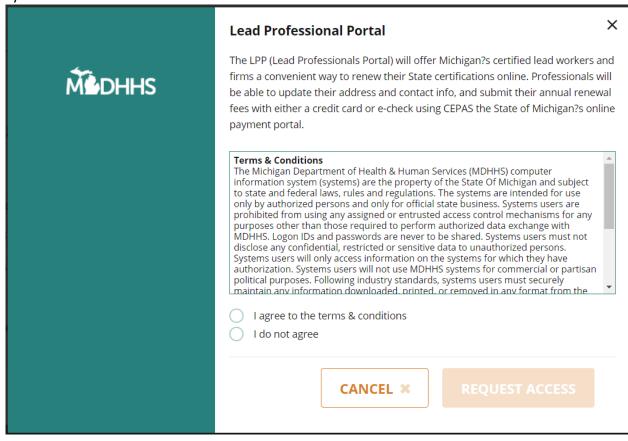


 Once "Michigan Department of Health and Human Services (MDHHS)" is selected, application categories appear. Select "Lead Professional Portal."

Search Application Search for an application with a keyword or select an agency to view its applications Search application Q Michigan Department of Health & Human Services (MDHHS) Lead Professional Portal Michigan Child Support (MiChildSupport) Michigan Drug Assistance Program (MIDAP) SEBTC Connect WIC Client Connect myHealthPortal

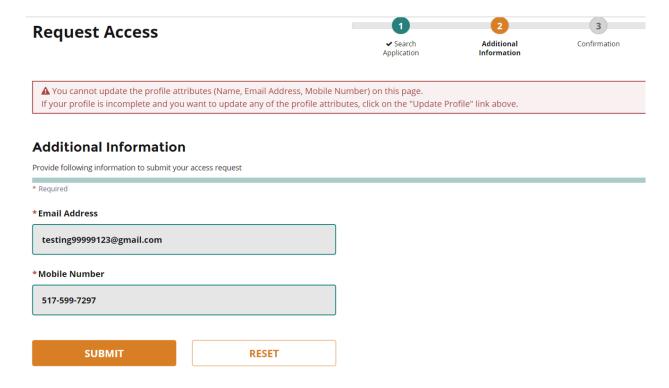
Step 4:

• Read the terms & conditions. If you agree, select "I agree to the terms & conditions." If you select, "I do not agree," payment may be mailed in by check or money order and online payment system will not advance.



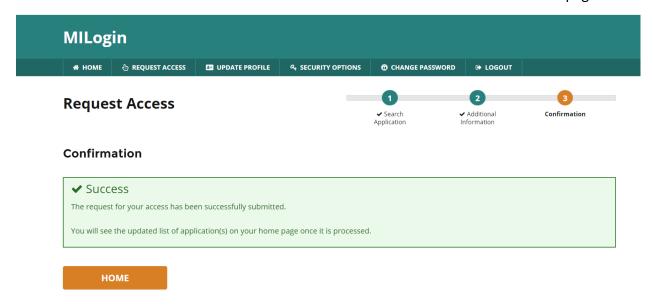
Step 5:

- Once terms & conditions are agreed to, you will arrive to the Request Access page.
- Verify email address and mobile number
- Select Submit



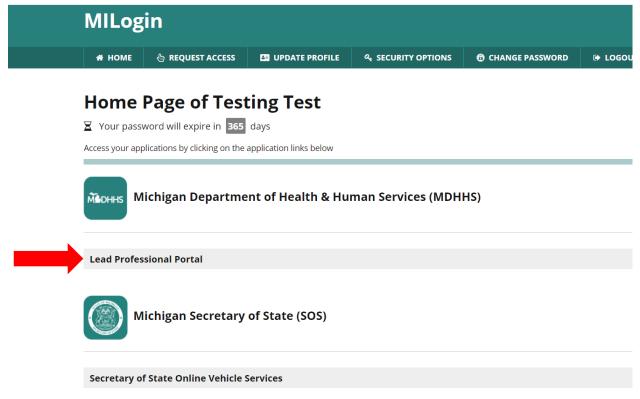
Step 6:

• You will receive confirmation of success. Click "Home" to return to the home page.



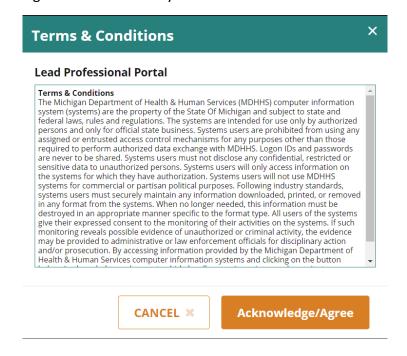
Step 7:

- On the home screen you will see "Lead Professional Portal."
- Select Lead Professional Portal.



Step 8:

Read the terms & conditions for the Lead Professional Portal. If you acknowledge/agree, select
"Acknowledge/Agree." If you select, "Cancel," you may not access the portal but can still make a
payment by mailing in a check or money order.



Step 9:

• Authenticate your account by selecting text message or phone call back.



MILogin Multifactor Authentication (MFA)

Hello Testing Test, Please select one of the following options to proceed with additional required authentication. * Required Text Message You will receive a passcode via a text message on your mobile XXX-XXX-7297 You will get a call on your XXX-XXX-7297

• Once selected, you will receive a passcode via text or phone.

Step 10:

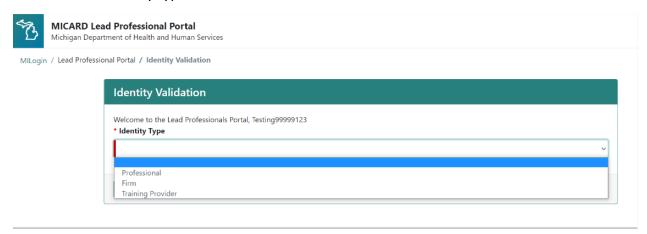
Enter passcode received by text or phone.

MILogin Multifactor Authentication (MFA)

* Required * Passcode 6789 — Enter the passcode

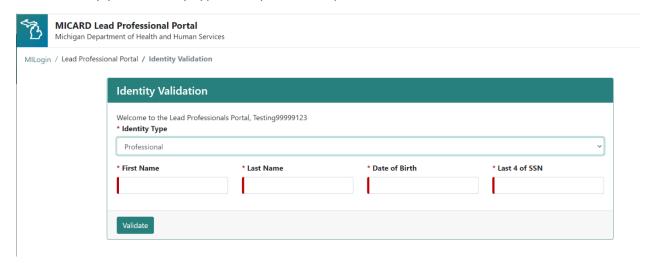
Step 11:

• Select identity type.



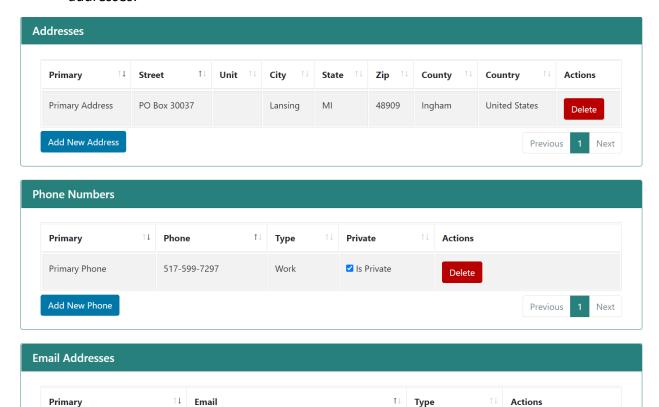
Step 12:

• Verify your identity type. Complete all required fields and select validate.



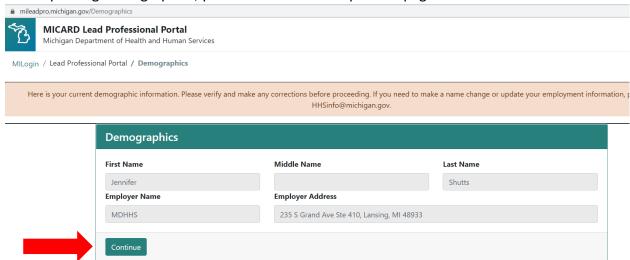
Step 13:

• Verify your demographics. Choose to edit or delete addresses, phone numbers and email addresses.



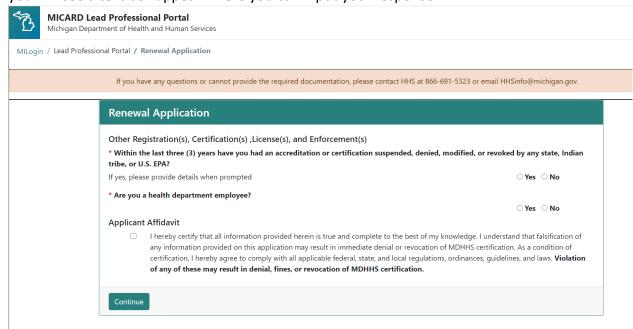
Step 14:

After updating demographics, please return to the top of the page to select "continue."



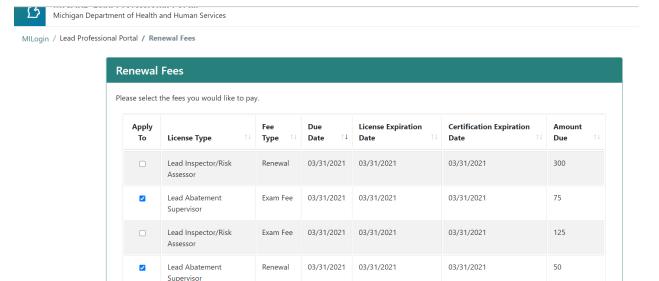
Step 15:

• Complete required application questions. Some questions may require additional information – you will see a text box appear where you can input your response.



Step 16:

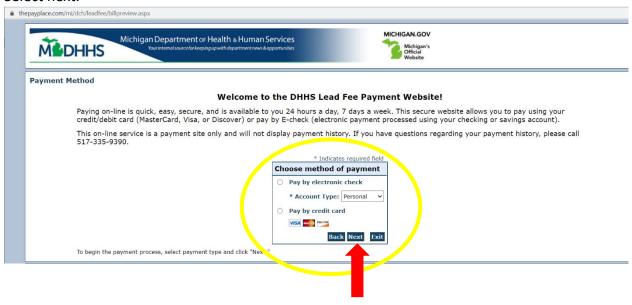
- Review payments available for renewal.
- Select license type you would like to renew. Once all license types are selected for renewal, a total amount due will appear at the bottom of the screen.
- Select Continue.



Total Amount Due 125

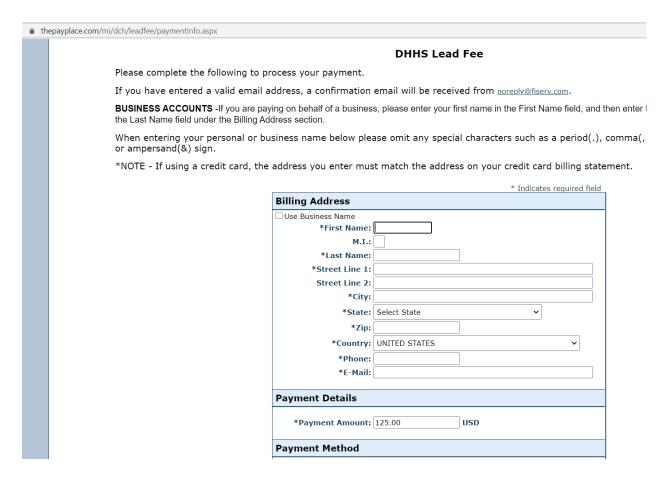
Step 17:

- You will arrive to the payment website.
- Select method of payment.
- Select next.



Step 18:

 Enter billing address and all required details for payment on this page. An electronic receipt will be sent to the email address you provide.



Step 19:

- Verify your information and payment amount.
- Select Pay Now.

Payment Review

DHHS Lead Fee

Please verify that the information listed below is correct. Then click on "Pay Now" in the box below.

If you have entered a valid email address, a confirmation email will be received from $\underline{noreply@fiserv.com}.$



Step 20:

• View confirmation of payment. You can select "Printable Receipt" to print a copy for your records.



Payment Results

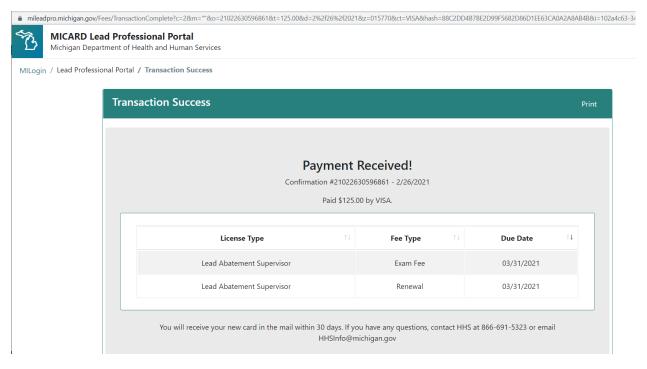
DHHS Lead Fee

*Please note - Your payment will post to your credit card billing statement as "DHHS Lead Fee." Your E-check payment will post to your bank account as "Lead Fee." Please retain a copy of this page for your records.



Step 21:

• In the portal, if payment was accepted, a "Transaction Success" page will appear.



Your payment is complete, please logout of the portal.