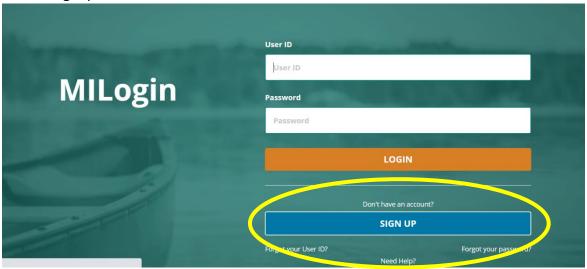
### Payment User Guide for Lead Enforcement Fines

Lead Certification and Compliance Assurance Section Certification and Enforcement Unit Published date: February 14, 2023

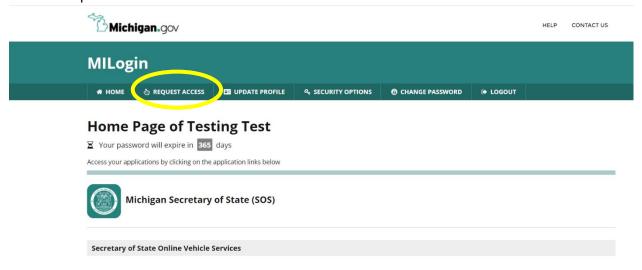
### Step 1:

- Go to www.milogin.michigan.gov
- Select "Signup"



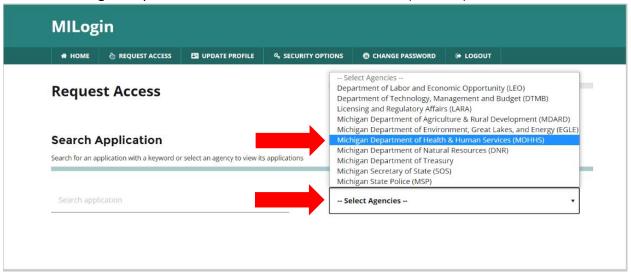
### Step 2:

- Login using new username and password
- Select "Request Access"



### Step 3:

- Select "Select Agencies" dropdown
- Choose "Michigan Department of Health and Human Services (MDHHS)"

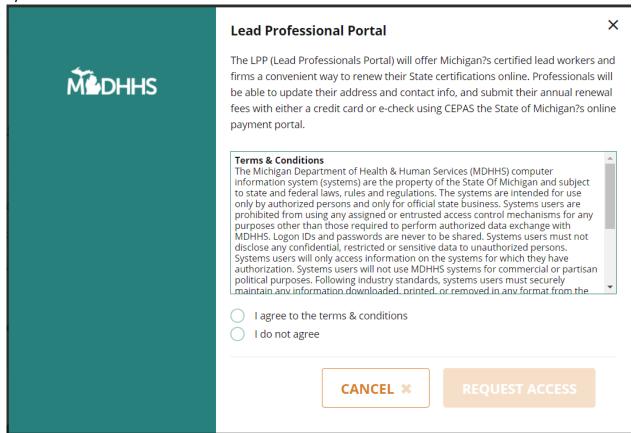


• Once "Michigan Department of Health and Human Services (MDHHS)" is selected, application categories appear. Select "Lead Professional Portal."

# Search Application Search for an application with a keyword or select an agency to view its applications Search application Q Michigan Department of Health & Human Services (MDHHS) Lead Professional Portal Michigan Child Support (MiChildSupport) Michigan Drug Assistance Program (MIDAP) SEBTC Connect WIC Client Connect myHealthPortal

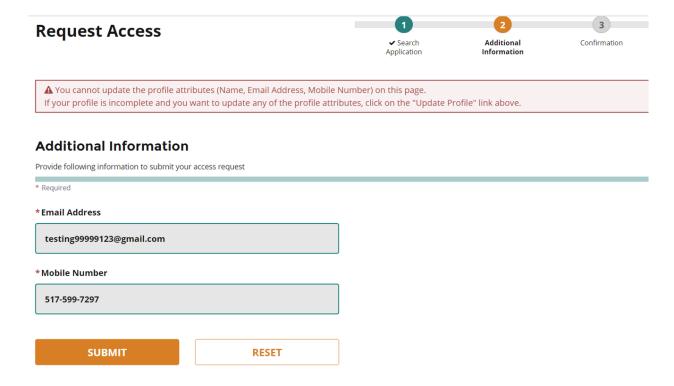
### Step 4:

Read the terms & conditions. If you agree, select "I agree to the terms & conditions." If you
select, "I do not agree," payment may be mailed in by check or money order and online payment
system will not advance.



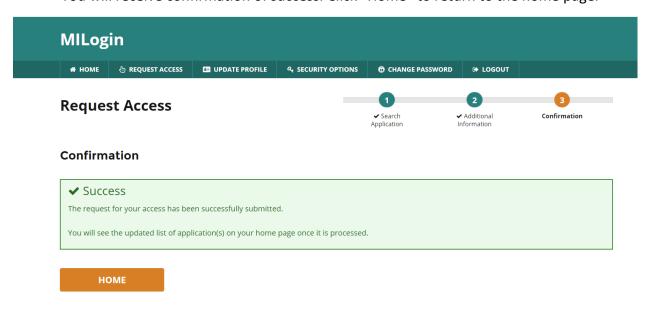
### Step 5:

- Once terms & conditions are agreed to, you will arrive to the Request Access page.
- Verify email address and mobile number
- Select Submit



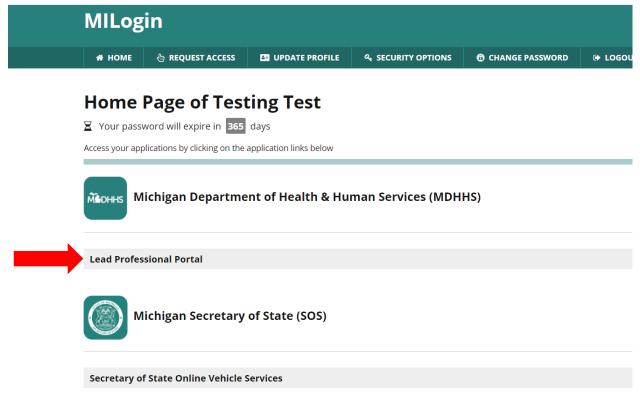
### Step 6:

• You will receive confirmation of success. Click "Home" to return to the home page.



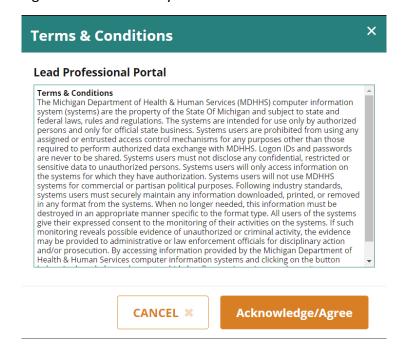
### Step 7:

- On the home screen you will see "Lead Professional Portal."
- Select Lead Professional Portal.



### Step 8:

• Read the terms & conditions for the Lead Professional Portal. If you acknowledge/agree, select "Acknowledge/Agree." If you select, "Cancel," you may not access the portal but can still make a payment by mailing in a check or money order.



### Step 9:

• Authenticate your account by selecting text message or phone call back.



### **MILogin Multifactor Authentication (MFA)**

### Hello Testing Test, Please select one of the following options to proceed with additional required authentication. \* Required Text Message You will receive a passcode via a text message on your mobile XXX-XXX-7297 You will get a call on your XXX-XXX-7297

Once selected, you will receive a passcode via text or phone.

### **Step 10:**

Enter passcode received by text or phone.

### **MILogin Multifactor Authentication (MFA)**

## \* Required \* Passcode 6789 — Enter the passcode SUBMIT BACK

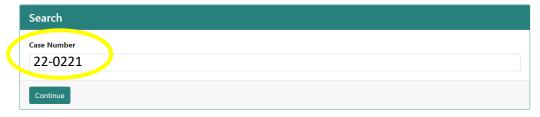
### **Step 11:**

• Select "Pay Fines."



### **Step 12:**

• Enter six-digit case number, including the hyphen (i.e., dash).



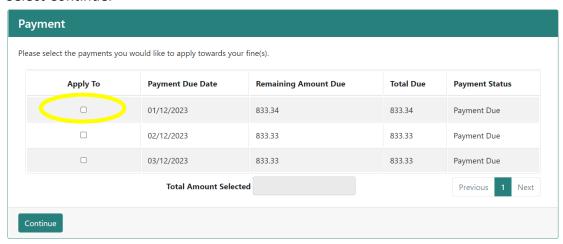
### Step 13:

• Confirm the case number entered corresponds with your company name.



### Step 14:

- Review payment(s) listed.
- Select the payment(s) you would like to pay. Once all selections are made, a total amount due will appear at the bottom of the screen.
- Select Continue.

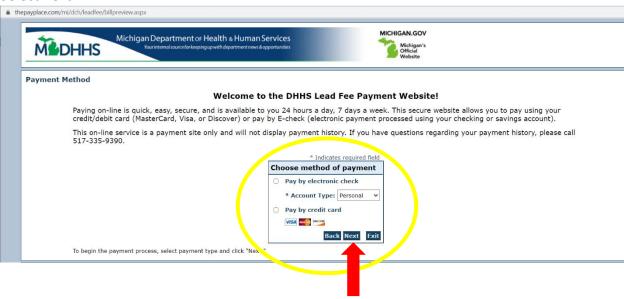


### Step 15:

You will arrive to the payment website.

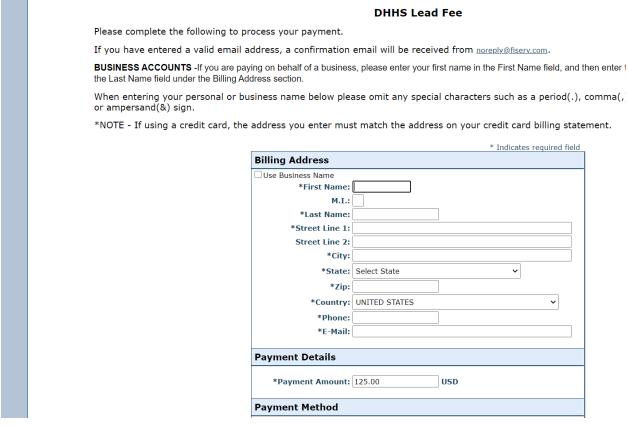
★ thepayplace.com/mi/dch/leadfee/paymentinfo.aspx

- Select method of payment.
- Select next.



### **Step 16:**

 Enter billing address and all required details for payment on this page. An electronic receipt will be sent to the email address you provide.



### **Step 17:**

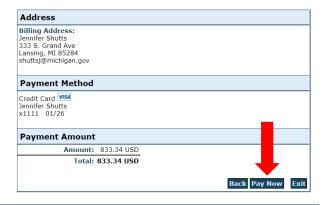
- · Verify your information and payment amount.
- Select Pay Now.

**Payment Review** 

### **DHHS Lead Fee**

Please verify that the information listed below is correct. Then click on "Pay Now" in the box below.

If you have entered a valid email address, a confirmation email will be received from noreply@fiserv.com.



### Step 18:

• View confirmation of payment. You can select "Printable Receipt" to print a copy for your records.

**Payment Results** 

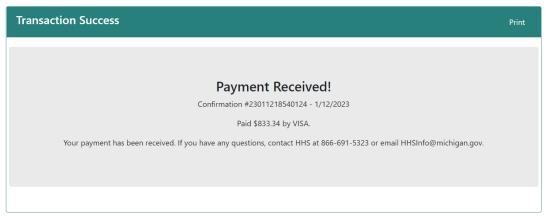
### **DHHS Lead Fee**

\*Please note - Your payment will post to your credit card billing statement as "DHHS Lead Fee." Your E-check payment will post to your bank account as "Lead Fee." Please retain a copy of this page for your records.



### Step 19:

• In the portal, if payment was accepted, a "Transaction Success" page will appear.



Your payment is complete, please logout of the portal.