

RULE VIOLATION REVIEW PROCESS:

If a licensee does not agree with a rule violation or rule violations resulting from an investigation or inspection and it was not resolved during the exit conference with the licensing consultant or with the Area Manager, the licensee may request a review of the rule violation(s):

1. Licensee can submit an email or written request for rule review to the Area Manager who will forward the request to the Division Director, who will review the report. The Division Director will review the report and submit a written response to the licensee regarding their review and findings.
2. If Licensee does not agree with the findings of the Division Director, they can submit an email or written request for rule review to the Bureau Director. The Bureau Director will review the report and submit a written response to the licensee regarding their review and findings.