## MiSSG Manual

# MICHIGAN RECONNECT





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### Michigan Reconnect Scholarship (Reconnect) Features

#### **School Profile**

Contact information for your institution is stored in your school profile. It is important to keep this record up to date.

Contact information is program specific. If you have different staff working on different State of Michigan programs, you will need to provide separate contact information for each program under the School Profile tab.

To view/update your profile information for Reconnect, click the 'Michigan Reconnect Scholarship' menu item on the left navigation bar. Then click on 'School Profile.'



#### Reconnect Payment History

The Payment History section displays information about Reconnect payments made to your institution during the selected academic year. The date of the payment, the quarter the payment was made, and the amount of the payment is provided.

To view Payment History, click the 'Michigan Reconnect Scholarship' menu item on the left navigation bar. Then click on 'Payment History.'

MiSSG
Michigan Competitive Scholarship
Michigan Tuition Grant
Tuition Incentive Program
Children of Veterans Tuition Grant
Survivor Tuition Grant
Fostering Futures Scholarship
Dual Enrollment
MI GEAR UP Scholarship
Futures for Frontliners
Michigan Reconnect Scholarship
Award Rules
School Profile
Payment History
Clear Ineligible Reasons
Reconnect Students
Reimbursement Request
Quick View

	Payment History
Current Balance: N/A	Change Academic Year
	Academic Year 2020-2021
No Payment Records Available	
	CANCEL

#### Clear Ineligible Reasons

The Clear Ineligible Reasons displays a listing of student based on ineligible reasons of:

- Citizenship Status
- Non-Michigan Resident
- GPA Requirement Not Net

Michigan Reconnect Scholarship
Award Rules
School Profile
Payment History
Clear Ineligible Reasons
Reconnect Students
Reimbursement Request

The quantity of students on each list is next to each ineligible reason. In the example below, 1 student at the institution us ineligible for Non-Michigan Resident status and 0 for Citizenship Status.

	Clear Ineligible Reasons - Michigan Reconnect Scholarship	
	Change Academic Year	
C	Citizenship Status	0
Ν	Non-Michigan Resident	1

When one of the ineligible reasons is selected, it will provide the student SSN, name, address, and a checkbox. If your institution has documentation on file to clear the student of the ineligibility reason, check the box to do an override, and click on the 'Save' button. You also have the option to 'Hide' a student from appearing on the roster in the future.

		Clear Ineligible Reasons Michigan Reconnect Scholarship		
		Non-Michigan Resident		
		Please review student(s) on individual basis. Once ineligibility reason is cleared, please check the override box.		
□ Show Hid	den Records			
SSN	Name	Address	Michigan Resident Override	Hide
		<< Page 1 of 1 >>		
		SAVE CANCEL		

#### **Reconnect Reimbursement Request**

Reconnect Reimbursement Request Download File

To download a list of your eligible Reconnect students, click the 'Michigan Reconnect Scholarship' menu item on the left navigation bar. Click on 'Reconnect Reimbursement Request.'

MISSG
Michigan Competitive Scholarship
Michigan Tuition Grant
Tuition Incentive Program
Children of Veterans Tuition Grant
Survivor Tuition Grant
Fostering Futures Scholarship
Dual Enrollment
MI GEAR UP Scholarship
Futures for Frontliners
Michigan Reconnect Scholarship
Michigan Reconnect Scholarship Award Rules
Michigan Reconnect Scholarship Award Rules School Profile
Michigan Reconnect Scholarship         Award Rules         School Profile         Payment History
Michigan Reconnect Scholarship         Award Rules         School Profile         Payment History         Clear Ineligible Reasons
Michigan Reconnect Scholarship         Award Rules         School Profile         Payment History         Clear Ineligible Reasons         Reconnect Students
Michigan Reconnect Scholarship Award Rules School Profile Payment History Clear Ineligible Reasons Reconnect Students Reimbursement Request

Select the semester/term you want to download a roster for. Then click the 'Download Roster' button. (We suggest using this file as a starting point to create your Upload Reimbursement file.) The File Requests screen appears.

Home	Reimbursement Request(Reconnect) ×	
		Select Academic Term
		Summer V UPLOAD ROSTER REIMBURSEMENT ROSTER DOWNLOAD ROSTER

Observe the status column of the File Requests screen. After a minute or two, if you do not see "The File has completed successfully" message, click the 'Refresh' button at the top of the screen.

			File	e Requests			
				REFRESH			
		❶ lt r	nay take a few minutes for th	e file to be processed and ready for downlo	ad		
Show Prior Acaden	nic Years Records						
File Type	11 Request Date	11 Status	11 User Name	11 Aid Program	11 Term	†↓	Download
Download Reimbursement Roster 2020-2021	03-19-2021	File request has b received and is av processing.	waiting	Michigan Reconnect Scholarship	o Summer		

When the file has completed (step 1), you can download the file by clicking on the download arrow icon on the right side of the file request's line (step 2).

			File	Requests			
				REFRESH			
		<b>0</b> /t	may take a few minutes for the	e file to be processed and ready for downlo	ad		
Show Prior Academ	nic Years Records						
File Type	1 Request Date	11 Status	11 User Name	11 Aid Program	11 Term	↑↓	Download
Download Reimbursement Roster 2020-2021	03-19-2021	The File has con successfully.	npleted 1	Michigan Reconnect Scholarship	Summer		

After clicking on the download icon, you will be given the option to OPEN or SAVE the file.

To OPEN the file, click on 'OPEN.' The text file will be structured as a Comma Separated Values (CSV).

File       Edit       Format       View       Help         2021,Summer,       I	<u> </u>	leimbu	rseDownl	oad_202	2103191	05804	38 -	Not	tepa	ad			
2021,Summer,       2021,Summer,	File	Edit	Format	View	Help								
2021,Summer,       2021,Summer,	2021,	Sumn	ner,										
2021,Summer, 2021,Summer, 2021,Summer, 2021,Summer, 2021,Summer, 2021,Summer, 2021,Summer, 2021,Summer,	2021,	Sumn	ner,										
2021,Summer, 2021,Summer, 2021,Summer, 2021,Summer, 2021,Summer, 2021,Summer,	2021,	Sumn	ner,										
2021,Summer, 2021,Summer, 2021,Summer, 2021,Summer, 2021,Summer,	2021,	Sumn	ner,										
2021,Summer, 2021,Summer, 2021,Summer, 2021,Summer,	2021,	Sumn	ner,										
2021,Summer, 2021,Summer, 2021,Summer,	2021,	Sumn	ner,										
2021,Summer, 2021,	2021,	Sumn	ner,										
2021,Summer,	2021,	Sumn	ner,										
	2021,	Sumn	ner,										
2021,Summer,	2021,	Sumn	ner,										
2021,Summer,	2021,	Sumn	ner,										
2021,Summer, 2021	2021,	Sumn	ner,								_		
2021,Summer,	2021,	Sumn	ner,										

To SAVE the file in a different location, click the arrow next to save and select Save As instead. It is recommended (not required) that you rename the file as you save it.

/iew and track your downloads	Search	downloads 🧳
lame ReimburseDowtxt 42.8 KB missg-beta.guarantorsolutions.com	Location Do you want to open or save this file?	Actions Open Save •

After downloading, open your text file by using Excel.

) () - 📜 « Loc	al Dis	k (C:)	► Users ►	Desktop		+ + Search	Desktop	1
Organize • New	folde	er				ă		0
Microsoft Excel	-	ħ	lame	1		Date modified	Туре	
<ul> <li>Favorites</li> <li>Downloads</li> <li>Desktop</li> </ul>	H							
ConeDrive		1	ReimburseDov	nload_201612211	4123434	12/21/2016 3:45 PM	Text Docu	ment
Skecent Places			-					4
Documents								
S Pictures								
🛚 🥞 Videos								
	٣	•		111				1
Fi	le nan	ne: I	ReimburseDownlo	ad_201612211412	3434.txt	- (All Files (*.*)		3

Change the "file type" to All Files (\*.\*) to allow  $\mbox{Excel to locate your .txt file.}$ 

The Text Import Wizard will appear after you select your text file and click open.

Text Import Wizard - Step 1 of 3	?	×
The Text Wizard has determined that your data is Delimited. If this is correct, choose Next, or choose the data type that best describes your data.		
Original data type		
Choose the file type that best describes your data: Delimited Fixed width - Fields are aligned in columns with spaces between each field.		
Start import at <u>r</u> ow: 1 File <u>o</u> rigin: 437 : OEM United States		~
☐ <u>M</u> y data has headers.		
Preview of file C:\Users\maurerj3\Desktop\ReimburseDownload_2021031910580438.txt.		
1 2021, Summer, 2 2021, Summer, 3 2021, Summer, 4 2021, Summer, 5 2021, Summer,		< ×
Cancel < Back	<u>F</u> ir	> iish

Step 1 – Select 'Delimited' as the type of file. Then click the 'Next' button.

Step 2 – Select 'Comma' as the type of delimiter in your file. Then click the 'Next' button.

Text Import Wizard - Step 2 of 3	?	×
This screen lets you set the delimiters your data contains. You can see how your text is affect preview below.	ed in the	
Delimiters		
Semicolon Treat consecutive delimiters as one		
∑omma) Space Text gualifier:		
Other:		
Data <u>p</u> review		
		_
2021 Summer (2007) 2021 Summer (2007)		^
2021 Summer ( 2021 Summer (		
2021 Summer (		>
Cancel < Back	<u>F</u> in	iish

Step 3 – Highlight the columns in the Data Preview pane and choose 'Text' as the column data format. Then click the 'Finish' button.

Text Import Wizard - Step 3 of 3						?	×
This screen lets you select each color Column data format General Date: MDY Do not import column (skip)	'General' all remair	t the Data Fo converts nui ning values t	ormat. meric v o text.	alues to num	bers, date value	s to date	es, and
							_
Text Text Text Tex 2021 Summer 2021 Summer 2021 Summer 2021 Summer 2021 Summer		Text	<u>Text</u>				
	[	Cancel		< <u>B</u> ack	Next >	<u> </u>	ish

Your file of eligible students will be displayed as a spreadsheet.

	Α	В	С	D	E	F	
1	2021	Summer					
2	2021	Summer	·				
3	2021	Summer					
4	2021	Summer					
5	2021	Summer		_			
6	2021	Summer					
7	2021	Summer					
8	2021	Summer					
9	2021	Summer					
10	2021	Summer					

Your download file is a Comma Separated Values (CSV) format. All fields are delimited by a comma and there is a Carriage Return Line Feed (CRLF) at the end of each row. Your download file contains the following fields:

#### RECONNECT REIMBURSEMENT ROSTER - DOWNLOAD FILE LAYOUT

The layout of the Reconnect Download Reimbursement Roster File is:

- The format for the file is "Comma Separated Values" (CSV)
- All fields are delimited by a comma (,)
- · Carriage Return Line Feed (CRLF) at the end of each row

Field Name	Туре	Field Description
Academic Year	Numeric	Award Year (all records in the file must contain the same value) Use ending year - if the acyear is 2020-2021 this field must contain 2021)
Term	Alphanumeric	Term being requested for reimbursement (all records in file must contain the same value) Valid values include: "Fall" "Winter" "Spring" "Summer"
SSN	Numeric	Student's Social Security Number
Date of Birth	Date (mm/dd/ccyy)	Student's Date of Birth – will include slashes
Last Name	Alphanumeric	Student's Last Name
First Name	Alphanumeric	Student's First Name

#### Reconnect Reimbursement Request Upload File

To request reimbursement, click the 'Michigan Reconnect' menu item on the left navigation bar. Then click on 'Reconnect Reimbursement Request.'

MiSSG
Michigan Competitive Scholarship
Michigan Tuition Grant
Tuition Incentive Program
Children of Veterans Tuition Grant
Survivor Tuition Grant
Fostering Futures Scholarship
Dual Enrollment
MI GEAR UP Scholarship
Futures for Frentliners
Futures for Frontilners
Michigan Reconnect Scholarship
Michigan Reconnect Scholarship Award Rules
Michigan Reconnect Scholarship Award Rules School Profile
Michigan Reconnect Scholarship         Award Rules         School Profile         Payment History
Michigan Reconnect Scholarship Award Rules School Profile Payment History Clear Ineligible Reasons
Michigan Reconnect Scholarship         Award Rules         School Profile         Payment History         Clear Ineligible Reasons         Reconnect Students
Michigan Reconnect Scholarship         Award Rules         School Profile         Payment History         Clear Ineligible Reasons         Reconnect Students         Reimbursement Request

You will be given two reimbursement choices:

- Upload Roster (Batch Reimbursement Requests)
- Reimbursement Roster (Individual Student Requests)

Home	Reimbursement Request(Reconnect) ×	
		Select Academic Term
		Summer 🗸
		UPLOAD ROSTER REIMBURSEMENT ROSTER DOWNLOAD ROSTER

It is always recommended to use the most recent download file possible when creating an upload file.

#### Request Reimbursement Using Upload Roster

You can use your download roster as a starting point, or you can create a new file to upload to MiSSG. Your upload file must be in a CSV format. All fields must be delimited by a comma, including non-required or empty fields. Every row must contain nine fields. Your file must follow the file format below.

#### RECONNECT REIMBURSEMENT ROSTER - UPLOAD FILE LAYOUT

#### The layout of the Reconnect Upload Reimbursement Roster File is:

- The format for the file is "Comma Separated Values" (CSV)
- Numeric fields cannot contain decimals unless specified
- All fields are delimited by a comma (,)
- Carriage Return Line Feed (CRLF) at the end of each row

MAX Len	Field Name	Туре	Req	Field Description
4	Academic Year	Numeric	Y	Award Year (all records in the file must contain the same value) Use ending year - if the acyear is 2020-2021 this field must contain 2021)
6	Term	Alphanumeric	Y	Term being requested for reimbursement (all records in file must contain the same value) Valid values include: "Fall" "Winter" "Spring" "Summer"
9	SSN	Numeric	Y	Student's Social Security Number
10	Date of Birth	Date (mm/dd/ccyy)	Y	Student's Date of Birth – must include slashes
16	Last Name	Alphanumeric		Student's Last Name
20	First Name	Alphanumeric		Student's First Name
2	Credit Hours	Numeric	Y	Number of Credit Hours - may contain a decimal
8	Tuition for Credit Hours and Fees	Numeric	Y	Tuition for Credit Hours and Mandatory Fees charged to Reconnect – may contain a decimal
8	Tuition for Contact Hours	Numeric	Y	Tuition for Contact Hours charged to Reconnect – may contain a decimal
1	Eligible No Reimbursement?	Alphanumeric		If uploading a \$0 reimbursement to track enrollment as student is eligible for Reconnect but not receiving an award, insert a value of 'Y' If 'Y' entered, both Tuition fields must contain a value of '0'

A record will be rejected for the following:

- Invalid data
- Student must be eligible for Reconnect
- · Student cannot already have an Reconnect reimbursement for the term
- The 'Credits' entered, plus the sum of the credits for any reimbursements/adjustments for the same term, must be greater than or equal to 6

If not using the downloaded roster, prior to uploading your file, you should compare the students in your upload file to the list of eligible students in MiSSG. If students do not appear on the list from MiSSG, you must contact SSGO and request those students to be transferred to your institution PRIOR to uploading your file for reimbursement. You can also request that students go to the MiSSG Student Portal and select your institution as their school of choice.

After verifying every student you wish to include in your reimbursement request is listed in your upload file, you must make sure your file is in a CSV format before uploading to MiSSG.

When your file is complete and in the proper format, you can upload the file to MiSSG. To upload your file:

- 1. Click on the 'Michigan Reconnect Scholarship' menu item on the left navigation bar.
- 2. Click on 'Reconnect Reimbursement Request.'
- 3. Select the 'Academic Term' you are requesting reimbursement for.
- 4. Click the 'Upload Roster' button.

Michigan Reconnect Scholarship	
Award Rules	
School Profile	
Payment History	
Clear Ineligible Reasons	
Reconnect Students	
Reimbursement Request	
Se	elect Academic Term

apring -	
UPLOAD ROSTER REIMBURSEMENT ROSTER DOWNLOAD ROSTER	

Next you will see the status of your uploaded file. The message "File request has been received and is awaiting processing" means MiSSG is waiting to process the file. Eventually, the message will change to "The file is being executed."

Check the status in a few minutes.

It is important that the aid administrator checks the file request to verify if the file was successful or not. The status "The file has completed successfully" will display if there were no rejected records. Non-rejected records will have processed though. "The file has been processed, but errors were found" status will display if there were rejected records.

	File Requests									
	REFRESH									
		It may take a few milling	inutes for the file to be process	ed and ready for download						
Show Prior Academic Y	ears Records									
File Type 🌐	Request Date 11	Status 11	User Name	Aid Program	Term	11 Download				
Upload F4F Reimbursement Request 2020-2021	02-08-2021	The File has been processed but errors were found.		Futures for Frontliners	Spring	<b>.</b>				
Upload F4F Reimbursement Request 2020-2021	02-08-2021	The File has been processed but errors were found.	100	Futures for Frontliners	Spring	<b>.</b>				
Download Reimbursement Roster 2020-2021	02-08-2021	The File has completed successfully.		Futures for Frontliners	Spring	<b>.</b>				

To find out what errors are within a file, click on the status message. The status will indicate the line the error was found on and the cause of the error. The "System errors were found" status message will display if there was a problem with the file's layout. No records or awards were processed if this displays. Refer to the Upload File format for file specifications.

File Processing Information
File Date: File Date: File Name: f4fuploadfile_2021020808192682.txt
Processing Messages
Number of Records Read from File = 10
Line:1 Error: - SSN is invalid.
Line:1 Error: - Date of Birth is invalid.

It is important to check to see all records were processed correctly. If records did not process, then the reimbursement request was not received by MiSSG. When quarterly payment files are created, only received reimbursement requests are included for payment.

There are three ways to resubmit your request.

- 1. You can correct your original file and upload it again.
  - a. If you resubmit your original file with required corrections, you will see the following error messages for the student records that processed successfully the first time. There is no action required for these records. The system is simply indicating a request for reimbursement has already been received from your previous upload attempt.

	File Processing Information			
File Date: File Name: tipuploadfile_2016120114164343.txt				
	Processing Messages			
	Number of Records Read from File = 684			
Line:1 Error:	A reimbursement request already exists for this term; additional requests must be submitted online.			
Line:3 Error:	A reimbursement request already exists for this term; additional requests must be submitted online.			
Line:5 Error:	A reimbursement request already exists for this term; additional requests must be submitted online.			
Line:7 Error:	A reimbursement request already exists for this term; additional requests must be submitted online.			
Line:9 Error:	A reimbursement request already exists for this term; additional requests must be submitted online.			
Line:10 Error	A reimbursement request already exists for this term; additional requests must be submitted online.			
Line:12 Error	A reimbursement request already exists for this term; additional requests must be submitted online.			
Line:13 Error	A reimbursement request already exists for this term; additional requests must be submitted online.			

- 2. You can create and upload a new file with only the students who need to be resubmitted.
- 3. You can use the online Request Reimbursement feature for those students who need to be resubmitted.

#### Reconnect Online Reimbursement Request

To begin an online reimbursement, you will need to load your Reimbursement Roster. Select 'Michigan Reconnect Scholarship' menu item 'Reconnect Reimbursement Request' from the drop-down box the semester/term for which you are requesting reimbursement. Then click the 'Reimbursement Roster' button.



Select Academic Term	
Spring 🗸	
UPLOAD ROSTER REIMBURSEMENT ROSTER DOWNLOAD ROSTER	

Your roster will show all eligible Reconnect students who have indicated your institution as their college of choice for the term selected on their FAFSA or via the MiSSG Student Portal.

Reimbursement Roster Michigan Reconnect Scholarship						
	232 Students Available for Reimbursement					
	Filter APPLY FILTER REMOVE FILTER					
	Student Selection:       O All Students            • Students without a Summer reimbursement					
	Page Dage					
Name	SSN	Date Of Birth	Reimburse			
CAROLINE ALOHKESE		1000	REQUEST REIMBURSEMENT			
TRENTON J. AMSPOKER			REQUEST REIMBURSEMENT			
DANIEL A. BAKER		1000	REQUEST REIMBURSEMENT			

Click the 'Request Reimbursement' button for the student you want to request reimbursement for.

Name	358	1 Date Of Birth	Reimburse
Income da		And a second sec	REQUEST REIMBURSEMENT
		10.000 C	REQUEST REIMBURSEMENT
		14 MI	REQUEST REIMBURSEMENT

Enter the following:

- 1. Number of Credit Hours.
- 2. Amount of Tuition for Credit Hours and Mandatory Fees.
- 3. Amount of Tuition for Contact Hours.
- 4. Click Save.

Note: You may also check the box, 'Eligible No Reimbursment' for the student if they meet the eligiblity requirements for the award, but cannot receive a reimbursment due to other gift aid. You will need to enter the 'Number of Credit Hours', "0" for the 'Tuition for Credit Hours and Mandatory Fees', and "0" for 'Tuition for Contact Hours.'

Reconnect Reimbursement Request				
Academic Year				
Number of Credit Hours Tuition for Credit Hours and Mandatory Fees Tuition for Contact Hours				
<ul> <li>Eligible No Reimbursement</li> <li>Upon submitting this invoice, I confirm: <ul> <li>All credits billed are part of a Pell-eligible associate degree or occupational certificate program in which the student is enrolled</li> <li>The student is <i>enrolled</i> in at least 6 credit hours for the quarter billed</li> <li>The student has earned at least 12 credit hours over the previous 12 months if the student has been enrolled more than one year</li> <li>The student is in good standing going into the quarter being billed as a result of a 2.0 GPA for courses taken as a Reconnect participant</li> <li>The student has not exhausted the four-year Reconnect limit</li> </ul> </li> </ul>				
4 SAVE	CANCEL			

For each student who needs to have a reimbursement request created, click on their corresponding Request Reimbursement button and repeat steps 1 through 4.

If an adjustment is made to the student's financial aid package allowing them to be eligible for a reimbursement amount after the student was previously marked 'Eligible No Reimbursement,' the MiSSG School user will need to delete the reimbursement request from the student's record within the academic year program application before submitting a new reimbursement request.

	Reimbursement Information
Summer Reimbursement Data:	DELETE
Credits	12.00
Tuition and Mandatory Fees	\$0.00
Contact Hours	\$0.00

#### Reconnect Application Status: Eligible and Ineligible Messages

Check the eligibility status of a Reconnect student. If status is Eligible, the student may receive Reconnect benefits. If status is ineligible, one or more of the following reasons will be listed:

	Michigan Reconnect Scholarship
Status:	Ineligible
Reason(s):	Does Not Meet Age Requirement

#### Citizenship Status

Student must be a U.S. citizen, permanent resident, or approved refugee.

#### Ineligible Institution

Student must be attending an eligible institution for Reconnect. Ineligible institution flag will appear if no institution is selected.

#### Student Not MI Resident

Student must be a resident of Michigan. If a dependent student, parent must be a resident of Michigan.

Prior Degree Earned Student cannot have a prior degree.

#### Does Not Meet Age Requirement

Student must be at least 25 on the date the Reconnect application was submitted.

#### GPA Requirement Not Met

For renewal, student must maintain a cumulative 2.0 GPA.

#### Adjustments for Reconnect Reimbursement

#### Refunds

You no longer have to send a check to the State of Michigan to return funds because MiSSG will net out payments across quarters. The ONLY time you will send a refund check is after 4th quarter payments have been made and you have received specific communications from SSGO.

To process a refund through MiSSG:

- 1. Enter the student's SSN in the SSN Quick View box.
- 2. Click on 'Payment History.'
- 3. In the shaded purple area, look for the current academic year for which you need to return funds.
- 4. Click on the payment amount you need to adjust. The amount will be a link to the refund screen.

SSN Quick	View						
	GO 1						
0	10 P						
- Existing M	ACS/MTG						
MCS/MTG	2021 - 2022						
MCS/MTG	2020 - 2021						
MCS/MTG	2019 - 2020						
MCS/MTG	2018 - 2019						
MCS/MTG	2013 - 2014						
MCS/MTG	2012 - 2013						
- Existing O	Grants/Scholarships						
Reconnect	2021 - 2022						
Reconnect	2020 - 2021						
Transaction	History						
Payment Hi	story 2						
FAFSA Data							
Reconnect D	Data						
			Academic Year 2020 - 2021	3			
Date	Program		Institution		Term	Туре	Amount
2021/05/05	Michigan Reconnect Scholars	hip			Summer	Payment	4 \$2000.00

Note: You must have Reconnect Administrator 1 user rights to process Reconnect refunds.

Refund Example #1 – Refund due to other financial aid. A student had an outside scholarship in the amount of \$500.

Enter Adjustment		
_	-	
School		
Program	Reconnect	
Credits	12.00	
Tuition and Mandatory Fees Paid	1000.00	
(including any prior paid adjustments and reday to pay payments) Contact Hours Paid	1000.00	
(including any prior paid adjustments and ready to pay payments) Credit Adjustment:	0	
Tution and Mandatory Fees Adjustment Amount	500 2	
Contact Hours Adjustment Amount	0 3	
4 SAVE	CANCEL	

- 1. Enter Credit Adjustment. (In this example, it is zero because you do not reduce credit hours when applying other aid.)
- 2. Enter Tuition and Mandatory Fees Adjustment. (In this example, it is 500 because that is the amount of the outside scholarship and the amount you want to reduce the reimbursement by.)
- 3. Enter Contact Hours Adjustment. (In this example, it is zero because you are not reducing contact hours.)
- 4. Click the 'SAVE' button.

Refund Example #2 – Refund due to student dropped/withdrew from class(es). A student dropped two credits at 100% refund. Amount to reduce reimbursement by is \$500 and contact hours are \$200.

Enter Adjustment		
- 10	67°	
School		
Program	Reconnect	
Credits	12.00	
(including any prior paid adjustments and ready to pay payments) Tuition and Mandatory Fees Paid	1000.00	
(including any prior paid adjustments and ready to pay payments) Contact Hours Paid	1000.00	
(including any prior paid adjustments and ready to pay payments)		
Credit Adjustment:	2 1	
Tution and Mandatory Fees Adjustment Amount	500 2	
Contact Hours Adjustment Amount	200 3	
4 SAVE	CANCEL	

- 1. Enter Credit Adjustment. (In this example, it is 2 because student dropped 2 credits.)
- 2. Enter Tuition Adjustment. (In this example, it is 500 because tuition reimbursement is reduced \$500.)
- 3. Enter Contact Hours Adjustment. (In this example, it is 200 because contact hours are reduced.)
- 4. Click the 'SAVE' button.

Refund Example #3 – Refund dropped/withdrew from classes to less than half-time enrollment status. A student enrolled in 12 credits drops 10 of them. The remaining two credits is considered less than half-time enrollment which is insufficient enrollment to receive reimbursement. The amount to be refunded is the full \$2,000 since all funds must be refunded as student must be enrolled at least half-time to use Reconnect.

Enter Adjustment				
School				
Program	Reconnect			
Credits	12.00			
(including any prior paid adjustments and ready to pay payments)				
Tuition and Mandatory Fees Paid	1000.00			
(including any prior paid adjustments and ready to pay payments)				
Contact Hours Paid	1000.00			
(including any prior paid adjustments and ready to pay payments)				
Credit Adjustment:	12			
Tution and Mandatory Fees Adjustment Amount	1000			
Contact Hours Adjustment Amount	1000			
4 SAVE	CANCEL			

- 1. Enter Credit Adjustment. (In this example, it is 12 because all credits must be reduced since none can be reimbursed at less than half-time enrollment.)
- 2. Enter Tuition and Mandatory Fee Adjustment. (In this example, it is 1000 because that is the full value and all credits are being refunded.)
- 3. Enter Credit Hours Adjustment. (In this example, it is 1000 because that is the full value and all the credits are being reduced.)
- 4. Click the 'SAVE' button.

#### **Requesting Additional Credits**

To process an adjustment through MiSSG (bill for additional credits). Example: Student added three credit class. Now it is necessary to bill Reconnect for three additional credit hours.

- 1. Enter the student's SSN in the SSN Quick Viewbox.
- 2. Click on the current Reconnect year (example: Reconnect 2020-2021).
- 3. Click on the 'Reimbursement Request' button.

SSN Quick View
SSN GO 1
0
- Existing MCS/MTG
MCS/MTG 2021 - 2022
MCS/MTG 2020 - 2021
MCS/MTG 2019 - 2020
MCS/MTG 2018 - 2019
MCS/MTG 2013 - 2014
MCS/MTG 2012 - 2013
- Existing Grants/Scholarship
Reconnect 2021 - 2022
Reconnect 2020 - 2021 2
Transaction History
Payment History
FAFSA Data
Reconnect Data

			Reimbursement Information			
	Summer Reimbursement Data:	REIMBURSEMENT REQUEST	3			
	Credits	6.00				
	Tuition and Mandatory Fees	\$1,000.00				
	Contact Hours	\$1,000.00				
			Payment Information			
Term	Aid Program	Institution		Enrollment	Status	Amount
Summer	Reconnect			Full-time	Paid	2000.00
						Total: 2000.00
			Program Totals			
	Total Cumulative Paid	2000.00				

- 1. Enter number of Credit Hours to be added.
- 2. Enter additional Total Tuition for Credit Hours and Mandatory Fees for Reconnect.
- 3. Enter additional Tuition for Contact Hours.
- 4. Click 'SAVE.'

Reconnect Reimbursement Request				
Academic Year				
A reimbursement request already exists for this term/semeste	r. Please proceed only if you are entering an additional request.			
Number of Credit Hours	3			
Tuition for Credit Hours and Mandatory Fees	500 2			
Tuition for Contact Hours	200 3			
Eligible No Reimbursement				
Upon submitting this invoice, I confirm: • All credits billed are part of a Pell-eligible associate degree or occupational certificate program in which the student is enrolled • The student is <i>enrolled</i> in at least 6 credit hours for the quarter billed • The student has earned at least 12 credit hours over the previous 12 months if the student has been enrolled more than one year • The student is in good standing going into the quarter being billed as a result of a 2.0 GPA for courses taken as a Reconnect participant • The student has not exhausted the four-year Reconnect limit				
4 SAVE	CANCEL			

#### Reducing the Number of Credits – Before Payment

To process an adjustment to reduce the number of credits a student will be paid.

Example: Student dropped a two-credit class after reimbursement request was made in MiSSG. Payment is pending – Ready to Pay status.

- 1. Enter the student's SSN in Quick View Box.
- 2. Click on the current Reconnect year (example: Reconnect 2020-2021).
- 3. Click on 'Delete.'

SSN Quick View
SSN
0
- Existing MCS/MTG
MCS/MTG 2021 - 2022
MCS/MTG 2020 - 2021
<u>- Existing Grants/Scholarships</u>
Reconnect 2021 - 2022
F4F 2021 - 2022
Reconnect 2020 - 2021 2
F4F 2020 - 2021
Transaction History
Payment History
FAFSA Data
Reconnect Data

	Reimbursement Information						
	Summer Reimbursement Data:	Odlete         Reimbursement request					
	Credits	12.00					
	Tuition and Mandatory Fees	\$1,500.00					
	Contact Hours	\$600.00					
		Payment	Information				
Term	Aid Program	Institution	Enrollment	Status	Amount		
Summer	Reconnect		Full-time	ReadyToPay	2100.00		
					Total: 2100.00	)	
		Progr	am Totals				
	Total Cumulative Paid	0.00					

#### Associates Degree/Certificate Entry

MiSSG School Users with an access level of Update 1 (U1) or Administrator 1 (A1) are now able to update a Reconnect student's record with the date they earned an associate degree and/or certificate. All other users can view the student's associate degree and/or certificate entry date. There are two ways to update the record:

- Manual update via the student's Application Information for those who have a current or next year record.
  - To process manually:
    - 1. From the student's Application Information section, select the 'Update Application Information' button.



• Add the date degree/certificate earned and click, 'Save.'

	Upda	te Application Information	
		Citizenship Override	0
		Residency Override	0
GPA Met	~		
		NSLDS Override	
Date Associates Degree Earned	→		
Date Certificate Earned	-		
	SAV	e cancel	

- File upload via the MiSSG menu option, 'Associates Degree/Certificate Entry.'
  - o Note: This is the only option to use when trying to update associate degree/certificate date for prior year student records.
  - o The file layout is available in MiSSG and is listed below:

#### ASSOCIATES DEGREE/CERTIFICATE EARNED - UPLOAD FILE LAYOUT

The layout of the Associates Degree Earned File is:

- · The format for the file is "Comma Separated Values" (CSV)
- All fields are delimited by a comma (.)
- · Carriage Return Line Feed (CRLF) at the end of each row

MAX Len	Field Name	Туре	Req	Field Description
9	SSN	Numeric	Y	Student's Social Security Number
10	Date of Birth	Date (mm/dd/ccyy)	Y	Student's Date of Birth – must include slashes
16	Last Name	Alphanumeric		Student's Last Name
20	First Name	Alphanumeric		Student's First Name
10	Associates Degree Date	Date (mm/dd/ccyy)	Y (if no Certificate Date)	Date Associates Degree was earned – must include slashes
10	Certificate Date	Date (mm/dd/ccyy)	Y (if no Degree Date)	Date Associates Degree was earned – must include slashes

Invalid data

#### GPA Not Met

MiSSG School Users with an access level of Update 1 (U1) or Administrator 1 (A1) are now able to update a Reconnect student's record with the GPA Not Met to 'NO.' All other users can view the student's GPA Not Met.

There are two ways to update the record:

To process manually:

• From the student's Application Information section, select the 'Update Application Information' button.

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	-theorem

• Go to GPA Met and select 'No' and click 'Save.'

# Michigan Reconnect Scholarship Academic Year Status: Ineligible Reason(s): GPA Requirement Not Met

To process via file upload:

- Select 'GPA Not Met Entry' from the Reconnect MiSSG menu option.
  - Note: This is the only option to use when trying to update GPA Not Met for prior year student records.
  - The file layout is available in MiSSG and is listed below:

GPA NOT MET - UPLOAD FILE LAYOUT         The layout of the GPA Not Met file is:         • The format for the file is "Comma Separated Values" (CSV)         • All fields are delimited by a comma (,)         • Carriage Return Line Feed (CRLF) at the end of each row						
MAX Len	Field Name	Туре	$\odot$	Req	Field Description	
9	SSN	Numeric		Y	Student's Social Security Number	
10	Date of Birth	Date (mm/dd/cc	yy)	Y	Student's Date of Birth – must include slashes	
16	Last Name	Alphanumeric			Student's Last Name	
20	First Name	Alphanumeric			Student's First Name	
4	Academic Year	Numeric		Y	Academic Year in which the GPA fell below the minimum Use ending year - if the acyear is 2021-2022 this field must contain 2022	
A re	<ul> <li>cord will be rejoin to the rejoin to the rejoin to the record of the record o</li></ul>	ected for the follo	wing: emic y	year ind	licated	

#### Leave of Absence

MiSSG School Users with an access level of Update 1 (U1) or Administrator 1 (A1) are now able to update Michigan Reconnect Scholarship (Reconnect) students who have been approved for a Leave of Absence. All other users can view the student's Leave of Absence status. If the student is absent for more than one term, a Leave of Absence will need to be processed for each term. To add a Leave of Absence to a student's record:

1. From the student's Application Information section, select the 'Leave of Absence' button.



2. Select the Academic Year and Term and click, 'Ok.'

Proce	ss Leave of Absence
Please choose the Academic Year a	and Term you wish to process a Leave Of Absence for
Acade	mic Year 🔍 🔶
	Term 🗾 🔶
	OK

3. Enter a comment and click 'Process Leave of Absence.'

Process Leave of Absence
Please verify you wish to enter a Leave of Absence for the following student:
Piease enter a comment to process a Leave of Abesence PROCESS LEAVE OF ABSENCE CANCEL

Additional details on the Leave of Absence policy are available in the following handbook:

<u>Reconnect Handbook for Community Colleges</u>

#### Deleting Leave of Absence

MiSSG School Users with an access level of Update 1 (U1) or Administrator 1 (A1) are now able to update Michigan Reconnect Scholarship (Reconnect) students if they need to delete a Leave of Absence.

To delete a Leave of Absence from a student's record:

1. From the student's Application Information section, select the 'Delete Leave of Absence' button.

	1
UPDATE APPLICATION INFORMATION LEAVE OF ABSENCE	DELETE LEAVE OF ABSENCE

2. Check the box, Delete Leave of Absence and click on SAVE.

Delete Leave of Absence	Academic Year	Term
2	01/01/2022	Spring
	SAVE CANCEL	