

The Salvation Army

2020 MEAP Grant

Grant Award: \$11,400,000

Service Area: Statewide

Anticipated Reach: 12,246

The Salvation Army offers a menu of self-sufficiency services that will include: vendor advocacy, energy education, financial counseling, short term and long term case management (Pathway of Hope); and enrollment into Affordable Payment Plans for DTE Energy, Consumers Energy, and SEMO customers.

Program Details

- Self Sufficiency services individualized and informed by an assessment of need conducted during a client interview will serve as the basis for the self-sufficiency plan. Services offered in this process will be provided in-house with the exception of energy optimization services or weatherization which will be provided by referral. In person, one hour interviews include review of the household budget, vendor advocacy, energy conservation solutions, short term and long term case management.
- Pathway of Hope (Pathway) – case management empowering participants to achieve change; action plan developed that includes personal aspirations and practical actions; provides relevant Salvation Army services and referrals to appropriate community resources. MEAP funds can be accessed by case managers to support the case managed household's goal toward financial stability.
- Affordable Payment Plan (LSP) is a program for DTE Energy customers: arrearages are capped at the time of enrollment at \$3,000 per account; arrearage is forgiven over a two year period. Annual usage may not exceed \$3,750 (combined), \$2,150 (per gas acct.) and \$1,600 (per electric acct.). LSP is estimated to serve approximately 2,200 households at \$1,000 each.
- Affordable Payment Plan (CARE) is a program for Consumers Energy customers: arrearages are capped at the time of enrollment at \$4,000 per account; arrearage is forgiven over a two year period. CARE is estimated to serve approximately 1,000 households at \$825 each.
- Affordable Payment Plan (MAP) is a program for SEMCO customers: no arrearage cap, payments individualized. MAP is estimated to serve approximately 250 households at \$490 each.

Partners

- SEMCO
- Consumers Energy
- DTE Energy

Contact

Telephone: See the attached service locations and their contact information for The Salvation Army.