

The Salvation Army 2021 MEAP Grant

Grant Award: \$11,400,000

Service Area: Statewide

Anticipated Reach: 13,240

The Salvation Army offers a menu of self-sufficiency services including vendor advocacy, energy education, financial counseling, short term and long-term case management (Pathway of Hope); and enrollment into Affordable Payment Plans for DTE Energy, Consumers Energy, SEMO and UPPCO customers.

Program Details

- Self Sufficiency services are individualized and informed by an assessment of need conducted during an interview. Services offered in this process will be provided in-house with the exception of energy waste reduction services or weatherization which will be provided by referral. In person or phone interviews include review of the household budget, vendor advocacy, energy conservation solutions, short term and long-term case management.
- Pathway of Hope (Pathway) – case management empowering participants to achieve change; action plan developed that includes personal aspirations and practical actions; provides relevant Salvation Army services and referrals to appropriate community resources. MEAP funds can be accessed by case managers to support the case managed household’s goal toward financial stability.
- Low-Income Self Sufficiency Plan (LSP) is an Affordable Payment Plan for DTE Energy customers; arrearage and usage caps may apply.
- Consumers Affordable Resource for Energy (CARE) is an Affordable Payment Plan for Consumers Energy customers; arrearage and usage caps may apply.
- Monthly Assistance Program (MAP) is an Affordable Payment Plan for SEMCO customers; no arrearage cap, payments are individualized based upon consumption and income.
- Energy Assistance, Self-sufficiency & Education (EASE) is an Affordable Payment Plan for UPPCO customers; no arrearage cap, payments are individualized based upon consumption and income.

Partners

- Consumers Energy
- DTE Energy
- SEMCO Energy
- UPPCO

Contact

Telephone: The Salvation Army Call Center at (616) 929.1645 (Primary) or (855) 929-1640 (Toll Free).

Online: <https://salarmy.us/energy>

Also see the attached service locations and their contact information for The Salvation Army.