

# The Salvation Army

## 2023 MEAP Grant

**Grant Award:** \$11,263,000

**Service Area:** Statewide

**Anticipated Reach:** 12,138

The Salvation Army offers a menu of self-sufficiency services including vendor advocacy, energy education, financial counseling, short term, and long-term case management (Pathway of Hope); and enrollment into Affordable Payment Plans for Consumers Energy, DTE, SEMO and UPPCO customers.

### Program Details

- Self Sufficiency services are individualized and informed by an assessment of need conducted during an interview. Services offered in this process will be provided in-house except for energy optimization services or weatherization which will be provided by referral. In person or phone interviews include review of the household budget, vendor advocacy, energy conservation solutions, short term, and long-term case management.
- Pathway of Hope (POH) – case management empowering participants to achieve change; action plan developed that includes personal aspirations and practical actions; provides relevant Salvation Army services and referrals to appropriate community resources. MEAP funds can be accessed by case managers to support the case managed household’s goal toward financial stability.
- Affordable Payment Plan (CARE) is a program for Consumers Energy customers: arrearages are capped at the time of enrollment at \$4,000 per account, arrearage is forgiven over a two-year period. Estimated number of new enrollments is 784 customers.
- Affordable Payment Plan (LSP) is a program for DTE Energy customers: arrearages are capped at the time of enrollment at \$3,000 per account, arrearage is forgiven over a two-year period. Annual usage may not exceed \$3,750 (combined), \$2,150 (per gas acct.) and \$1,600 (per electric acct.). Estimated number of new enrollments is 1,200 customers.
- Affordable Payment Plan (MAP) is a program for SEMCO customers: no arrearage cap, payments are individualized based upon consumption and income. Estimated number of new enrollments 677 customers.
- Affordable Payment Plan (EASE) is a program for UPPCO customers: no arrearage cap, payments are individualized based upon consumption and income. Estimated number of new enrollments is 20 customers.

### Partners

Consumers Energy, DTE, SEMCO, and UPPCO

### Contact

Telephone: The Salvation Army Call Center at (616) 929-1640 (Primary) or (855) 929-1640 (Toll Free). Online: <https://salarmy.us/energy>

Also see the attached service locations and their contact information for The Salvation Army.

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2023 MEAP Grant

| County      | Site Name  | Address (1)              | City            | Zip   | Phone        | Hours of Operation                                   | Level of Navigation |
|-------------|--|--------------------------|-----------------|-------|--------------|--|---------------------|
| Alcona      | Service Extension - Alcona, St. Vincent DePaul       | 2227 S F 41              | Mikado          | 48745 | 989-736-6271 | T-F 10-3 pm, By appointment                          | Navigator/Referral  |
| Alger       | Marquette Corps                                      | 1009 West Baraga         | Marquette       | 49855 | 906-226-2241 | M-th 9:30-3:30p, F 9:30-12p                          | Navigator/Referral  |
| Allegan     | Holland Corps  | 104 Clover St            | Holland         | 49423 | 616-392-4461 | M, W-F 9a - 4p; T 10:30a-4:00p                       | Navigator/Referral  |
| Allegan     | Kalamazoo Corps                                      | 1700 Burdick St          | Kalamazoo       | 49001 | 269-344-6119 | M-F 8:30a - 4p                                       | Navigator/Referral  |
| Alpena      | Alpena Corps   | 722 N. Second Avenue     | Alpena          | 49707 | 989-358-2769 | M-F 9a-4p (closed for lunch 12-1p)                   | Navigator/Referral  |
| Antrim      | Petosky Corps  | 712 Pleasant St          | Petosky         | 49770 | 231-347-3531 | M-F 9a - 3p (closed 12-1 for lunch)                  | Navigator/Referral  |
| Arenac      | Service Extension - Arenac                           | 211 West Kearsley Street | Flint           | 48502 | 810-232-2197 | Leave message & receive a call back asap             | Navigator/Referral  |
| Baraga      | Ishpeming Corps                                      | 222 East Division Street | Ishpeming       | 49849 | 906-486-8121 | Mon-Fri 9-4pm, By appointment                        | Navigator/Referral  |
| Baraga      | Hancock Corps  | 408 Ravine Street        | Hancock         | 49930 | 906-482-3420 | M-F 8:30-3p  | Navigator/Referral  |
| Barry       | Battle Creek Corps                                   | 400 Capital Ave NE       | Battle Creek    | 49017 | 269-963-3640 | M-F 9-4p   | Navigator/Referral  |
| Bay         | Bay City Corps                                       | 401n Tenth St            | Bay City        | 48707 | 989-893-3041 | M-F 9a-3:30p   | Navigator/Referral  |
| Benzie      | Traverse City Corps                                  | 1239 Barlow St           | Traverse City   | 49686 | 231-946-4644 | M-F 9a- 4p   | Navigator/Referral  |
| Berrien     | Niles Corps  | 424 N 15th St            | Niles           | 49120 | 269-684-2660 | M-F 8a - 4pm   | Navigator/Referral  |
| Berrien     | Benton Harbor Corps                                  | 233 Michigan St          | Benton Harbor   | 49022 | 269-927-1353 | M-F 8-3:30p  | Navigator/Referral  |
| Branch      | Sturgis Corps  | 105 N 4th St             | Sturgis         | 49091 | 269-651-4275 | M-F 9a- 3p   | Navigator/Referral  |
| Calhoun     | Battle Creek Corps                                   | 400 Capital Ave NE       | Battle Creek    | 49017 | 269-963-3640 | M-F 9a-4p  | Navigator/Referral  |
| Cass        | Niles Corps  | 424 N 15th St            | Niles           | 49120 | 269-684-2660 | M-F 8a - 4pm   | Navigator/Referral  |
| Cheboygan   | Cheboygan Service Ext.                               | 444 South Main           | Cheboygan       | 49721 | 231-627-9003 | M-F 9-4:30p (closed for lunch 12-1p)                 | Navigator/Referral  |
| Chippewa    | Sault Ste Marie Corps                                | 132 W. Spruce St         | Sault Ste Marie | 49783 | 906-632-6521 | M-Th 8:30a - 3:30p                                   | Navigator/Referral  |
| Clare       | Service Extension - Clare                            | 211 West Kearsley Street | Flint           | 48502 | 810-232-2197 | Leave message & receive a call back asap             | Navigator/Referral  |
| Clinton     | Lansing Citadel Corps                                | 525 N Pennsylvania Ave   | Lansing         | 48912 | 517-482-2759 | M-F 8:30a - 4:30p (closed for lunch from 12-1p)      | Navigator/Referral  |
| Crawford    | Service Extension - Crawford, Crawford Co. Help Cte. | 300 Huron St             | Grayling        | 49738 | 989-348-6046 | MWF 11-3p  | Navigator/Referral  |
| Delta       | Escanaba Corps                                       | 3001 5th Avenue S        | Escanaba        | 49829 | 906-786-0590 | M-F 9a-3:30p, closed from 12-1 for lunch             | Navigator/Referral  |
| Dickinson   | Iron Mountain Service Extension                      | 145 Roseland St          | Kingsford       | 49802 | 906-779-5717 | M-Th 8a-4p (closed for lunch 12-1p) F 8a-12p by appt | Navigator/Referral  |
| Genesee     | Flint (Citadel) Corps                                | 211 West Kearsley Street | Flint           | 48502 | 810-232-2196 | M-F 8:30-4 (closed for lunch from 12-12:35p)         | Navigator/Referral  |
| Gladwin     | Service Extension- Gladwin                           | 211 West Kearsley Street | Flint           | 48624 | 989-517-4349 | Leave message & receive a call back asap             | Navigator/Referral  |
| Gogebic     | Hancock Corps  | 408 Ravine Street,       | Hancock         | 49930 | 906-482-3420 | M-F 8:30-3p  | Navigator/Referral  |
| Gratiot     | Alma Corps   | 425 Republic St.         | Alma            | 48801 | 989-463-2864 | M-F 9-4p (lunch from 12-1p)                          | Navigator/Referral  |
| Hillsdale   | Hillsdale Corps                                      | 160 East Bacon           | Hillsdale       | 49242 | 517-437-4240 | M-F 9-3p (closed for lunch 12-1pm)                   | Navigator/Referral  |
| Huron       | Service Extension - Huron                            | 211 West Kearsley Street | Flint           | 48502 | 810-232-2197 | Leave message & receive a call back asap             | Navigator/Referral  |
| Ionia       | Alma Corps   | 425 Republic St.         | Alma            | 48801 | 989-463-2864 | M-F 9a-4p, closed 12-1 for lunch                     | Navigator/Referral  |
| Iosco       | Service Extension - Iosco, New Hope Church           | 686 Aulerich Rd          | East Tawas      | 48730 | 989-305-2442 | TSA: W: 10-2, Phone Hrs: MWF                         | Navigator/Referral  |
| Iosco       | Service Extension - Iosco, Oscoda                    | 211 West Kearsley Street | Flint           | 48502 | 810-232-2197 | Leave message & receive a call back asap             | Navigator/Referral  |
| Isabella    | Mt Pleasant Corps                                    | 1715 S. Mission St       | Mt Pleasant     | 48858 | 989-773-4663 | M-Th 9-4p (closed for lunch 12-12:30p)               | Navigator/Referral  |
| Jackson     | Jackson Corps  | 806 Pearl St             | Jackson         | 49201 | 517-782-7185 | M-Th 8:30a - 4:30p; F 8:30-3:30p                     | Navigator/Referral  |
| Kent        | Kent County Social Services (HAP)                    | 1215 E Fulton Ave        | Grand Rapids    | 49503 | 616-454-5840 | M-Th 8:30am-12, 1p-4:30p Fri 9:30am -12, 1 -4:30p    | Navigator/Referral  |
| Kalkaska    | Cadillac Corps                                       | 725 Wright St            | Cadillac        | 49601 | 231-775-7131 | M-F 10a - 3p   | Navigator/Referral  |
| Kent        | Kent County Social Services                          | 1215 E Fulton Ave        | Grand Rapids    | 49503 | 616-459-9468 | M-F 8:30a - 4:30p                                    | Navigator/Referral  |
| Lake        | Big Rapids Corps                                     | 325 Linden               | Big Rapids      | 49307 | 231-796-5597 | M-F 9a - 4p (closed for lunch from 12-1p)            | Navigator/Referral  |
| Lapeer      | Service Extension - Lapeer, Love, INC                | 1680-B N Lapeer Road     | Lapeer          | 48446 | 810-245-2414 | M-Th 9a-1p   | Navigator/Referral  |
| Lenawee     | Adrian Corps   | 217 W. Church Street     | Adrian          | 49221 | 517-265-2038 | M-F 8-4:30 (closed for lunch from 12-1)              | Navigator/Referral  |
| Livingston  | Livingston County Corps                              | 503 Lake Street          | Howell          | 48843 | 517-546-4750 | M-F 9a-5p  | Navigator/Referral  |
| Luce        | Sault Ste Marie Corps                                | 132 W. Spruce St         | Sault Ste Marie | 49783 | 906-632-6521 | M-Th 8:30am-3:30pm                                   | Navigator/Referral  |
| Mackinac    | Sault Ste Marie Corps                                | 132 W. Spruce St         | Sault Ste Marie | 49783 | 906-632-6521 | M-Th 8:30am- 3:30pm                                  | Navigator/Referral  |
| Macomb      | Warren Corps   | 24140 Mound Road         | Warren          | 48091 | 586-754-7400 | M-F 9a-4p  | Navigator/Referral  |
| Macomb      | Mt. Clemens Corps                                    | 55 Church Street         | Mt. Clemens     | 48043 | 586-469-6712 | M-F 8a-4p  | Navigator/Referral  |
| Manistee    | Benzie Area Christian Neighbors (BACN)               | 2804 Benzie Hwy          | Benzonia        | 49616 | 269-308-1338 | M 8a-4p; T-F call to make appointment                | Navigator/Referral  |
| Mason       | Ludington Corps                                      | 1101 S Madison           | Ludington       | 49431 | 231-843-3711 | M-F 9-4p   | Navigator/Referral  |
| Menominee   | Menominee Corps                                      | 80 W. Russell St.        | Marinette, WI   | 54143 | 715-735-7448 | M-F 8-4:30p  | Navigator/Referral  |
| Midland     | Midland Corps  | 330 Waldo Avenue         | Midland         | 48642 | 989-496-2787 | M-F 8-4:30p  | Navigator/Referral  |
| Monroe      | Monroe Corps   | 815 East First           | Monroe          | 48161 | 734-241-0440 | M-F 8:30-4:30p (closed for lunch from 12-1p)         | Navigator/Referral  |
| Montmorency | Service Extension - Montmorency, Big Rock Church     | 8258 M32 (PO Box 683)    | Atlanta         | 49709 | 989-255-0972 | Call to make appointment                             | Navigator/Referral  |

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|--------------|--|-----------------------------|------------------|-------|--------------|---|--------------------|
| Muskegon     | Muskegon Corps   | 1221 Shonat                 | Muskegon         | 49442 | 231-773-3284 | M 9-3p, T-F 9-4p                              | Navigator/Referral |
| Newaygo      | Big Rapids Corps   | 325 Linden St               | Big Rapids       | 49307 | 231-796-5597 | M-F 9a- 4p (closed for lunch from 12-1p)      | Navigator/Referral |
| Oakland      | Royal Oak Corps  | 3015 North Main Street      | Royal Oak        | 48073 | 248-585-5600 | M-F 8:30a-4:30p (closed for lunch from 12-1p) | Navigator/Referral |
| Oakland      | Pontiac Corps  | 469 Martin Luther King Blvd | Pontiac          | 48342 | 248-334-2407 | M-F 9a-5p                                     | Navigator/Referral |
| Oakland      | Farmington Hills Corps   | 27500 Shiawassee            | Farmington Hills | 48336 | 248-477-1153 | M-F 9-4:40p (closed for lunch from 12-1p)     | Navigator/Referral |
| Oakland      | Service Extension  | 211 West Kearsley Street    | Flint            | 48502 | 810-232-2197 | Leave message & receive a call back asap      | Navigator/Referral |
| Oceana       | Ludington Corps  | 116 Melendy St              | Ludington        | 49431 | 231-843-3711 | M-F 9-4p                                      | Navigator/Referral |
| Ogemaw       | Service Extension - Ogemaw, West Branch First United Methodist | 2940 W State Rd             | West Branch      | 48661 | 989-345-4690 | M, T, Th, F: 10-12p                           | Navigator/Referral |
| Ogemaw       | Service Extension - Ogemaw, Rose City                          | 125 W. Main St              | Rose City        | 48654 | 989-390-6539 | By Appt.                                      | Navigator/Referral |
| Osceola      | Big Rapids Corps   | 325 Linden                  | Big Rapids       | 49307 | 231-796-5597 | M-F 9a - 4p (closed for lunch from 12-1p)     | Navigator/Referral |
| Oscoda       | Service Extension - Oscoda, Mio                                | 211 West Kearsley Street    | Flint            | 48502 | 810-232-2197 | Call to make appointment                      | Navigator/Referral |
| Otsego       | Gaylord Service Ext.   | 919 S. Otsego               | Gaylord          | 49735 | 989-731-5959 | M-F 8-4p; call first                          | Navigator/Referral |
| Ottawa       | Grand Haven Corps  | 310 Despelder               | Grand Haven      | 49417 | 616-842-3380 | M-F 9-4                                       | Navigator/Referral |
| Presque Isle | Service Extension - Presque Isle, Holy Cross Lutheran Church   | 3786 Glasier Rd             | Onaway           | 49765 | 989-275-1702 | By Appt.                                      | Navigator/Referral |
| Presque Isle | Service Extension - Presque Isle, Rogers City Lutheran Church  | 1401 M-68                   | Rogers City      | 49779 | 989-255-8589 | By Appt.                                      | Navigator/Referral |
| Roscommon    | Service Extension - Roscommon, Abundant Grace Assembly of God  | 903 W West Branch Rd        | Prudenville      | 48651 | 989-255-7768 | Call to make appointment                      | Navigator/Referral |
| Saginaw      | Saginaw Corps  | 2030 North Carolina Street  | Saginaw          | 48602 | 989-401-7881 | M-F 9a-4p, make rural home visits as well     | Navigator/Referral |
| Sanilac      | Service Extension - Sanilac, Hope Community Church             | 3056 Fenner St              | Marlette         | 48453 | 989-715-1144 | M-F 9-5p by Phone                             | Navigator/Referral |
| Shiawassee   | Owosso Corps   | 302 Exchange Street         | Owosso           | 48867 | 989-725-7485 | M-F 9a-3:30p                                  | Navigator/Referral |
| St. Clair    | Port Huron Corps   | 2000 Court Street           | Port Huron       | 48060 | 810-984-2679 | M-F 8:30-4:30p                                | Navigator/Referral |
| Tuscola      | Service Extension - Tuscola, St. Francis X Cabrini             | 334 Division St             | Vassar           | 48768 | 989-823-2911 | T,Th 10-4p                                    | Navigator/Referral |
| Van Buren    | Benton Harbor Corps  | 233 Michigan St             | Benton Harbor    | 49022 | 269-927-1353 | M-F 8a-3:30p                                  | Navigator/Referral |
| Washtenaw    | Ann Arbor Corps  | 100 Arban Drive             | Ann Arbor        | 48103 | 734-668-8353 | M-F 9a-5p (closed for lunch from 12-1p)       | Navigator/Referral |
| Washtenaw    | Ypsilanti Corps  | 9 South Park St.            | Ypsilanti        | 48198 | 734-482-4700 | M-F 8:30-4p; call for appointment             | Navigator/Referral |
| Wayne        | Dearborn Heights Corps   | 26700 West Warren Avenue    | Dearborn Hts     | 48127 | 313-563-4457 | M-F 10-4p (closed for lunch from 12-1pm)      | Navigator/Referral |
| Wayne        | Wayne/Westland Corps   | 2300 Venoy                  | Westland         | 48186 | 734-722-3660 | M-F 8:30a-4p,                                 | Navigator/Referral |
| Wayne        | Detroit Grandale Corps   | 11325 Montrose Avenue       | Detroit          | 48227 | 734-722-3660 | M-F 8:30a-4:30p                               | Navigator/Referral |
| Wayne        | Conner Creek   | 3000 Conner St              | Detroit          | 48215 | 313-822-2800 | M-F 9a-4p                                     | Navigator/Referral |
| Wayne        | Plymouth Corps   | 9451 South Main Street      | Plymouth         | 48170 | 734-453-5464 | M-F 8:30a-4:30 p                              | Navigator/Referral |
| Wayne        | Downriver Corps  | 1258 Biddle Ave             | Wyandotte        | 48192 | 734-282-0930 | M-F 8:30a-4p (Lunch 11:30-12:30)              | Navigator/Referral |
| Wayne        | Detroit Temple Corps   | 3729 West Chicago Road      | Detroit          | 48206 | 313-897-2914 | M-F 9a-4p                                     | Navigator/Referral |