

TrueNorth Community Services 2023 MEAP Grant

Grant Award: \$11,200,000

Service Area: Statewide

Anticipated Reach: 11,000 Households

TrueNorth Community Services (TrueNorth) is providing self-sufficiency services including energy assistance and enrollment in affordable payment plans through its emPower Program.

Program Details

- Provide up to 8,750 direct assistance payments to participants statewide including enrollment in home energy supplier affordable payment plans.
- Provide Supportive Self-Sufficiency to eligible participants statewide. The Self-Sufficiency Coach will develop a one-on-one relationship with participants to enable energy security, reduce household energy need, educate on energy efficiency and connect with TrueNorth and local resources. Each participant will receive a specialized case plan with goals determined from our robust needs assessment and in partnership with the participant. Participants will receive proactive communication to ensure on time bill payment monthly. Self-Sufficiency Coaches also share energy reduction strategies, income and budgeting guidance and resources with participants.
- Provide Comprehensive Complex Care Self-Sufficiency to eligible participants within our service territory. Intensive Self-Sufficiency Services will be focused on the following: Educating participants on energy waste reduction strategies, in home wrap-around service delivery model, increasing household income, financial literacy/budgeting, employment, training and education, energy efficiency kit installation and connection to the health care and behavioral health care system.
- Enroll participants into Consumers Energy CARE 9.0 (Affordable Payment Plan)
- Enroll participants into DTE LSP (Affordable Payment Plan)
- Enroll participants into SEMCO MAP Program (Affordable Payment Plan)
- Enroll participants into UPPCO EASE Program (Affordable Payment Plan)

Partners

- Consumers Energy
- DTE Energy
- SEMCO Energy
- UPPCO

Locations and Contact Information

For additional information call 231-355-5880, or visit TrueNorth's website at: <http://helpforheat.com>.